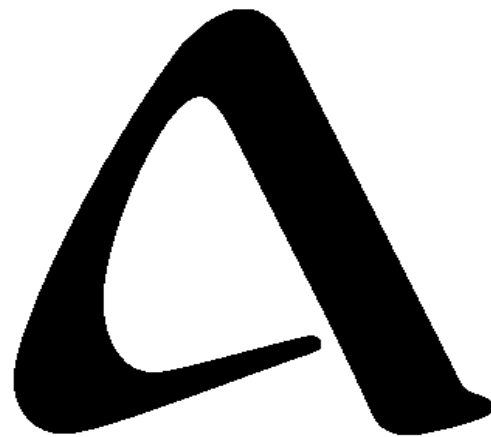


AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE



**AHCCCS**



# AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

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# AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

## GLOSSARY

**American Indian Health Program (AIHP):** AIHP is an acute care program that reimburses acute care health care services provided to eligible American Indians who choose to receive services through the Indian Health Service (IHS) or tribal health programs operated under PL 93-638 (known as 638 facilities). AIHP is formerly known as the AHCCCS IHS FFS Program. These members may elect to receive behavioral health services through a Tribal Regional Behavioral Health Authority (T/RBHA) and/or an IHS or 638 entities.

**Arizona Administrative Code:** Commonly referred to as “rules” these are the state regulations established pursuant to relevant statutes. The rules governing AHCCCS behavioral health services are found in R9-22, Article 12, for acute care; R9-28, Article 11, for Arizona Long Term Care System, (ALTCS); and R9-31, Article 12, for KidsCare. The rules governing licensing of behavioral health agencies are at R9-20.

**Bed Holds:** A bed hold is a twenty-four (24) hour per day unit of service that is pre-authorized and which may be billed despite the member’s absence from the facility. Title XIX reimbursement for a reserved bed is allowable to a nursing facility, an Intermediate Care Facility for the Mentally Retarded (ICF/MR) or in a Residential Treatment Center. For persons age **21 and older** in ICF/MRs or nursing facilities, the therapeutic leave days (to visit family or friends, to prepare for discharge to community living, etc.) are limited to 9, and bed hold days (for an admission to an acute and/or psychiatric hospital), are limited to 12 days per year. For individuals **under 21 years** of age, Title XIX/Title XXI reimbursement for **a total of 21 days** in any combination of therapeutic leave and/or bed hold days is allowable. Payment for days in excess of these limits, within a July 1 – June 30 contract year, may be covered at the contractor’s discretion with **non-Title XIX/Title XXI** funds.

**Behavioral Health Evaluation (R9-22-1201):** means the assessment of a member’s medical, psychological, psychiatric, and social condition to determine if a behavioral health disorder exists and if so, to establish a treatment plan for all medically necessary services.

**Behavioral Health Medical Practitioner (R9-20-101 and R9-22-1201):** is a physician, physician assistant or nurse practitioner with one year of full-time behavioral health experience. Behavioral health licensure rules include this level of practitioner as a **behavioral health professional**. AHCCCS grants Category of Service (COS) 47 (Mental Health) to behavioral health medical practitioners who, upon request to Provider Registration attest that they have the requisite behavioral health experience.

**Behavioral Health Independent Biller:** AHCCCS registered providers who are qualified to bill COS-47 codes, including behavioral health medical practitioners, psychologists, and Independent Master’s Level Therapists, (see definition for Independent Master’s Level Therapists).

**Behavioral Health Professional: (R9-20-101)**

- A) **Arizona Licensed:** A licensed psychologist, a registered nurse with at least one year of full-time behavioral health work experience, or a behavioral health medical practitioner, or
- B) **Arizona Licensed:** A social worker, counselor, marriage and family therapist or substance abuse counselor licensed according to A.R.S. Title 32, Chapter 33, or



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### GLOSSARY

C) **Out of State:** An individual who is licensed or certified to practice social work, counseling or marriage and family therapy by a government entity in another state if the individual has documentation of submission of an application for Arizona certification per A.R.S. Title 32, Chapter 33 and is licensed within one year after submitting the application.

**Behavioral Health Recipient:** A Title XIX or Title XXI acute care member who is eligible for and is receiving behavioral health services through ADHS and the subcontractors.

**Behavioral Health Services:** Behavioral health services include evaluation and treatment and support services for both mental disorders and substance abuse.

**Independent Master's Level Therapists:** Masters level behavioral health professionals who are licensed by the Arizona Board of Behavioral Health Examiners as a Licensed Clinical Social Worker (LCSW); Licensed Professional Counselor (LPC); Licensed Marriage and Family Therapist (LMFT), or Licensed Independent Substance Abuse Counselor (LISAC). The scope of practice for LISAC includes evaluation and treatment of substance abuse disorders.

