

STATE OF ARIZONA
Department of Public Safety

2005
Annual
Report



Janet Napolitano
GOVERNOR

Roger Vanderpool
DIRECTOR

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ARIZONA DEPARTMENT OF PUBLIC SAFETY

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JANET NAPOLITANO
GOVERNOR

ROGER VANDERPOOL
DIRECTOR

The Honorable Janet A. Napolitano
Governor of Arizona
State Capitol
1700 W. Washington St.
Phoenix, AZ 85007

Dear Governor Napolitano:

On behalf of the Arizona Department of Public Safety, it is a privilege to present our agency's annual report for fiscal year 2005, highlighting the Department's achievements and contributions accomplished during this period.



Although some of the activities detailed in this report occurred prior to my appointment as the DPS Director in March 2005, I take great pride in the Department's achievements that could not have been attained without dedicated commitment by some 2,040 DPS employees, both commissioned and civilian.

For 36 years, the Department has committed itself to excellence and fiscal year 2005 was not an exception. A major accomplishment was the completion of the statewide Arizona Counter Terrorism Information Center in September 2004. Of significance, DPS seized 6,497 pounds of marijuana during a single traffic stop on I-40 near the Sanders Port of Entry. DPS eradicated 7,000 marijuana plants located on Tonto National Forest. The DNA database solved 24 violent crimes in a single week (the highest number of DNA database "hits" in the history of the Arizona DNA Identification System). And the Department met the challenges impacting our department budget with the increase in fuel prices.

In keeping with our mission to serve and protect the citizens of this state, in April 2005, the Department played a vital support role during the "Minuteman Project." This was a citizens' project along the U.S./Mexico border to address the illegal immigration problem in southern Arizona. In May 2005, the "Tan Day" concept was developed because we recognize the need for more uniformed patrol officers on the Arizona Highway System, due to an increase in population and traffic volume, especially during holiday weekends.

This past fiscal year was filled with opportunities and challenges. We are committed to meeting the challenges of the future and with your continued support and support from the state Legislature, I am confident that we will be able to build on previous successes while remaining faithful to our heritage of "Courteous Vigilance."

Sincerely,

A handwritten signature of Roger Vanderpool in black ink.

Roger Vanderpool
Director

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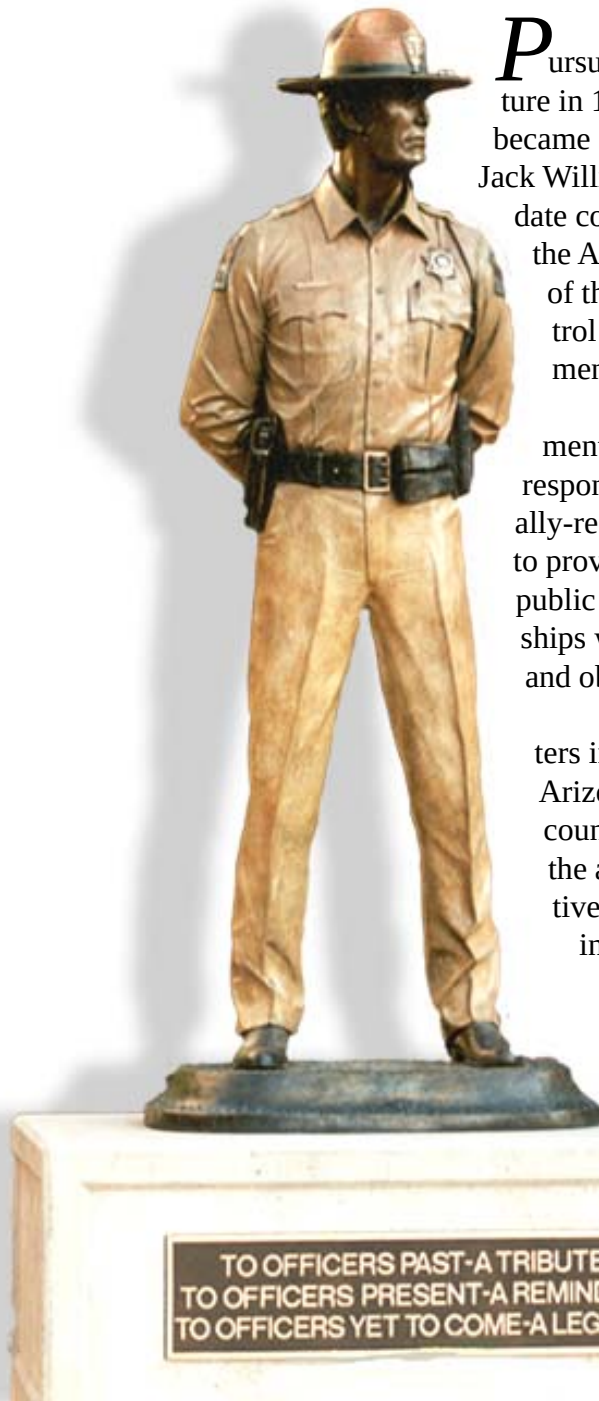
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Introduction



Pursuant to legislation passed by the Arizona legislature in 1968, the Arizona Department of Public Safety became operational by the executive order of Governor Jack Williams on July 1, 1969. Governor Williams' mandate consolidated the functions and responsibilities of the Arizona Highway Patrol, the Enforcement Division of the state Department of Liquor Licenses and Control and the Narcotics Division of the state Department of Law.

During its 36-year history, the Arizona Department of Public Safety has accepted many additional responsibilities and has evolved into a respected, nationally-recognized and multi-faceted organization dedicated to providing state-level law enforcement services to the public while developing and maintaining close partnerships with other agencies who share similar missions and objectives.

Today, the Department, with its state headquarters in Phoenix, maintains offices in more than 30 Arizona communities and cities within the state's 15 counties. Some 2,040 departmental employees help the agency fulfill its support and operational objectives in the critical areas of traffic safety and criminal interdiction.

This annual report summarizes the many achievements accomplished by the Arizona Department of Public Safety during fiscal year 2005. It also reflects the Department's continued dedication in providing quality service to the nearly 6 million people who reside in Arizona as well as to the many non-residents who visit our state.

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Empowerment, Mission, and Vision Statements

EMPOWERMENT

When faced with a decision, employees shall ask themselves:

- Is it ethical and legal? Is it the right thing for the public and the state's citizens?
- Is it the right thing for the Arizona Department of Public Safety?
- Is it consistent with Department policies, or is there good and reasonable cause for going outside of policy?
- When practical, have those being impacted by the decision been considered and consulted?
- Is this something for which I am willing to be held accountable?
- If the answer is yes to all of these questions, then go ahead and make the decision.

MISSION

To protect human life and property by enforcing state laws, deterring criminal activity, assuring highway and public safety and providing vital scientific, technical and operational support to other criminal justice agencies.

VISION

To be a national model in providing ethical, effective, efficient and customer-oriented, state-level law enforcement services.



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At the Arizona Department of Public Safety, we believe in:

Courteous Vigilance

Courteous Vigilance is the Arizona Department of Public Safety's motto and guiding principle, which reflects the pride of the Department. We provide quality, reliable, and respectful service to the citizens of Arizona while being vigilant in the enforcement of the laws of the state.

The following are our core values, supporting the tradition of Courteous Vigilance:

Human Life

We value, respect, and protect human life and the rights of all persons.

Integrity

We are honest and truthful, recognizing integrity is the cornerstone for all that is done by DPS employees.

Courage

We demonstrate moral and physical courage in the performance of our duties.

Accountability

We accept responsibility for our actions.

Customer Service

We consistently deliver exceptional assistance.

Communication

We share factual information in a timely manner through various mediums both internally and externally.

Leadership

We set examples which influence excellence in personal behavior and job performance.

Teamwork

We respect and cooperate with fellow employees, other agencies, and the community to identify and achieve common goals.

Citizenship

We are involved in activities which improve the quality of life in our communities.



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Law Enforcement Activities

	FY 2004	FY 2005	% Change
ARRESTS			
<i>Highway Patrol</i>			
Felony	3,847	3,626	-5.7%
Misdemeanor	6,948	6,416	-7.7%
Warrant Arrests	7,728	7,929	2.6%
DUI Arrests	7,746	7,430	-4.1%
<i>Criminal Investigations</i>			
Persons Arrested	1,841	2,224	20.8%
Total Arrests	28,110	27,625	-1.7%
CITATIONS ISSUED			
Highway Patrol Citations	291,358	289,751	-0.6%
Total Citations Issued	291,404	289,754	-.57%
WARNINGS ISSUED			
Highway Patrol Warnings	240,885	247,477	2.7%
Total Warnings	240,887	247,479	2.7%
UNDOCUMENTED ALIENS RELEASED TO BORDER PATROL			
Total	5,655	4,297	-24.0%
STOLEN VEHICLES RECOVERED			
Highway Patrol	1,445	1,457	0.14%
Criminal Investigations*	3,039	3,423	12.6%
Total Vehicles Recovered	4,484	4,880	8.8%
DRUGS SEIZED (by weight)			
<i>Marijuana</i>			
Highway Patrol	35,353 lbs.	29,317 lbs.	-17.0%
Criminal Investigations	60,265 lbs.	67,827 lbs.	12.5%
Total Marijuana Seized	95,618 lbs.	97,144 lbs.	1.6%
<i>Cocaine</i>			
Highway Patrol	428.6 lbs.	542.9 lbs.	26.6%
Criminal Investigations	54 lbs.	343.6 lbs	536.3%
Total Cocaine Seized	482.6 lbs.	886.5 lbs	83.7%
<i>Methamphetamine</i>			
Highway Patrol	95.6 lbs.	187.87	96.8%
Criminal Investigations	23.5 lbs.	59.5 lbs	153.2%
Total Methamphetamine Seized	119.1 lbs.	247.37	107.7%
<i>Source: Highway Patrol and Criminal Investigations Divisions</i>			
<i>* Statistics represent work of DPS and officers from 18 other agencies participating in the Vehicle Theft task force.</i>			

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Office of the Director

Office of the Director



The director of the Arizona Department of Public Safety, Roger Vanderpool, establishes the Department's goals, policies, procedures and organizational structure. He directs and controls the activities of the Department and is responsible for accomplishing its mission. The director is assisted by deputy director, David A. Felix.

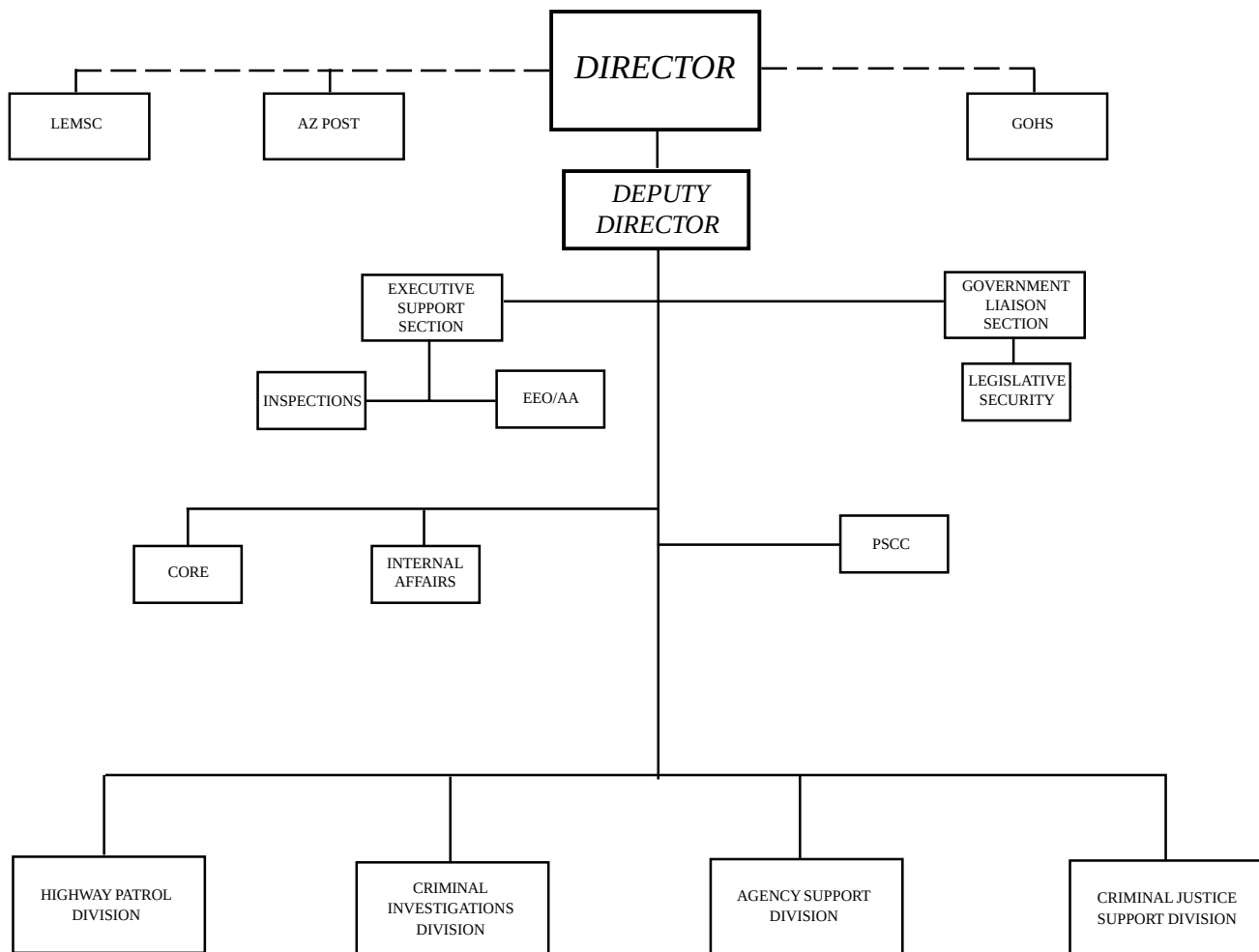
The Director's Office oversees the objectives of the executive officer, government liaison, community outreach & education and internal affairs. The Governor's Office of Highway Safety (GOHS), the Arizona Peace Officer Standards and Training board (AZ POST), the Law Enforcement Merit System Council (LEMSC), and the Public Safety Communications Advisory Commission (PSCC) are administratively supported by the Director's Office.



Roger L. Vanderpool
Director



David A. Felix
Deputy Director





Overview of the Director's Office:

Executive Officer

- Manages personnel and functions of the director's staff, provides staff support to the director and is the agency ombudsman.
- Directly supervises the EEO/AA and the Inspections Unit.

Inspections and Control

- Performs section and district inspections to enhance effectiveness and efficiency.

Equal Employment Opportunity/Affirmative Action (EEO/AA)

- Administers the Department's EEO/AA Programs
- Ensures compliance with Equal Employment Opportunity/Affirmative Action guidelines
- Conducts preliminary inquiries into EEO complaints
- Assists with the preparation of written responses to charges filed with the U.S. Equal Employment Opportunity Commission

Government Liaison

- Monitors proposed legislation pertaining to the criminal justice system.
- Oversees and supervises security for the Arizona Senate and House of Representatives.
- Ensures cooperative relations between the Department and local, county, state and federal criminal justice agencies.

Community Outreach and Education Program (CORE)

- Serves as the Department's primary media liaison and central source of information.

Internal Affairs

- Conducts internal investigations to insure the integrity and professionalism of the Department.

Governor's Office of Highway Safety (GOHS)

- Administers federal highway safety funds on behalf of the governor.
- Serves as the governor's highway safety representative and spokesperson on highway safety-related issues, including liaison with the legislature.
- Receives proposals, evaluates and awards federal highway safety grants to local jurisdictions and state agencies as designated in the annual Highway Safety Plan. Awards are based on problem-identification and performance-based goals and objectives.
- Provides assistance in the form of seed monies to local governments in the development and operation of community highway safety programs.
- Executes highway safety contracts on behalf of the governor with federal government, state agencies and political subdivisions of the state.

Office of the Director



Law Enforcement Merit System Council (LEMSC)

- Consists of three members appointed by the governor who each serve six-year terms. Members are chosen on the basis of experience in and sympathy with merit principles of public employment. Members shall not have held elective public office within one year before appointment and shall not hold any other political office while serving on the LEMSC.
- Adopts rules it deems necessary for establishing: (a) a classification and compensation plan for all covered positions in the Department and establishing standards and qualifications for all classified positions; (b) a plan for fair and impartial selection, appointment, probation, promotion, retention and separation or removal from service by resignation, retirement, reduction in force or dismissal of all classified employees; (c) a performance appraisal system for evaluating the work performance of DPS employees; (d) procedures for the conduct of hearings of employee grievances brought before the LEMSC relating to classification, compensation and the employee appraisal system; (e) procedures for the conduct of hearings on appeals from an order of the director of DPS in connection with suspension, demotion, reduction in pay, loss of accrued leave, or dismissal of a classified employee.

Arizona Peace Officer Standards and Training Board (AZ POST)

- Establishes rules and regulations governing the conduct of all business coming before the board.
- Prescribes minimum qualifications for officers appointed to enforce the laws of the state.
- Recommends curricula for advanced courses and seminars for law enforcement training in universities, colleges and junior colleges in conjunction with the governing body of the educational institutions.
- Determines whether political subdivisions of the state are adhering to the standards for recruitment and training.
- Approves a state correctional officer training curriculum and establishes minimum standards for correctional officers.
- Approves allocations from the Peace Officers Training Fund to provide law enforcement training, and to provide grants to cities, towns and counties for law enforcement training.
- Provides training and related services to assist state, tribal and local law enforcement agencies to better serve the public.

Public Safety Communications Advisory Commission (PSCC)

- Promotes real-time, interoperable communications between local, county, state, tribal, and federal public safety entities in the state of Arizona to effectively protect lives and property.
- Promotes the development and adoption of user based, standards-based systems.
- Capitalizes on opportunities to share resources and leverage existing infrastructure
- The PSCC staff fosters, recommends and develops technical standards; oversees conceptual and detailed design efforts; and pursues funding to build out and maintain a statewide system for use by all local, state, tribal and federal public safety entities in Arizona.

Highway Patrol Division

Highway Patrol Division

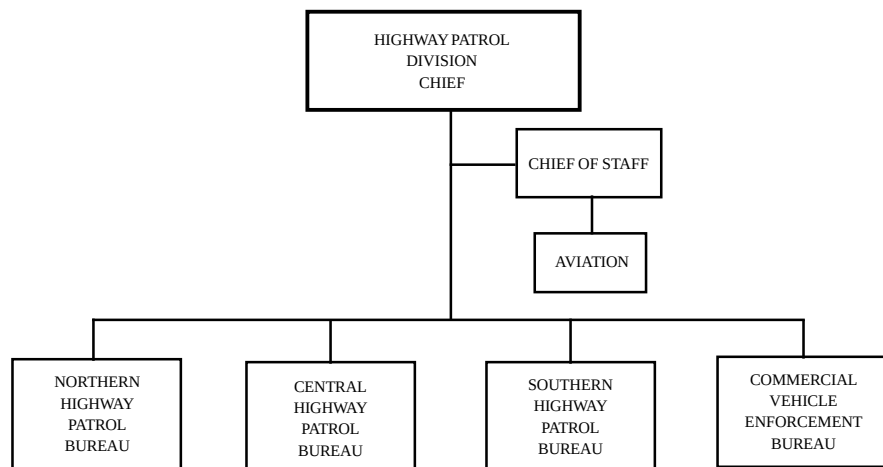


The Highway Patrol Division (HPD) at the Department is comprised of Patrol, Commercial Vehicle Enforcement, Aviation, Vehicular Crimes and the Duty Office. The Patrol is aligned into three bureaus based on geographic regions – Northern, Central and Southern. The Commercial Vehicle Enforcement Bureau and the Aviation Section are statewide programs administered centrally with satellite offices statewide. The Vehicular Crimes Unit, a state-wide program, is administered at the Division level.

