

***EAGAR POLICE DEPARTMENT
2010 EXECUTIVE SUMMARY***

**** with Addendum***

***Submitted By
CHIEF MIKE HOGAN***

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MISSION STATEMENT

We are committed to provide professional police services in partnership with the community to promote safety and enhance our quality of life, while holding ourselves to the highest standards of performance and ethics.

GOALS

- *Improve law enforcement tactics by creating greater efficiency in patrol, rapid response to calls for service, and retrospective investigation.*
- *Recognizing the importance and limitations of reactive police procedures, it is the aim of the Department to establish and improve its proactive stance towards law enforcement. Proactive law enforcement is a desirable service to the community that is a long-term ambition with qualities that do not have immediate quantitative measurements.*
- *A police department's policies and procedures should reflect and be consistent with the best values of the organization. The policies can have a profound effect on the department and community. Therefore, the Department is committed to establishing, maintaining, and periodically reviewing its policies so that they reflect the values and beliefs of the organization. This will assist the Department in its commitment to professional excellence and cost-effective operation.*
- *With the understanding that people are the police department's most important and valuable resource, the Eagar Police Department is committed to a high standard of recruitment of qualified and dedicated personnel, supplying quality training, and equipping the employees with the best and most affordable tools available to law enforcement.*

EAGAR POLICE DEPARTMENT

P.O. Box 1300 / 174 S. Main Street

Eagar, Arizona 85925

www.eagaraz.gov

(928) 333-4127 Administration

(928) 333-4000 (24 Hours)

(928) 333-1674 (FAX)

P.M. Hogan
CHIEF OF POLICE

F. Frazier
LIEUTENANT

Troy Czarnyszka
SERGEANT

Zona Gilliam
OFFICE MANAGER

Dear Mayor Holaway, Members of the Town Council and Town Manager, William Greenwood:

I am pleased to submit to you the Eagar Police Department's 2010 Executive Summary. This report summarizes the activities of the Eagar Police Department and its programs. On a yearly basis I provide this document so our activities and caseloads are open to inspection.

The citizens of Eagar and the Town Council are fortunate to have a dedicated group of men and women working for the Police Department.

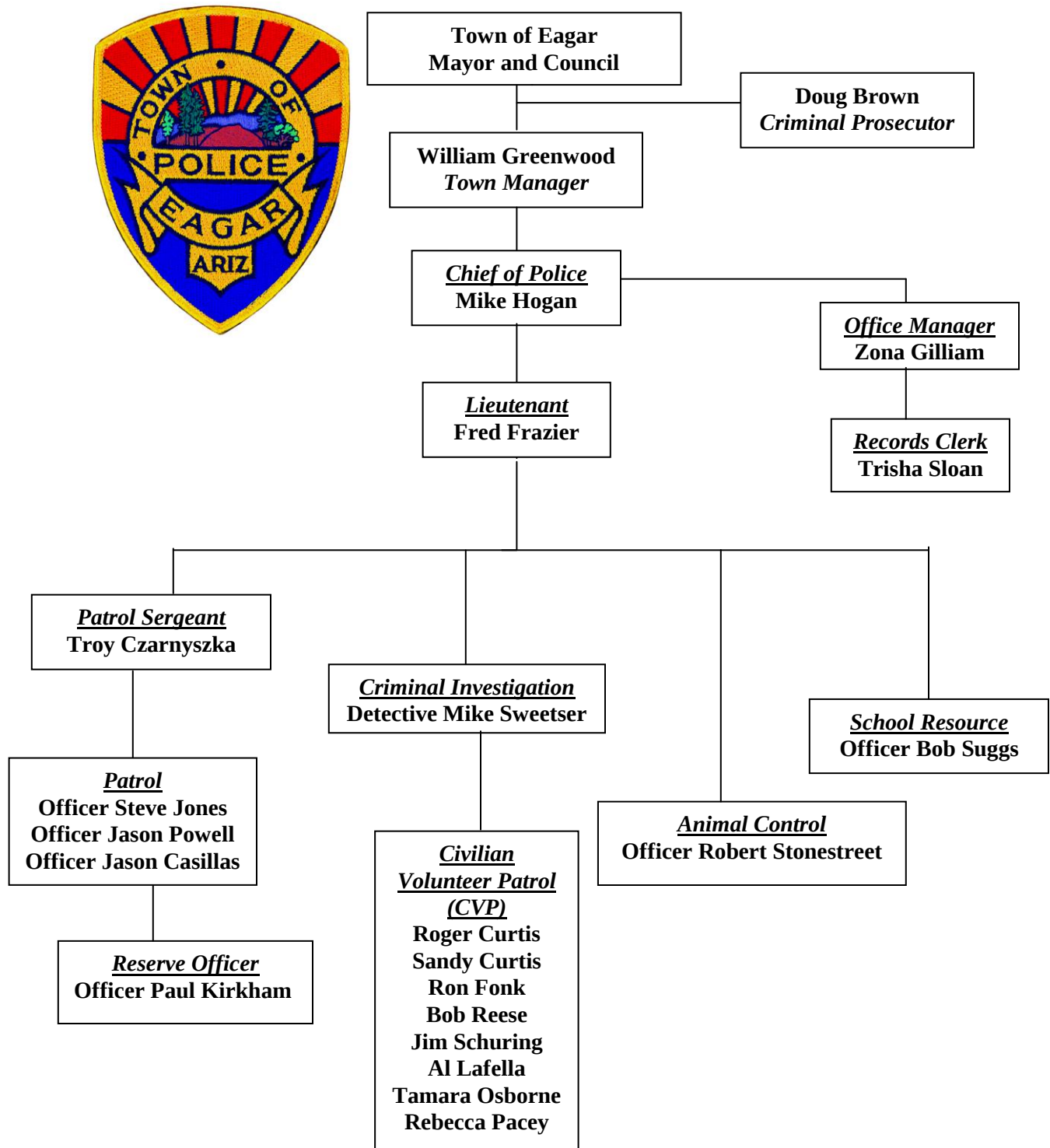
I look forward to the challenges of the next year and working with the men and women of the Eagar Police Department.