**Inpatient Psychiatric Facility:** Inpatient psychiatric facilities are non-hospital facilities which provide benefits to eligible individuals. These facilities include Level I residential treatment centers (provider types 78, B1, B2 and B3) and Level I sub-acute agencies (provider types B5 and B6). See **Exhibit J** for selected federal regulations applicable to both provider categories. Note that the accreditation requirements for Level I residential treatment centers and sub-acute facilities require accreditation by the Council on Accreditation (COA), The Rehabilitation Accreditation Commission, known as CARF, or the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).



## AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE Eligibility Groups and Delivery Systems

### ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM (AHCCCS) PROGRAMS

The Arizona Health Care Cost Containment System (AHCCCS) is the State's Medicaid (Title XIX) and KidsCare (Title XXI) program. Following are very brief descriptions of the programs. For more information concerning comprehensive medical services and additional information regarding behavioral health services refer to the AHCCCS Medical Policy Manual (AMPM).

#### **Title XIX (Medicaid) Acute and Long Term Care**

AHCCCS covers all mandatory Medicaid groups and several optional Medicaid groups. All Title XIX members have comprehensive behavioral health benefits (see Covered Services Section and the AMPM Chapter 300). Services provided to managed care Title XIX members (including members who receive behavioral health services through a RBHA or TRBHA) may be reimbursed in any behavioral health setting, regardless of age, under the Federal Provision, 42 CFR 438.6 (e), when approved for managed care contracts by CMS.

#### **Acute Care**

**Managed Care Health Plans:** Comprehensive acute care medical services are provided through contracted health plans using a managed care model. Behavioral health services for acute care Title XIX members are 'carved out' and are delivered through Regional Behavioral Health Authorities (RBHAs). By statute, AHCCCS contracts with the Arizona Department of Health Services/Division of Behavioral Health Services (ADHS/DBHS), which sub-contracts with the RBHAs for provision of these services. For children in CPS custody (foster children), the Arizona Department of Economic Security provides comprehensive medical services through the Comprehensive Medical and Dental Plan (CMDP) statewide.

See **Exhibit A** for a map of health plans/RBHAs and their geographical service areas.

See **Exhibit D** for health plan phone numbers.

**American Indian Health Program (AIHP) (Acute Care):** American Indian AHCCCS members have the option to select either the AIHP or an AHCCCS contracted health plan located off-reservation for Medicaid acute services. If the member chooses the AIHP, they can receive services from any AHCCCS registered provider on a fee-for-service basis authorized by the Administration, in addition to receiving services at an IHS or a tribally operated 638 facility. A member who has chosen to receive his/her services through AIHP is not 'locked-in' and may change to an AHCCCS health plan or back to AIHP at any time. These members may elect to receive their behavioral health services through a Tribal RBHA



## AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

### Eligibility Groups and Delivery Systems

(TRBHA), if available, HIS a Tribal 638 Facility or a RBHA. See **Exhibit I** for a listing of Indian Health Services phone numbers.

#### Arizona Long Term Care Services (ALTCS)

All ALTCS members are Title XIX and enrolled with either an ALTCS Program Contractor (managed care) or Tribal Contractor (Fee for Service).

**ALTCS/Managed Care:** Services for most non-Tribal Elderly and Physically Disabled (EPD) and all Developmentally Disabled (DD) members who qualify for the ALTCS program are delivered by a network of managed care contractors located throughout the state.

Program contractors for EPD members provide medical services, Home and Community Based Services (HCBS), case management and behavioral health services. Behavioral health services are ‘carved in’ and ALTCS program Contractors contract with licensed behavioral health professionals and/or agencies to provide services. See **Exhibit B** for a map of EPD Program Contractors and their geographical services areas. See **Exhibit E** for a listing of phone numbers for ALTCS Program Contractors.

By statute, ALTCS services for the developmentally disabled population are delivered by the Department of Economic Security/Division of Developmental Disabilities (DES/DDD). DES/DDD provides medical services (through contracted Health Plans), HCBS, case management and behavioral health services. DES/DDD has an Intergovernmental Agreement (IGA) with ADHS/DBHS to have comprehensive Title XIX behavioral health services for their members provided by the RBHAs in each area of the state. See **Exhibit H** for a listing of RBHAs by county. See **Exhibit C** for a map showing DES/DDD contracted health plans by county, and see **Exhibit F** for phone numbers of DES/DDD contracted Health Plans.

