

Scottsdale Police Department Scottsdale, Arizona



2008 Annual Report



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The city of Scottsdale, located in Arizona's Valley of the Sun, has grown from a tiny farming cluster of 2,000 persons occupying one square mile in 1951, to a vibrant community of more that 230,000 persons spread over an area of 185 square miles. Founded by Army Chaplain Winfield Scott in 1888, Scottsdale, long known as "West's Most Western Town" has matured into one of the premier examples of the new west urbane, sophisticated, and cultured.

- ◇ Year of Incorporation 1951
- ◇ Population (est.) 230,293
- ◇ Maricopa County Population (est.) 3,954,598
- ◇ Arizona Population (est.) 6,500,180
- ◇ Elevation 1,260 feet above sea level

- ◇ Sworn Officer 444
- ◇ Civilian Employees 285
- ◇ Total Calls for Services 324,990
- ◇ Police Reports Processed 32,989



Old Town Scottsdale

2008 has been a remarkable year. The department's successes were many, beginning with the Downtown New Year's bash and the Super Bowl, both of which were flawless due to the preparation, planning, partnerships and leadership that surrounded the events. Every office and unit in the Department delivered their best.

Statistically, we are seeing the beginning evidence of increases in crime for the first time in a long while. We have had double digit reductions in the past, and our trends over the past 5 years have seen significant reductions in Forcible Rape and Motor Vehicle thefts, with moderate decreases in burglary. Overall, we have achieved an 8% decrease in Violent crime and a 6% decrease in Property Crime. We are, however, witnessing moderate (10%) increases in Theft over the past 5 years.



Presently, those double digit reductions are trending to single digit reductions and in some cases increases, especially in the areas of property crimes. Sign of the times and economy, perhaps, more than likely, for certain are to continue. We have seen our arrest rates climb, almost 19% for adults this year. Our Clearance rates remain very respectful and in most cases amazing. A direct relationship to how we respond to crime and calls for service, from dispatch to first response, to crime scene investigation to processing evidence, to developing suspects, to testifying in Court. As things continue to change in our community, we will continue to be challenged. I anticipate the department will be as efficient and successful in the future as we have been in the past.

As an Organization, our own changes are equally evident. Transitioning into the new uniforms, the creation of our 4th District, to include a renumbering of our Stations, the continued evolution of our Records Management System and the impending opening of our new Property/Evidence Crime Lab building and new D1 Station.

Another major accomplishment this year was fully staffing our sworn ranks with the right number of Patrol Officers, based on actual workload numbers. The process involved recruitment, testing, interviewing, training and conducting background investigations.

A total of 324,990 calls were dialed into the Communication Center in 2008, 203,720 were calls for service of which 101,115 were received on our 9-1-1 Emergency lines. This resulted in 203,720 Calls for Service, from which officers generated 36,246 department reports.

The future holds some great promise as well. We are building the new facilities I mentioned earlier. Additionally, the Council approved \$13 Million to begin the design and building of our much anticipated Microwave Radio System. The towers will give us better coverage in areas of the City where improvements are very much needed.

Work on our Museum is moving forward. The goal is to celebrate our past and provide an understanding about Public Safety for our community. Hopefully, one day, school age children will

arrive by bus loads to hear about our history, gain an understanding about their community, and then receive a lecture in the Community Room about safety in the neighborhood.

We look forward to continuing our goals to prevent crime and disorder, respond promptly to calls for service, enhance traffic safety, develop safer neighborhoods through community partnerships, and maintain the high quality of our police service to the community.

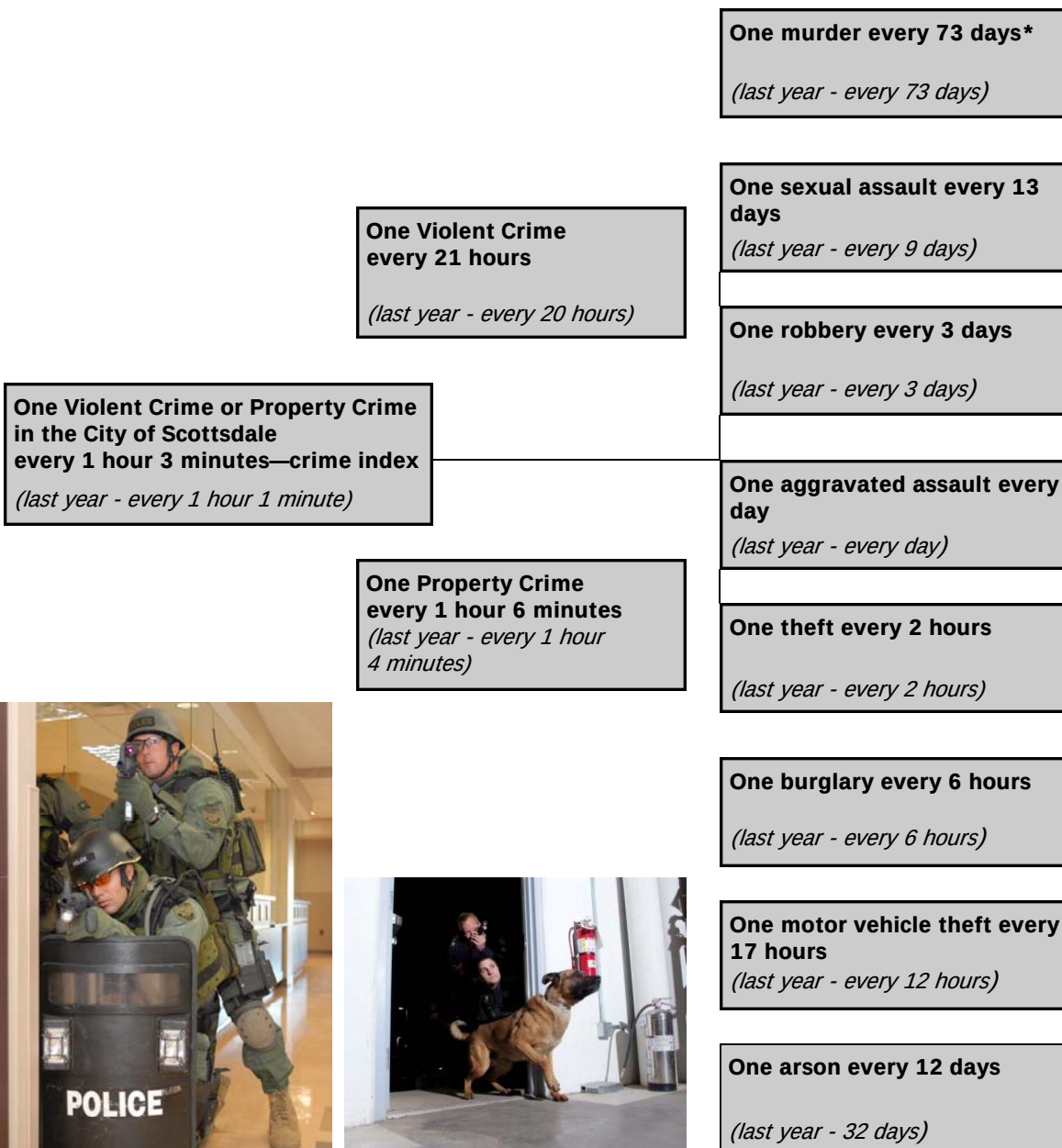
I appreciate this opportunity to thank the citizens for helping us make Scottsdale a safe and thriving community.