Sincerely,

Mike Hogan
Chief of Police

POLICE AND COMMUNITY IN PARTNERSHIP

I – ORGANIZATIONAL CHART for 2010



II – 2010 ANNUAL REVIEW

January 24th Officer Jason Powell started the CARLOTA Police Academy.

January 29th the Eagar Police Department Awards Banquet was held in Greer at Molly Butlers.

March 1st Robert Stonestreet was hired as the Animal Control Officer.

March 8th Officer Greg Taylor resigned from the Eagar Police Department.

April 10th the regional Special Olympics events were held at the RVHS dome.

May 27th Officer Jason Powell graduated from the Police Academy in Coolidge, AZ.

June 11th an airplane crashed into the High School causing major fire damage and killing all four passengers in the plane.

July 12th Officer Jason Casillas started working for the Eagar Police Department. Ofc. Casillas worked as a police officer for 5 years with the Gilbert Police Department before coming to Eagar.

August 2nd Officer Bob Suggs began working as the School Resource Officer at the High School.

October 19th the Eagar Police Department responded to an Active Shooter/Domestic Violence incident. The suspect was shot by responding officers.

*** (SEE ADDENDUM ON PAGE 21)**

III – EMPLOYEE RECOGNITION

The men and women of the Eagar Police Department are proud of the work they do for the citizens of the Town of Eagar. They continually strive towards efficiency and professionalism. Unfortunately, most of the daily sacrifices and successes achieved go unnoticed. All of the employees of this department deserve recognition for their hard work. Occasionally, a citizen, group, or supervisor recognizes an individual employee for their work and dedication. I would like to bring to your attention some commendations and accomplishments of the Eagar Police Department personnel in 2010.

Lieutenant Fred Frazier

- Citizen Commendation
- Departmental Commendation (3)
- Training Coordinator
- Police Department Fleet Manager
- Member of the Coalition for Family Values

Sergeant Troy Czarnyszka

- Citizen Commendation
- Departmental Commendation (2)
- Organized Special Olympics events
- Administrator of the 100 Club Grant
- Intoxilyzer 8000 Quality Assurance Specialist (QAS)
- Bike Patrol
- Taser Instructor
- Evidence Custodian

Detective Mike Sweetser

- Worked as the School Resource Officer from March until the end of school in May to cover the unexpected vacancy
- Citizen Commendation
- Departmental Commendation (3)
- Administrator of the Governor's Office of Highway Safety (GOHS) grants
- Administrator of the Arizona Department of Homeland Security (AzDOHS) grants
- Administrator of the Arizona Criminal Justice Commission (ACJC) grant
- Administrator of the Arizona Public Safety Stabilization (AzPSS) grant
- Supervisor of the Citizen Volunteer Patrol (CVP)
- Liaison for the Apache County Drug Free Alliance (ACDFA)
- Firearms Instructor
- Phlebotomist for DUI blood draws
- 2010 EPD Bulls Eye Award

Officer Steve Jones

- Citizen Commendation (2)
- Departmental Commendation (3)
- Department Sniper
- K-9 Officer (Dillon)
- Bike Patrol
- Five years of service with the Eagar Police Department

Officer Bob Suggs

- Citizen Commendation
- Departmental Commendation
- School Resource Officer (SRO)
- Taser Instructor
- 2010 EPD Extra Mile Award

Officer Jason Powell

- Departmental Commendation
- Completed the Police Academy

Officer Jason Casillas

- Citizen Commendation (2)
- Departmental Commendation (2)
- 2010 EPD Bulls Eye Award

Officer Paul Kirkham

- Departmental Commendation
- EPD Reserve Police Officer

Animal Control Officer Rob Stonestreet

- Departmental Commendation

Office Manager Zona Gilliam

- Citizen Commendation
- ACJIS Terminal Operator Certification
- System Security Officer (SSO) for the Eagar PD ACJIS Network
- Administrator of the Office of Justice Program; Bulletproof Vest Partnership (USDOJ/BVP) grant
- Notary