The mission of the Highway Patrol Division is to ensure the safe and expeditious use of the highway transportation system for the public and to provide assistance to local and county law enforcement agencies. The Division additionally provides services and enforcement in commercial motor vehicle, tow truck, school bus and safety programs and is responsible for the Department's air rescue and aviation services.



Chief Jack G. Lane
Highway Patrol Division Chief





Highway Patrol Division

Overview of the Highway Patrol Division:

- Patrols nearly 6,000 miles of state and federal highways and enforces Arizona traffic and criminal laws.
- Investigates traffic collisions, controls motor-vehicle traffic, conducts collision-reduction details, assists other law enforcement agencies, promotes traffic safety through public awareness programs and provides specialized training to other criminal justice agencies.
- Investigates vehicular crimes and assists other agency personnel with expert collision investigation, reconstruction and crime-scene support.
- Enforces commercial vehicle regulations.
- Provides training and assistance to criminal justice personnel and to local law enforcement agencies in commercial vehicle law enforcement.
- Responds to incidents throughout the state involving discharge of hazardous materials.
- Provides specialized training to law enforcement personnel in mitigating hazardous materials incidents.
- Provides an immediate, around-the-clock statewide air-support response capability for critical occurrences and emergency situations.
- Provides aerial and logistical aviation support for law enforcement, highway safety and traffic enforcement operations.
- Provides air transport services in support of governmental operations and critical administrative functions.
- Provides a 24-hours-a-day information clearing center (Duty Office) to coordinate agency responses, notifications and information to the public.
- Conducts self inspections of district administration, logistics and operations.

FY 2005 At a Glance

On an average day, officers in the Highway Patrol Division:

Stopped	1,332	violators
Issued	793	traffic citations
Assisted	392	motorists
Seized	80	pounds of marijuana
Investigated	92	traffic collisions
Made	20	DUI arrests
Recovered	4	stolen vehicles
Inspected	59	commercial vehicles
Placed	13	commercial vehicles out of service

Highway Patrol Drug Seizures*

	FY 2004	FY 2005	% CHANGE
DRUGS SEIZED (by weight)			
Marijuana	35,353.20 lbs.	29,317.83	-17.0%
Heroin	0 lbs.	1.88 lbs.	N/A
Cocaine	428.6 lbs.	542.9 lbs.	26.6%
Methamphetamine	95.6 lbs.	187.87 lbs.	96.8%
DRUG-RELATED CASH SEIZED	\$1,309,186	\$1,459,641	11.5%

* Criminal Investigations Division drug seizures are listed in the tables for that program.

Source: Highway Patrol Division

Highway Patrol Division



Highway Patrol Activities

	FY 2004	FY 2005	% Change
NUMBER OF MILES PATROLLED	19,229,079	19,922,704	3.6
VIOLATORS STOPPED	493,750	486,430	-1.5
CITATIONS ISSUED			
Hazardous Violations	179,719	173,777	-3.3
Non-Hazardous Violations	111,639	115,974	3.9
Totals	291,358	289,751	-0.6
WARNINGS ISSUED			
Hazardous Violations	158,013	169,397	7.2
Non-Hazardous Violations	82,872	78,080	-5.8
Totals	240,885	247,477	2.7
SEAT BELT VIOLATIONS			
Citations Issued	19,681	19,802	0.6
Warnings Issued	655	281	-57.1
Child Restraint Citations	4,430	4,044	-8.7
Child Restraint Warnings	48	43	-10.4
REPAIR ORDERS ISSUED	139,656	131,915	-5.5
MOTORIST ASSISTS	146,590	143,125	-2.4
STOLEN VEHICLES RECOVERED			
Auto Theft Recoveries	1,105	1,139	3.1
Border Liaison Recoveries	340	318	-6.5
Totals	1,445	1,457	0.8
ARRESTS			
Felony (excludes DUI)	3,847	3,626	-5.7
Misdemeanor (excludes DUI)	6,948	6,416	-7.7
Warrant (misdemeanor & felony)	7,728	7,929	2.6
DUI (misdemeanor & felony)	7,746	7,430	-4.1
Totals	26,269	25,401	-3.3
ASSISTANCE TO OTHER AGENCIES			
Number of Hours	22,876	22,066	-3.5
Number of Calls	19,947	19,685	-1.3
COMMERCIAL VEHICLE ENFORCEMENT			
Motor Carrier Inspections	21,908	21,461	-2.0
Vehicles Placed Out of Service	3,993	4,722	18.3
Drivers Placed Out of Service	3,923	3,475	-11.4
Vehicles Weighed	359	239	-33.4
School Buses Inspected	8,257	9,343	13.2
Tow Trucks Inspected	2,618	2,950	12.7

Source: Highway Patrol Division



Highway Patrol Division

<i>Traffic and Alcohol</i>	FY 2004	FY 2005	% Change
COLLISIONS INVESTIGATED BY DPS			
Total Collisions	30,936	33,410	8.0
Number Alcohol-Related Collisions	1,386	1,552	12.0
Percent Alcohol-Related Collisions	4.5 %	4.6 %	.1
INJURIES			
Total injuries	15,098	14,898	-1.3
Number of Collisions with Injuries	8,675	9,405	8.4
Number Alcohol-Related Injury Collisions	709	750	5.8
Percent Alcohol-Related Injury Collisions	8.2 %	8.0 %	-.2
FATALITIES			
Total Fatalities	434	482	11.1
Number of Fatal Collisions	364	387	6.3
Number Alcohol-Related Fatal Collisions	66	76	15.2
Percent Alcohol-Related Fatal Collisions	18.1 %	19.6 %	1.5

Source: Highway Patrol Division

Aviation Program - Air Rescue Missions

	FY 2004	FY 2005	% Change
Law Enforcement - Criminal (non pursuit)	671	628	-6.4%
Law Enforcement - Pursuit	118	115	-2.5%
Law Enforcement - SOU	19	36	89.0%
Law Enforcement - Traffic (non pursuit)	70	37	-47.0
Photo - Law Enforcement	61	89	45.9%
Search and Rescue	514	570	10.9%
Non-Highway Medical Evacuation	343	286	-16.6%
Highway Medical Evacuation	298	236	-20.8%
Aircraft Maintenance	222	205	-7.7%
Logistics Flights	164	199	21.3%
Public Education	127	140	10.2%
Patrol Flights	250	186	-25.6%
Training - Pilot Training	114	110	-3.5%
Training - Technical Rescue	68	73	7.4%
Training - Other	24	47	95.8%
Training - Medical	3	5	66.7%
External Load - Non Emergency	13	9	-30.8%
External Load Fire Suppression	2	31	1450.0%
Technical Rescue Land/Water	53	53	0.00%
Hospital Transfer	23	25	8.7%
Telecommunications Flights	15	25	66.7%
Vital Materials	13	4	-225.0%
Other	70	74	5.7%
Total Missions	3,280	3,205	-2.3%
Total Flight Hours	2,566	2,447	-4.6%

Source: Highway Patrol Division

Highway Patrol Division



Highlights of the Highway Patrol Division:

DPS hosts truck enforcement detail on Interstate 40

The Commercial Vehicle Enforcement Bureau conducted a four-day homeland security detail on Interstate 40 in the Flagstaff-Williams area titled "Operation Safe and Secure Trucks." This was the second year for the detail, which included participation by Arizona DPS, the Federal Motor Carrier Safety Administration, American Red Cross, and the Arizona Trucking Association.

The operation focused on safety and security checks on commercial vehicles and driver interviews to detect unusual or suspicious circumstances in their operation. Six incidents of significant information were developed and forwarded to the appropriate investigative authority. Forty-seven DPS officers were assigned to the operation, which included roving patrols and checkpoints in the rest areas. Included in this week long detail were eight hours of terrorism detection training.

During the operation, 338 vehicle examination reports were completed, and 35 drivers and 30 commercial vehicles were placed out of service.

Additionally, four arrests were made for narcotics, weapons, attempted bribery, and warrants.



DPS implements concept known as Tan Day

The Highway Patrol Division developed the Tan Day concept, also known as "Team Tan" and began implementation on Memorial Day Weekend, 2005. Recognizing the need for more uniformed patrol officers on the Arizona Highway Systems due to increased population and traffic volume, especially on holiday weekends, Tan Day was implemented.

This program augments regular patrol officers with sworn officers, sergeants, lieutenants, commanders, and chiefs assigned to administrative functions during peak travel dates such as holiday weekends to provide more resources for enforcement, collision investigations, and motorist assists.

Officers assigned are from all four Divisions of the Department and the Directors Office. During Memorial Day Weekend and the July 4th Holiday respectively, an additional 35 sworn officers assisted the patrol bureaus with traffic duties.

Advanced computers installed in patrol vehicles



The Highway Patrol Division began replacing the obsolete mobile data terminal system that was previously used in the Tucson-Phoenix corridor with a more advanced and modern mobile data computer (MDC). This system allows officers to access criminal justice information from a computer in their patrol cars.

After securing funding through the Arizona State Legislature for 220 MDC's and an additional 130 units through grant funding, DPS began purchasing and installing the MDC's in the patrol vehicles. In total, the 350 units will provide one MDC for all but 29 marked units in the Tucson-Phoenix corridor where the necessary infrastructure for the MDC system exists.



Highway Patrol Division

Taser deployments at DPS help reduce injuries to suspects, officers

In 2004, DPS Highway Patrol Officers were successful in multiple Taser deployments when arresting suspects. The use of the electronic device has allowed officers to deploy less than lethal force in situations where the likelihood of injury to the officer or suspect was imminent.

In an October incident, a Tucson District Officer assisted the Tucson Police Department with a suicidal female subject who had jumped into the back seat of her car and held a knife to her throat after a Tucson

Police Department vehicle pursuit. The DPS Officer deployed his Taser striking the driver in the right bicep and forearm at which time the subject became totally compliant, dropped the knife, followed instructions, and was taken into custody without injury.



In an August incident, a Metro Motor Officer contacted a motorist who approached with a large knife. The violator was incoherent and threatened to kill the officer before driving off in a vehicle. After the suspect was stopped again, officers were able to deploy their Tasers. Again, the suspect was taken into custody without injury.

In another incident, a subject who was being booked by a Metro West Officer for multiple violations, including an outstanding warrant for aggravated assault on a police officer in which a Taser was deployed on him, decided not to resist. The subject told officers that he no longer fights with the police because of the Taser.

In July, a Yuma District Officer deployed his Taser on a vehicle passenger who failed to comply with orders while he was arresting her husband for DUI. The female exited the vehicle, upset and screaming, and would not comply with commands issued by the Officer. The female did not comply with verbal commands, and approached the Officer, who deployed the Taser. Subsequently, the female suspect was taken into custody without injury. The female was charged with numerous felony charges.

DPS captures prestigious IACP award for traffic safety efforts

The Arizona Department of Public Safety was awarded first place in the 2003 International Association of Chiefs of Police (IACP) Law Enforcement Challenge State Police Category IV, which includes State Police and Highway Patrol agencies with 1,001 – 2500 sworn employees. The winning DPS entry was prepared and submitted by the Highway Patrol Division with assistance from the Agency Support Division. DPS received the award on November 16, 2004, during the Law Enforcement Challenge Award Ceremony at the IACP Annual Conference in Los Angeles, California.

The IACP Law Enforcement Challenge recognizes law enforcement agencies for their efforts to increase safety belt usage, reduce impaired driving, and control speeding violations.



Highway Patrol Division



DPS provides uniformed support and security during presidential debate



On October 13, the 3rd Presidential Debate between President George W. Bush and Senator John Kerry occurred at Arizona State University (ASU) in Tempe. The Highway Patrol Division provided uniform support and security during the event.

Motorcade escorts for the President and Senator were provided by Central Patrol Bureau officers along with local police departments and the United States Secret Service. Multiple escorts occurred during the three-day, two-night presidential stay. Officers from the Northern Patrol Bureau, Southern Patrol Bureau, Advanced Basic Class, and numerous

DPS administrative offices provided site security support at ASU during the Event. Civil Emergency Task Force (CETF) Teams from Northern and Southern parts of the state were assigned to the event. This contingency totaled 74 officers. Another 120 officers were assigned to Wells Fargo Arena, the Student Recreation Fields, and Gammage Theatre.

Extensive planning occurred prior to the event between the Highway Patrol Division, other elements of DPS, ASU Police Department, local law enforcement, United States Secret Service, other federal law enforcement agencies, and support services.

The Presidential Debate was a success. The Highway Patrol received many favorable comments from the public, dignitaries, and other agencies for their professionalism and diligence to duty.



Safety belt usage rates in Arizona soar to national high of 95.3 percent



Due to increased public awareness, and vigorous enforcement by Arizona Department of Public Safety Officers, safety belt usage rates, as reported by the Arizona Governor's Office of Highway Safety, climbed to 95.3% in 2004 from 86.0% in 2003. Arizona, which has a secondary safety belt law, now has the highest safety belt compliance rate among the 50 states. The State of Arizona and the Department of Public Safety is committed to increasing public awareness and enforcement efforts of occupant restraint laws to continually build upon compliance rates.



Highway Patrol Division

Officer at DPS seizes 6,497 pounds of pot during traffic stop

On September 24, 2004 Commercial Vehicle Enforcement Bureau Officer Albert Vandeaver stopped a tractor-trailer on Interstate 40 near the Sanders Port of Entry for equipment violations. Review of the driver and vehicle paperwork noted 13 pallets of personal products on board. Physical inspection found substantially more cargo on this load than was reported.

A drug detection canine from Apache County Sheriff's Office alerted on both the tractor and trailer. The vehicle was moved to a safe location where a full inspection and search of the vehicle revealed 6,497.6 pounds of marijuana, with a street value in excess of \$10 million. The driver was arrested on multiple narcotics trafficking charges and commercial vehicle violations.

Officer Albert Vandeaver received both the "Seizure of the Month for October 2004" and "Largest Marijuana Seizure for 2004" awards by the National Criminal Enforcement Association (NCEA) for this discovery and seizure.



DPS patrol vehicle design earns national recognition



The Arizona Department of Public Safety Ford Crown Victoria patrol car placed third in the 2004 *Law and Order Magazine* International Police Vehicle Design Contest. DPS placed first among state agencies in the federal or state agency category. The judges' comments included, "Very effective use of reflective decals on the rear bumpers of this vehicle should make this car safe for officers driving it." Many of the safety/design

features were created by Major Deston Coleman and Sergeant Robbie Milam with input from the Law Enforcement Stops and Safety Subcommittee (LESSS) chaired by former Highway Patrol Assistant Director Bill Reutter. The LESSS Committee evolved from the Arizona/Ford Blue Ribbon Panel, established by Governor Napolitano.

Number of Child Passenger Safety Technicians at DPS increases



Prior to 2004, the Department of Public Safety had 26 certified NHTSA Standardized Child Passenger Safety Technicians strategically located throughout the state of Arizona. In 2004, DPS secured grant funding through the Governor's Office of Highway Safety to certify another 19 officers in this 32-hour course. In December 2004, the 19 officers completed the course, which increased the number of technicians on the department to 45. Certified Officers are proactive in the community to educate parents, grandparents, and care givers about the importance of child safety seats and the proper installation of the devices.

Highway Patrol Division



DPS conducts highly effective details targeting the aggressive driver



The Arizona Department of Public Safety's Aggressive Driver Detail is the longest running in the country. It focuses both on enforcement and a strong media campaign. Arizona has received high praise and support from the communities throughout the state. Currently, 39 unmarked vehicles are in use throughout the state. In 2004, the department purchased and put into use 26 unmarked/aggressive driver cars. In addition to the unmarked cars, motorcycles, marked patrol cars, and DPS aircraft are used during aggressive driver details. Several aggressive driver details are scheduled each week throughout the State. The Arizona Department of Public Safety con-

ducted 167 aggressive driver/speed enforcement details during 2004 in addition to the day-to-day aggressive driver vehicle use throughout the state.

DPS helps educate motorists about the importance of tire care

The Arizona Department of Public Safety partnered with the Arizona Governor's Office of Highway Safety, the Rubber Manufacturers Association (RMA), AAA Arizona, and Scottsdale based Discount Tire Company to educate motorists about proper tire care and safety in 2004.

The partnership and campaign kicked off on April 22, 2004 at the beginning of National Tire Safety Week.

A DPS Sergeant and Officer completed multiple radio PSA's in both English and Spanish regarding the importance of tire safety. The radio PSA's were aired throughout Arizona on both Spanish and English stations during peak periods such as drive time, and sporting events.



DPS helps kick off unique "Red Badge" program

The Arizona Governor's Office of Highway Safety (GOHS) with assistance from the Highway Patrol Division kicked off the "Red Badge" Pilot Program in Green Valley and Sun City. The program is an older driver safety program that involves law enforcement and emergency medical service providers and allows the agencies to quickly assess the medical needs of vehicle occupants during emergencies through the Red Badge Card that is placed inside the glove box. Officers and medical personnel are alerted to the program through the Red Badge sticker which is affixed to the front and rear windows of the participant's vehicle. A Highway Patrol Division Lieutenant researched the program while on assignment at NHTSA in 2002-2003 and brought the concept to Arizona. Governor Janet Napolitano officially kicked off the program in Green Valley and placed the first sticker on the first participant's vehicle.



Highway Patrol Division

DPS assists the public during inclement winter weather

A strong snowstorm blanketed the Flagstaff area with nearly three feet of snow between January 3rd and 5th, 2005.

On January 3, the DPS Southern Air Rescue Unit was requested by the Gila County Sheriff's Office to assist with the rescue of a woman stranded on top of a backhoe that was stuck in the middle of flooded Tonto Creek, near Punkin Center. The dangerous nighttime mission resulted in the rescue of the female victim who was lifted to safety using night vision goggles and a rescue ring. She was transported to the Payson Hospital where she was treated for hypothermia and released.



Between January 11 and January 13, DPS Western and Northern Air Rescue Units provided assistance to the Arizona Department of Emergency & Military Affairs, Division of Emergency Management due to severe flooding and stranded people in the Littlefield/Beaver Dam area. Assistance included flying emergency personnel into areas inaccessible by land due to washed out bridges and flooding rivers and assisting local agencies with search and rescue missions in the Littlefield area.

On February 12, DPS Ranger helicopter out of Phoenix located a white Dodge pickup truck stranded in flooded water near Congress, with a female subject trapped in the bed of the truck. The Ranger crew configured the aircraft for a short haul rescue. The Medic was short hauled to the

bed of the vehicle. The uninjured subject was secured and she and the Medic were short hauled from the vehicle to the shore.

On February 13, DPS Ranger helicopter out of Phoenix assisted with the rescue of two victims trapped in a vehicle in the Agua Fria River. Phoenix Ranger arrived in the area and observed a white Chevy pickup truck located in the middle of the river, approximately 10 feet upstream from a hydraulic dam. Ranger landed in a secured landing zone and configured the aircraft for a short haul. Members of the Yavapai County Sheriff's Office and the Black Canyon City Fire Department were placed along the river downstream for a secondary rescue operation. The Ranger Medic was short-hauled to the two passengers where they were rescued.

DPS plays vital support role during "Minuteman Project"

During April, 2005, DPS assisted southern Arizona law enforcement agencies and the United States Border Patrol on the U.S.-Mexico Border with the "Minuteman Project." The Minuteman Project was organized by the Civil Homeland Defense Group to place volunteers along the US Mexico border to locate and report illegal border crossers. The Minuteman Project was organized to highlight the illegal immigration problem in southeastern Arizona, particularly in the Naco and Douglas areas. The DPS Civil Emergency Task Force (CETF) teams were available near the border if called upon by local and federal law enforcement. The Minuteman Project ended peacefully and the DPS teams were not called upon for further assistance.