Sincerely,

A handwritten signature in black ink, appearing to read "A. G. Rodbell", enclosed in a white rectangular box.

Alan G. Rodbell
Chief of Police

Scottsdale Police Department: 2008 Crime Clock



* Motor vehicle death(s) excluded.

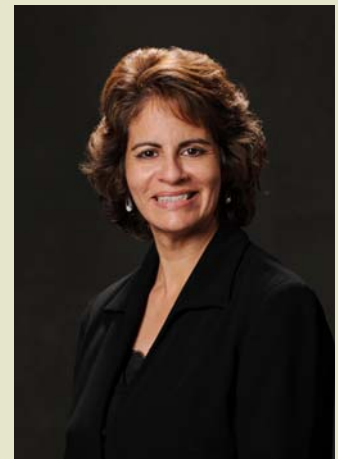
Alan G. Rodbell, Chief of Police



- Member, International Association of Chiefs of Police
- Member, Federal Bureau of Investigation Academy Associates
- Member, Arizona Association of Chiefs of Police
- Member, East Valley Chiefs of Police Association
- Member, East Valley NAACP
- Member, AZ Black Law Enforcement Officer's Association
- Member, Leadership Montgomery
- President, Communities Celebrating Diversity Committee
- Advisory Board Member, Scottsdale Leadership
- Board Member, LINKS Collaborative
- Board Member, Health World
- Grande Member, Scottsdale Charros

Helen Gandara Zavala, Director of Administrative Services Bureau

- Member, National Association for Women Law Enforcement Executives (NAWLEE)
- Member, City of Scottsdale Technology Board
- Member, City of Scottsdale Criminal Justice Team
- Member, Scottsdale Diversity Advisory Board
- Member, Community Celebrating Diversity Committee/ MLK Planning Committee
- Chairperson, Conexiones Community Collaborative
- Member, Mujer, Inc.
- Member, Scottsdale Leadership Alumni
- Member, MAG911 Oversight Team
- Founding Member, Scottsdale Neighborhoods in Action
- Member, East Valley Chiefs of Police Association
- Commissioner, Arizona Juvenile Justice Commission
- Community Advisory Board Member, Southwest Interdisciplinary Research Center, ASU
- Co-Chair, Arizona Juvenile Justice Commission Disproportionate Minority Contact Subcommittee



John Cocca, Assistant Chief of Personnel Development/ Investigative Services Bureau