**ALTCS-FFS:** Tribes may enter into an inter-governmental agreement with AHCCCS for the provision of case management services for Tribal members who are ALTCS eligible. Tribes are paid on a capitated basis for case management but all other services received by the members are paid on a fee-for-service basis directly by AHCCCS. The Tribe, known as an ALTCS Tribal Contractor, is then responsible to ensure the member receives all medically necessary ALTCS services, including behavioral health services, regardless of whether the member resides on-reservation or off-reservation. Unlike with managed



## **AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE**

### **Eligibility Groups and Delivery Systems**

care, ALTCS Tribal Contractors do not contract with providers for services. Services may be provided by any qualified provider who is registered with AHCCCS and, when indicated, authorized by the case manager or AHCCCS to provide services.

See **Exhibit G** for a listing of Tribal Contractor telephone numbers.

### **Federal Emergency Services Program (FESP)**

The AHCCCS Federal Emergency Services Program (FESP) provides emergency health care services on a fee for service basis to qualified aliens and non-citizens who are not eligible for full medical service benefits. Only emergency services are covered for FESP members pursuant to AHCCCS Rule A.A.C. R9-22-217. These persons are not enrolled in health plans, and neither health plans nor RBHAs are responsible for reimbursing covered services for these members. The AHCCCS Administration is responsible for emergency behavioral health services provided to FES members.

### **Title XXI (KidsCare)**

KidsCare is Arizona's version of the State Children's Health Insurance Program (SCHIP) federally funded through Title XXI of the Social Security Act that provides services to eligible children through age 18. Parents may choose to enroll their children in either an acute managed care health plan or the AIHP. The service package mirrors the Title XIX package as described above for both medical and behavioral health services.



## AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE Eligibility Groups and Delivery Systems

### RESOURCES

*Resources* that are necessary and useful to contractors, sub-contractors and providers include:

The ADHS/DBHS Covered Behavioral Health Services Guide and its appendices (the ADHS/DBHS Provider Types and Allowable Procedure Codes matrix and the matrix of Fee-For-Service Rates by Procedure Codes.) These documents are available on-line at: <http://www.hs.state.az.us/bhs/covserv.htm>.

The ADHS/DBHS Behavioral Health Service Matrix is updated regularly by ADHS/DBHS. For information about these publications contact:

#### **Arizona Department of Health Services**

Division of Behavioral Health Services  
Policy Office  
150 North 18<sup>th</sup> Avenue  
Phoenix, AZ 85007  
(602) 364-4660

The AHCCCS web site is a critical resource and contains key manuals that are routinely used by Contractors and providers:

[AHCCCS Contractor Operations Manual \(ACOM\)](#) key chapters for review include:

- Claims payment responsibility and claims filing/dispute process for behavioral health services refer to the AHCCCS Contractors Operations Manual (ACOM) Policy 206, “Claims Payment Responsibility and Claims Filing/Dispute Process for Behavioral Health”
- Intra-agency coordination refer to ACOM Policy 409, “Intra-Agency Coordination of Care”
- ACOM Policy 414, “Content of Notices of Action for Service Authorization”

AHCCCS Medical Policy Manual

<http://www.ahcccs.state.az.us/Regulations/OSPpolicy/>

Encounter Reporting User Manual

<http://www.ahcccs.state.az.us/Publications/GuidesManuals/>

Fee for Service Provider Manual

<http://www.ahcccs.state.az.us/Publications/GuidesManuals/provman/index.asp>



## AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

### Eligibility Groups and Delivery Systems

AHCCCS Billing Manual for IHS/Tribal Providers

<http://www.ahcccs.state.az.us/publications/GuidesManuals/IHSmanual/index.asp>

Technical Interface Guidelines (TIG)

<http://www.ahcccs.state.az.us/Publications/GuidesManuals/TIG/preface/prefcont.asp>

Newsletters: Encounter Keys, Claims Clues

[http://www.ahcccs.state.az.us/Publications/Newsletters/Enc\\_keys/Enc\\_keys04/default.asp](http://www.ahcccs.state.az.us/Publications/Newsletters/Enc_keys/Enc_keys04/default.asp)

### LEGAL AUTHORITIES

Federal Medicaid requirements are found in the Code of Federal Regulations, Chapter 42 (42 CFR) and can be found online at <http://www.cms.hhs.gov/>.