Highway Patrol Division



DPS helps develop national subcommittee that improves traffic stop safety

The IACP's Highway Safety Committee and a number of police agencies continue to recognize the dangerousness of traffic stops and, in partnership with the National Highway Traffic Safety Administration (NHTSA), established the Law Enforcement Stops and Safety (LESS) subcommittee, to improve the environment in which officers operate. LESS is attempting both to solidify past efforts, especially those significant ones of the Arizona Crown Victoria Police Interceptor (CVPI) Blue Ribbon Panel, and to explore better ways to ensure to a greater extent officer safety during traffic stops and other roadside contacts. This may be the single most important endeavor in terms of the safety of today's police officers, and the formation of this subcommittee brings together under one umbrella past labors in this realm. The Arizona Department of Public Safety in partnership with NHTSA was instrumental in developing the LESS subcommittee. Arizona Department of Public Safety Major William Reutter chairs the committee.



DPS still the national leader in law enforcement phlebotomy

The Department, in participation with Phoenix College and Pima College, trained 72 Law Enforcement phlebotomists through their nationally recognized phlebotomy program during the fiscal year. The Arizona Department of Public Safety began training officers in phlebotomy in 1996 and continues today. Currently the department has 102 trained and certified phlebotomists strategically located statewide. In 2004, Department Phlebotomists received the Director's Unit Citation for excellence.

Prior to the fiscal year, this innovative program was not duplicated in any other state. In 2004, Arizona Highway Patrol Sergeants provided law enforcement phlebotomy presentations at national and regional conferences; and a command staff presentation in Salt Lake City, Utah to the Utah Highway Patrol. Due to the national leadership of the Arizona DPS, a law enforcement phlebotomy program has been implemented by the Utah Highway Patrol. Additionally, the California Highway Patrol is critically evaluating the law enforcement program based on the DPS Model. The Arizona DPS Phlebotomy Program is currently being evaluated by the National Highway Traffic Safety Administration (NHTSA) for pilot program implementation in other states.

During the fiscal year, trained officer/phlebotomists drew blood on 1,971 individuals arrested by officers at DPS. This was an increase in blood draws of 4% in comparison to the previous year. In addition, officers completed a significant volume of blood draws for other agencies. This program has allowed officers to obtain blood evidence on nearly every DUI arrest. When DUI suspects refuse to consent to chemical testing, officers write the standard search warrant and upon issuance by a judge, draw the blood.





Highway Patrol Division

DPS actively involved in increasing safety of older motorists

As the baby-boomer generation continues to age, the number of older drivers (70 years and older) is projected to increase in the United States. In 2000, there were 18.9 million older drivers licensed. That number is projected to grow to 30 million by year 2020. The older population makes up approximately 9 percent of the U.S. population, but accounts for 13 percent of all traffic fatalities and 18 percent of all pedestrian fatalities.

In 2003, a DPS Lieutenant was assigned to the National Highway Traffic Safety Administration (NHTSA) in Washington D.C. to develop a compendium of Law Enforcement Older Driver Programs. This product was published during the fiscal year and it is now available on the internet and in hard copy for use by law enforcement agencies to address older driver programs in law enforcement. The lieutenant provided national leadership by presenting seminars on older driver programs in law enforcement in Arizona, California, and Washington D.C. Currently DPS is a member of the NHTSA Older Drivers Curriculum Development Team, which is developing a national law enforcement curriculum to be introduced in law enforcement academies throughout the United States.



DPS launches Operation Maximum Impact

The fiscal year slogan for Operation Maximum Impact was Sober, Slower, Safer. The Arizona Department of Public Safety conducted Maximum Impact July 1, 2004 through December 31, 2004 on the Phoenix Metropolitan Freeway system, primarily Interstate 17, Interstate 10, State Route 51, Loop 101, U.S. 60, and the Loop 2002.

The mission of Maximum Impact was to decrease traffic collisions during operational hours and to ensure the safe movement of the motoring public. Enforcement emphasis was placed on impacting hazardous driving, removing impaired, aggressive, and inattentive drivers, and promoting the increased use of child safety restraints and seat belts.

The DPS utilized on-duty officers, augmented with overtime funding through the Arizona Governor's Office of Highway Safety in partnership with local law enforcement agencies to work this program.

During the 6 month operation this highly successful operation resulted in the following activity:

- 470 officers worked.
- 2067 hours worked.
- 2621 violators stopped.
- 681 hazardous citations issued.
- 996 non-hazardous citations issued.
- 237 motorists assisted.
- 114 occupant restraint citations.
- 1647 speeding citations (highest recorded 120 MPH).
- 73 total arrests.



Highway Patrol Division



DPS launches Operation Lifeline to promote safety belt usage

Between March and October of 2004, Casa Grande Highway Patrol implemented Operation Lifeline on Interstate 10 in the Casa Grande Area in an effort to help motorists understand that their seatbelt is their “lifeline” during a crash. Operation Lifeline is a comprehensive enforcement project which aggressively addressed the number of fatal crashes between Casa Grande and Tucson. A combination of enforcement, engineering, and education was employed in the target area. Extra Highway Patrol Officers were deployed in marked and unmarked patrol vehicles. Deployment of resources was based upon crash specific data. In 2003, there were 17 fatalities on Interstate 10 between Phoenix and Tucson. All victims were unrestrained. During Operation Lifeline 2004 there were ZERO fatalities that were unrestrained. The following activity was recorded during the 2004 campaign:

- 1586 violators stopped.
- 644 speeding citations.
- 102 seat belt citations.
- 23 child restraint citations.
- 268 other citations.
- 230 motorists assisted.
- 19 DUI arrests.



Operation “Click it or Ticket” a success



The Central Highway Patrol Bureau kicked off Operation Click It or Ticket starting in mid May and continued through the first week of June.

The operation focused on State Route 101 in the Phoenix and Scottsdale areas which the media had portrayed as notorious for high speeds and serious crashes. During the operation, officers stopped 622 vehicles, arrested six individuals on various charges, and issued 397 citations, including 177 for seatbelt violations.

The Southern Highway Patrol Bureau obtained a \$16,000 grant for Operation Click it or Ticket and subsequently worked 404.7 personnel hours on the campaign.

During the operation, officers is-

sued 62 child restraint citations, 268 safety belt citations, 348 moving violations, and 173 other citations.

In addition to the efforts of the Central and Southern Patrol Bureaus, Highway Patrol Officers participated in this National Safety Belt Campaign throughout the state. The campaign was kicked off at the State Capitol on May 10, 2004 at 1000 hours. The Department emphasized Click it or Ticket throughout the campaign with press releases and briefings.





Highway Patrol Division

DPS ' participation in statewide DUI task forces nets great results

The Arizona Department of Public Safety participates in state-wide multi-agency DUI Task Forces in partnership with the Governor's Office of Highway Safety throughout the state of Arizona. Through the efforts of the officers who participate in these deployments, Arizona roadways were a safer place to travel, particularly during major holiday weekends.

- West Valley DUI Task Force
- East Valley DUI Task Force
- Southern Arizona DUI Task Force
- South Eastern Arizona DUI Task Force
- Northern Arizona DUI Task Force
- Gila County DUI Task Force
- Pinal County DUI Task Force
- La Paz County DUI Task Force



During the Statewide DUI Task Forces conducted during holiday weekends, the following activity was recorded by DPS Highway Patrol Officers (note, these statistics do not include activity for patrol officers working regular patrol shifts, which also include DUI enforcement):

- 439 DUI Arrests.
- 138 Seat Belt Citations.
- 14 Child Restraint Citations.
- 28 Minor Consumption of Alcohol Citations.
- 18 DRE Evaluations.
- 1094 Other Citations.



Fatal crashes related to alcohol less than half of national average

During Calendar year 2004, which includes part of the fiscal year being covered in this report, Arizona Highway Patrol Officers investigated 377 fatal traffic collisions. 68 or 18% of the fatal crashes were related to alcohol, which is significantly below the national average of 40% as reported by NHTSA. The men and women assigned to the Highway Patrol contributed to this lower percent through aggressive enforcement and media programs related to impaired driving.



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Criminal
Investigations
Division

Criminal Investigations Division



The Criminal Investigations Division is committed to providing the highest quality investigative and specialized response services to the public and the criminal justice community. The Division is guided by three immutable values: honor, courage and commitment, while fostering a supportive and empowered environment for our employees.

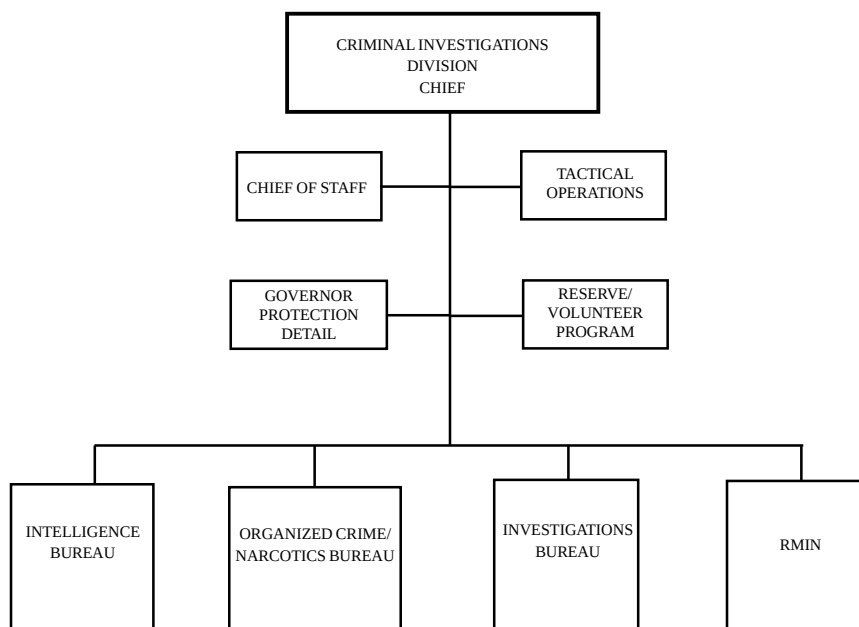
The Criminal Investigations Division mission is to protect the public by deterring crime using innovative investigative and specialized enforcement strategies and resources.

The Criminal Investigations Division provides statewide investigative specialized enforcement and high-risk response support to federal, state and local criminal justice agencies. The Division conducts investigations regarding narcotic trafficking, organized crime, intelligence, vehicle theft, gangs, computer and financial crimes, as well as major crime investigations when requested by other criminal justice agencies. The Division provides specialized high-risk responses to acts of extraordinary violence and domestic preparedness incidents.

Bureaus within the Criminal Investigations Division are Organized Crime/Narcotics, Investigation, Intelligence and Special Enforcement, as well as the Rocky Mountain Information Network (RMIN). The Division also oversees the Civil Emergency Task Force (CETF) and the Governor's Protection Detail.



Chief Mikel M. Longman
Criminal Investigations
Division Chief



Overview of the Criminal Investigations Division:

Domestic Preparedness Command

- Centralizes all DPS terrorist response functions under one command.
- Provides 24-hour, 7-days-a-week link to the Department for assistance in public information.
- Maintains a secure website which is accessible by law enforcement and responder agencies nationwide.

Civil Emergency Task Force

- Develops Civil Emergency Task Force (CETF) operational plans.
- Maintains and updates the Department's emergency response plans.
- Contends with civil emergency and special events that exceed the capabilities of a single district. Incidents include natural disasters, civil disorders, prison disturbances, crowd and demonstration management, and special events requiring deployment of substantial Department resources.
- Maintains CETF-related equipment and specialized vehicles.

Governor's Protection Detail

- Provides security and transportation to the governor and the governor's family.
- Provides assistance to executive protection units from other states and to visiting governors/dignitaries.

Organized Crime/Narcotics Bureau (includes GITEM task force)

- Enforces state narcotics laws by conducting investigations on groups and individuals who manufacture, distribute and sell illegal drugs.
- Enhances cooperative efforts in drug enforcement by administering and participating statewide in 18 federal, state and local task forces.
- Conducts narcotics investigations initiated by Highway Patrol officers to identify and disrupt drug-smuggling organizations using state highways.
- Assists Highway Patrol officers in processing drug seizures, felony arrests and activities that require in-depth investigation methods.
- Identifies, investigates and eradicates clandestine drug manufacturing facilities throughout Arizona.
- Provides expertise assistance to criminal justice agencies with the investigation and dismantling of clandestine drug labs.
- Conducts major financial investigations of criminal organizations.
- Oversees the Gang Intelligence and Team Enforcement Mission (GITEM) task force. This task force is responsible for assisting criminal justice agencies statewide in formulating and implementing gang enforcement and investigative strategies. Consists of nine squads geographically located in Maricopa, Coconino, Mohave, Navajo, Apache, Pinal, Pima, Cochise and Yuma counties.

Criminal Investigations Division



Investigation Bureau

The Investigation Bureau is comprised of four districts: Vehicle Theft Interdiction, Northern Investigations, Southern Investigation and Major Crimes Investigation. These four districts are further divided into specialized units: Special Investigations, Computer Forensics, Liquor, Financial Crimes, Vehicle Crimes and Auto Theft. Below is a general overview of the responsibilities of the Investigation Bureau.

- Investigates the Department's critical incidents which may involve death or serious injury and provides support to other units in the investigation of less serious critical incidents.
- Investigates alleged criminal misconduct by departmental employees.
- Investigates alleged public official and employee misconduct for political subdivisions throughout Arizona.
- Investigates critical incidents and allegations of criminal misconduct involving employees of city, county, state and federal agencies. Investigations include homicides, vehicle pursuits resulting in serious injury or death, allegations of sexual misconduct, employee theft and officer-involved shootings.
- Investigates computer crimes including child porn, cyber stalking, fraud, homicide and intrusions into computer networks.
- Provides investigative support to city, county, state and federal agencies with nationally-certified detectives recognized as experts in the field of search, seizure and forensic imaging of computer hard drives.
- Provides a regional computer forensic laboratory available to city, county, state and federal agency computer crimes investigative personnel.
- Conducts computer seizure and forensics training to criminal investigators from law enforcement agencies throughout the state.
- Assists city, county, state and federal law enforcement agencies by providing investigative support into serious crimes occurring within their communities.
- Provides support to the Highway Patrol Division to include investigations involving aggravated assault, homicide, hit-and-run collisions and narcotic interdiction.

Investigation Service Requests from Other Agencies

CID NO LONGER USES SERVICE REQUEST NUMBERS

	FY 2004	FY 2005	% Change
TYPE OF REQUEST			
Auto Theft Investigations	271	N/A	-----
Criminal Surveillances	79	N/A	-----
Drug Investigations	730	N/A	-----
Explosive Incident Responses	391	N/A	-----
Hostage Negotiations	6	N/A	-----
Internal Investigations	14	N/A	-----
Liquor Investigations	19	N/A	-----
Gangs	91	N/A	-----
Tactical Operations	98	N/A	-----
Technical Surveillance	27	N/A	-----
Training	210	N/A	-----
Other	703	N/A	-----
Total Number of Agencies Served	381	N/A	-----
Total Hours	81,773.60	N/A	-----

Source: Criminal Investigations Division

Criminal Investigations Activities

	FY 2004	FY 2005	% Change
PERSONS ARRESTED			
Drug Offenses	947	1,301	37.4%
Non-Drug Related	894	923	3.2%
Total Arrests	1,841	2,224	20.8%
COURT DOCUMENTS SERVED			
Search Warrants	173	290	67.6%
Felony Arrest Warrants	495	483	-2.4%
Total Documents Served	1,116	1,149	3.0%
ASSETS SEIZED			
Vehicles	53	631	1090.6%
Other Items	65	283	335.4%
Cash	\$28,658,962	\$10,927,979	-61.9%
Real Property Value	\$1,058,220	\$8,012,645	657.2%
Total Value of Seized Assets	\$30,381,757	\$24,396,774	-19.7%
PROPERTY RECOVERED			
Vehicles	30	2,770	9133.3%
Personal Property/Other Items	109	671	515.6%
Cash	\$18,180	\$267,177	1369.6%
Weapons	65	253	289.2%
Total Value of Recovered Property	\$2,373,084	\$31,276,051	1217.9%
LIQUOR ENFORCEMENT			
Liquor Warnings	2	2	0.0%
Liquor Misdemeanors	46	3	-93.5%
Investigations Referred to DLLC *	9	3	-66.7%
Regulation Violations	0	0	0%
DLLC Complaints Closed	0	0	0%
Covert Underage Buy (CUB) Activity			
Establishment Checks	194	24	-87.6%
Establishments Cited	19	2	-89.5%
<i>*DPS IS NO LONGER MANDATED TO WORK LIQUOR ENFORCEMENT*</i>			
CRIMINAL INVESTIGATION RESEARCH			
Research Requests - DPS	3,416	4,430	29.7%
Research Requests - Other Agencies	5,544	6,743	21.6%
Total Research Requests	8,960	11,173	24.7%
Intelligence Documents Submitted	3,065	3,163	3.2%
SPECIAL INVESTIGATIONS			
DPS-Critical Incident Investigations	12	31	158.3%
Other Agency Criminal/Admin. Investigations	13	17	30.8%
Other Agency Officer-Involved Shootings	7	8	14.3%

* Department of Liquor Licenses and Control
Source: Criminal Investigations Division

Criminal Investigations Division



Arizona Vehicle Theft Task Force

The Vehicle Theft Task Force is funded by a grant from the Arizona Auto Theft Authority. The task force consists of city, county, state and federal law enforcement agencies participating in a concerted effort to identify, apprehend and prosecute individuals and criminal organizations that profit from the theft of motor vehicles and related crimes.

- Investigates property crimes involving vehicles and related components and insurance fraud.
- Provides technical expertise, training and investigative support to law enforcement agencies targeting auto theft and related crimes.

*Vehicle Theft Task Force Services**

	FY 2004	FY 2005	% Change
Stolen Vehicles Recovered	2,986	2,792	-6.5%
Altered Vehicle Identification Numbers (VINS)	297	349	17.5%
Estimated Value	\$31,577,405	\$30,614,942	-3.0%
Chop Shops ** Investigated/Closed	36	50	38.9%
Felony Arrests	307	287	-6.5%
Insurance Fraud Investigations	41	41	0.0%
Requests for Services	1130	1209	7.0%
Community Education Programs	3	16	433.3%
Law Enforcement Officers Trained	1,018	464	-54.4%
Agencies Participating in VTI Task Force	18	16	-11.1%

* Statistics represent work of DPS and officers from 18 other agencies participating in the Vehicle Theft task force.

** Chop shop: a place where stolen vehicles are stripped of salable parts.

Source: Criminal Investigations Division

Intelligence Bureau

- Collects, analyzes and disseminates intelligence information to criminal investigation units, the Highway Patrol and other law enforcement agencies throughout Arizona.
- Reviews and analyzes evidentiary materials related to criminal activity and converts such materials into charts and reports.
- Provides graphic support capabilities to law enforcement entities in suspect identification.
- Publishes intelligence bulletins for dissemination to criminal justice agencies.
- Administers the Arizona criminal intelligence database, a component of the Southwest Border States Anti-Drug Information System that provides criminal justice agencies in California, New Mexico, Texas and Arizona a network database of intelligence information on narcotic violators.
- Serves as the statewide clearinghouse for the national "Center for Missing and Exploited Children," a program designed to provide research, support and referral assistance to jurisdictional agencies in the pursuit of missing persons investigations.
- Participates in the High Intensity Drug Trafficking Area (HIDTA) center. This program collects, analyzes, coordinates, and disseminates information to law enforcement for use in interdicting and investigating illicit drug trafficking, money laundering and associated violent crimes.
- Participates in the Amber Alert Program, an early-warning system to help find missing children.
- Participates in the Joint Drug Intelligence Group (JDIG), a multi-agency intelligence task force compiled of investigators and analysts whose purpose is to actively collect, evaluate, collate, analyze and disseminate detailed, relevant source information concerning drug organizations.
- Identifies and completes background research on suspects involved in criminal activity and locates subjects under investigation by criminal justice agencies.
- Manages the Arizona Counter Terrorism Information Center (ACTIC).