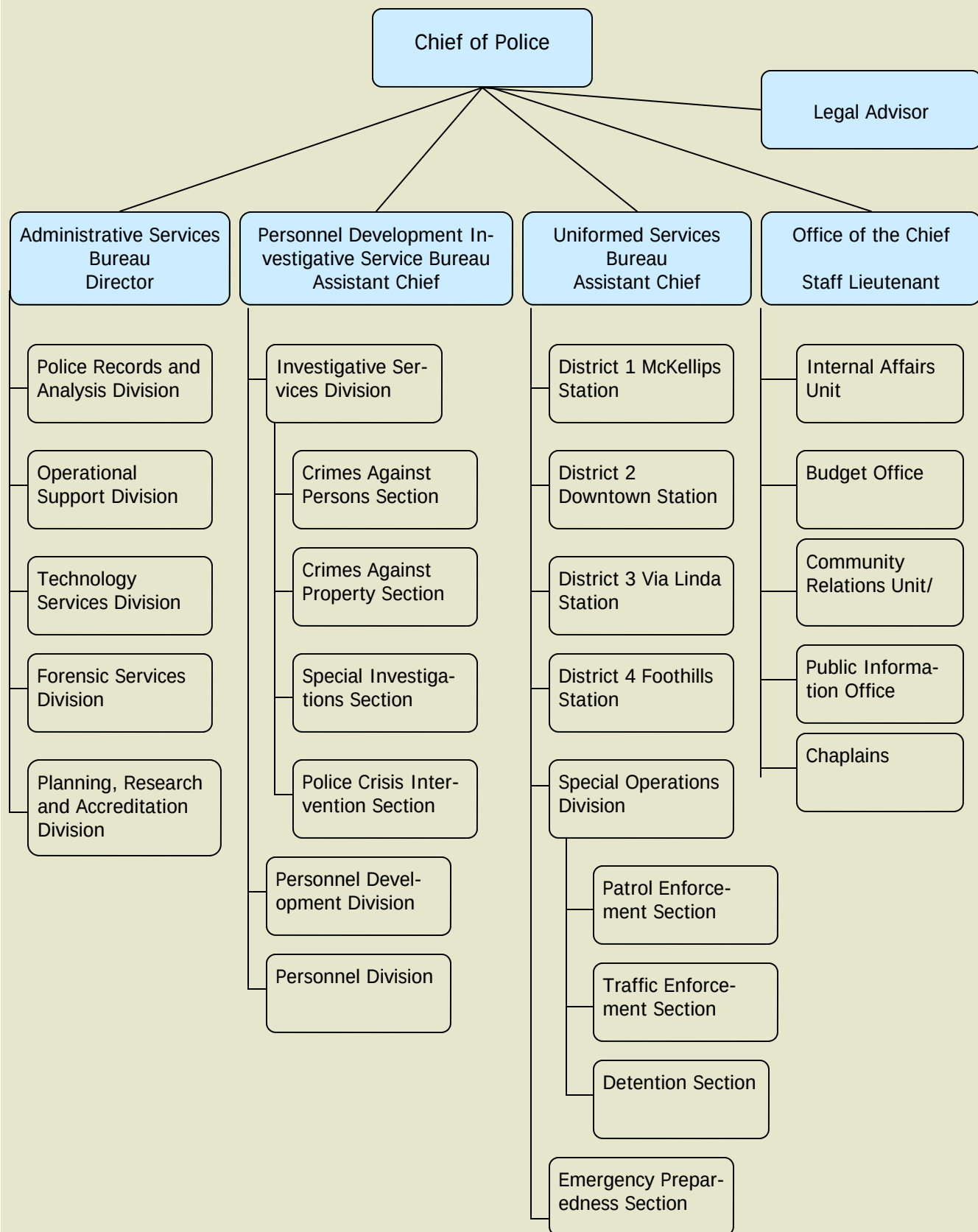


- Member, International Association of Chiefs of Police
- Member, Arizona Association of Chiefs of Police
- Member, FBI National Academy Arizona Alumni Association
- Member, Scottsdale Leadership Alumni
- Member, Scottsdale Criminal Justice Team
- Paradise Valley School District Parent Advisor for Mountain Trail Middle School
- Member, East Valley Chiefs of Police Association
- Member, NAACP Maricopa County Chapter
- Chairman, Arizona Law Enforcement Academy Users Committee

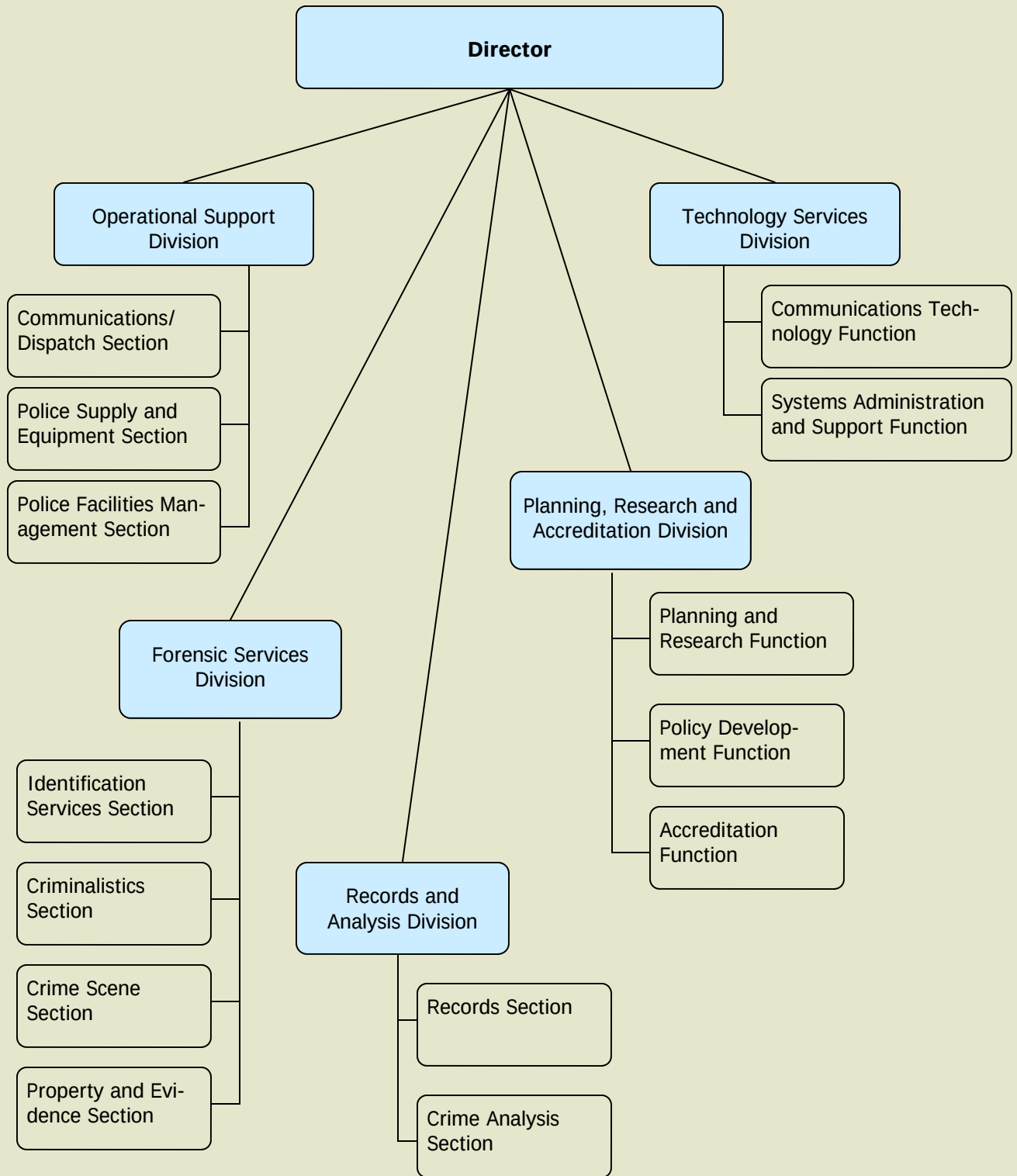
Sean Duggan, Assistant Chief of Uniformed Services Bureau

- Member, International Association of Chiefs of Police
- Member, FBI National Academy Arizona Alumni Association
- Member, FBI Law Enforcement Executive Development Association
- Member, Arizona Chiefs Association
- Member, International Police Association
- Member, East Valley Chiefs of Police Association
- Member, World Affairs Council of Arizona
- Member, Scottsdale Criminal Justice Team
- Member, Scottsdale Fraternal Order of Police Lodge 35
- Member, CEO Forum