Records Clerk Trisha Sloan

- Departmental Commendation
- ACJIS Terminal Operator Certification
- Notary

Chief Mike Hogan

- Citizen Commendation (2)
- Reading in School (RIS) Program
- Administrator of the Proposition 202 grant
- 2010 Apache County Youth Council (ACYC), Board President
- 2010 Little Colorado Behavioral Health Center (LCBHC), Board Secretary
- 2010 Apache County Cooperative Enforcement Narcotics Team (ACCENT), Board President

IV – GRANTS

ARIZONA DEPARTMENT of EDUCATION

LAW RELATED EDUCATION GRANT

\$53,296.00

The Eagar Police Department received \$53,296.00 to help fund a School Resource Officer (SRO) to work within the school system. *(This total includes salary and benefits.)* This money is awarded to the Round Valley Unified School District from the Arizona Department of Education for the purpose of hiring police officers to work in the schools. Part of this money is allocated to SRO training.

ARIZONA DEPARTMENT of HOMELAND SECURITY (AZDOHS)

\$46,000.00

The Eagar Police Department was awarded \$46,000.00 from AZDOHS for the purpose of purchasing two portable emergency signs for the Town of Eagar and one emergency sign package for the Springerville Police Department.

ARIZONA PUBLIC SAFETY STABILIZATION (AzPSS) **\$45,000.00**

The Eagar Police Department was awarded \$45,000.00 from the Arizona Public Safety Stabilization grant for the purpose of purchasing two used police cars.

GOVERNOR'S OFFICE of HIGHWAY SAFETY (GOHS) **\$9,959.00**

The Eagar Police Department was awarded \$9,959.00 from GOHS for the purpose of providing additional DWI enforcement patrols. This provides extra patrol officers working to detect and arrest impaired drivers.

PROPOSITION 202 FUNDING **\$6,000.00**

The Eagar Police Department was awarded \$6,000.00 from the White Mountain Apache Tribe for the purpose of purchasing bulletproof vests and external carriers for the police department officers.

GOVERNOR'S OFFICE of HIGHWAY SAFETY (GOHS) **\$5,613.00**

The Eagar Police Department was awarded \$5,613.00 from GOHS for the purpose of providing selective traffic enforcement patrols within the Eagar Town limits.

UNITED STATES DEPARTMENT OF JUSTICE (USDOJ)
BULLETPROOF VEST PARTNERSHIP (BVP) **\$2,432.00**

The Eagar Police Department was awarded \$2,432.00 from the USDOJ/BVP for the purpose of purchasing bulletproof vest for Eagar PD officers. This funding will pay 50% of the cost for each vest purchased.

ARIZONA PEACE OFFICER STANDARDS and TRAINING (AzPOST) **\$2,097.00**

The Eagar Police Department was awarded \$2,097.00 from the Arizona Peace Officer Standards and Training (AZPOST) for the purpose of providing training for Arizona certified officers. This funding was used to send an Eagar Police Department officer to a Precision Rifle Workshop Basic Sniper Course.

100 CLUB OF ARIZONA **\$1,604.00**

The Eagar Police Department was awarded \$1,604.00 from the 100 Club of Arizona for the purpose of purchasing reflective striping for the police department patrol vehicles. This striping will provide more viability for the Eagar PD vehicles.

TOTAL GRANT FUNDING
OBTAINED BY THE EAGAR POLICE DEPARTMENT
FOR 2010

\$172,001.00

V - DEPARTMENTAL STATISTICS

A) - ITEMIZED CALLS FOR SERVICE

During 2010, the Eagar Police Department responded to 3012 calls for service and 696 documented reports were filed. *(This is 9% increase over the 2,763 calls for service in 2009.)*

*** (SEE ADDENDUM ON PAGE 21)**

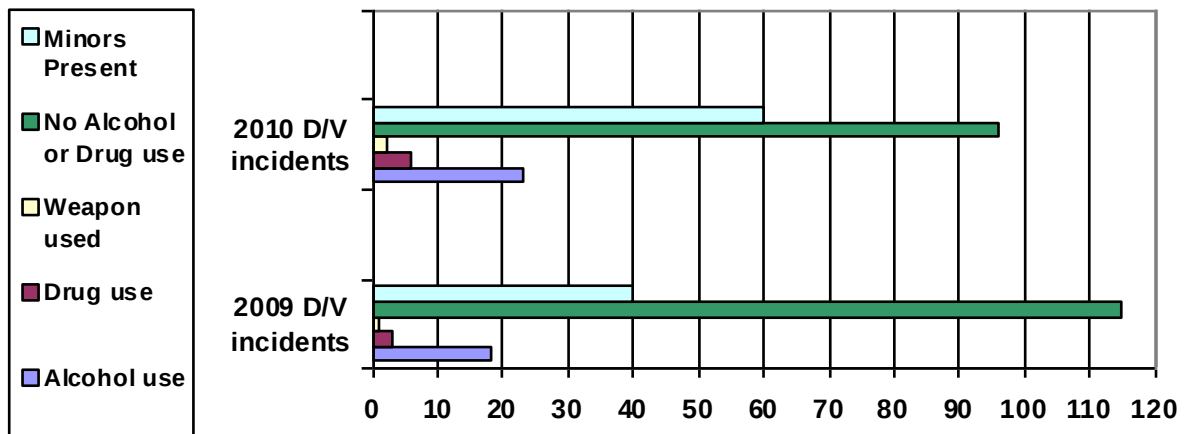
The patrol division has the primary responsibility for the response and initial investigation of all calls for service. The following lists key crime classifications and number of occurrences for 2009 and 2010.