Special Weapons and Tactics (SWAT)

The Special Weapons and Tactics (SWAT) team consists of tactical units, the explosives unit, crisis negotiations specialists, tactical canine specialists, and specialized medical personnel.

- Conducts high-risk search warrant entries for the Department and other law enforcement agencies.
- Provides specifically-equipped and specialty-trained personnel for response to barricaded suspects and hostage situations.
- Provides personnel equipped, trained and certified to conduct clandestine lab entries.
- Provides expertise nationally in high-risk search warrant entries involving tactical, hostage/barricaded and high-violence situations.
- Provides 24-hour tactical and technical assistance statewide to law enforcement agencies involving potentially life-threatening situations, explosives and hazardous devices and civil emergencies.
- Provides training to other criminal justice agencies regarding tactics and specialized skills.
- Provides specialized assistance on a 24-hour basis in disposing of explosives and explosive chemicals, rendering safe explosives devices, investigation of explosive-related incidents.

Tactical Operations and Specialized Enforcement Services

	FY 2004	FY 2005	% Change
Special Operations			
Service Requests	129	111	-14.0%
Other Agencies Assisted	34	35	2.9%
Explosive Ordnance Detail			
Service Requests	405	421	4.0%
Chemical/Explosives Disposal (# of pounds)	4,079	3,751	-8.7%
Hazardous Materials/Clandestine Laboratory Safety			
Clandestine Lab Responses	127	88	-31.3%
Hazardous Materials Responses	254	290	14.2%
WMD Responses*	N/A	2	N/A
Fugitive Detail			
Fugitives Arrested	311	300	-3.5%
Canine Operations			
Searches Conducted	1,115	527	-52.7%
Assists to Other Agencies	83	61	-26.5%

Source: Criminal Investigations Division

*New Reported Statistic

Criminal Investigations Division



Weapons of Mass Destruction/Hazardous Materials Unit

- Responds statewide on a 24-hour basis to hazardous materials incidents.
- Protects life, property and environment by coordinating the mitigation of emergencies pertaining to hazardous materials.
- Works in concert with industry, the public and other agencies to achieve the goal of a safely-controlled incident.
- Provides technical hazardous-materials expertise to all agencies requesting assistance.
- Establishes personal protective protocols and maintains viable atmospheres for investigators dismantling clandestine drug labs.
- Participates in the state's Domestic Preparedness Plan used in establishing crime-scene management.



Canine Unit

- Consists of three units geographically located in northern, central and southern Arizona.
- Participates in highway drug interdiction by conducting canine searches on motor vehicles.
- Provides assistance to the Department's Explosive Ordinance Detail and other law enforcement agencies with the utilization of three bomb-detection dogs.
- Assists criminal investigations, federal and local law enforcement personnel with canine-related drug searches.
- Assists Highway Patrol personnel in the investigation of traffic collisions and DUI enforcement.
- Provides training to other agency personnel regarding canine-related duties.



Rocky Mountain Information Network (RMIN)

RMIN is a federal-grant program administered by the Bureau of Justice Assistance (BJA), Department of Justice. The Department serves as the grantee for the RMIN program which is one of six federally-funded regional projects comprising the Regional Information Sharing System (RISS).

- Serves more than 13,000 law enforcement officers from more than 1,006 agencies in the Rocky Mountain region to include Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming and the Canadian provinces.
- Supports law enforcement agencies in the detection, enforcement and prosecution of multi-jurisdictional criminal activities that traverse local, state and national boundaries within the RMIN region.
- Provides members an on-line state-of-the-art network of criminal intelligence databases that can be queried 24 hours a day using a secure link via the Internet.
- Assists officers with analytical resources for case preparation, charts for courtroom display, computer forensics, financial analysis, audio/visual analysis and other analytical products.
- Publishes a monthly law enforcement bulletin consisting of suspect identification, crime information, officer-safety issues, training opportunities, and relevant law enforcement articles sent to member agencies.
- Assists member agencies in obtaining intelligence and investigative-related training by providing individual and co-sponsored training support for conferences and workshops.
- Loans technical surveillance, investigative and communications equipment to RMIN members.
- Provides investigation and confidential funding assistance to member agencies.
- Provides special support services to designated member multi-agency task forces. RMIN personnel are available to provide on-site criminal intelligence analytical support and technical support.

Rocky Mountain Information Network

	FY 2004	FY 2005	% Change
Investigation Research Activities			
Inquiries (requests)	198,636	197,589	-0.53%
Submissions (intelligence documents)	65,098	31,034	-52.3%
Hits in RMIN Intelligence Database	8,808	9,506	7.9%
Source: Criminal Investigations Division			

Criminal Investigations Division



Criminal Investigations Drug Seizures*

	FY 2004	FY 2005	% Change
DRUGS SEIZED (by weight) **			
Marijuana	60,265 lbs.	67,827 lbs	12.5%
Heroin	3.9 oz.	3 lbs	1130.8%
Cocaine	54 lbs.	343.6 lbs	536.3%
Methamphetamine	23.5 lbs.	59.5 lbs	153.2%
Crack	1 lbs.	1.2 lbs	20.0%
OTHER DRUGS (by dose unit) **			
LSD	0 units	0 units	0.0%
Narcotic Drugs	50 units	119 units	138.0%
Prescription Drugs	1,601 units	50 units	-96.9%
Non-Narc. Controlled Substances	56 units	1017 units	1716.1%
MISCELLANEOUS SEIZURES			
Marijuana Fields/Greenhouses	0 items	2 items	0.0%
Marijuana Plants	19,213 plants	886 plants	-95.4%
Clandestine Laboratories	9 items	13 items	44.4%

* Highway Patrol drug seizures are listed in the table for that program.

** Drugs are reported either by weight or unit. Each category excludes the other.

Units include various measures such as "hits," doses and tablets.

Source: Criminal Investigations Division

Gang Intelligence Team Enforcement Mission Services* (GITEM)

	FY 2004	FY 2005	% Change
DRUGS SEIZED (by weight)			
Marijuana	56 lbs.	9,146 lbs	16232.1%
Heroin	1.5 oz.	1.33 lbs	988.7%
Cocaine	2.1 lbs.	116 lbs	5423.8%
Methamphetamine	2.4 lbs.	28.62 lbs	1092.5%
PERSONS ARRESTED			
Adults	574	591	3.0%
Juveniles	50	61	22.0%
Curfew Violations	2	4	100.0%
Total Arrests	626	656	4.8%
ASSETS SEIZED			
Vehicles	4	8	100.0%
Currency	\$28,919	\$2,209,691	7541.0%
Weapons	6	56	833.3%
OTHER			
Community Contacts	4,620	8,005	73.3%
Citizen Surveys Received	0	0	0.0%
Field Interrogation Cards	502	589	17.3%
Gang Member Identification Cards	184	328	78.3%
Traffic Citations	89	139	56.2%

* Statistics represent the work of the GITEM task force which includes DPS officers and officers from other agencies, including the FBI Violent Crimes Task Force.

Source: Criminal Investigations Division

Highlights of the Criminal Investigations Division:

DPS plays key role during historic investigation into motorcycle gang

Operation Black Biscuit began with a meeting between ATF and DPS Intelligence in December of 2001 to discuss current intelligence and the potential for a criminal investigation on the Arizona Hells Angels.

This investigation involved the ATF, DPS, the Phoenix Police Department, the Tempe Police Department, the Glendale Police Department, the DEA and the US Attorney's Office in Phoenix.



The investigation marked the first time in history that law enforcement officers successfully penetrated the Hells Angels. In the past, law enforcement has relied on informants to gain inside intelligence on the Hells Angels Motorcycle Gang.

The undercover portion of the investigation remained active for one year with more than 100 successful covert operations conducted against the Arizona Hells Angels, the California Hells Angels, the Nevada Hells Angels, and other affiliated outlaw motorcycle gangs.

On July 3, 2003, the US District Court in Arizona issued sealed indictments charging dozens of Hells Angels and associates with murder, trafficking in illegal firearms, possession of bombs and explosive devices, and other felonies. On the morning of July 8, 2003, more than 500 law enforcement officers armed with 42 federal search and arrest warrants conducted coordinated raids on Hells Angels club houses and residences in Arizona.

Operation Black Biscuit resulted in the gathering of more than 1,600 pieces of evidence, the seizure of more than 650 guns, more than 100 explosive items including grenades and napalm, 30,000 rounds of ammunition. Fifty people were indicted as a result of the undercover operation.

In December of 2003, law enforcement officers conducted the second round of search and arrest warrants in Arizona in connection with Operation Black Biscuit. Additional Hells Angels members and associates were arrested in Phoenix, Kingman, Prescott, and Tucson as a result of these raids.

The core group of investigators were recognized nationally with the "2004 Top Cop Award."

The prosecution phase of the investigation continues at the time of this writing with criminal trails set to being in Arizona, Nevada, and California later this year.

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DPS helps put multiple meth labs out of operation



On July 14, the DPS Special Operations Unit assisted the MCSO and Glendale PD with a methamphetamine lab roundup in Wittman, Arizona. Five search warrants were executed at different locations in Wittman where meth labs were found. In conjunction with the roundup, the postal service requested assistance with a possible lab off Jomax Road not far from the above locations of search warrants. Another meth lab was discovered and detectives helped postal service investigators process the items.

DPS detectives respond to burning residence where marijuana was stored

On June 19, detectives from the Major Violators Unit were called out to investigate after firefighters from Northwest Fire discovered what appeared to be a large quantity of marijuana inside a burning residence in Marana. A search warrant was obtained on the residence on fire as well as a second residence. Detectives seized approximately seven and one half tons (14,463 pounds) of marijuana from inside the two residences. Both valued at more than \$400,000, each load of drugs was seized through the Attorney General's office. The investigation is continuing.

Suspect investigated by DPS detectives arrives at court high on cocaine

On June 21, Flagstaff Narcotics Detectives Hutton and Atwater flew to Minnesota to appear in federal court on an appeal hearing. The case stemmed from a cocaine smuggling investigation initiated by Detective Hutton and led to "racial profiling" allegations against him. The defendant in the case, a black male, appeared in court highly impaired by the use of cocaine and the judge ordered him arrested and the case rescheduled for a later date.

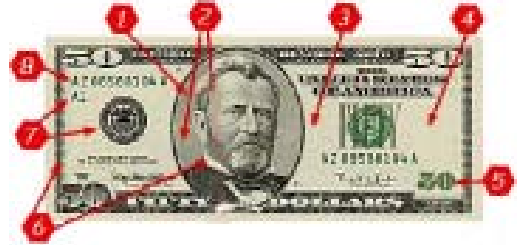
Detectives from DPS help arrest four escapees from correctional facility

For two days in early August, GITEM North gang detectives assisted the Arizona Department of Juvenile Corrections with a surveillance and subsequent arrest of four escapees from a Flagstaff-area correctional facility. The four escaped from custody after overpowering a correctional officer and attempting to steal his vehicle. Information was developed indicating the suspects had family ties in Phoenix. Surveillance at a Central Phoenix residence was established and contact was made with relatives who revealed the suspects had been there. The relatives also described the vehicle used by the suspects. Phoenix Police Department responding to a report of an attempted auto theft in the area initiated a traffic stop on a vehicle similar in description to the one driven by the escapees. This vehicle was identified as stolen from Flagstaff. The driver was captured but the passengers fled on foot. The driver gave information revealing the passengers were three of the escapees from Flagstaff. Detectives responded to the area and located the three escapees hiding in a shed behind the family residence. The fourth suspect was taken into custody in Apache Junction on August 9.



DPS plays role in record counterfeit money seizure

On June 28, Tucson Narcotics detectives served a search warrant in South Tucson. During the search warrant, \$10,000 of counterfeit money was seized, along with a small amount of marijuana and packaging items. The counterfeit money was the largest counterfeit seizure in the past decade for the Tucson sector of the U.S. Secret Service.



DPS helps eradicate 7,000 marijuana plants from forest

Detectives from DPS assigned to the Gila County Narcotics Task Force received information from a citizen of an outdoor marijuana grow site located on the Tonto National Forest approximately 12 miles north of Globe. A tactical operational plan was developed and the detectives, with the assistance of two U.S. Forest Service officers, entered the garden. No suspects were located; however, detectives discovered approximately 7,000 marijuana plants in a quarter acre sized area. Also located were gas powered water pumps, man made ponds, gardening equipment and chemicals, a tent and sleeping bags, and clothes and food rations. It was apparent that the growers left in a hurry. The plants were pulled and packed out on a mule.

DPS provides vital law enforcement support during presidential visit

The Weapons of Mass Destruction/Hazardous Materials Unit, the Special Operations Unit, EOD and numerous officers and detectives of the Department assisted the United States Secret Service in a protection detail on August 11 when President Bush visited the Arizona Veteran's Memorial Coliseum. A rapid response capability was conducted to identify any possible chemical, biological or radioactive weapon that may be released during the Presidential rally. In addition, the 91st Civil Support Team was staged with the Hazardous Materials Unit to provide analytical capabilities, technical decontamination and air quality assessments. Both units provided air monitoring during the entire rally as the explosives technicians performed bomb sweeps throughout the venue.



A detective's sense of smell helps him make large bust

Detectives from the Maricopa Enforcement Squad developed information reference a business at 51st Avenue and Bethany Home Road, which was modifying vehicles with hidden compartments to conceal narcotics. Detectives Powell and Eilenfeldt, along with VTI detectives, conducted a check of the business and found no evidence of criminal activity. Detective Powell smelled a strong order of marijuana emitting from a locked storage room on the premises. A search warrant was obtained and approximately 1,000 pounds of marijuana as well as a Cadillac Escalade was seized. This is part of several large seizures of marijuana, which have been occurring in Western Maricopa County. These seizures have confirmed intelligence reports of Mexican drug cartels moving large quantities of marijuana north prior to the Minuteman Project on the United States border.



Detectives help solve murder that occurred 22 years ago



On September 20, General Investigations Unit Detectives Kimbro and Bond, assisted the Oxnard Police Department in California by providing photographs and prints of a possible suspect involved in a cold case homicide that occurred in 1982. On September 29, 2004, Oxnard PD advised the finger and palm prints Kimbro and Bond provided were a match with what had been obtained from the scene of the homicide, linking their primary suspect to the scene of this "22-year-old" homicide.

Detective plays major role in the arrest of a baby killer

Fugitive Detail Detective Mike Williams arrested a high profile fugitive sought for child abuse. The suspect, Danielle Young, killed her child in 2003. Detective Williams followed up on leads and located the suspect in Phoenix. She was taken into custody without incident.

DPS helps investigate unscrupulous doctor

DPS Major Crimes Apprehension Team (MCAT) detectives along with the Show Low and Pinetop-Lakeside Police Departments executed two search warrants, one at the office and the other at the home of Dr. Brockbank, the "pain specialist." Detectives seized about 250 patient records including those of the four undercover detectives. The files will be examined for criminal prosecution regarding distribution of narcotics. Additionally, DEA has initiated its own internal review of the Physician regarding his ability to write schedule two and three narcotic prescriptions. The state's medical board has also been brought in on the investigation regarding the conduct of the doctor.



DPS springs into action after inmate sends Governor smoking letter



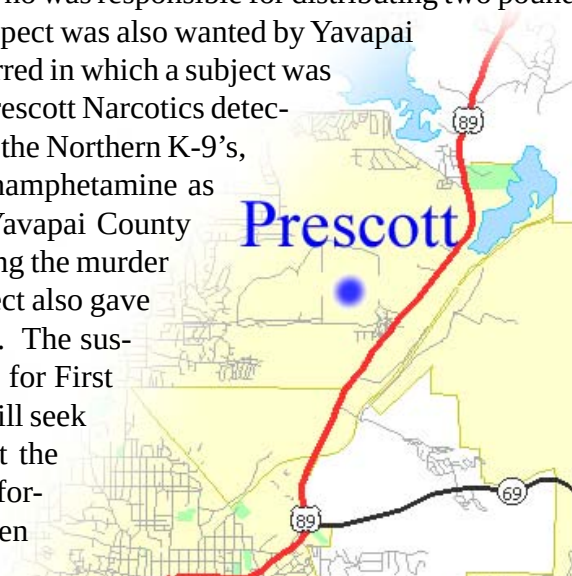
On September 10, the Special Investigations Unit was requested to respond to the Arizona State Capitol regarding a letter that was addressed to the Governor that contained an incendiary device. The letter originated from the Nevada State Prison in Ely and was delivered via U.S. mail to the Capitol. The letter was removed from the Capitol by the DPS Explosives Ordnance Detail. The EOD determined the letter contained an incendiary device. The letter contained matching characteristics of letters mailed to other governors containing a similar type of device. The incident was deemed as an attempted terrorist act and the FBI assumed jurisdiction.



Criminal Investigations Division

Prescott-area informant confesses to ordering a murder

On May 2, Prescott Narcotics detectives arrested a suspect who was responsible for distributing two pounds of methamphetamine per week in the Prescott area. The suspect was also wanted by Yavapai County for questioning in reference to a homicide that occurred in which a subject was shot twice in the head for drug debts owed to the suspect. Prescott Narcotics detectives, with the assistance of District 12 Highway Patrol, and the Northern K-9's, took the suspect into custody with several ounces of methamphetamine as well as indicia of sales. The suspect was turned over to Yavapai County detectives and in a subsequent interview he admitted ordering the murder and supplying the murder weapon to the shooter. The suspect also gave information that led to the recovery of the murder weapon. The suspect and the actual shooter are both in Yavapai County Jail for First Degree Murder. The County Attorney has stated that they will seek the death penalty for both suspects. It is noteworthy that the suspect arrested by Northern Narcotics detectives was an informant for PANT both at the time of the homicide and when arrested by DPS for Sale of Dangerous Drugs.



Instrumental Watch Center Log becomes operational

On November 4, the ACTIC Watch Center Log became operational. Training on the system was provided for all assigned DPS supervisors, detectives and analysts working at the Center. As with any new program, small issues surfaced but are being resolved through the contractor. Ideas for simplifying and improving the input of information have been received from users of the new system and will be incorporated into the Log.

Operation Green Mile targets criminals who wire money

DPS continued an ongoing plan during the fiscal year to remedy money laundering as it occurs in Arizona through suspects' use of the various non-bank money-transmitting businesses. The plan, which has been dubbed Operation Green Mile, included a Damming Seizure Warrant and the results from the one month project were the seizure of \$2,040,846 and more than 1,740 wire transfers seized.

The Financial Crimes Unit assisted the La Paz County Narcotics Task Force with follow up on an investigation stemming from a traffic stop on November 13. Detectives identified the suspect, Lee Alan Rohrman, and are in the process of identifying each of the types of fraudulent schemes he has been conducting. Detectives served search warrants on three locations and seized approximately \$1,200,000 in U.S. currency, real property, and assets belonging to the suspect.





RMIN provides assistance to the U.S. Marshal's Service

The U.S. Marshal's office in Florida requested RMIN assistance in locating a homicide suspect who had fled Florida and was believed to be coming to Arizona. A RMIN intelligence research specialist located the suspect in Glendale and notified the Marshal's office. The suspect was found and arrested.