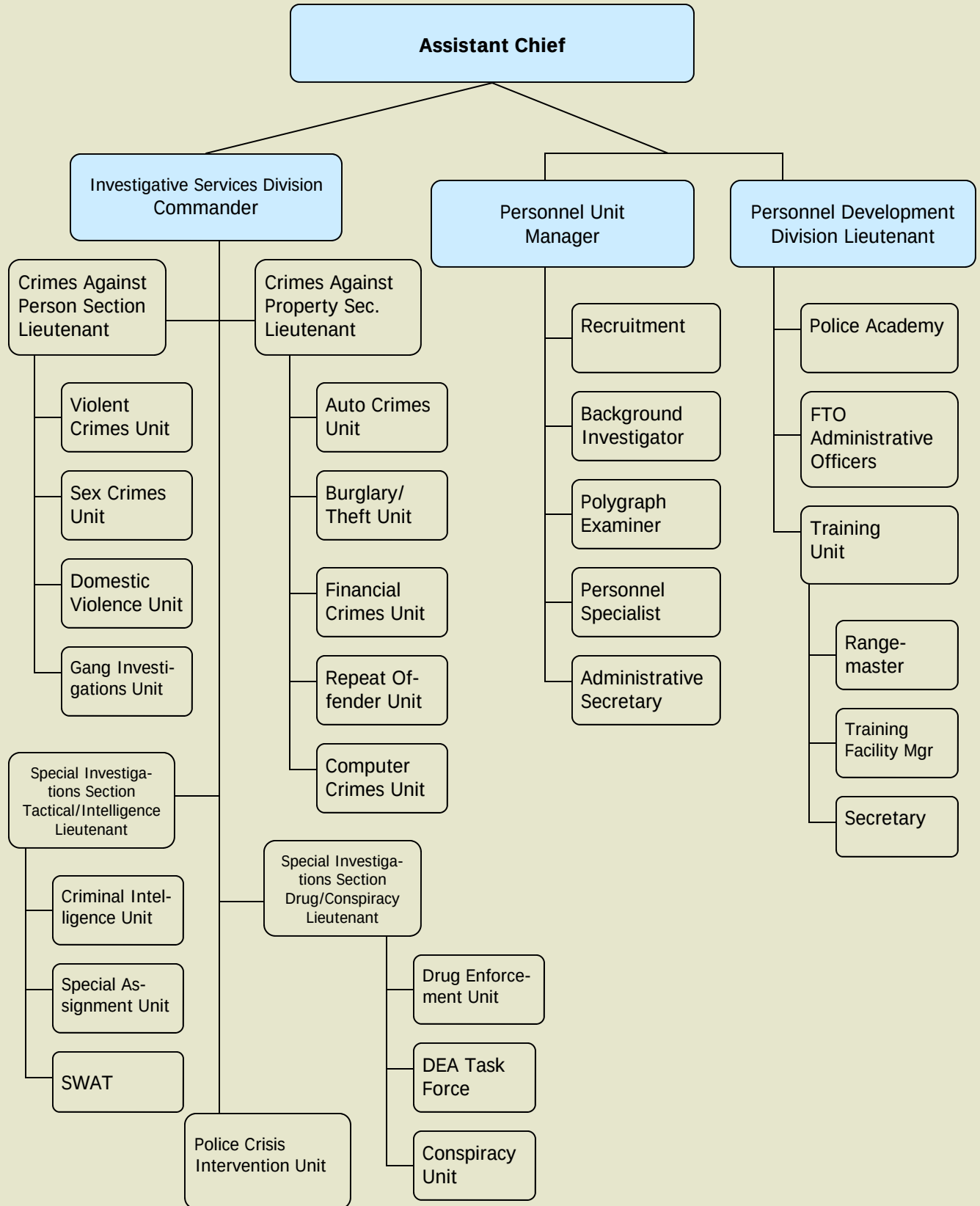




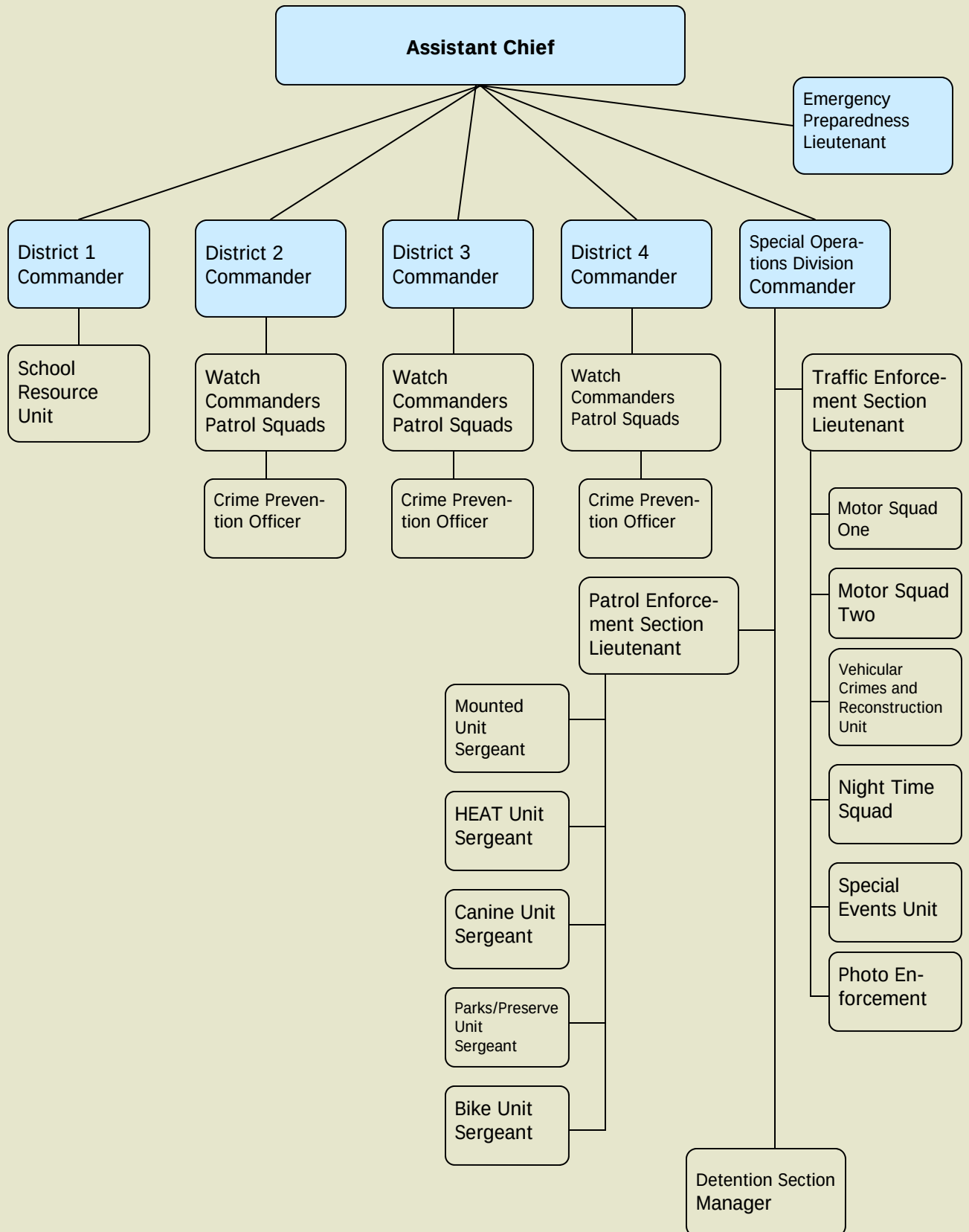
Administrative Services Bureau



Personnel Development / Investigative Services Bureau



Uniformed Services Bureau



City Manager's Awards of Excellence for 2008

Show Caring and Compassion Award

Sex Crimes Unit: Sergeant Joe Leduc, Detective Tanya Corder, Detective Nicole Engstrom, Detective Kevin Furia, Detective John Heinzelman, Detective Gregory Jiminez, Detective, Stacy Johnson, Detective Jennifer Paxson, Detective Brooke Scritchfield

The Police Sex Crimes Unit consists of eight investigators and one sergeant. They are specially trained to investigate some of the most heinous crimes in our society. In the course of a typical week, they find themselves interviewing victims and offenders of molestation and sexual assault. It's a career that only a select few can handle. Their track record is impressive. As a result of their investigations, they have tracked 130 sex offenders and have made 24 felony arrests. In addition, this team works to promote greater Internet safety to the community. These nominees work under complex, stressful, and often mentally draining conditions. Yet, they provide excellent counsel, provide a host of services to victims and, most important, they empathize and show compassion to those whose lives have been altered by these crimes.



Sergeant Joe Leduc addressing the public as City Manager John Little and members of the Sex Crime Unit look on

Respect the Individual Award

Communications Supervisor Laura Berfield, Dispatchers Nancy Gaffney and Christina Trott

If you work in the division where these three employees work, you have to be able to deal with tension. You must be able to respond competently and quickly to situations. Sometimes, their



work requires them to piece together an understanding of a dangerous situation from sounds or mumbles or a sudden few seconds of silence. Employees doing this work have to stay calm, professional, yet caring. At the same time, their customers are in the most stressful situations of their lives. In this line of work, it is so important to have supervisors and coworkers who believe in the integrity of their staff members and forge strong bonds. Laura, Nanci and Christina communicate effectively and create an environment of respect and understanding among their teams, which is especially critical in this line of work. They set a wonderful example in the Police Dispatch Division.

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Chief's Awards of Excellence for 2008

Police Supervisor (tie)

Sergeant Tommy Jensen
Sergeant Joe Leduc

Volunteer (tie)

Ed Miles
Don Sanders

Civilian Supervisor

Dan Porter, Emergency Services

Civilian Employee

Vicki Buelteman, Pawn

Patrol Officer

Roberto Navarette

Trainer, Sworn

Donna Mulvey

Special Assignment Officer

Brian Hartman

Trainer, Civilian

Elaine Rodriguez, Records

Rookie Officer

Janice Semora

Team Award

Repeat Offender Program Unit

Police Aide

Nicole Royston