Type of Case	2009	2010	Difference
Robbery	0	1	+1
Assault	65	71	+6
Domestic Violence	137	127	-10
Sexual Offenses	9	15	+6
Criminal Damage	70	114	+44
Theft	83	87	+4
Auto Theft	6	8	+2
Identity Theft	9	8	-1
Fraud	17	21	+4
Burglary	30	42	+12
Trespass	33	37	+4
Disorderly Conduct	37	51	+14
Drug Offenses	21	20	-1
Liquor Offenses	21	18	-3
Child Status Offenses (Curfew, Incurable, Possess/use of tobacco, etc.)	30	70	+40
Driving While Intoxicated (DUI)	74	26	-48
Driving Suspended/Revoked	29	31	+2
Reports of Child Abuse or Neglect	11	11	(No Change)
Attempted Suicide	10	6	-4
Suicide	2	2	(No Change)
Warrant Arrests	23	32	+9

Accidents	2009	2010	Difference
Traffic Accidents without Injuries	34	35	+1
Traffic Accidents with Injuries	14	4	-10
Traffic Accidents with Fatalities	0	0	(No Change)
Hit & Run Accidents	9	6	-3
Private Property Accidents	14	16	+2
Traffic Complaints	92	82	-10

B) - DOMESTIC VIOLENCE

In 2010, there were 127 reported domestic violence (D/V) incidents in the Town of Eagar. Of the 127 calls, 31 were submitted for criminal prosecution. *(In 2009 there were 137 reported domestic violence incidents and 62 were submitted for criminal prosecution.)*



Of the 127 domestic violence incidents in 2010: alcohol use was noted in 23, drug use was noted in 6, weapons were used in 2 and no weapon/alcohol/drug use noted in 96.

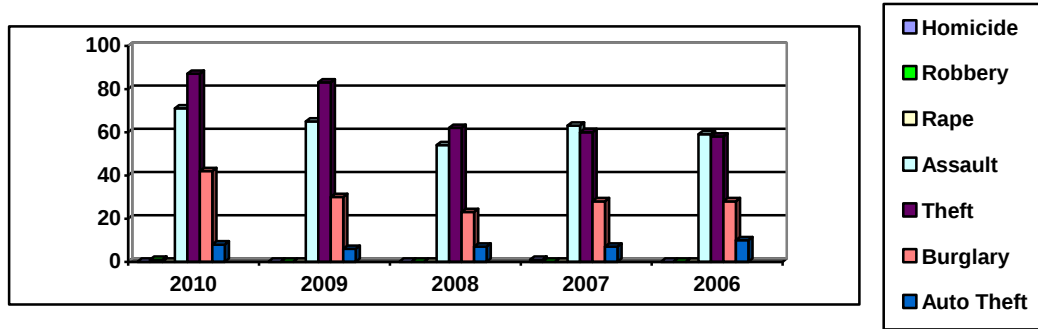
Of the 137 domestic violence incidents in 2009: alcohol use was noted in 18, drug use was noted in 3, weapons were used in 1 and no weapon/alcohol/drug use noted in 115.

Of the 127 domestic violence incidents in 2010, minors were present at the scene in 60 of those calls. *(In 2009 minors were present at the scene in 40 of the 137 domestic violence incidents.)*

It is a proven statistic that children raised in an abusive atmosphere are more likely to be abusive as adults. Due to the frequent nature of children present at domestic violence scenes, and the severe impact this has on these children, the Eagar Police Department employs the following method to combat this trend. Suspects that are arrested for domestic violence in a home with children present at the time the domestic violence occurs, are charged with one count of Contributing to the Delinquency of a Minor for each child. This charge is in addition to any other criminal charges that come from the incident.

C) - DEPARTMENTAL STATISTICS

The following is a five-year history of the seven major crime areas in the Town of Eagar that are tracked in the Uniform Crime Report (UCR).



	2010	2009	2008	2007	2006
Homicide	0	0	0	1	0
Robbery	1	0	0	0	0
Forcible Rape	0	0	0	0	0
Assault	71	65	54	63	59
Theft	87	83	62	60	58
Burglary	42	30	23	28	28
Auto Theft	8	6	7	7	10
TOTAL	209	184	146	159	155

PROPERTY STOLEN and RECOVERED

<u>Year</u>	<u>Stolen</u>	<u>Recovered</u>	<u>Stolen Property Recovered</u>
2010	\$86,959	\$24,848	29%
2009	\$71,261	\$43,401	61%
2008	\$96,421	\$15,567	16%
2007	\$91,741	\$43,126	47%
2006	\$138,798	\$47,858	34%

ARRESTS

In 2010 the police department made a total of 400 arrests. **(This is a 16% increase compared to the 346 arrests in 2009.)** The total arrests include misdemeanor and felony, with felony being the more serious crime classification. Of those arrests 81% were misdemeanors, 19% were felonies, 75% were adults and 25% were juveniles.