RMIN's expertise in video forensics helps put violent criminal in jail

Mesa Police Department requested RMIN video forensics support to enhance a videotape from a bar where a female was choked and consequently paralyzed. RMIN's expert video enhancement of tattoos on the suspects arm provided positive identification of the suspect and the enhanced videotape of the incident gave police probable cause to effect an arrest. The suspect was convicted in court and received a 12-15 year sentence

DPS responds to bomb scare at State Capitol

On May 16, 2005, DPS SWAT and Explosive Ordinance Detail (EOD) personnel responded to the State Capitol reference a bomb threat. A package was placed on the northeast corner of the House/Senate lawn, along with a sign stating the package was a bomb. EOD personnel detonated the package with a water charge. EOD determined the package was not a bomb. No components inside the package could be used to produce a bomb. After the render safe procedures for the package were completed, the D.P.S. explosive K-9 units and SWAT personnel conducted a sweep of the Capitol grounds, including the Senate and House of Representatives buildings, for secondary devices with no suspicious packages located. Investigation is being conducted by CID and Capitol Police personnel.



DPS detectives help arrest vicious murder suspect from California

On December 9, GITEM Detective Platt along with the FBI's Violent Street Gang Task Force received information that Jesse James Hollywood, a murder suspect out of California, was staying in a Phoenix

The individuals beat him, duct taped him and buried him up to his neck and shot him. Hollywood returned the next day and shot the subject six more times in the head.

apartment. In the murder, Hollywood had people looking for a subject that owed him a drug debt, those individuals found the 15-year-old brother of the intended victim and beat him, duct taped him and buried him in the ground up to his neck and then shot him. Hollywood wanted to make sure the subject was dead and returned the next day to find out the subject was alive. He shot the subject six more times in the head. A subject was seen walking with four other subjects to a vehicle described as Hollywood's. All subjects were engaged by task force members as they tried to enter the vehicle and taken into custody without inci-

dent. The other four subjects all had outstanding local warrants; a small quantity of methamphetamine was found along with a bag of red phosphorous and drug paraphernalia.



Criminal Investigations Division

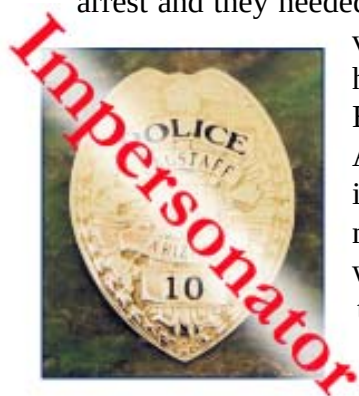
Marijuana found after smugglers assault canine officer at DPS

Canine Handler Officer Duckett initiated a felony stop on a stolen pickup north of Interstate 10 on Houghton Road in Tucson. The driver of the stolen vehicle stopped and placed the vehicle in reverse ramming the patrol car, then moved forward and stopped, again placing the vehicle in reverse ramming the patrol car. After the initial ramming, Officer Duckett exited his vehicle and fired at the suspect driver. The suspect driver drove a short distance from the shooting location and abandoned the vehicle in the desert. U.S. Border Patrol and the Pima County Sheriff's Office were able to track the driver and another suspect from the vehicle. With the assistance of the Tucson Police Department Air Support, the suspects were apprehended a few miles away. About 1,100 pounds of marijuana was found in the bed of the truck.



Detectives arrest man who impersonated police to steal from his victims

General Investigations Detective Kimbro was assigned to an investigation involving a subject who was impersonating an officer. The subject would pick up undocumented aliens by telling them they were under arrest and they needed to come with him to be fingerprinted. The subject then would transport the victim to the lobby area of the Criminal Investigations Bureau building where he would take their money, jewelry and identification. A Criminal Information Bulletin was prepared and distributed. On January 31, while in the area of 4th Avenue & Jackson in Phoenix, Detective Mulvihill observed an individual exiting a parked vehicle who resembled the subject depicted in the Criminal Information Bulletin. Upon contact the individual identified as Robert Castaneda Jr. was found to have an active warrant for fraud schemes/forgery. Officers detained Castaneda on the warrant. Castaneda was found to be in what appeared to be the same suit and shoes that were worn during one of the reported incidents. A search incident to arrest on the vehicle revealed two police badges and a toy gun. Castaneda will be charged with impersonating an officer, kidnapping and armed robbery. General Investigations will work with Phoenix PD on at least nine known cases that may be linked to Castaneda. Photo line-ups presented to victims have positively identified Castaneda as the suspect.



Detectives seize 1,952 pounds of pot following surveillance operation



On December 7, detectives from the Major Violators Unit conducted a surveillance operation at a suspected "stash house" in Tucson following a successful controlled delivery. A search warrant was obtained and detectives made six arrests and seized 1,952 pounds of marijuana. Three vehicles and \$10,942 in suspected drug currency were also seized.



Canine officer seizes a ton of pot hidden under dirt in dump truck



Southern Canine Handler Officer Duckett stopped a large dump truck for an equipment violation on State Route 83. During the contact Officer Duckett became suspicious of criminal activity, therefore utilizing his canine "Rico" to conduct a walk and sniff of the dump truck. A positive alert resulted in the seizure of 2,358 pounds of marijuana hidden under the vehicle's dirt load. One suspect was arrested and the rental dump truck was returned to its owner.

Violent street gang caught red handed

On January 18, detectives from the gang-targeting unit worked with the FBI, and Phoenix and Scottsdale Police Departments, in conducting surveillance on documented street gang members with a long history of involvement in violent crimes. The primary suspect is Byron Murphy, a Blood street gang member. Murphy likes to enlist the help of street gang members to conduct drug rip-offs, commercial burglaries, home invasions, and homicides. There is a second suspect involved who is a West Side City Crip street gang member who is a suspect in at least two homicides in Phoenix.

Corey Jones is suspected of being an original member of the Blue Bandanna Bandits who committed dozens of armed robberies in and around Phoenix a few years ago. Recent events in both Tempe and Scottsdale have pointed to Murphy and his associates being involved. These events include an armed robbery in Tempe and a commercial burglary in Scottsdale occurring in December 2004. Information received from a source was that Murphy, Jones and their crew went to Texas during the week of January 10 to conduct a drug rip-off. According to the source, the rip-off was unsuccessful and the group returned to the Phoenix-area. Information from both sources stated the group was low on money and would probably conduct some type of criminal act to obtain needed cash. Subjects were followed to a Radio Shack store on Gilbert Road and Southern in Mesa, where they committed an armed robbery. Surveillance units stopped and arrested all seven suspects and recovered \$30,000 in cellular phones and cash taken in the robbery. All suspects arrested were or had strong ties to Phoenix criminal street gangs and all had previous arrests for violent crimes.

All suspects arrested had strong ties to criminal street gangs and all had previous arrests for violent crimes.

Littering suspect arrested with more than 1,000 pounds of marijuana

Southern Canine Handler Torres stopped a tractor-trailer for a violation on Interstate 40. Canines Alex and Robbie were utilized on an exterior sniff. Both canines alerted. As the tractor-trailer was being led to a location to be off-loaded, Officer Armstrong observed the driver throw what appeared to be a gram of cocaine from the tractor. The driver was placed under arrest. While off-loading the trailer, 1,051 pounds of marijuana was located. The tractor-trailer, marijuana, cocaine and \$980 were seized. The driver was booked into Mohave County.



Detectives help make national fugitive warrant detail a success

During the week of April 4-10, the Yuma Office of Criminal Investigations assisted the United States Marshal's Service (USMS) with a fugitive warrants detail. "Operation Falcon" was a multi-agency nationwide fugitive apprehension operation coordinated by the USMS. In the Yuma-area, 56 fugitives were arrested. Detective Van Keuren initiated four separate investigations involving methamphetamine sales, seizing a total of nine grams of methamphetamine and a 1994 Jeep Cherokee. Nationally, over 10,000 fugitives were captured



DPS helps remove meth lab from surprising location

On March 6, detectives assigned to the Gila County Narcotics Task Force received information of a possible meth lab being stored in a rock overhang/cave near the Shoofly Indian Ruins north of Payson. A hiker found the lab while hiking near the ruins in a remote area containing many Indian artifacts. The shallow cave was at the edge of a small seasonal creek and contained some petroglyphs, matates, and other artifacts. Due to the fact that a hiker found the lab in a popular hiking area, it was decided that the lab would be removed as quickly as possible. Detectives were assisted in the removal by the department's EOD, HazMat, and Crime Lab personnel and by personnel from the Maricopa/HIDTA Clan Lab Task Force who assisted in the collection of evidence from the scene. Fingerprints were lifted from some of the items for comparison. Detectives have several suspects. The case is continuing.



Detectives sieze 200 kilos of cocaine

On January 15, Mohave Area General Narcotics Enforcement Team (MAGNET) detectives, assisting California DEA agents, facilitated a traffic stop on two subjects. Seized was 200 kilos of cocaine. The two subjects cooperated with a controlled delivery to Newark, New Jersey. The controlled delivery was successfully completed and the subjects arrested in New Jersey also agreed to cooperate.

Suspects who took motorcycles identified



The Lug Nut Bandit investigation that began last September, when Detective Ruetter received information on individuals stealing motorcycles and rims in the Northwest Valley, has resulted in seven suspects being identified. On March 10, a Grand Jury delivered a true bill on the seven members of this group. The major suspect, William Lele, had his probation revoked. Five of the suspects had warrants issued for their arrests and two were issued summons. Four of the seven are currently in custody. The Vehicle Theft Task Force detectives will begin contacting the felony warrant suspects.

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Agency
Support
Division

Agency Support Division



The Agency Support Division at the Arizona Department of Public Safety focuses on maintaining and supporting current agency operations by providing crime-victim services, advanced basic and continuing training, management services promoting efficiency of government, contemporary research and planning, legal services, coordination of financial and human resource services, cost-effective facilities management and innovative logistical support. Customer service is paramount in the Division.



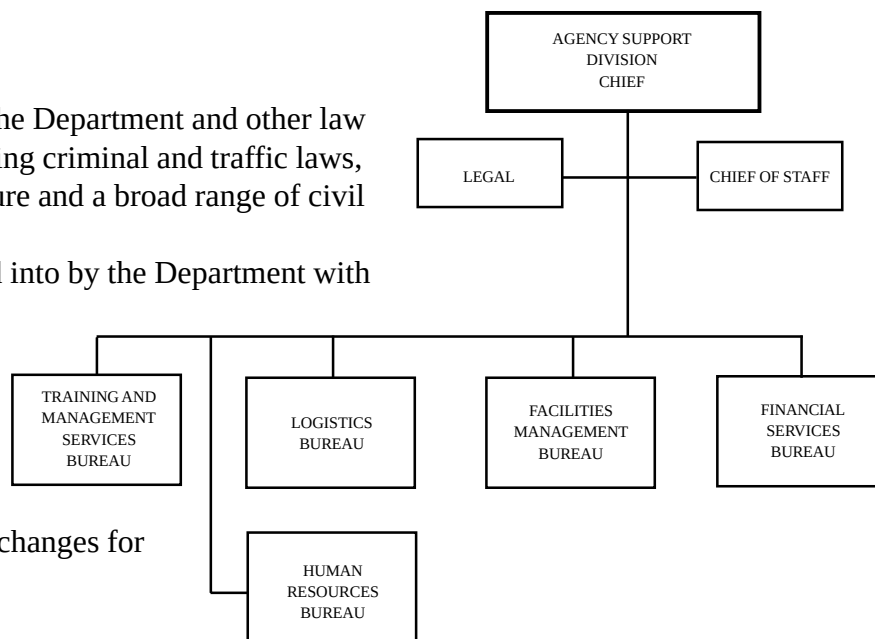
Chief Pennie Gillette-Stroud
Agency Support Division Chief

Overview of the Agency Support Division:

ASD Administration

Legal

- Provides legal assistance to the Department and other law enforcement agencies regarding criminal and traffic laws, principles of search and seizure and a broad range of civil legal issues.
- Reviews all contracts entered into by the Department with other entities and stores copies.
- Publishes law bulletins on a variety of case law affecting operational personnel and a legal review of all new legislative changes for employees each year.



Training and Management Services Bureau

Research and Planning

- Researches contemporary criminal justice issues, benchmarks the best practices of other organizations, designs and administers surveys and publishes special reports and projects.
- Documents agency policy and procedure through systematic developmental and publication of department directives and coordinates development of the Department's operational plan.
- Performs research and planning functions, setting the foundations for departmental goals and future programs.
- Furnishes preliminary program design and implementation strategies for selected departmental programs.

Video

- Produces video programs in support of the Department's mission. These include monthly news programs, training tapes, public service announcements and other types of programming as requested. Programs are produced not only for the Department but also for other local, state and federal agencies and nonprofit organizations as well.

Publications

- Develops and publishes a monthly newsletter that is distributed to departmental employees and retirees, citizen groups and other governmental agencies.
- Coordinates the development and publication of the Department's annual report.

Public Records Unit

- Receives and processes written requests for public record documents.
- Responds to written public records requests for Department records. The custodian of records authenticates Department records and testifies in court pursuant to subpoena.

Advanced Training

- Develops and coordinates basic, advanced and re-certification law enforcement training programs.
- Provides advanced basic and field training for officers.
- Coordinates and provides Drug Recognition Expert (DRE) and Horizontal Gaze Nystagmus (HGN) training to commissioned personnel.
- Develops and coordinates civilian training.
- Coordinates with local governmental agencies to provide enhanced training opportunities for all employees in areas of concern.
- Trains law enforcement and civilian instructors.
- Provides firearms training, weapons maintenance and other armory services.
- Develops and coordinates basic and in-service supervisory training.
- Administers the Department's health and wellness programs.
- Develops and coordinates primary and in-service management training.
- Administers the Department's Tuition Reimbursement Program.
- Maintains and manages departmental training records for all employees.

Agency Support Division



Human Resources Bureau

- Originates and maintains programs and records to recruit and hire employees while managing the Department's human resources.
- Develops and maintains a comprehensive classification and compensation plan.
- Coordinates employee benefits, provides guidance on retirement planning, maintains personnel records and administers the Department's Employee Assistance Program and the Drug-Free Workplace Program.
- Provides expertise with polygraph services in criminal and administrative investigations along with applicant backgrounds.

Logistics Bureau

- Procures and issues vehicles for enforcement and support.
- Provides vehicle maintenance, repairs and services statewide.
- Fabricates and installs police, emergency and specialty equipment in departmental vehicles.
- Establishes contracts and provides automotive parts and supplies to field offices and fleet maintenance shops within state.
- Issues and tracks gas credit cards while also providing fuel through departmental fuel sites, Arizona Department of Transportation (ADOT) fuel sites and by the statewide credit card system.
- Maintains the Fleet Management System for tracking the Department's vehicle inventory.
- Conducts the registration, titling and licensing of all departmental vehicles.
- Assists other agencies by providing buildup services and technical information.
- Provides expertise to collision investigators by performing extensive mechanical inspections of vehicles involved in homicides and fatal crashes.
- Establishes contracts for the purchase and provision of first-aid supplies, office supplies, field supplies, and duty gear to enforcement and support staff through the main supply warehouse.
- Maintains the Consumable Inventory System for tracking the Department's stock item usage.
- Prepares and issues billings to below-the-line funding agencies for supplies.
- Tracks capital and accountable equipment using the Capital Outlay System for departmental inventory and the Uniform Statewide Accounting System.
- Develops, modifies and maintains departmental forms for use by the Department's employees.
- Provides mail and printing services for the Department.
- Coordinates disposal of surplus departmental equipment through auction, sale, trade-in, transfer to other law enforcement or criminal justice agencies, and general state disposal.

Human Resources Services

	FY 2004	FY 2005	% Change
PERSONNEL SERVICES			
Recruitment/Selection Processes Completed	3,607	2,908	-19.4%
New Hires Processed	168	187	11.3%
Terminations Processed	83	109	31.3%
Retirements Processed	55	43	-21.8%
Other Benefit Requests Processed	7,269	7,465	2.7%
Classification/Compensation Processes Completed	26	17	-34.6%
Polygraph Examinations Conducted	530	553	4.3%
Drug-Free Workplace Exams Completed	1,088	674	-38.1%
PEER COUNSELING SERVICES			
Volunteer Peer Counselors	39	48	23.0%
Peer Counseling Requests Received	477	556	16.6%
Peer Counseling Hours Provided	830	910	9.6%
Department Awards Processed	592	163	-72.5%



Agency Support Division

Training and Management Services

	FY 2004	FY 2005	% Change
Public Record Responses	2,519	2,659	5.5%
Vehicle Collision Reviews (New Category)	4	12	200%
Critical Incident Reviews (New Category)	13	12	-7.69%
RESEARCH AND PLANNING			
Digest Newsletters Published	12	12	0%
Policy/Information Projects Completed	66	99	50%
Pursuit Reports	281	293	4.27%
Other Agency Research Assistance	352	354	0.56%
SAFETY & LOSS PREVENTION SERVICES			
Risk Management Premiums Paid	\$4,978,400	\$4,978,400	0%
Property Damage Claims Processed	1,217	1,231	1.15%
Property Damage Claims Paid	\$595,506	\$1,190,448	99.9%
Employee Injury Claims Processed	226	293	29.64%
ARIZONA LAW ENFORCEMENT ACADEMY			
Basic Training Classes	12	12	0%
Basic Training Graduates	360	395	9.7%
DPS Graduates	54	60	11.1%
DPS Recruits Starting Basic Training	91	98	7.69%
OPERATIONAL TRAINING			
Training Programs Conducted	134	176	31.3%
Student Attendance	2,182	2,625	20.3%
Pre-Academy Classes Conducted	6	6	0%
Pre-Academy Graduates	82	97	18.3%
Advanced Basic Classes Conducted	4	5	25.0%
Advanced Basic Graduates	87	82	5.7%
Firearms Training Programs Conducted	36	51	41.7%
Firearms Training Student Attendance	355	917	158.3%
Employee Physical Fitness Tests	915	1,050	14.8%
Weapons Repaired	650	621	-4.5%
Video Tape Productions			
Focus Videos	10	7	-30%
Other Videos	8	13	63%
PROFESSIONAL DEVELOPMENT			
Training Programs Conducted	1	8	700%
Student Attendance	32	126	293.8%
TUITION REIMBURSEMENT PROGRAM			
Budget Allocation	\$61,000	\$89,000	45.9%
Percent of Budget Expended	100%	99.6%	-.4%
Applicants	95	126	32.6%
Applicants Receiving Reimbursement	95	124	30.5%
Percent of Applicants Receiving Reimbursement	100%	98.4	-1.6%
DEPARTMENT RECORDS			
Accident Reports Entered	32,135	33,790	5.1%
Offense Reports Entered	30,046	20,010	-33.4%
Record Requests Received	32,370	33,083	2.2%
Misc. Reports Entered	17,427	14,766	-15.3%
Contact Tracking (items entered)	345,922	381,512	10.2%
Source: Agency Support Division			

Agency Support Division



Facilities Management Bureau

- Maintains the Department's facilities throughout the state, performing corrective and preventive maintenance through a work-order system.
- Provides custodial and landscaping services for the Phoenix headquarters complex and district offices statewide.
- Directs the design and construction of new departmental facilities and renovation of existing facilities statewide.
- Monitors space utilization and provides planning for the Department's space requirements.
- Responds to operational units' requested facilities issues for new space or functional changes.
- Develops the Department's three-year Capital Improvement Plan and requests for Building Renewal funding.
- Negotiates, prepares and manages the Department's building/land leases and purchases.
- Develops and implements the Department's master-keying system, including key issue and control.
- Coordinates utility services for departmental facilities statewide.
- Provides security for departmental personnel and facilities.