Explorer

Tyler Biley

Special Contribution to the Agency's Future (tie)

Lieutenant Jeff Walther
CiPAAS Board Members



Civilian Supervisor, Dan Porter



Team Award, Repeat Offender Program Unit

Board Nominated Awards

Meritorious Service

Commander Scott Popp

Critical Response

Sergeant Rob Bayne
Sergeant Bob Miers
Sergeant Tom Myers
Sergeant John Zobel
Detective James Peters
Officer Craig Abernathy
Officer Scott Dilullo

Officer Scott Galbraith
Officer Stacey Juarez
Officer Tom Kane
Officer Andrea Parker
Officer Jeff Stewart
Officer Timothy Wesloski
Dispatcher Christina Trott



Officers Scott Galbraith and Jeff Stewart receiving their awards from Mayor Manross and Chief Rodbell.



Life Saving

Officer Gabriel Collins
Officer Preston Judd
Officer Tom Kane
Officer Matt Rigberg
Officer Joshua Haines
Officer Michelle Mattlin
Officer Roberto Navarette
Officer Wesley Shaffer
Officer Jeffrey Stewart



**Officers Roberto Navarette, Joshua Haines, Michelle Mattlin and Wesley Shaffer
with Mayor Manross and Chief Rodbell**

Other Awards Received

Desert Dog K-9 Competition:

Our K9 Unit participated in the annual 2008 Desert Dog K9 Competitions organized by the Arizona Law Enforcement Canine Association. This competition tests the handler and dog in a number of disciplines.

Officer Scott Dilullo & Marco:

2nd Place in Handler Protection
4th Place Overall Top K9 Team

Sgt. Chris Coffee & Striker:

2nd Place in Explosive Detection
6th Place Overall Top K9 Team

Scottsdale PD:

3rd Place Overall Top Agency
5th Place Overall Top Agency in Detection

Desert Peaks—Regional Partnership Award

On June 25th, 2008, the East Valley Gang & Criminal Information Fusion Center received the **Desert Peaks - Regional Partnership Award from the Maricopa Association of Governments**. This prestigious award is presented to those agencies who have demonstrated a commitment to promoting, recognizing and attaining the ideals of regionalism.

International Association of Chiefs of Police Webber Seavey Award

Our Loop 101 Photo Enforcement Project was recognized as one of the top entries for the 2008 International Association of Chiefs of Police Webber Seavey Award for Quality in Law Enforcement.



Association of Black Law Enforcers Civilian Employee of the Year Award

Records Supervisor Kathy Jackson received the Arizona Black Law Enforcement (A.B.L.E.) Civilian Employee of the Year Award. The awards ceremony took place at the A.B.L.E. conference on September 4, 2008 in Phoenix.

Officer of the Year Award

Officer Craig Abernathy received the Officer of the Year Award from The Professional Exchange Club on October 31st. Craig was nominated by Commander Johnny Cervantes.

Supervisor of the Year Award

Sergeant Mark Brachtl received the Supervisor of the Year Award from the Scottsdale Elks Lodge on March 22, 2008. Sergeant Brachtl and the Bike Unit have been a tremendous resource for the City Wide crime issues and have received numerous commendations inside and outside of the department.