State laws which define the services of AHCCCS Administration and Arizona Department of Health Services are in Arizona Revised Statutes, Title 36, Public Health and Safety, and can be found online at: <http://www.azleg.state.az.us/ArizonaRevisedStatutes.asp>

ARS §36, Chapter 5, et seq. (ADHS)

ARS §36, Chapter 29, Article 1 (AHCCCS, Acute)

ARS §36, Chapter 29, Article 2 (Long Term Care)

ARS §36, Chapter 29, Article 4 (KidsCare)

Arizona Administrative Code (A.A.C.) are the official rules of State agencies which define and operationalize statutory mandates. Administrative Rules are published by the Secretary of State and can be found online at: <http://www.azsos.gov/>

A.A.C. R9-20 OBHL licensing rules

A.A.C. R9-21 ADHS SMI Rules (not currently on line)

#### **A.A.C. R9-22 AHCCCS Acute Care Rules**

A.A.C. R9-28 AHCCCS ALTCS Rules

A.A.C. R9-31 KidsCare Rules

AHCCCS follows the coding standards described in:



## AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

### Eligibility Groups and Delivery Systems

UB-04 Manual

International Classification of Diseases Manual (most current edition)

Physicians' Current Procedural Terminology (CPT) Manual (most current edition)

HCFA Common Procedure Coding System (HCPCS) Manual (most current edition)

First Data Bank Blue Book for pharmacy information (most current edition)

## VERIFYING AHCCCS ELIGIBILITY AND ENROLLMENT

The Medicaid Electronic Verification System (**MEVS**) uses “swipe card” technology to verify eligibility and AHCCCS enrollment. Plastic recipient identification cards with a magnetically encoded strip enable providers to “swipe” the card through a reader, similar to using credit and debit cards in stores.

For information contact the MEVS vendor:

Emdeon            800-444-4336.

The Interactive Voice Response (**IVR**) system allows an unlimited number of verifications by entering information on a touch-tone telephone.

In Maricopa County only, providers can request faxed documentation.

Providers may call IVR at:

Phoenix            602-417-7200

All Others            800-331-5090

The on-line Eligibility Verification System (**EVS**) allows providers to use a PC or terminal to access eligibility and enrollment information.

For information on EVS, contact Emdeon: 1-800-444-4336.

The AHCCCS Verification Unit is open Monday through Friday from 7:30 a.m. through 6:00 p.m. The Verification Unit is closed on Saturdays and Sundays and on the following holidays: New Year's Day, Memorial Day, Independence Day, Thanksgiving Day and Christmas Day.

Phoenix            602 417-7000



## **AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE**

### **Eligibility Groups and Delivery Systems**

All others 800-962-6690

Callers should remain on the line for the next available representative.

Providers should be prepared to give the operator the following information:

- Provider Identification Number
- Recipient's name, date of birth, and AHCCCS Identification Number or Social Security Number
- Dates of service



## AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

### Behavioral Health Provider Types, Covered Services and Service Codes

For a detailed explanation of Behavioral Health Provider Types, Covered Services and Service Codes visit the Arizona Department of Health Services (ADHS), Division of Behavioral Health Services (DBHS) ADHS Covered Behavioral Health Service Guide:

<http://www.azdhs.gov/bhs/covserv.htm>

A comprehensive table that includes, at a minimum: AHCCCS covered services, provider types, provider type codes, category of service, place of service, AHCCCS service codes, AHCCCS billing modifiers, minimum/maximum age and gender is available on the ADHS website:

[http://www.azdhs.gov/bhs/bhs\\_append.htm](http://www.azdhs.gov/bhs/bhs_append.htm)