Arrests

	Felony	Misdemeanor
2010	74	326
2009	82	264

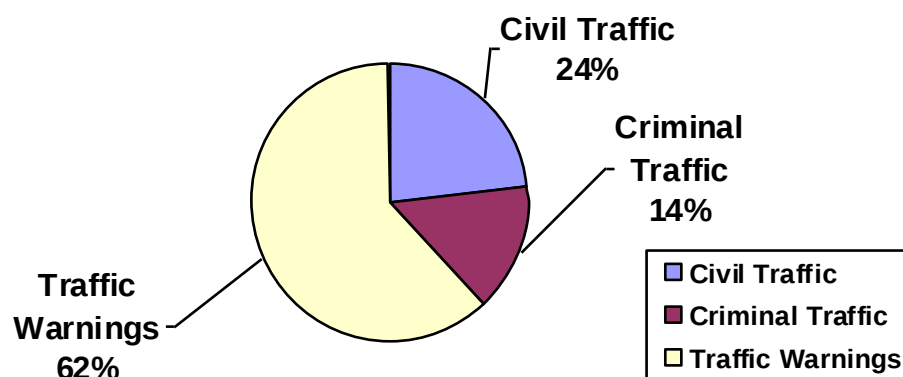
Adult & Juvenile Arrests

	Adult	Juvenile
2010	298	102
2009	285	61

TRAFFIC CITATIONS and WARNINGS

	2010	2009	2008	2007	2006
Civil Traffic citation	322	280	441	307	301
Criminal Traffic citation	196	150	205	114	94
Traffic Warnings	847	629	797	1047	815
	1365	1059	1443	1468	1210

2010 TRAFFIC CITATIONS and WARNINGS



VI – SPECIFIC DEPARTMENT INFORMATION

A) - CRIMINAL INVESTIGATION

Detective Mike Sweetser is assigned to Criminal Investigations for the Eagar Police Department. Lieutenant Fred Frazier supervises him. The detective is responsible for the follow-up investigation of all assigned cases, victim recontacts, crime analysis, liaison to the Apache County Drug Free Alliance (ACDFA), supervisor of the Civilian Volunteer Patrol (CVP) program and covering patrol shifts for officers on vacation/sick time/training or when short of staff.

All investigative cases submitted by officers are reviewed by the Lieutenant and assigned a standard solvability factor. This solvability factor provides a quantifiable number indicating the possible success of investigating a case. This allows the department to use its resources in the most efficient manner possible.

If the solvability factor falls below a set threshold, the Lieutenant administratively inactivates the case. The case may be opened at a later time if a lead is developed.

If the solvability factor exceeds the set threshold, the case is assigned to the detective for active investigation. The Lieutenant conducts weekly case reviews with the detective to ensure that the investigations are being conducted in a timely manner. To provide timely and efficient investigative services to the citizens, a goal has been set to attempt to expeditiously close all active cases within thirty days of assignment.

In 2010 a total of (41) cases were assigned to the detective for follow-up investigation. **(This is a 9% decrease compared to the 45 cases assigned in 2009.)** During the months of March to May Detective Sweetser was assigned to complete the remainder of the school year as the SRO. Patrol officers were assigned the investigative follow up for their cases during this period. The breakdown of the types and number of cases assigned to criminal investigation are as follows:

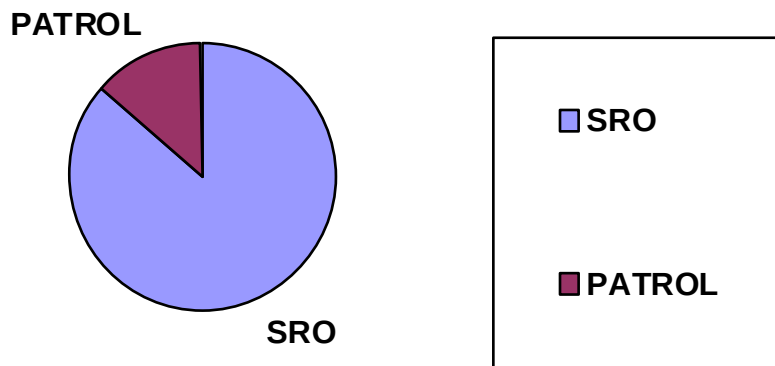
Harassment	3	Death Investigation	2
Theft	3	Sex Offender Notification	5
Criminal Damage	2	Residential Burglary	2
Sex Crimes	8	Aggravated Assault	1
ID Theft	3	Child Molest	3
Commercial Burglary	2	Found Property	3
Fraud	3	Suspicious Activity	1

B) - SCHOOL RESOURCE OFFICER

The School Resource Officer (SRO) position is a grant-funded position through the Arizona Department of Education. The grant provides for a police officer to work within the school district, primarily the Round Valley High School. Our school community would be greatly affected if we did not have the School Resource Officer position.