Scottsdale Elks representative and Commander Johnny Cervantes with Sergeant Mark Brachtl

Civilian

Susan Frausto to Police Records Supervisor
 Mark Carpenter to Lead Crime Scene Specialist
 Lisa Dilbeck to Lead Crime Scene Specialist
 Tracey Wilkinson to Crisis Intervention Specialist
 Kevin Kilday to Police Supply & Equipment Services Manager
 Patrick Cutts to Communications Manager
 Tom Melton to Operational Support Division Manager
 Chris Vassall to Public Education Officer
 Scott Peacock to Police Analyst
 Mary Kirkwood to Crime Analysis Unit Supervisor
 Ana Brito to Senior Records Specialist
 Vicki Buelteman to Pawn Specialist



Records Manager Karen Sutherland, Mayor Manross, and Chief Rodbell posing with Records Supervisor Susan Frausto



Lead Crime Scene Specialists Lisa Dilbeck and Mark Carpenter posing with Crime Scene Supervisor Tracie Fife, Mayor Manross and Chief Rodbell

Sworn

Officer Weston Brown to Police Sergeant
Officer Michael Conway to Police Sergeant
Officer Amii Fairfield to Police Sergeant
Officer Tommy Jensen to Police Sergeant
Officer Joel Lewis to Police Sergeant
Officer Tom Myers to Police Sergeant
Officer Joseph Nichols to Police Sergeant

Officer Jason Ponder to Police Sergeant
Officer Patrick Ryan to Police Sergeant
Officer Matt Rigberg to Police Sergeant
Officer Jason Stumpf to Police Sergeant
Officer Gary Thornton to Police Sergeant
Officer Mark Walther to Police Sergeant
Officer Tim Wattier to Police Sergeant



Sergeant Jason Stumpf

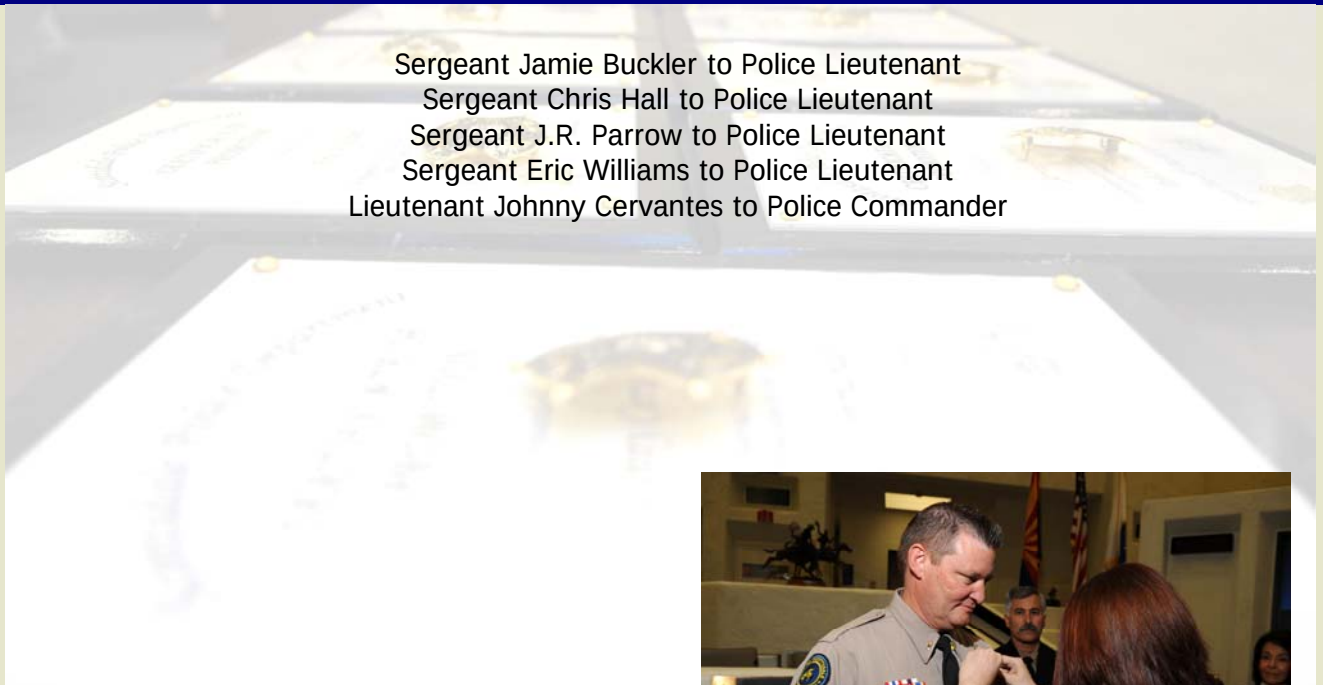


Sergeant Tom Myers



Sergeant Tim Wattier

Sergeant Jamie Buckler to Police Lieutenant
 Sergeant Chris Hall to Police Lieutenant
 Sergeant J.R. Parrow to Police Lieutenant
 Sergeant Eric Williams to Police Lieutenant
 Lieutenant Johnny Cervantes to Police Commander



Lieutenant Jamie Buckler



Lieutenant Eric Williams



Lieutenant JR Parrow

*Legal Advisor
Attorney Luis Santaella*

The Police Legal Advisor provides legal advice to sworn and civilian employees on issues ranging from search and seizure to public records. In addition, he provides annual legal update training to all sworn employees. He is available after hours to respond to urgent legal issues such as officer involved shootings and emergency legal questions. The Legal Advisor drafts and sends out various legal bulletins throughout the year to keep officers and other police employees current on changes in the law.

For the year 2008, he worked on numerous intergovernmental agreements, grants and prepared council resolutions. He reviewed all sex offender registration files and approved RICO expenditures and federal asset forfeiture applications. The Legal Advisor participated in weekly Internal Affairs and Command Staff meetings.



*Staff Lieutenant
Lieutenant Michael Stauffer*

The Staff Lieutenant reports directly to the Chief of Police and is responsible for the administrative functions that come with the with responsibility of the Office of the Chief.



The divisions that fall under the Staff Lieutenant are the Budget Office, Internal Affairs Unit, Public Information Office and the Community Relations Office

Manager Holly Christian

The Budget Office coordinated the development of the FY 2008/09 annual base budget and capital budgets. The Police Department FY 2008/09 Adopted budget is \$91.4M, representing a \$6.5M (7.7%) increase from the prior year.