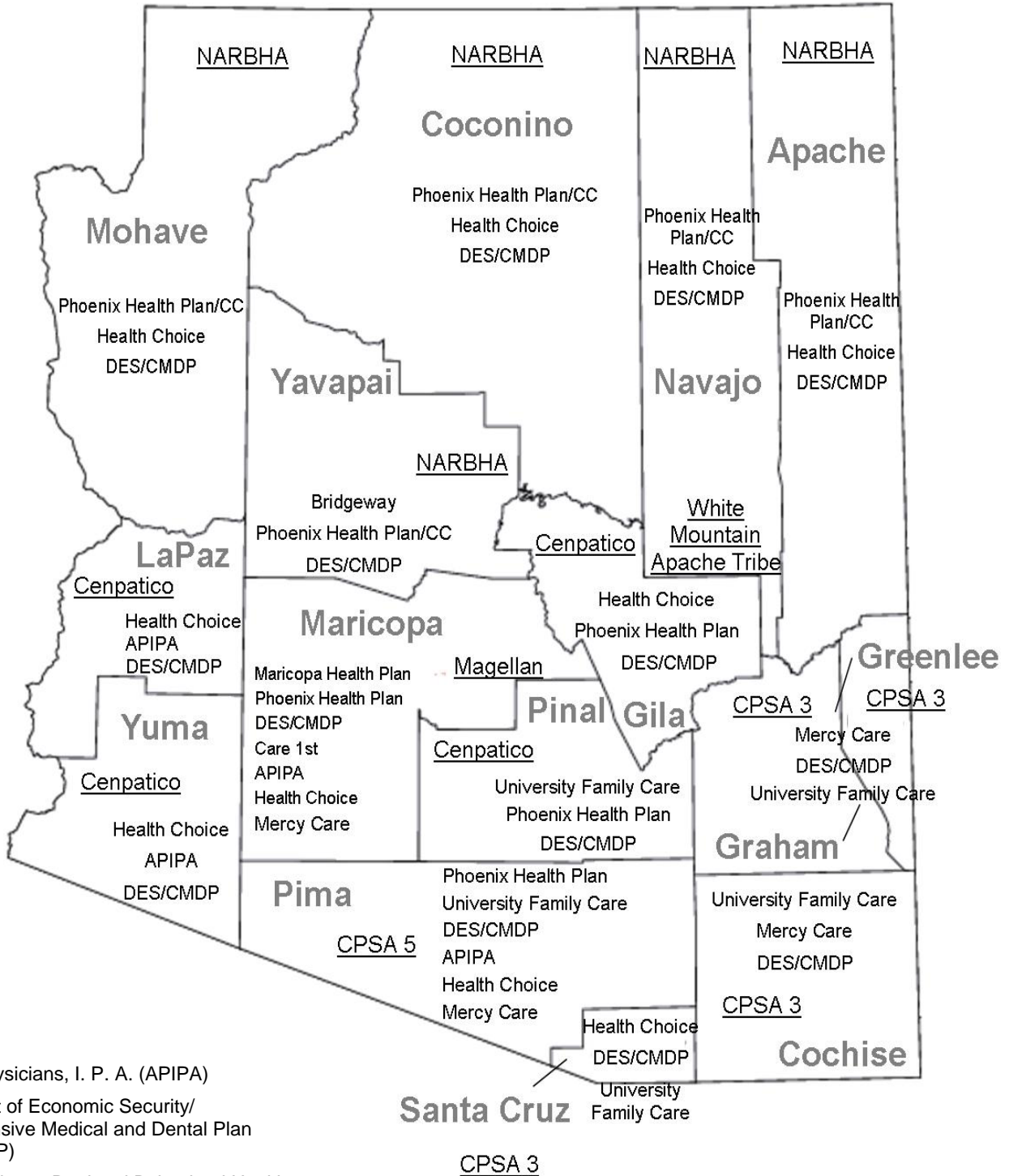
**B-2** <http://www.azdhs.gov/bhs/documents/AppendixB2.pdf> 

**B-5** <http://www.azdhs.gov/bhs/documents/AppendixB5.pdf>



**AHCCCS Behavioral Health Services Guide  
Exhibit A**

**Acute Care Health Plans and RBHAs by County**



Arizona Physicians, I. P. A. (APIPA)  
 Department of Economic Security/  
 Comprehensive Medical and Dental Plan  
 (DES/CMDP)  
 Northern Arizona Regional Behavioral Health  
 Authority (NARBHA)  
 Community Partnerships of Southern Arizona  
 (CPSA)



**AHCCCS Behavioral Health Service Guide  
Exhibit B**

**ALTCS Program Contractor Map  
for Elderly/Physically Disabled (EPD) Program**





**AHCCCS Behavioral Health Service Guide  
Exhibit C**

**ALTCS DES/DD Map with Contracted Health Plans  
and RBHAs by County**



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**Exhibit D**



**AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE  
AHCCCS Acute Care Health Plan Phone Numbers**

<b>NAME</b>	<b>COUNTIES OF OPERATION</b>	<b>MEMBER SERVICES NUMBER</b>
Arizona Physicians IPA (APIPA) <a href="http://www.myapipa.com">www.myapipa.com</a>	La Paz, Yuma, Maricopa, Pima,	800-348-4058
Bridgeway Health Solutions/ <a href="http://www.bridgewayhs.com">www.bridgewayhs.com</a>	Yavapai	1-866-475-3129
Care 1 <sup>st</sup> <a href="http://www.care1st.com">www.care1st.com</a>	Maricopa	602-778-1800 866-560-4042
Comprehensive Medical and Dental Plan (CMDP) <a href="http://www.azdes.gov/cmdp">www.azdes.gov/cmdp</a>	Statewide	602-351-2245 800-201-1795
Health Choice Arizona <a href="http://www.healthchoiceaz.com">www.healthchoiceaz.com</a>	Maricopa, Pima, Apache, Coconino, Mohave, Navajo, Yuma, Santa Cruz, La Paz	480-968-6866 800-322-8670
Maricopa Health Plan <a href="http://www.mhpaz.com">http://www.mhpaz.com</a> And University Family Care <a href="http://www.universityfamilycare.com">www.universityfamilycare.com</a>	Maricopa  Cochise, Gila, Graham, Greenlee, Pima, Pinal, Santa Cruz	520-874-5290 800-582-8686
Mercy Care Plan <a href="http://www.mercycareplan.com">www.mercycareplan.com</a>	Cochise, Graham, Greenlee, Maricopa, Pima	602-263-3000 800-624-3879