Financial Services

	FY 2004	FY 2005	% Change
ASSET FORFEITURE PROGRAM			
Currency Received Through Forfeiture	\$1,950,648	\$5,940,840	204.6%
Vehicles Forfeited	107	130	21.5%
Weapons Forfeited	55	44	-20%
Cases Initiated	100	71	-29%
Forfeited Property Auction Proceeds	\$191,424	\$293,797	53.5%
GRANTS ADMINISTRATION			
Programs Receiving VOCA Funds	133	113	-15.04%
VOCA Monies Disbursed	\$7,098,846	\$6,437,213	-9.32%
FINANCE			
Claims Processed	24,414	25,388	4%
Accounting of Appropriated Funds (Expended)	\$146,104,122	\$154,900,131	6%
Accounting of Non-Appropriated Funds (Expended)	\$51,419,108	\$57,872,897	13%
Purchase Orders Processed	3,988	4,575	14.7%
Purchasing Card Transactions	5,691	6,282	10.38%

Source: Agency Support Division

Financial Services Bureau

- Facilitates development of the Department's budget requests.
- Monitors fiscal processes and maintains overall budgetary control within the Department.
- Manages the Department's payroll, purchasing and accounting services.
- Provides administrative and accounting services for the Department's grant program.
- Administers the Victims of Crime Act federal block grant.
- Administers the Criminal Justice Enhancement Fund grant program.
- Administers the Department's asset forfeiture program pursuant to Arizona's Racketeering Influenced Crime Organization and drug forfeiture laws.



Agency Support Division

Agency Support Activities

	FY 2004	FY 2005	% Change
LOGISTICS FLEET SERVICES			
Vehicle Work Orders Processed	24,500	21,945	-10.43%
Vehicle Maintenance, Fuel & Parts Expenditures	5,515,282	5,526,657	.2%
Miles Driven	25,432,949	27,243,504	7.12%
Cost of Maintenance, Fuel & Parts/Per Miles Driven	0.22	0.20	-9.09%
Vehicle Disposal Transactions	410	270	-34.1%
Vehicle Title/Registration Transactions	1,473	1,345	-8.68%
Vehicle Fleet Requests	1,560	1,579	1.2%
LOGISTICS ADMINISTRATION SERVICES			
Supply Warehouse			
Value of Consumable Supplies Issued	1,305,860	1,324,669	1.4%
Consumable Supplies - Stock Issues	44,962	45,438	1.0%
Capital Equipment Updates	24,766	23,400	-5.5%
Mail Room			
Pieces of Mail Processed	392,706	364,202	-7.3%
Mailing Costs	261,738	232,271	-11.3%
Charge Back for Mailing Costs	170,990	160,438	-6.2%
Print Shop			
Impressions	2,878,263	4,346,653	51.0%
Number of Projects Completed	432	477	10.4%
Projects Requiring CD/DVD	0	12	N/A
Total Number of CD's Produced	0	12,887	N/A
Forms Management			
Forms Revised/Developed	123	93	-24.4%
FACILITIES SERVICES			
Maintenance Orders Completed	2,874	3,336	16.0%
Projects Completed	54	60	11.1%
Facilities Work Requests	69	70	1.4%
Building/Square Footage Maintained	803,409	817,961	1.8%
LEGAL			
Contracts Reviewed	385	431	11.9%
Law Bulletins Published	13	9	-30.8%
Source: Agency Support Division			

Agency Support Division



Highlights of the Agency Support Division:

DPS' Facilities Management Bureau helps prepare anti-terrorism building



The Department received federal funding to establish a state-wide counter terrorism information center and the DPS Facilities Management Bureau played a vital role in preparing a building to house the program. Through vigorous negotiations, a 61,000 square foot building was leased at a savings of \$5 million under cost estimates. During the construction and furnishing phases, an additional \$1 million was saved from original estimates through the bid process and use of state contract procedures. The facility was completed in September and formally dedicated by the Governor in October.

DPS designs and implements computerized contact tracking system

During Fiscal Year 2005, the Department designed and implemented a computerized tracking system that maintains electronic copies of all written contacts between department personnel and members of the public including citations, warnings, repair orders and field interviews. The information is captured through scanning and data entry with resulting statistics readily available for analysis and activity tracking. This new system utilized state-of-the-art handwriting recognition programming to capture data with limited manual data entry needs, saving manpower and time not only for clerical personnel, but for officers in the field, allowing them to devote more time to field enforcement.

Inmate work program continues to save DPS money

For the sixth straight year, the Department has continued to contract with the Department of Corrections and Correctional Services Corporation, a private prison operations contractor, to provide inmates for general landscaping duties at the state headquarters. The program, which features inmates incarcerated for DUI offenses, is saving the Department approximately \$24,000 per year on landscaping services.

DPS buildings continue to feature energy efficient designs, materials



Over the last 40 years, Department facilities have been constructed with a wide variety of energy saving designs. This year the Facilities Management Bureau completed implementation of a comprehensive energy use plan including energy improvement guidelines for application to new and existing buildings. These guidelines will first be used on new facilities being planned and built such as the Phoenix Forensic Sciences Laboratory and the Highway Patrol District Office in Prescott then existing facilities will be modified as funding becomes available. Because of the Department's energy conservation efforts and policy revisions, significant reductions have already been achieved in utility costs and the Department has been recognized by the State Energy Office six out of the last seven years for energy related accomplishments.

DPS makes sure crime victims in Colorado City have access to help



Beginning in 2004, the Arizona Department of Public Safety (DPS) Crime Victims Services Unit and the Arizona Attorney General's (AG) Office partnered to ensure availability and accessibility of services for crime victims in the Colorado City and the Arizona Strip region of Northern Arizona. Victims of Crime Act grants were awarded to the Mohave County Attorney's Office to fund an advocate in Colorado City; to ChildHelp USA to establish hotline services in the area; and to the DOVE Center in St. George, Utah to provide shelter and crisis counseling to victims of domestic violence and sexual assault. As a result, at least one family has integrated into mainstream society away from Colorado City through an identified safety net connecting Utah and Arizona service providers.

Video Unit at DPS produces educational program about auto theft

The Department Video Unit produced a program for the Arizona Automobile Theft Authority aimed at high school audiences. The DVD offered tips on what teens can do to lessen their chances of having a vehicle stolen and featured teenage hosts from local high schools. The fast-paced program covered everything from steering wheel locks to carjacking situations and will be shown to high school audiences statewide.

DPS makes dramatic improvements to its facilities

The fiscal year featured a number of significant improvements in Department of Public Safety facilities statewide. In Casa Grande, canine facilities were completed featuring kennels, training areas, storage buildings, fencing, lighting, and a modular office building. In Sierra Vista the district office was increased by 42% providing space for Highway Patrol and Criminal Investigation personnel as well as evidence storage and a new security access system. New modular offices were added at the Department's Flagstaff compound to accommodate criminal investigators and a modular area office has been funded and ordered for Highway Patrol operations in the Springerville area. In communities where Highway Patrol Officers are stationed, remote housing was added or improved at Seligman, Ajo and Kayenta.



Video produced to educate financial aid industry about identity theft

The Department Video Unit produced a training tape on identity theft for the U.S. Department of Education Inspector General's Office. Their office had just completed a case against a suspect who defrauded the federal government on loans and grants totaling more than \$300,000 by posing as 50 different students attending college in the Phoenix-area. The convict explained his strategies and techniques on acquiring identities to apply for student aid and the video will serve as a training program for financial aid personnel nationwide.

Agency Support Division



DPS helps develop survey that will improve response to domestic violence



A team effort between the Arizona Department of Public Safety (DPS) Crime Victim Services (CVS) Unit, the Arizona Peace Officer Standards and Training (AzPOST) Board and the Governor's Office for Children, Youth and Families, Division for Women provided support to the Morrison Institute for development and implementation of a law enforcement survey that will assess officer's knowledge, skills and attitudes in response to domestic violence calls for service. Survey outcomes will assist in identifying training needs for statewide law enforcement agencies, support for data collection, communication systems, and development of policies and protocols.

DPS begins planning for an aging population

With projections that one in four Arizona residents will be over 60 years of age in just fifteen years, the agency has begun planning for demographic changes. The Aging 2020 Plan, completed this year, is a long-range strategy addressing a variety of issues ranging from service delivery to changes in the work force and methods for retaining essential skills.

DPS handles steep increase in fuel prices without limiting patrols

The Department of Public Safety, which depends heavily on vehicle use for patrol and investigative functions, was significantly impacted by the sharp spike in fuel costs during the fiscal year. Bulk fuel alone rose more than 48 cents a gallon over the year that resulted in a potentially crippling budget shortfall of nearly \$1.3 million. The Department responded using a combination of reductions in other service areas, funds derived from holding vacant positions open, and a heavy reliance on bulk fuel that is typically purchased at a price below market. While these adjustments reduced the number of new employees that could be hired, we were able to avoid parking Highway Patrol vehicles as has happened in the past.



Project funded by DPS grant earns national recognition

Launched by a Department of Public Safety (DPS) Victims of Crime Act (VOCA) grant in 2001, the Crime Victims Legal Assistance Project (CVLAP) was nationally recognized by the U.S. Department of Justice during Crime Victims' Rights Week in April 2005. CVLAP representatives traveled to Washington D.C. to receive the Professional Innovation in Victim Services Award, after being nominated by Senator John Kyl. CVLAP was the first free legal clinic for crime victims in the nation, representing them in the fight for their legal rights at every stage of the criminal justice system, and providing needed social services. The Crime Victims Legal Assistance Project (CVLAP) was established and is operated by Arizona Voice for Crime Victims, which is housed at the Arizona State University College of Law

New web-based grant system at DPS proves invaluable



June 30, 2005 marks the end of the first full year of an on-line grant process for the Department of Public Safety (DPS), Victims of Crime Act (VOCA) program. This Web-based Automated Grants System (WAGS) was developed by Agate Software, a Lansing, Michigan based Software Company, to streamline the VOCA grant application and monitoring process. Obtaining and implementing the WAGS system in Arizona was both labor intensive and challenging; however, both DPS staff and sub-recipients agree that it has been worthwhile. Recently, 100% of current sub-recipients surveyed rated the overall experience / satisfaction of the WAGS system as either Good (47%) or Excellent (53%).

DPS plays role in the first annual Arizona Victims Assistance Academy

In July 2004, the Arizona Department of Public Safety (DPS) Crime Victim Services (CVS) Unit partnered with the Office for Victims of Crime (OVC), and the Arizona Coalition for Victim Services (ACVS) that took the lead in establishing the first annual Arizona Victim Assistance Academy (AVAA). This 40 hour, week long course offered attendees an amazing opportunity to live, work, study and interact with other victim service providers from all areas of advocacy. This training was designed to further professionalize the victim advocacy industry through network development, the benchmarking of best practices, and assisting victims in achieving positive outcomes. Instructors were field experts from around the state along with Northern Arizona University (NAU) faculty, providing an intense education foundation steeped in practical application. In addition, AVAA met the requirement for 40 hours of core curriculum for pre-service training required by the National Organization for Victim Assistance (NOVA) for the National Advocate Credentialing Program.

DPS implements new and effective recruiting strategies

Attracting quality applicants has become a major challenge facing law enforcement nationwide. Suggested reasons include unrealistic perceptions of law enforcement careers, potential candidates drawn to the military following the terrorism events of September 11, 2001, and inadequate pay compared to other career opportunities. Whatever the cause, DPS has been faced with a significant decline in qualified applicants for positions, sworn and civilian.

In order to meet this challenge, the Department set aside \$120,000 for its recruiting efforts. The funding has been utilized to implement a number of new approaches to recruiting including bus advertising, stadium advertising, internet enhancements, and increased attendance at job fairs. DPS has also implemented a program allowing currently certified officers with qualifying experience to join the Department with pay higher than entry-level. It is anticipated that these extra efforts will support the Department's efforts in building an effective workforce in the coming years.



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Criminal
Justice
Support
Division

Criminal Justice Support Division



The Criminal Justice Support Division (CJSD) at the Arizona Department of Public Safety is responsible for developing and coordinating scientific, technical, regulatory and support services essential to the promotion of public safety in Arizona. Special attention is given to providing scientific analysis and criminal justice support to Arizona's criminal justice agencies. CJSD further develops, operates and maintains the data processing and data/voice communications systems that operate statewide.

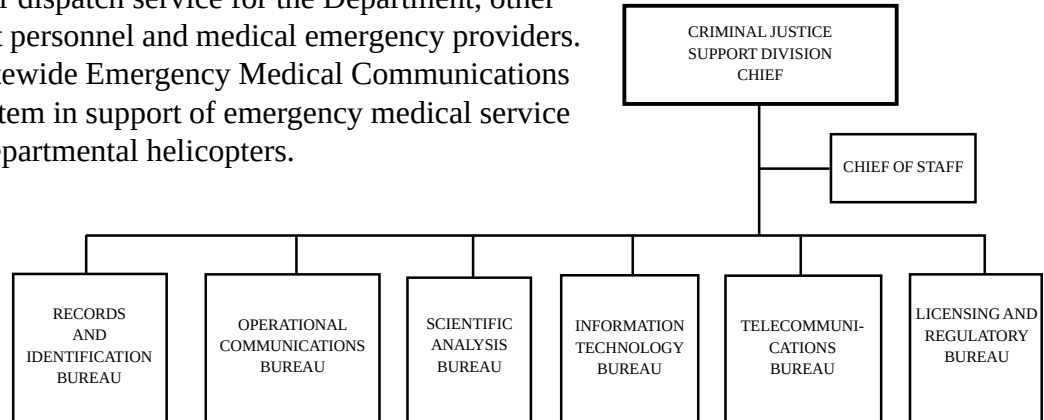


Chief Georgene M. Ramming
*Criminal Justice Support
Division Chief*

Overview of the Criminal Justice Support Division:

Operational Communications Bureau

- Provides 24-hour dispatch service for the Department, other law enforcement personnel and medical emergency providers.
- Operates the statewide Emergency Medical Communications (EMSCOM) system in support of emergency medical service providers and departmental helicopters.
- Operates communications centers in Flagstaff, Phoenix and Tucson.
- Facilitates the flow of information between criminal justice agencies, emergency service agencies and the public concerning highway safety.
- Provides Arizona Criminal Justice Information System (ACJIS) information to law enforcement agencies without 24-hour, 7-days a week dispatch capability.
- Operates a remote-controlled siren system that warns the public of possible problems with the Palo Verde Nuclear Generating System.
- Operates the primary state warning system and is responsible for relaying information from the National Civil Defense warning system.
- Responds to 9-1-1 and other calls from the public requesting assistance.



Records and Identification Bureau

- Manages the day-to-day Arizona Automated Fingerprint Identification System (AZAFIS) operations in support of the automated fingerprint identification needs of Arizona and other criminal justice agencies.
- Identifies criminals through the processing of fingerprints as the central site for the statewide AZAFIS.
- Operates the central fingerprint repository for the state.
- Provides fingerprint identification assistance during the processing of criminal justice and non-criminal justice employment and licensing applicants.
- Coordinates requests for access to the AZAFIS network and databases.
- Provides training for AZAFIS Tenprint and Latent Print Workstation operators, livescan operators, mug photo operators, and card scanner workstation operators.
- Directs the statewide AZAFIS operator certification program.
- Researches, plans and implements technological enhancements to meet AZAFIS system users' evolving automated fingerprint identification requirements.
- Processes criminal history checks for criminal justice employment, noncriminal justice employment, licensing and other authorized purposes.
- Processes fingerprint-based state and federal criminal record searches for authorized governmental agencies, Indian nations, municipalities and private/nonprofit entities located in this state.

Criminal Justice Support Activities

	FY 2004	FY2005	% Change
CRIMINAL INFORMATION SERVICES			
Arrest Fingerprint Cards Received	218,905	217,899	-0.5%
New Criminal Records Established	65,019	63,720	-1.9%
Active Criminal Records Maintained	1,176,380	1,231,037	4.7%
Requests for Records Processed	2,478,826	2,624,236	5.9%
Active DPS Warrants	60,369	71,789	18.9%
Sex Offender Community Notifications			
Level 1 Notifications	124	120	-3.2%
Level 2 Notifications	532	1,009	89.6%
Level 3 Notifications	565	797	41.1%
Percent of Sex Offender Registry Verified	58%	48%	-17.2%
FINGERPRINT IDENTIFICATION SERVICES			
AZAFIS* Tenprint Records Maintained	1,494,203	1,627,438	8.9%
AZAFIS Unsolved Latent Prints Maintained	67,349	76,456	13.5%
AZAFIS Tenprint Searches Completed	415,905	443,083	6.5%
AZAFIS Tenprint Hits Confirmed	245,124	275,953	12.6%
AZAFIS Latent Print Searches Completed	20,495	21,988	7.3%
AZAFIS Latent Search Hits Confirmed	3,561	3,683	3.4%
ACJIS** ACCESS INTEGRITY			
Operations Audits Completed	117	98	-16.2%***
Terminal Operator Certifications Maintained	34,747	38,166	9.8%
Criminal History Record Review - Audits Finished	48	18	-62.5%***

*** The Operational Audits and Criminal History Record Reviews were placed on hold due to the ACJIS Network Conversion

* Arizona Automated Fingerprint Identification System (AZAFIS)

** Arizona Criminal Justice Information System

Source: Criminal Justice Support Division

Criminal Justice Support Division



- Processes requests for state warrant searches.
- Operates the central criminal history record repository for the state.
- Serves as the focal point for the criminal justice community on issues regarding convicted sex offender registration and community notification requirements.
- Serves as a liaison statewide between law enforcement, county probation, Department of Corrections and county attorneys on issues surrounding sex offender management.
- Ensures that Arizona law enforcement agencies comply with sex offender community notification statutes.
- Provides training statewide for criminal justice agencies involved with sex offender registration and notification.
- Conducts annual address verification on the state's sex offender population and maintains the Sex Offender InfoCenter web site.
- Conducts federally- and state-mandated training for employees from Arizona law enforcement and criminal justice agencies on the use of the Arizona Criminal Justice Information System (ACJIS).
- Coordinates requests for ACJIS terminal access.
- Conducts federally- and state-mandated operational audits of ACJIS network user agencies to verify adherence to privacy and security regulations and to ensure data integrity of criminal justice information.
- Coordinates the statewide terminal operator certification program for ACJIS network users.
- Maintains the statewide Uniform Crime Reporting (UCR) program by collecting crime statistics from all law enforcement agencies in the state and updates the annual "Crime In Arizona" publication that is available on the Department's website.
- Provides training to Arizona criminal justice agencies on requirements for arrests and arrest disposition reporting to the state repository and ACJIS.

Scientific Analysis Bureau

- Operates a full-service, forensic science laboratory capability from regional crime laboratories in Phoenix, Flagstaff, Tucson and Lake Havasu City.
- Provides complete crime laboratory services to 295 criminal justice agencies in Arizona including municipal, tribal, county, state and federal users.
- Provides state-of-the-art scientific examination and evaluation of evidence and expert scientific testimony in superior, federal, municipal and justice of the peace courts.
- Provides the most modern DNA scientific services for the examination of violent crime evidence to identify or exonerate suspects.
- Maintains the Arizona DNA Identification System established by statute which is a database of DNA profiles against which an evidence DNA profile can be searched to identify a previously-unknown assailant.
- Provides complete toxicology services including the analysis of body fluid samples, primarily blood and urine, for drugs and metabolites and provides expert testimony on drug effects and driving impairment.
- Provides comprehensive forensic alcohol services including the analysis of blood for alcohol concentration; the maintenance and repair of more than 250 alcohol breath test instruments; and expert testimony on alcohol effects, impaired driving and alcohol metabolism.