Major increases were for in compensation adjustments, sworn retirement system contribution increases, jail housing contract increases, and Photo Enforcement Loop 101 funding (offset by revenue).

The adopted budget included two new civilian positions – one Records Specialist and one Police Aide in support of the 30-Day Tow program.

The total Police Department employee count is 723.6 employees – 435 sworn and 288.6 civilian. The adopted budget also included 4 temporary property/evidence technicians to inventory and package evidence for the move into the new Property and Evidence warehouse.

The Budget staff initiated a fees/charges process for the Police Department in accordance with City financial policies. This included identifying all fees and analyzing the fees. All fees were adopted by City Council on May 20th, 2008.

Worked with the City's Purchasing and Accounting Divisions to be the first city department to transition to an on line credit card reconciliation system with the City's credit card vendor. The benefits of the on line system include a more timely review and allocation of charges replacing paper processes. The pilot project in the Police Department was successful and the program was initiated in the remaining city departments.

Worked on the 2009/2010 budget development process while adjusting the current budget due to the economic conditions. The Budget Office was an integral partner in developing the City's budget reduction plan.

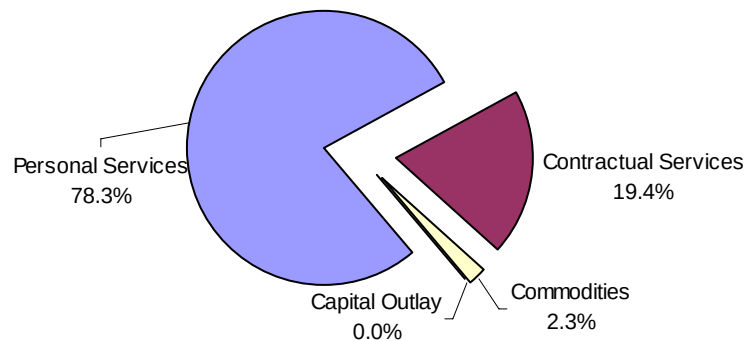
Provided fiscal training and advice to the department's Budget Liaisons, program managers and budget secretaries. This included a training meeting with Accounts Payable Staff.

Prepared monthly reports including Overtime, Reserve Officer Usage, DEA/FBI Task Force billings, RICO seizure/expenditure and photo enforcement financial reports.

**Police Department FY 2007/08
(All Funds)**

	Actual 2006/07	Adopted 2007/08	Adopted 2008/09	% Chg PY Adp
Personal Services	58,206,352	66,159,571	71,597,106	8%
Contractual Services	17,083,232	16,691,680	17,706,334	6%
Commodities	2,230,943	1,903,919	2,129,531	12%
Capital Outlay	151,722	137,900	0	-100%
Total	\$77,672,249	\$84,893,070	\$91,432,971	7.7%

Budget by Expenditure Type



Sergeant Ron Bayne
Sergeant Mike Hanafin

It is the policy of the Scottsdale Police Department to vigorously and thoroughly investigate all complaints against its employees in order to preserve public confidence in our willingness to oversee and control the public safety actions of our employees. All such investigations are conducted in a fair and expeditious manner in accordance with department, state, and federal laws and regulations.

There are currently two sergeants and one secretary assigned to the unit.

For the year 2008, the Scottsdale Internal Affairs staff hosted the first East Valley Internal Affairs meeting in September. Some of the topics discussed were trends, legal updates, and investigative techniques. The goal of this group was to attract quality training and network with other professional standards organizations in the Valley.

In addition, the unit provided Pre and Post Academy training, in-service training on police ethics, Internal Affairs policy and procedures, and conflict resolution techniques. Presentations for various citizen groups including Citizens' Academy. The unit has updated and revamped the lesson plans and materials for classes and presentations.

Staff members attended Internal Affairs Pro training conference in Scottsdale in preparation for a software upgrade and the pending implementation of the field component called Blue Team.

The Internal Affairs unit has successfully transitioned to I/A Pro Case management software. This new system provides a more accurate data collection and statistical analysis.

2008 Statistics

• Total number of investigations	552
• Number of internal investigations	379
• Number of internally generated complaints	479
• Number of externally generated complaints	73
• Vehicle collisions	97
• Pursuits	3
• Out of policy pursuits	1

Sergeant Mark Clark
Officer Dave Pubins

The Public Information office is staffed by a police sergeant, a public information officer and a public education officer. It is the goal of the Public Information Office to have a professional working relationship with the all members of the media, provide accurate and timely information to the public, and be responsive to the needs of reporters and news room staff.

This year, the Public Information Office has stepped up its presence on the Internet. The PIO offers a "Beat Check" page for citizens to directly access information on ongoing police activities. Their web presence includes multi-media files for download and web viewing.

A Twitter account has also been established. This enables the Public Information Office to provide live updates to subscribers of this service. The PIO can issue up-to-date mini-press releases in real time.



Sergeant Mark Clark
 Public Information Supervisor
 480-312-1910
 Direct Email: mclark@scottsdaleaz.gov



Officer Dave Pubins
 Public Information Officer
 480-312-1911
 Direct Email: dpubins@scottsdaleaz.gov



Chief Rodbell addressing the media during a news conference as Sergeant Mark Clark looks on

Public Education Officer Chris Vassall

The Community Relations Unit is assigned to the Office of the Chief. The primary function of this unit is to be a communication link between the department and the citizens we serve. This is accomplished by many outreach programs, community meetings, city sponsored events and police department programs. We encourage both our residents and the businesses within the community to partner with the Scottsdale Police Department on projects that keep our community safe and prosperous.

2008 was a busy year with a lot of transition and many changes to the department and units. As always, promotion ceremonies and retirement ceremonies were held and celebrated within the organization by city staff, families, co-workers and the public.

Several community awards were issued to police personnel for heroic acts performed during the year. The "Behind the Badge" show, hosted by Chief Rodbell airs on city cable 11 showcasing several divisions within the organization. Guests include police and city employees. The purpose of the show is to educate the public about the functions of the department and give resources to services offered by both the department and the city.

The Public Information Office and the Community Relations Office partner on many projects and coordinate several events for the department. Our purpose is to promote a positive and professional image to the Media and the citizenry.