Phoenix Health Plan <a href="http://www.php-cc.com">www.php-cc.com</a>	Maricopa, Gila, Pinal, Apache, Coconino, Mohave, Navajo, Pima, Yavapai	602-824-3700 800-747-7997

Rev. 10/1/11

Exhibit E



**AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE**

**ALTCS PROGRAM CONTRACTOR PHONE NUMBERS**

<b>NAME</b>	<b>COUNTIES OF OPERATION</b>	<b>MEMBER SERVICES NUMBER</b>
AHCCCS FFS (ALTCS) <a href="http://www.azahcccs.gov/tribal">http://www.azahcccs.gov/tribal</a>	Statewide	602-417-4370
Bridgeway Health Solution <a href="http://www.bridgewayhs.com">www.bridgewayhs.com</a>	Maricopa, Pima, Gila, Greenlee, Graham, Cochise	866-475-3129
DES/DDD <a href="http://www.de.state.az.us/ddd">www.de.state.az.us/ddd</a>	Statewide	602-238-9028 1-800-624-4964
Evercare Select <a href="http://www.evercareonline.com">www.evercareonline.com</a>	Apache, Coconino, Mohave, Navajo, Yavapai, Yuma, La Paz, Pima, Santa Cruz, Maricopa	800-293-3740
Mercy Care Plan <a href="http://www.mercycareplan.com">www.mercycareplan.com</a>	Maricopa	602-263-3000 800-624-3879
SCAN Health Plan Long Term Care <a href="http://www.scanhealthplan.com">www.scanhealthplan.com</a>	Maricopa (capped)	602-778-3300

Rev. 10/01/2011

**Exhibit F**



**AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE**

**DES/DDD Contracted Health Plan Phone Numbers**

<b>NAME</b>	<b>COUNTIES OF OPERATION</b>	<b>HEALTH PLAN DDD LIAISONS</b>
Arizona Physician's IPA (APIPA)  <a href="http://www.myapipa.com">www.myapipa.com</a>	Apache, Cochise, Coconino, Gila, Graham, Greenlee, La Paz, Maricopa, Mohave, Navajo, Pima, Pinal, Santa Cruz, Yavapai, Yuma	602-664-5476 602-664-5088
Capstone Health Plan  <a href="http://www.nazcap.com/">www.nazcap.com/</a>	Apache, Coconino, Mohave, Navajo, Yavapai	928-779-2113 800-336-3874
Care 1 <sup>st</sup> Health Plan  <a href="http://www.care1st.com">www.care1st.com</a>	Maricopa	602-778-1800 602-778-1835 866-560-4042
Mercy Care Plan  <a href="http://www.mercycareplan.com">www.mercycareplan.com</a>	Cochise, Gila, Graham, Greenlee, Maricopa, Pima, Pinal, Santa Cruz, Yuma, La Paz	602-453-6026

Rev. 10/01/2011

**Exhibit G**



**AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE**

**Tribal Contractor Phone Numbers**

<b>Contractor</b>	<b>Address</b>	<b>Phone Number</b>
Gila River Indian Community Public Health Nursing <a href="http://www.gric.nsn.us">http://www.gric.nsn.us</a>	P.O. Box 38 Sacaton, AZ 85247	(602) 528-1200
Hopi Tribe Elderly Services <a href="http://www.hopiofficeofelder care">www.hopioffice of elder care</a>	P.O.Box 123 Kykotsmovi, AZ 86039	(928) 734-3552
Native American Community Health Center <a href="http://www.nativehealthphoenix.org">www.nativehealthphoenix.org</a>	4520 N. Central Ave, Suite 620 Phoenix, AZ 85012	(602) 279-5262
Navajo Nation Social Services Administration <a href="http://www.navajo.org">http://www.navajo.org</a>	P.O. Box 4590, Window Rock, AZ 86515	(928) 871-7329
Navajo Nation Social Services Tuba City <a href="http://www.navajo.org">http://www.navajo.org</a>	P.O. Box 280 Tuba City, AZ 86045	(928) 283-3250
Navajo Nation Long Term Care Chinle <a href="http://www.navajo.org">http://www.navajo.org</a>	P.O. Box 1000 Chinle, AZ 86503	(928) 674-2236
Navajo Nation/Fort Defiance Long Term Care <a href="http://www.navajo.org">http://www.navajo.org</a>	P.O. Box 950 Fort Defiance, AZ 86504	(928) 729-4084