Criminal Justice Support Division

Scientific Analysis Services

	FY 2004	FY 2005	% Change
SUBMISSIONS BY REGIONAL LABORATORY			
Central Crime Lab Cases	22,724	24,456	7.6%
Southern Crime Lab Cases	10,436	12,525	20.0%
Northern Crime Lab Cases	4,851	5,279	8.8%
Western Crime Lab Cases	4,115	3,656	-11.2%
Totals	42,126	45,916	9.0%
SUBMISSIONS BY TYPE OF ACTIVITY			
Drug Analysis	16,227	16,571	2.1%
Toxicology - Alcohol-Related Cases	8,829	10,127	14.7%
Toxicology - DRE Cases	8,619	9,676	12.3%
Serology Analysis	2,035	2,268	11.4%
DNA Profiling/STRs Process	840	1,193	42.0%
Latent Print Examinations	4,466	4,705	5.4%
Trace Evidence Analysis	1,003	1,185	18.1%
Questioned Document Examinations	198	191	-3.5%
SUBMISSIONS BY TYPE OF OFFENSE			
Homicide	1,216	1,181	-2.9%
Vehicular Homicide	148	166	12.2%
Suicide	14	52	271.4%
Livestock & Game Violations	1	13	1200.0%
Sexual Assault	2,168	1,388	-36.0%
Burglary/Theft	2,065	2,654	28.5%
Arson	160	216	35.0%
Hit & Run/Auto Accident	118	133	12.7%
Assault	544	685	25.9%
Fraud and Other Miscellaneous	1,555	2,364	52.0%
DUI (Alcohol)	10,024	11,579	15.5%
DUI (Drugs)	7,364	8,593	16.7%
Poisoning or Cause of Death	4	6	50.0%
Liquor Laws	4	4	0.0%
Drugs (Sale,Possession,etc.)	16,741	16,877	0.8%
INTOXILYZER SERVICES			
Training Services			
Schools Taught	129	70	-45.7%
Operators Trained	2,569	1,452	-43.5%
Quality Assurance Officers Trained	163	44	-73.0%
Court Actions			
Subpoenas	1,163	2,980	156.2%
Testimony	130	264	103.1%
Intoxilyzer Sites Maintained	243	242	-0.4%
PHOTO LAB SERVICES			
Photo Prints Processed	306,658	306,477	-0.1%
PROPERTY AND EVIDENCE SERVICES			
DPS Submissions	15,069	29,473	95.6%
Other Agencies Submissions	28,830	25,375	-12.0%
Totals	43,899	54,827	24.9%
CRIME LAB CASELOAD			
by requesting agency			
Municipal Agencies	14,117	18,243	29.2%
Other State Agencies	671	863	28.6%
Federal/Indian Agencies	2,376	2,352	-1.0%
Department of Public Safety	11,892	13,248	11.4%
County Agencies	8,223	11,411	38.8%
Totals	37,279	45,916	23.2%

Source: Criminal Justice Support Division

Criminal Justice Support Division



- Analyzes a variety of specimens for the presence of illegal drugs including marijuana, narcotics, cocaine, methamphetamine and LSD.
- Responds to clandestine drug laboratory manufacturing sites to assess type of drugs being produced; assesses hazards of toxicity, fire and explosion; collects samples for transport to the Crime Laboratory; analyzes the samples for precursor chemicals, reaction intermediaries and drug products.
- Examines documents for authenticity of handwriting, determination of obliterated writing and identification of typewriting.
- Performs examinations on a variety of trace evidence materials such as hair, fibers, glass, paint and soils to tie crime scene items to a suspect's clothes or car.
- Examines firearms to identify a particular weapon as having fired a bullet removed from a victim or scene; to determine the distance from which a firearm was fired at a crime scene; and to reconstruct a shooting scene.
- Compares footwear and tire track impression evidence from a crime scene to shoes or tires to establish their involvement in a crime.
- Analyzes fire and explosion debris to identify ignitable liquids such as gasoline, kerosene and diesel fuel or explosives such as gun powder and dynamite.
- Processes evidence to visualize latent prints and compares such evidence to known fingerprints, palm prints, or footprints to identify suspects or searches against the Arizona Automated Fingerprint Identification System to identify unknown suspects.
- Photographs accidents and crime scenes to provide documentation and then develops and prints scene pictures.
- Stores evidence and personal property, releases property to lawful owners, and disposes contraband once criminal cases are adjudicated.
- Provides instruction to investigative officers in the proper identification, collection and packaging of evidence.

Licensing and Regulatory Bureau

- Processes applications for Fingerprint Clearance Cards.
- Processes fingerprint-based state and federal criminal record searches for authorized governmental agencies, Indian nations, municipalities and private/nonprofit entities located in this state.
- Processes requests for state warrant searches.
- Processes and issues concealed-weapon permits to Arizona residents and U.S. citizens.
- Processes and approves concealed-weapon training organizations and instructors who provide applicants with a minimum of 16 hours of training required by the state statute.
- Conducts administrative and criminal investigations of concealed-weapon permit laws and rules involving applicants, permit holders, instructors and training organizations.
- Conducts assessments of other states' concealed-weapon programs and enacts reciprocal agreements with states having substantially similar programs.
- Processes private investigator and security guard industry applications to conduct business in Arizona.
- Conducts administrative and criminal investigations involving violations of state security guard and private investigator statutes and rules.

<i>Licensing Services</i>	FY 2004	FY2005	% Change
PRIVATE INVESTIGATOR (PI) SECURITY GUARD (SG) LICENSES			
PI Active Employee Registrations	2,149	1,337	-37.8%
PI Employee Applications Processed	329	283	-14.0%
PI Employee Renewals Processed *	127	124	-2.4%
PI Active Agency Licenses	1,148	1,051	-8.4%
PI Agency Applications Processed	130	119	-8.5%
PI Agency Licenses Renewed *	227	351	54.6%
SG Active Employee Registrations	17,420	19,007	9.1%
SG Employee Applications Processed	4,985	5,696	14.3%
SG Employee Renewals Processed	2,064	2,721	31.8%
SG Active Agency Licenses	194	201	3.6%
SG Agency Applications Processed	26	44	69.2%
SG Agency Licenses Renewed *	58	61	5.2%
SG/PI Warrants			
CONCEALED WEAPONS PERMITS			
New Applications Received	9,938	10,622	6.9%
New Permits Issued	9,066	9,964	9.9%
New Permits Denied	77	92	19.5%
New Permits/Percent Denied	0.77	0.87	13.0%
Renewal Applications Received *	9,655	6,600	-31.6%
Renewals Issued	8,870	6,234	-29.7%
Renewals Denied	22	3	-86.4%
FINGERPRINT IDENTIFICATION SERVICES			
Applicant Fingerprint Cards Processed	143,960	156,897	9.0%
Applicant Clearance Cards Processed	88,680	99,623	12.3%
* Data reflect either a three-year registration/license renewal cycle or a four-year permit renewal cycle.			
Source: Criminal Justice Support Division			

Criminal Justice Support Division



Telecommunications Bureau

- Designs, coordinates and installs statewide radio and mobile data systems for the Department and other state agencies.
- Designs, coordinates, and installs enhancements to the EMSCOM (Emergency Medical Services Communication) system which provides radio communications between field emergency medical and hospital personnel.
- Provides technical audits and assistance to county and local law enforcement agencies experiencing radio system problems.
- Provides engineering support for radio equipment state-term contracts generated by the Department of Administration.
- Installs and maintains buildings, towers, and antenna systems at remote DPS radio sites.
- Maintains a statewide radio system for the Department and other state agencies.
- Designs, constructs, and coordinates a statewide voice and data telecommunications system for the Department and other state agencies.
- Designs, installs, and maintains data communications equipment and networks for the Arizona Criminal Justice Information System (ACJIS) community.
- Provides continuous radio communication services for the Department and the law enforcement personnel of other agencies.
- Designs and maintains a statewide microwave carrier system for the Department and other state agencies.

Information Technology Bureau

- Provides information services to internal and external customers in support of public safety and improves department efficiency through automation and the application of new technology.
- Provides data processing and computer programming services to meet administrative, enforcement and investigative needs of the Department.
- Provides ongoing maintenance and support of the mainframe and server operation system software 24 hours per day, seven days a week. This support encompasses the Arizona Criminal Justice Information System (ACJIS), Department Management Information System (MIS), Department browser-based applications, and the Arizona interface to the Criminal Information Sharing Alliance Network (CISAnet).
- Develops, maintains and supports automated mainframe and browser applications for the Department and statewide criminal justice networks that provide access for state, county and local jurisdictions to obtain criminal justice information.
- Designs and supports the Department's Internet website.
- Provides technical assistance to federal, county and local criminal justice agencies regarding current or planned links to the statewide criminal justice computer network.
- Maintains access through the Department's computers to Arizona counties and city computers, the FBI Crime Center, and the other 49 states' computer systems via the National Law Enforcement Telecommunications System (NLETS).
- Provides data processing support for the Department's electronic mail system, Internet access and information system support of the office automation needs of the Department.



Criminal Justice Support Division

Technical Support Services

	FY 2004	FY 2005	% Change
INFORMATION TECHNOLOGY			
Mainframe Systems Supported	84	85	1.20%
Client/Server Systems Supported	1	1	0.0%
Web Systems Supported	4	7	42.9%
Computerized Teleprocessing Transactions	349,476,038	153,876,371	-127.1%
Computer Terminals Supported (Includes MIS)	10,615	11,892	10.7%
Criminal Justice Terminals Supported	8,591	9,693	11.4%
DPS PC's Supported	2,519	3,299	23.6%
DPS EMS Users Supported	2,506	2,631	4.8%
DPS Mobile Digital Terminals (MDT) Supported	224	76	-194.7%
MDT Transactions	712,425	216,630	-228.9%
Project Service Requests Received	89	80	-11.3%
Project Service Requests Completed	99	76	-23.2%
PC Customer Assists	4,917	5,559	11.5%
Dial-In Users Supported	1,229	1,255	2.1%
Lotus Notes Users Supported	1,727	1,831	7.9%
Mainframe Users Supported	9,557	10,600	10.9%
Unix Servers Supported	8	10	25%
Wintel Servers Supported	50	48	-4.0%
	FY 2004	FY 2005	% Change
TELECOMMUNICATIONS			
Base Stations Maintained	589	520	-11.7%
Other Agencies Supported in Radio Communications	17	17	0.0%
Portable/Mobile Radios Maintained	9455	9,316	-1.5%
Radio Communication Sites Maintained	76	76	0.0%
EMSCOM Call-Signs Maintained	1198	1,194	-0.3%
Number of Microwave Paths	84	85	1.2%
Microwave Path Miles	3542	3,613	2.0%
FCC Radio Licenses Maintained	468	456	-2.6%
Voice & Data Telecommunications *	1238233	1,383,127	11.7%
Wireless Telephone & Paging Services *	133161	130,976	-1.6%
	FY 2004	FY2005	% Change
OPERATIONAL COMMUNICATIONS			
Radio Dispatch Consoles Operated	18	18	0.0%
ACJIS Transactions Conducted	1,286,228	1,352,119	5.1%
ACIC/NCIC Hits Process	15,768	14,741	-6.5%
Department Record Numbers Issued	54,337	63,633	17.1%
Calls for Service	253,067	673,222	166.0%**
Abandoned/Towed Vehicle Reports Taken	10,134	19,053	88.0%
Tow Trucks/Wreckers Called	47,063	43,566	-7.4%
9-1-1 Calls Received	228,840	229,612	0.34%
Emergency Medical System Cases Processed	4,045	5,629	39.2%
Radio Transmissions Completed	14,068,023	14,119,474	0.4%

*Fixed & usage based services paid to wire line telephone companies.

**The extreme increase is the effect of going from manual to automated counting.

Source: Criminal Justice Support Division

Criminal Justice Support Division



Highlights of the Criminal Justice Support Division:

Communication center at DPS busy during Presidential visits

President Bush made two visits to Arizona during the fiscal year that resulted in a major increase in the 9-1-1 call-taker and dispatch workload for the Central Communications Center in Phoenix. The Department assigned over one-hundred officers to the Presidential detail for the motorcade and rally at the Arizona State Coliseum on August 11, 2004; this required the opening of an extra radio console and additional staffing in dispatch. The second visit, on October 12-14, for the Presidential Debates in Tempe, required coordination of lane closures in the metropolitan Phoenix area for two simultaneous motorcades of the candidates over the three day period.

The August escort occurred at the same time the DPS dispatchers were providing emergency assistance for a multiple vehicle collision caused by a severe dust storm in the west Valley. The collision resulted in four fatalities and over forty injuries. Interstate 10 west of Phoenix was closed for twelve hours to facilitate the removal of eighteen semi-tractor trailer rigs, a loaded passenger bus and more than six passenger cars.

The Central Communications dispatchers and supervisors effectively handled these simultaneous major incidents with the aid of the computer-aided dispatch (CAD) system that was installed in 2004. The CAD allows the dispatcher to process emergency calls, track officer activities and availability more efficiently.



Computer-based dispatch consoles installed in communications centers

Approval was received January 2005 to purchase ten PC-Based Dispatch Consoles with ergonomic workstations for the Northern and Southern Communications Centers. The \$230,000 project provided replacement radio consoles for 20-year old equipment that has been discontinued by the manufacturer for parts and services.

The new PC-Based Dispatch Consoles substantially increases the channel capability available at each dispatch position, and gives the operational advantage of replication of radio channels at multiple work positions, therefore providing a back up in case of failure. Due to their independent dual lift platform and adjustable height mechanisms for the monitor and keyboard, the ergonomic workstations allow emergency communication personnel to monitor five computer displays at each position and reduce the incidence of repetitive strain injury.





Criminal Justice Support Division

DPS begins receiving 911 calls that can pinpoint location of cell phones

In June 2005 the law enforcement agencies in Maricopa County, including the Arizona Department of Public Safety, began receiving 9-1-1 Phase II wireless telephone calls. The new technology provides the location of the 9-1-1 wireless caller when the cell phone is equipped with the Global Positioning System (GPS) chip. The GPS consists of 24-earth-orbiting satellites. The Chip imbedded in the phone receives a signal from three or more satellites and calculates the location of the caller based on the time it takes for the signal to be received by the first satellite and then the second, etc. When the phone receives the signal from three or more satellites it becomes a precise location. This location is then transmitted to the 9-1-1 dispatch center and is displayed on a map that can assist the dispatcher in providing the appropriate assistance to the verified location. The Central Communications Center handles approximately 12,500 emergency 9-1-1 calls every month and 97% of those calls are from cellular telephones. Many times the callers with an emergency are not sure of their location on the vast metropolitan freeway system. This Phase II technology is providing two things to dispatch that were never accessible before: the automatic transmission of the location of the caller and the call-back number for the cell phone. This information is a valuable tool in assisting the dispatcher with providing emergency assistance to the public.



Specialized unit at DPS begins providing operating manuals on CD

In September 2004, the Access Integrity Unit distributed the ACJIS Operating Manual, NCIC Operating Manual, and the NCIC Code Manual to ACJIS terminal agencies in compact disk (CD) format. This Governor's Efficiency Review accomplishment saved the Department manpower hours, paper, postage, and printing supplies for the publication and distribution of approximately 1,050 six hundred page manuals.

Dispatchers at DPS trained to use computer-aided dispatch system

Early in the fiscal year, the agency's first computer-aided dispatch (CAD) system went into operation in all three communication centers. The ninety-nine employees of Operational Communications received 40-hours of instruction on the various applications of the call-taking/dispatch functions of CAD which eased the transition from the manual system to the new totally computerized system. Operational Communications plans for FY 2005 include 24-hours of CAD refresher training called, Advanced Dispatcher Training (ADT); instructed by Senior Dispatchers and Supervisors in each of the communication centers. This required training is designed to enhance, refine and reinforce their knowledge of CAD, enabling them to provide the best service possible to the public and officers.





Uninterrupted Power Supply installed in Northern Communications Center

Operational Communications installed an Uninterrupted Power Supply (UPS) in the Northern Communications Center in 2005. The UPS assures that vital equipment does not lose power for any amount of time during an electrical outage. The UPS gives protection from spikes, surges in electricity and low voltage situations. The Northern Communications Center in Flagstaff operated using the help of a generator alone for many years. The generator assured long-term electrical support when the A/C power was off, but there was a lapse in the beginning of an outage that was long enough to cause equipment to blackout. With the recent installation of more electronic equipment, such as computer-aided dispatch (CAD), the generator could not provide the immediate electrical support to keep the emergency dispatching equipment from shutting down. With the installation of the UPS, the emergency services provided by the dispatch facility can continue without interruption.



Data collection system at DPS certified by the FBI

In August 2004, the Department of Public Safety's Arizona Incident Based Reporting System (AIBRS) was certified by the Federal Bureau of Investigation (FBI). Arizona was the 26th state to be certified by the FBI. AIBRS collects data on each single incident and arrest within 22 offense categories made up of 46 specific crimes called Group A offenses. For each of the offenses various facts about the crimes are collected such as incident number, time of incident, Bias Motivation, Location Type, Method of Entry, Type Weapon/Force Involved, Property Description and Value, Number of Motor Vehicle Stolen, Suspected Drug Type, Victim Information, Type of Injury, Relationship of Victim to Offender, Offender Information, etc. In addition to the Group A offenses, there are 11 Group B offense categories for which only arrest data are reported.

CCW permits issued in Arizona now recognized in 28 states



Arizona concealed carry weapon permits are recognized in 28 additional states: Alaska, Arkansas, California, Colorado, Connecticut, Delaware, Texas, Wyoming, Florida, Iowa, Kentucky, Massachusetts, Maryland, Louisiana, Michigan, Minnesota, North Carolina, Montana, Nevada, New Mexico, Missouri, North Dakota, Oklahoma, Oregon, South Carolina, Tennessee, West Virginia and Utah. The following CCW permits are recognized and honored for concealed carry privileges in Arizona if held by a non-resident: California, Colorado, Connecticut, Delaware, Florida, Iowa, Louisiana, Maryland, Massachusetts, Minnesota, Missouri, Montana, Nevada, New Mexico, North Carolina, North Dakota, Oklahoma, Oregon, South Carolina, Tennessee, West Virginia, Wyoming.

DPS implements its first online payment portal

In May, the Department implemented an online payment portal that is the first of its kind within DPS. For a twenty-five dollar fee, users can download a copy of the data offered on the Sex Offender InfoCenter web site (www.azsexoffender.com) by using their credit card. Once credit card authorization is provided, the user will have a direct link to download the file and an email is sent to their account with a link available for 24 hours. The implementation of the online payment portal application will greatly improve customer service by eliminating the time consuming process of burning compact discs and sending information via mail. Also, customers will receive current up to date information real time, rather than information that is several days old due to mail delivery.

DPS expands reach of its Lotus Notes and Local Area Network services

During Fiscal year 2005, the Department scheduled six Highway Patrol District Offices for connection to the Department's Wide Area Network (WAN). Completion of this project will bring all Highway Patrol District offices into the Department's network, eliminate SNA (analog) communications, provide Internet access, and provide access to Lotus Notes. The six districts: District 15, Commercial Vehicle Enforcement, Flagstaff; District 1; Kingman; District 3, Holbrook; District 9, Sierra Vista; District 11, Globe; and Metro East, Mesa. The project is scheduled for completion by September 30, 2005.



DNA database helps solve 24 violent crimes in a single week

During one week (March 28th through April 1, 2005), the DPS Crime Laboratory had the highest number of DNA database "hits" in the history of the Arizona DNA Identification System. Twenty crime scene DNA profiles hit against convicted offenders' profiles, identifying previously unknown perpetrators and solving a variety of violent crimes. Then in the following two weeks, four additional "hits" were confirmed to cases in other states as far away as New York. This success was the result of adding 2,622 new DNA profiles from convicted offenders to the Arizona DNA database housed at the DPS Crime Laboratory, and uploading them to the national database at the FBI Laboratory in Quantico, Virginia.