Officer Bob Suggs was assigned as the School Resource Officer (SRO) at the high school starting in August. Lieutenant Fred Frazier is his supervisor. The School Resource Officer is responsible for the investigation of all campus-based crime, enforcement of campus parking, providing in-service training to school staff when necessary, truancy, security for games and dances and problem solving with school staff. One of Officer Suggs' main duties, under the grant, is to teach law related classes. Officer Suggs instructs students in classes to provide a better understanding of law enforcement, the court system, and individual rights.

High School Calls

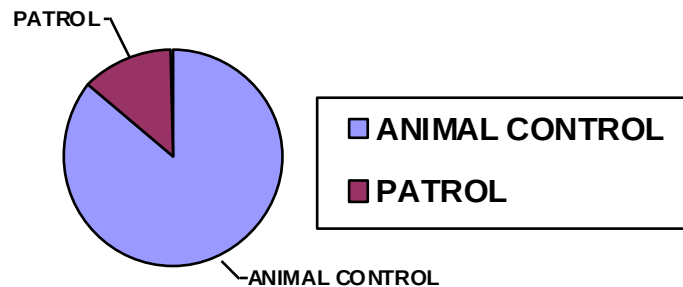


During 2010, Officer Suggs responded to 43 calls for police service on campus. This represents 86% of the 50 calls received for campus-based calls in 2010. Patrol officers handled the additional 7 calls. The calls Officer Suggs handles at the school leaves the dayshift officer free to focus on other calls and issues in the Town of Eagar. The presence of an officer on the school campus has a deterrence effect on illegal activities and keeps the police department up to date concerning any evolving issues. During the summer months, Officer Suggs is assigned to the patrol division to assist the department with the increased need for law enforcement during that time of year.

C) - ANIMAL CONTROL

In 2010 Animal Control Officer, Rob Stonestreet, staffed the animal control division of the police department. He started working on March 1st. Lieutenant Fred Frazier supervises him. The Animal Control Officer is charged with the responsibility of enforcing all municipal laws and ordinances as they relate to animal control and enforcement. The Animal Control Officer also assists the patrol officer with tasks such as traffic control for funerals, parades, scene security and accidents.

During 2010, there were 1059 animal control calls. **(This is a 14% increase compared to the 929 calls in 2009.)** The animal control officer handled 913 of those calls. Patrol officers handled the additional 146 calls. The following are the detailed statistics for the animal control division for 2010:



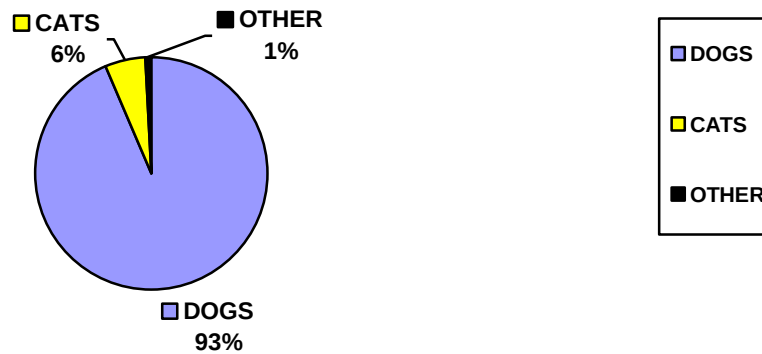
Animal Contacts

	Dogs	Cats	Livestock	Skunks	TOTAL
2010	653	134	87	82	956
2009	333	176	92	118	719
2008	641	206	128	71	1046