Navajo Nation Long Term Care Dilkon <a href="http://www.navajo.org">http://www.navajo.org</a>	HC63 P.O. Box 6089 Winslow, AZ 86047	(928) 657-8030
Pascua Yaqui Tribe <a href="http://www.pascuayaqui-nsn.gov">http://www.pascuayaqui-nsn.gov</a>	7490 E. Camino de Oeste Tucson, AZ 85757	(520) 879-6000
San Carlos Apache Tribe Social Services <a href="http://www.sancarlosapache.com/home.htm">http://www.sancarlosapache.com/home.htm</a>	P.O. Box 0 San Carlos, AZ 85550	(928) 475-2798
Tohono O'Odham Nation Senior Services <a href="http://www.tonation-nsn.gov/">http://www.tonation-nsn.gov/</a>	P.O. Box 810 Sells, AZ 85634	(520) 389-6075
White Mountain Apache Tribe Client Business Office <a href="http://www.wmat.nsn.us">http://www.wmat.nsn.us</a>	P.O. Box 1210 Whiteriver, AZ 85941	(928) 338-1808

Rev. 10-1-11

**Exhibit H**



**AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE  
Regional Behavioral Health Authorities  
(RBHAs)**

<b>NAME</b>	<b>COUNTIES OF OPERATION</b>	<b>MEMBER SERVICES NUMBER</b>
Magellan <a href="http://www.magellanofaz.com">http://www.magellanofaz.com</a>	Maricopa	1-800-564-5465 After 5 p.m., callers can choose prompt for crisis line (staffed 24 hours) or call 1-800-631-1314 directly
Community Partnership of Southern Arizona (CPSA) <a href="http://w3.cpsa-rbha.org">http://w3.cpsa-rbha.org</a>	Pima, Santa Cruz, Cochise, Graham, Greenlee	1-800-771-9889 After 11 p.m. calls roll over to SAMHC (staffed 24 hours)
Northern Arizona Regional Behavioral Health Authority (NARBHA) <a href="http://www.narbha.org">http://www.narbha.org</a>	Coconino, Mohave, Navajo, Apache, Yavapai	1-800-640-2123 After 5 p.m., calls roll over to an answering service. Crisis calls are directed to crisis providers. 24 hr Crisis Line 1-877-756-4090
Cenpatico <a href="http://www.cenpaticoaz.com">http://www.cenpaticoaz.com</a>	Pinal, Gila, Yuma, La Paz	Member Services 1-866-495-6738 Crisis Line 1-866-495-6735

Tribal Regional Behavioral Health Authorities and Contractors

<b>NAME</b>	<b>MEMBER SERVICES NUMBER</b>	<b>WEB SITE ADDRESS</b>

Pascua Yaqui Regional Tribal Behavioral Health Authority	520-879-6060	<a href="http://www.pascuayaqui-nsn.gov/community/programs/health/behavioral/index.shtml">http://www.pascuayaqui-nsn.gov/community/programs/health/behavioral/index.shtml</a>
Gila River Tribal Regional Behavioral Health Authority	602-528-7100 24 Hr Crisis Line 1-800-259-3449	<a href="http://www.gilariverrbha.org">http://www.gilariverrbha.org</a>
Navajo Nation Behavioral Health Contractor	928-871-6877	<a href="http://www.navajo.org">http://www.navajo.org</a>
White Mountain Apache Tribe	928-338-4811 1-877-4811	<a href="http://www.wmabhs.org">http://www.wmabhs.org</a>

Rev. 10-1-11

Exhibit I



**AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE**

**Indian Health Service**

Phoenix Area Indian Health Service (IHS) Two Renaissance Square , Room 504 40 North Central Avenue Phoenix, Arizona 85004-4424 <a href="http://www.ihs.gov/phoenix">http://www.ihs.gov/phoenix</a>	(602) 364-5300 Fax: (602) 364-5300
Tucson Area Indian Health Service (IHS) 7900 South J. Stock Road Tucson, Arizona 85746-7012 <a href="http://www.ihs.gov/FacilitiesServices/AreaOffices/Tucson">http://www.ihs.gov/FacilitiesServices/AreaOffices/Tucson</a>	(520) 295-2405 Fax: (520) 295-2602
Navajo Area Indian Health Service (IHS) P.O. Box 9020 Window Rock, Arizona 86515-9020 <a href="http://www.ihs.gov/Navajo">http://www.ihs.gov/Navajo</a>	(928) 871-4811 Fax: (928) 871-5896