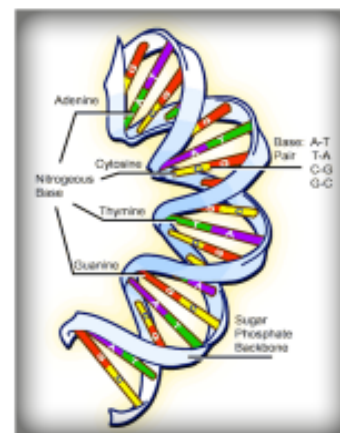
As a result of these hits, three homicides and ten rapes have identified perpetrators, among those identified:

A forger and a thief were each found to have committed a homicide;

Four drivers convicted of driving under the influence committed four rapes going back over 10 years;

Three individuals convicted of drug charges committed three rapes; and four additional rapes/sexual offenses were linked to individuals convicted of theft, weapons charges, and resisting arrest.

The agencies throughout Arizona who received hits solving crimes include: Phoenix PD, Pima CSO, Mesa PD, Tucson PD, Peoria PD, University of Arizona PD, Yuma CSO, and Glendale PD.





Toxicology enhancements improve crime lab reporting process



The DPS Crime Laboratory instituted a program to enhance DUI-drug methods by converting from qualitative procedures (identifying the drug and/or metabolite present) to quantitative procedures (identifying the level of drug or metabolite present). This conversion program was the result of the expectations and needs of the Crime Laboratory's users, specifically Arizona prosecutors.

Most crime laboratories nationwide have been providing the qualitative identification of drugs and metabolites present in blood or urine specimens,

but more analytical information was required to assist in applying these laboratory results as they relate to human performance, specifically driving. As a result, blood specimens on high profile cases were being sent to a limited number of private laboratories to obtain quantitative results on the drugs present to determine the blood drug level.

Since January 2005, the DPS Crime Laboratory has established procedures to quantitate the most common drugs, and has been providing drug and metabolite levels for cocaine, marijuana, and methamphetamine. (Quantitative methods for all other drugs are being implemented as time allows.)

The benefits of this program regarding enhanced information are enormous. DPS Crime Laboratory Toxicologists are now able to provide, for prosecutors and courts, the actual levels of drugs and metabolites in a subject's blood, and provide testimony on the latest interpretation as to driving impairment. DPS Toxicologists, when the quantitative levels warrant, are able to:

Show how the subject's drug consumption is consistent with the officer-observed impairment;

Estimate a time-of-use as to when the drug was ingested, which is critical to vehicular homicide and aggravated assault cases; and

Determine that prescribed drugs such as Xanax, Valium, etc., are not at therapeutic levels, but at higher, potentially impairing levels;

A second, but equally important aspect of this conversion program is the improvement achieved in case turnaround times. With quantitative methods, the toxicology instrumentation must be focused on specific pieces of analytical information or ions per drug. In order to accomplish this, the instrument must be automated with highly complex programming to locate these ions among hundreds of other ions and calculate specific ratios among the ion abundances. This type of automation was not feasible with qualitative methods where the hundreds of ions per drug were reviewed visually by the Toxicologist analyzing the specimen.

As a result of this change with drug quantitative procedures, turnaround times on cocaine, marijuana, and methamphetamine cases have improved from 23% to 35%.





Criminal Justice Support Division

Quick response by crime lab at DPS stops dangerous DUI offender

In April 2005, a Flagstaff man struck and killed an individual riding a bicycle and then fled the scene. This individual, quickly tracked down and arrested, was found to have been arrested on aggravated DUI charges once in 2003, and twice in 2004, and even with three DUI arrests was out on probation.

Through the extra efforts of the Northern Regional Crime Laboratory staff, an immediate analysis was completed on the blood taken from the suspect and a scientific finding was recorded of .267 alcohol concentration, more than three times the legal limit of .08. This quick Crime Laboratory analysis allowed the Criminal Justice System to keep this individual off Arizona streets instead of letting him again slip through the cracks and drive impaired, possibly killing additional innocent citizens.

The Flagstaff Crime Laboratory has been vigilant in maintaining a zero or near zero backlog in blood alcohol cases which enables them to provide almost immediate service (2-day) on high profile cases such as this one. Because Flagstaff has made the extra effort to keep their BA backlog so low, they're able to run smaller batches more often and provide better service to the Northern Arizona law enforcement community. As a result, the Flagstaff Crime Lab was there when the community demanded a quick response.



DPS helps solve 18-year old homicide as part of new cold case team

During the last fiscal year, DPS Crime Laboratory DNA Analysts met regularly with Pima County Sheriff Department homicide detectives and Pima County prosecutors as part of a Cold Case Team to review old unsolved cases. These homicide cases are reviewed to determine if potential DNA evidence exists that could be examined with modern DNA techniques to identify a suspect. The majority of cases are prior to the implementation of DNA at DPS in 1991. Also, evidence is re-examined to see if stains or trace DNA previously incapable of analysis can now be tested with new, highly sensitive methods. For example, with the introduction of DNA in the early 1990's, a bloodstain the size of a dime was required, while now traces of DNA invisible to the naked eye can be processed with DNA profiles developed.

One of the cases reviewed was a brutal rape/homicide of a 33-year old woman in 1987. Although investigators interviewed many suspects, the trail grew cold with no physical evidence to point toward any individual. A review by the Cold Case Team, however, revealed potential evidence that could be DNA profiled and the DPS Southern Regional Crime Laboratory brought its DNA capabilities to bear. As a result, trace DNA from the rape kit matched a Florida man who had lived in the murdered woman's neighborhood 18 years ago. This has brought closure to the woman's surviving husband and son (who was only 6-years old when his mother was murdered).





New crime solving tool implemented within crime lab at DPS

The NIBIN system is a database of bullets and cartridge cases recovered from crime scenes which can be searched against test fired bullets or cartridge cases from seized weapons. A “hit” ties a specific weapon to the unsolved crime scene, providing investigators with vital information for identifying a suspect.

The first “hit” in this new system from 2004 shows how valuable this technique (database) can be. The “hit” linked a Mesa PD shooting to a DPS case via the automated system. The DPS portion of the case was a traffic stop in the East Valley that resulted in the confiscation of controlled substances and a handgun. Crime Lab personnel test fired the firearm and entered the bullet cartridge case into the NIBIN system. After an initial “hit” in the system, Mesa PD submitted its cartridge case to DPS and the final firearms examinations were performed, confirming that the Mesa PD cartridge case was fired by the firearm seized by DPS. This, therefore, connected the individual that DPS had detained in a traffic stop to the Mesa PD shooting. The Mesa PD officers were unaware of this possible suspect. The majority of NIBIN hits reported in other states, connects a weapon to multiple crimes, but often do not connect the weapon to an individual; therefore, this “hit” proved more valuable because it tied directly to a suspect.



Licensing Unit at DPS designs and implements new computer program

During fiscal year 2005, the Licensing Unit completed the design and implementation of a new computer program. The new program, better known as the SGRD system, is a web-based program which eliminated the use of an outdated and inefficient mainframe system. The SGRD system allows for better data collection and statistical tracking. In the near future it will also provide the private investigation and security guard industries with on-line access to licensing information. The SGRD program was the first web-based program the department has developed. The design of this program has built the infrastructure from which many subsequent programs will be built.



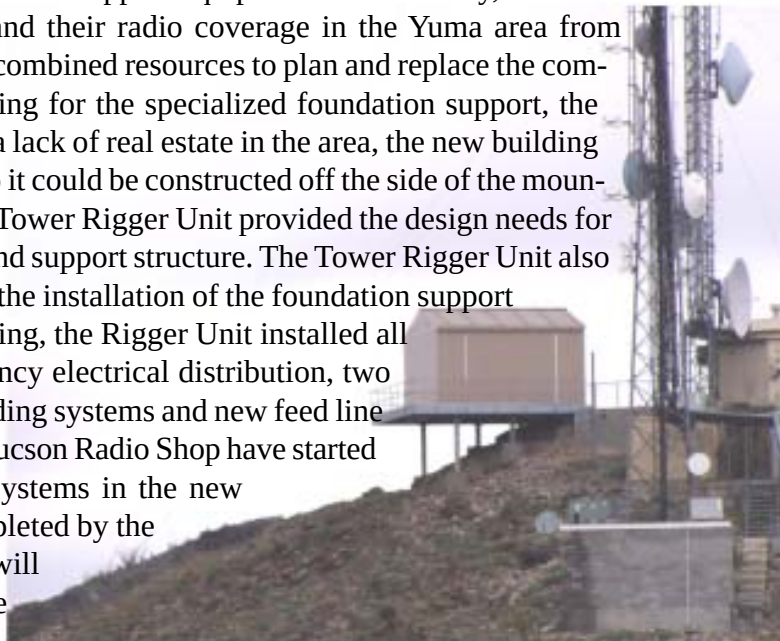
The Licensing Unit has also placed a large emphasis on doing business electronically whenever it is practical to do so. The Licensing website allows industry members to sign up for electronic notification of the quarterly newsletter and other announcements. Prior to the implementation of this e-mail subscription feature; there was no method of notifying agencies with urgent information in a timely manner. To facilitate this service, Licensing section requests e-mail addresses for all agency licensees and associates at the time of application or license renewal. This allows Licensing Unit staff to correspond with their customers, providing real-time feedback and eliminating many unnecessary delays and costs associated with using standard mail service.



Criminal Justice Support Division

New remote communications building constructed on side of mountain

The Department's remote communication building located on Telegraph Pass in Yuma County was constructed in the 1950's. This building, as with many other communication buildings, reached maximum capacity for installation of communications and support equipment. Additionally, the Bureau of Land Management (BLM) needed to expand their radio coverage in the Yuma area from Telegraph Pass. The Department and BLM combined resources to plan and replace the communications building. BLM provided funding for the specialized foundation support, the building, and emergency generator. Due to a lack of real estate in the area, the new building required a specialized foundation support so it could be constructed off the side of the mountain, instead of on top of the mountain. The Tower Rigger Unit provided the design needs for the new 20' x 20' communication building and support structure. The Tower Rigger Unit also provided site construction management for the installation of the foundation support and building. Upon completion of the building, the Rigger Unit installed all needed support items (primary and emergency electrical distribution, two A/C systems, radio equipment racks, grounding systems and new feed line support system). The Microwave Unit and Tucson Radio Shop have started installation of the communications radio systems in the new building. Installation is expected to be completed by the end of October 2005. This new structure will provide needed expansion for all users of the Department's site on Telegraph Pass.



Database enhanced through addition of facial recognition technology

AZAFIS Operations upgraded the statewide electronic Mug Photo Interface (MPI) subsystem by implementing an electronic facial recognition capability. Using a photograph or artist's rendition of a suspect, authorized criminal justice users can now search the 8,000,000 photos in the MPI database.

DPS enhances and expands its website

Information Technology enhanced some sections of the internet website for the Department to promote the recruitment of officers; to improve navigation and guide the public to specific areas of content; and to provide more timely electronic notifications to the licensed security guard and private investigation agencies in Arizona. The Department's Human Resources web pages were redesigned to include information with emphasis on images of DPS officers in action to encourage potential officers to pursue employment with DPS. All DPS job descriptions are now accessible from the website as well as online forms for submitting job interest cards and surveys. To keep security guard and private investigation agencies in Arizona up-to-date with the latest news and information from the Arizona Department of Public Safety Licensing Unit, online subscriptions for email distributions of the quarterly licensing newsletter was added to the website.

DPS' Webmaster and the AZAFIS Training Coordinator also created the AZAFIS Website to promote and educate the public on AZAFIS. This website includes a "members only" partition available only to AZAFIS User Agency Personnel.

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Department Awards

Department Awards



In July, many employees and entities at DPS received awards from Director Roger Vanderpool. The awards were presented to employees in Flagstaff July 13, in Tucson July 27, and in Phoenix July 28.

DIRECTOR'S AWARDS

Meritorious Service

Arthur C. Coughanour
Carl A. Tornambe

Lifesaving

Officer James P. Armstrong
Officer Steven A. Svestka

Citizen Lifesaving

David Priest

Director's Unit Citation

Finance Procurement Unit
Honor Guard
Major Violator's Units I and II
Private Investigator and Security Guard
Licensing Project
Vehicular Crimes Unit

Director's Letters of Commendation

Officer John T. Allen
Officer John P. Anunson
Officer James A. Campbell
Officer Peter A. Curtin
Detective Scott A. Desjardon
Officer Patrick P. Huerta
Officer Lori L. Ketron
Officer Ronnie Reeves
Officer Daniel J. Slade
Officer James A. Wood

Employee Suggestions

Shannon P. Clifford
Detective Myles V. Mace
Officer Daniel L. Schrader

DEPARTMENTAL AWARDS

HIGHWAY PATROL DIVISION

Northern Patrol Bureau

Field Training Instructor of the Year

Officer Henry F. Roanhorse

Civilian Reserve of the Year

Eric Landau

Supervisor of the Year

Sgt. Heather H. Alvarez

District 1 Officer of the Year

Gary S. Bujdos

District 2 Officer of the Year

Stephen M. Robson

District 3 Officer of the Year

Eugene C. Kuzia

District 11 Officer of the Year

Eric L. Ellison

Central Patrol Bureau

Aviation Section Officer of the Year

Russ I. Dodge

Metro West Patrol Bureau

Supervisor of the Year

Sgt. Mark Remsey

Squad of the Year

Shift Two, Squad One

Officer of the Year

Peter M. King

Field Training Instructor of the Year

Officer Stephen R. Reutter

Metro East Patrol Bureau

Mark Dryer Reserve Officer of the Year

Thomas D. Goodman



Department Awards

Motor Officer of the Year

James A. Fleming

District 12 Officer of the Year

Steven R. Mitchell

Southern Patrol Bureau**Field Training Instructor of the Year**

Officer Sean K. O'Bryant

Employees of the Year

Roger Rodriguez, Roberta L. Gilchrist

Squad of the Year

District 9, Area 4

District 4 Officer of the Year

Christopher A. Hecht

District 6 Officer of the Year

Edward J. McNeil

District 8 Officer of the Year

Donald J. Mattus

District 9 Officer of the Year

Daniel F. Krall

Squad of the Year

Metro East DUI Squad

Supervisor of the Year

Sgt. Lawrence L. Kenyon

Officer of the Year

Randal W. Reaves

Commercial Vehicle Enforcement Bureau**Supervisor of the Year**

Sgt. Timothy R. Kvochick

Employee of the Year

Mary Lou Wilkinson

District 16 Officer of the Year

Gail A. Spore

District 15 Officer of the Year

Hyrum E. D'Addabbo

CRIMINAL INVESTIGATIONS DIVISION

Employee of the Year

Gregg A. Hayes

Detective of the Year

Roger D. Keeling

Squad of the Year

Financial Crimes Task Force

Intelligence Bureau**Employee of the Year**

Renee K. Johnson

Detective of the Year

Ruben O. Valente

Squad of the Year

Terrorism Liaison Unit

Investigations Bureau**Employee of the Year**

Rebecca A. McKinley

Detective of the Year

Terry Johnson

Squad of the Year

Vehicle Theft Border Unit

Narcotics Enforcement Bureau**Detective of the Year**

Chad A. Hinderliter

Squad of the Year

Counter Intelligence Alliance

Rocky Mountain Information Network**Employee of the Year**

Gloria I. McPherson

Department Awards



AGENCY SUPPORT DIVISION

Manager of the Year

Lu E. Himmelstein

Facilities Management Bureau

Supervisor of the Year

Edward J. Pivrotto

Employee of the Year

John E. McMillan

Financial Services Bureau

Supervisor of the Year

Charles J. LeBlanc

Employee of the Year

Jessie L. Ryan

Fleet Services Bureau

Employee of the Year

Sharon L. Woodworth

Human Resources Bureau

Supervisor of the Year

Sgt. James W. Warriner

Employee of the Year

Beverly J. Fuller

Training and Management Services

Supervisor of the Year

Sgt. Annette G. Reyes-Miller

Employee of the Year

Sharon K. Vaughn

CRIMINAL JUSTICE SUPPORT DIVISION

Manager of the Year

Lt. Laurence V. Burns

Special Recognition

Debra D. Henry, Joyce A. Dehnert

Licensing and Regulatory Bureau

Supervisor of the Year

Sgt. Stephen W. Enteman

Employee of the Year

Rhonda K. Sullivan

Records and Identification Bureau

Supervisor of the Year

Patricia A. Morris

Employee of the Year

Lynn C. Allman

Operational Communications Bureau

Northern Communications Center

Supervisor of the Year

Rebecca Ceballos-Delap

Northern Communications Center

Employee of the Year

Janet A. Blackburn

Southern Communications Center

Employee of the Year

Shannin L. Reed

Central Communications Center

Employee of the Year

Regina T. Cosgrove

Scientific Analysis Bureau

Special Recognition

Russell E. Vossbrink

Information Technology Bureau

Employee of the Year

Antonio Segarra

Telecommunications Bureau

Employees of the Year

Robert A. Daradici

Suzanne G. Regalado-Geiser

Employee Retirements

Employee Retirements



Name

Length of DPS service

Vernon Adams, RMIN Field Services Coordinator	5 years
Pat Andrews, Administrative Services Officer	10 years
Randall Anglin, Officer	13 years
Enrique Artalejo, Officer	10 years
Annette Barnard, Intelligence Research Coordinator	29 years
Jack Bell Jr, Sergeant	29 years
Charles Blundell, Motor Carrier Supervisor	22 years
Robert Calfee, Sergeant	32 years
James, Carroll Jr, Sergeant	25 years
Rebecca Castillo, Police Communications Supervisor	33 years
Jean Denman, Police Communications Supervisor	25 years
Michael Derfus, Officer	11 years
Christopher Diaz, Officer	20 years
Steven Ferguson, Officer	20 years
Elizabeth Gallery, Executive Assistant	31 years
Dennis Garrett, Director	5 years
James Grzelak, Officer	20 years
Jackie Hill, Administrative Assistant	28 years
Robert Hopper, Sergeant	29 years
Sharron Ink, ACJIS Compliance Specialist/Instructor	17 years
Karin Kelleher, Officer	23 years
Christopher Larson, Officer	15 years



Employee Retirements

Name

Length of DPS service

Lynda Leonard, Budget Analyst	36 years
Ed Lukasik, Criminalist IV	27 years
Michael Mcfadden, Officer	29 years
Michael Mickelson, Rotary Wing Pilot	16 years
Carol Muskus, Administrative Secretary	10 years
Fernando Padilla, Officer	19 years
Michael Palmer, Sergeant	26 years
Richard Perkins, Information Services Manager	2 years
Carl Peterson, Officer	20 years
Floyd Pope Jr, Officer	20 years
Jeffery Resler, Commander	25 years
Lynda Schallmann, Chief of Staff	26 years
Anita Schneider, Sergeant	23 years
Charles Serino, Sergeant	37 years
Eugene Sierras Jr, Administrative Assistant	18 years
Diana Stein, Sergeant	20 years
Larry Tallerday, Officer	23 years
Carl Tornambe, Facilities Management Bureau Manager	20 years
Richard Valencia, Officer	27 years
Edward Vrana, Telecommunications Technician	15 years
William Whitaker, Facilities Maintenance Technician	21 years
Robert Williamson, Sergeant	20 years

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In
Memoriam

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In Memoriam



Dave D'Amor, 52

Badge No. 2751

Computer Network Analyst

DPS Service: June 15, 1980 - July 30, 2004



LaVada Charbaneau, 59

Badge No. 2719

Administrative Services Officer

DPS Service: May 4, 1980 - July 8, 2004



Rose Martinez, 54

Badge No. 5713

Financial Services Specialist

DPS Service: October 2, 1999 - July 28, 2004



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