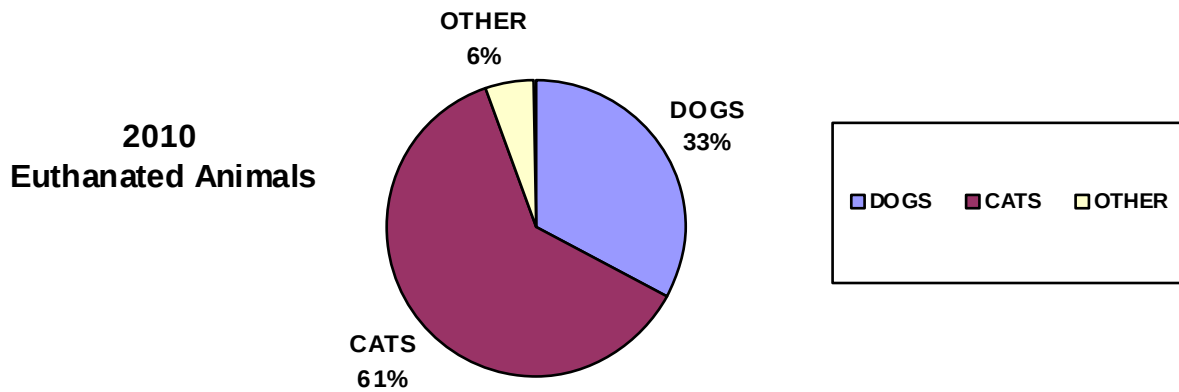
Impounds

	Dogs	Cats	Other
2010	131	8	1
2009	97	7	0
2008	162	17	1



Euthanated Animals

	Dog	Cat	Other	TOTAL
2010	53	100	9	162
2009	83	40	2	125
2008	151	166	52	369



Animals Returned to Owner

	Dogs	Cats	Others
2010	350	1	72
2009	151	0	0
2008	315	27	85

Adopted Animals

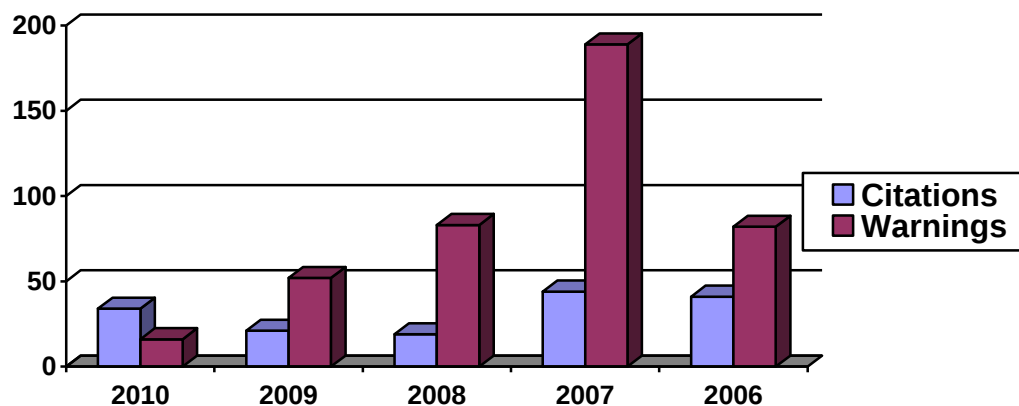
	Dogs	Cats	Others
2010	2	0	0
2009	0	0	0
2008	4	0	0

Dead Animal Pickup

	Dogs	Cats	Skunks	Others
2010	6	22	26	30
2009	18	41	27	13
2008	13	40	21	19

Animal Control Citations and Warnings

	2010	2009	2008	2007	2006
Citations	34	21	19	44	41
Warnings	16	52	83	189	82



D) - RECORDS INFORMATION MANAGEMENT

Office Manager Zona Gilliam, and Record Clerk Trisha Sloan, perform Record Information Management. They are responsible for: operating the police department front office, answering phones, entering data of vital department information, issuing dog licenses, fingerprinting citizens, purchasing equipment and supplies, tracking department inventory, making travel arrangements, scheduling trainings, providing notary public services, assisting victims and monitoring department compliance with the Victim Rights laws, gathering department statistics, completing required department, city, county, State and Federal reports, maintaining the court calendar for officers, completing radio dispatching duties for our patrol and animal control officers, compiling regularly scheduled media releases and various department correspondence to the public, attending and taking minutes at monthly officer meetings, attending and taking minutes for the Apache County Youth Council meetings, processing call information from silent witness line, completing department historian duties, providing clerical assistance to the department employees.

In addition to those duties the Office Manager Zona Gilliam, is in charge of: managing police reports and accounts payable, insuring compliance with the Freedom of Information Act, liaison for reports to the Courts/ County Attorney/ Town Attorney/ Defense Attorneys/ Insurance Companies/ Victims/ Military, other police agencies and citizens, insuring compliance of officer AZPOST training, completing application processes, performing department audits, compiling department payroll, helping to maintain the police evidence room, functioning as administrator for our computerized report writing program (Xpediter), as well as trainer and system security officer for the Arizona Criminal Justice Information System (ACJIS), ensuring required State and Federal mandated reports are completed in a timely manner, assisting with the management of grants, arranging and preparing for occasional meetings/trainings held at our facility and events for our department, conducting vehicle impound release hearings, providing administrative assistance to the Chief, Lieutenant, Sergeant, or officers and she is the supervisor of Trisha Sloan.

E) – CIVILIAN VOLUNTEER PATROL (CVP)

The Civilian Volunteer Program (CVP) began in January 2007. The 2010 CVP members are: Roger Curtis, Sandy Curtis, Ron Fonk, Bob Reese, Jim Schuring, Al Lafella, Tamara Osborne and Rebecca Pacey. The CVPs are supervised by Detective Mike Sweetser.

To become a CVP you must successfully complete the Eagar Police Department Citizen Police Academy, complete a Town of Eagar volunteer application, pass a criminal background check, have a valid driver's license, be fingerprinted and pass a drug test. CVPs receive periodic training and on the job training.

The Eagar P.D. CVP wears a light blue uniform shirt or light blue polo shirt and black or dark blue pants. Their shirts and jackets have the EPD patch on each shoulder. They do not carry firearms and do not make arrests. They do carry the EPD police radio and pepper spray.

The CVP helps the police department by performing a number of duties. They drive marked EPD patrol cars while doing their volunteer duties. This gives more police visibility and more eyes/ears out in the community. A few of their duties are: security checks on vacant residences in town, contacting persons on the SOS Program, distributing paperwork to the

various police agencies/support agencies/Courts/Town Attorney, parking in problem traffic areas to encourage voluntary compliance with the traffic laws, they turn in license plate numbers of violators and warning letters are mailed to the registered owners, provide crime scene security, directing traffic for parades/accidents/emergencies, patrolling school zones, assisting the records department, fingerprinting citizens, operating the front office desk, answering phones, completing labor projects on the police department building, shuttling vehicles to the Town Garage or Show Low dealership for maintenance/warranty work, adult and juvenile prisoner transports, assisting with booths at community events, passing out information flyers in neighborhoods, tagging abandon vehicles, contacting residence owners to post house numbers, reporting parking violations, etc. The list continues to grow as we find new ways the CVP can help the police department.