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**Exhibit J**



**AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE**

**Federal Utilization and Seclusion/Restraint Requirements**

<b>Federal Requirement</b>	<b>Psychiatric Hospital</b>	<b>Acute General Hospital or a Distinct Unit of an Acute General Hospital</b>	<b>Inpatient Psychiatric Facilities (Sub-acute and RTC's)</b>
<b>Certification of Need</b>	42 CFR 456.160	42 CFR 456.60	42 CFR 441.152 to 156
<b>Recertification of Need</b>	42 CFR 456.160	42 CFR 456.60	42 CFR 441.155
<b>Plan of Care</b>	42 CFR 441.102 or 456.180 to 181	42 CFR 456.80	42 CFR 441.155 to 156 and 456.180
<b>UR Plan/Committee</b>	42 CFR 456.200 to 213 and 482.30	42 CFR 456.100 to 113 and 482.30	The certification specified in 441.152 and 153 satisfies the utilization control requirement for physician certification in 456.60, and 456.160.
<b>UR Admission Review</b>	No requirement	42 CFR 456.121 to 127	
<b>Evaluation and Admission Review</b>	42 CFR 456.170 - 171	42 CFR 456.121 to 127	
<b>Initial Continued Stay Review</b>	42 CFR 456.233	42 CFR 456.128 to 132	
<b>Subsequent Continued Stay Review</b>	42 CFR 456.231 to 238	42 CFR 456.133 to 137	
<b>Medical Care Evaluation</b>	42 CFR 456.241 to 245	42 CFR 456.141 to 145	Required by state contract
<b>Active Treatment</b>	See Plan of Care requirements	See Plan of Care requirements	42 CFR 441.154
<b>Quarterly Showing Report</b>	42 CFR 456, Subpart J	42 CFR 456, Subpart J	42 CFR 456, Subpart J
<b>Seclusion and Restraint</b>	42 CFR 482.13	42 CFR 482.13	42 CFR 483, Subpart G
<b>Accreditation Requirement</b>	JCAHO Inpatient Standards	JCAHO Inpatient Standards	JCAHO, COA or CARF

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## AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

### FACT SHEET: Seriously Mentally Ill (SMI) Medication Package

The following information is applicable to physicians (MDs, DOs), physician assistants, nurse practitioners and out of state providers (1 time).

Beginning July 1, 2010, Non-Title XIX/XXI persons determined to have a Serious Mental Illness (SMI) will be eligible for a Medication Package that will include the following services:

1. A generic medication formulary (For those members who prefer brand name medications, these medications can be prescribed, but they are not a covered benefit; costs associated with the use of brand medication are the responsibility of the member;
2. Medically necessary laboratory services;
3. Psychiatric assessments for newly enrolled Non-Title XIX SMI members or when a new or different medical professional assumes responsibility for treatment of the member;
4. Psychiatric follow-up appointments for medication management;
5. Telephone contact by prescribing medical professionals (MD, DO, NP, PA) or nursing (RN, LPN) staff;
6. Nursing (RN, LPN) assistance for prescribing medical professionals and medication administration; and
7. Sign Language/Interpretation Services.

Allowable CPT and HCPCS codes that can be used to bill for the above services are limited to the following:

Psychiatric Assessment (for newly enrolled Non-Title XIX/XXI SMI members or when a new or different medical professional assumes responsibility for treatment of the member): 90801, H0031, 99201, 99202, 99203, 99204 and 99205.

Psychiatric Follow-up Visits (for medication management): 99212, 99213, 99214, 99215, 90862, 99354, 99355, 99358, 99359 and 90853. Reference tables are provided by AHCCCS to DBHS and the RBHAs twice a month and should be used by all T/RBHAs and Providers to determine the correct values on submitted claims/encounters. The values listed throughout the Covered Behavioral Health Services Guide are only provided as information and should not be used to determine if a value can be used on an encounter or claim. ADHS-DBHS Covered Behavioral Health Services Guide Revision Date: July 1, 2011 Version 7.6 Effective Date: October 3, 2001



## AHCCCS BEHAVIORAL HEALTH SERVICES GUIDE

### **FACT SHEET: Seriously Mentally Ill (SMI) Medication Package**

Medication Administration: 96372, J0515, J1200, J1630, J1631, J2680, J3410, H2010 HG and H0020 HG.

Nursing Support: (RN, LPN; assistance to prescribing medical professionals, including medically necessary telephone calls consistent with documentation, and medication administration): T1002 and T1003.

Telephone Contact (by prescribing medical professionals [MD, DO, NP and PA] staff): 99441, 99442 and 99443.

Laboratory Services: 36415 and other medically necessary laboratory services as currently listed in Section II.C.2. of this guide.

Interpretation Services: T1013