In 2010 the CVP members completed 2,420 hours of volunteer service working for the police department. This is an increase of 22% compared to the 1,983 hours completed in 2009.

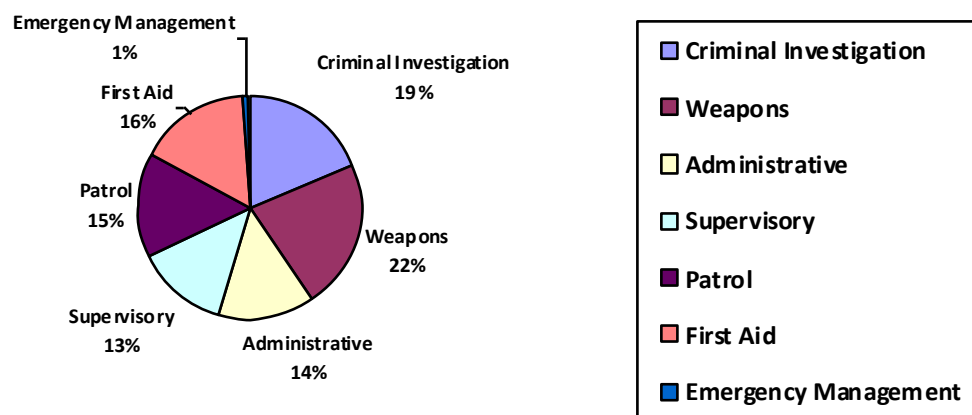
VII - EMPLOYEE TRAINING

Training has often been cited as one of the most important responsibilities in any law enforcement agency. Training serves three broad purposes. First, well-trained officers are generally better prepared to act decisively and correctly in a broad spectrum of situations. Second, training results in greater productivity and effectiveness. Third, it fosters cooperation and unity of purpose. Furthermore, agencies are being held legally accountable for the actions of their personnel and for failing to provide initial or remedial training. The department recognizes the importance of training and is committed to providing the best training available to all personnel.

The State of Arizona Peace Officers Training and Standards (AZPOST) Board stipulates that officers receive at least eight hours of advanced officer training a year. There is an additional mandate of one firearms qualification shoot and one target identification and discrimination shoot a year. The Eagar Police Department attempts, when possible, to qualify as often as possible (up to four times a year) so as to maintain good weapons proficiency skills.

The Eagar Police Department received a total of 559 hours of training in 2010. This is a 37% increase compared to the 353 hours of training in 2009.

The training for departmental personnel was in the following areas during 2010:



VIII – ADDENDUM

II – 2010 ANNUAL REVIEW (Page 6)

September 14th Officer Dean Walker resigned from the Eagar Police Department.

In 2010 the Eagar Police Department was plagued once more with officer shortages and injuries. The officers of Eagar PD again filled in to cover the extra duties and shifts. We are looking forward to some relief in 2011.

Officer Taylor was on Administrative Leave beginning February 11th until he resigned on March 8, 2010. His position was not filled until July 12, 2011 by an Arizona Certified Police Officer. (This was 5 months EPD was without an officer in this position)

Officer Walker was out on injuries from January 13th to March 31, 2010 and again on July 3rd to August 13, 2010. He resigned on September 14th and his position was not filled until February 6, 2011. This was by a person hired to go to the police academy and he will not graduate until June 9, 2011. (This was 6 months EPD was without an officer in this position in 2010. We will be 5 more months without an officer in this position in 2011.)

V - DEPARTMENTAL STATISTICS (Page 10)

A) - ITEMIZED CALLS FOR SERVICE

During 2010, the Eagar Police Department responded to **4,864** calls for service and 696 documented reports were filed. **(This is 43% increase over the 2,763 calls for service in 2009.)**

The 4,864 call for service number was received from the Apache County Computer Aided Dispatch (CAD) records. This information was requested on February 7, 2011 and I did not receive it until March 7, 2011. I completed the 2010 Executive Summary without the CAD records number.

The number of calls for service that I used was from the Eagar PD “Call Log Book”. The officers record their calls and incidents in the EPD Call Log Book so an accessible record is available to pass on information to the other officers at EPD. Unfortunately the Call Log Book is not as accurate as the CAD records because officers do not enter all calls. The reason they do not enter all the calls is they get too busy and they forget.

The CAD records are more accurate because the dispatcher records every incident as it is called into their office or that is called in over the radio. (Citizens call for police action and police officers self-initiate police action.) So the 4,864 calls for service recorded by the Apache County Dispatch CAD represent any request for police service, any action initiated by the police department or any agency assistance provided by the police department. (Basically, if a police department employee had to take an action concerning crime, assistance, keeping the peace or rendering aid it was recorded on the CAD records.)