The PIO unit expanded our ability to communicate with the public by utilizing social media outlets such as Twitter and posting multimedia on the city's website. These steps make it easier for the public to have access to information about the police and access crime prevention and criminal activity information to better serve the community. The PIO Office produces many video's both external and internal for projects and events within the organization, and for safety awareness.

Public Information Officers are resources for outside police agencies with inquiries and are members of the N.I.O.A., the National Information Officers Association.

One of our signature programs for the unit and the department is "The Scottsdale Police Citizen's Academy" The academy is held twice a year for 12 consecutive weeks from 6:30-9:30 PM. This educational and hands-on class gives our citizens a very up close and personnel look at the inner workings of the police department, its employees both sworn and civilian, that work daily to keep our city safe. The program showcases every division within the department and educates them on how the police department functions and operates. Graduates are encouraged to join the Citizens Police Academy Alumni Association of Scottsdale or CIPAAS which is sponsored and facilitated through the Community Relations Unit.



Sergeant Mark Clark, Public Education Officer Chris Vassall, Officer Dave Pubins



Graduation Class XXXIV, November 2008

Graduates of the Citizens Police Academy are encouraged to join our CiPAAS program which is an alumni group formed in 2002 by past graduates. The board members of CiPAAS work very hard all year to organize and coordinate events and fundraisers to benefit the Scottsdale Police Department. The CiPAAS's mission statement of "Building Stronger and Safer Communities" is a commitment that they strive for yearly.

This year, the CiPAAS Board of Directors was honored with the Chief's Award of Excellence for 2008 in the category of "Special Contribution to the Agency's Future".



Left to right: Top row: John Anderson, SPD Director Gandara, Chief Cocca, Bill Isenberger, Chief Duggan, City Mgr John Little, Chief Rodbell, John Sloan
 Front row: Kevin Bergner, Juli Thiede, John Caprise, Patricia Konning, Ann Filippone, Barry Werblow, Sam Kabbel, Richard Blum, Cheryl Berkson, Don King, Jordon Katz, and Dave Dubner.
 Not pictured: Linda Hartrick, Steve Balbo, Katie Cirelli, Michael Cyll

The Board of Directors of the 503-C non-profit CiPAAS organization devotes many hours of service to the department and the community. Their dedication and service is measured by the numerous events that they organize. This year marked many achievements.

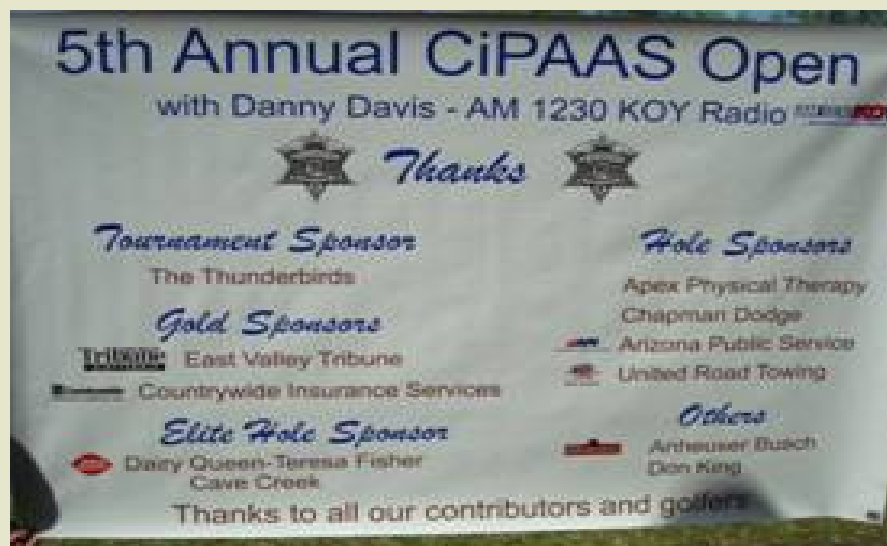
CiPAAS implemented The Museum Café in the headquarters building of the department and installed a television so that citizens and visitor's coming to the building would have a place to have coffee and a comfortable place to sit while waiting.



CiPAAS President Barry Werblow at the Museum Café in lobby of Headquarters

Some of the events that the Board of Directors worked at and sponsored for the betterment of the community and the men and woman who serve are listed below.

September 2008 was the Annual Golf tournament which is the largest fund raiser the organization sponsors. CiPAAS was fortunate enough to partner with several businesses that purchased sponsorship like United Towing, Anheuser Busch, and the Scottsdale Tribune. Special thanks to the many businesses in the community who donated items for the silent auction and for door prizes which contributed to the huge success of the event. Proceeds raised were donated to Chief Rodbell and the department to assist in youth related projects.



December showcased the Shop-with-A-Cop and the organization partnered with POSA to not only sponsor monies for two teens to participate but also assisted in the day's events.



Volunteer Program

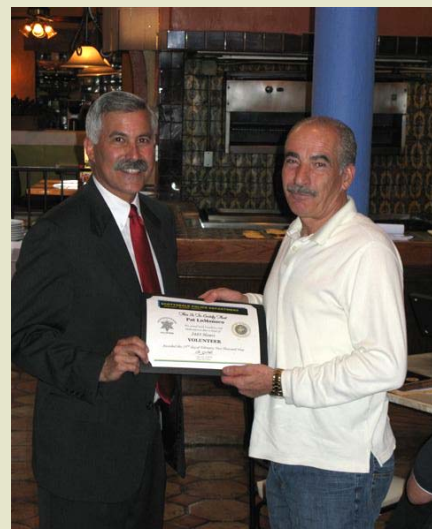
The Scottsdale Police Department Volunteers are the most dedicated and supportive group of people in the country, and we are so lucky to have them donate their time to our cause. Their mission statement of "***Providing service, dedication & commitment to those who serve and to the community they protect***" says it all !!!

They work in several areas and divisions within the department with a broad range of duties and responsibilities. The VIP program has our volunteers working directly with patrol units to support them on the street with traffic control, motorist assists and car collision investigations. We currently have six (6) VIP's who are assigned to all the districts and work both day and night time hours. We also have two (2) Handicap parking volunteers who patrol businesses within our community issuing citations to violators of these parking statutes.

In the year 2008 SPD Volunteers and CiPAAS Board Members logged in over 12,500 hours of service saving the city thousands of dollars.



Top photo features Volunteer Bob Stump
Photo on the right is Pat LoManoco accepting
his certificate from Chief Rodbell



The winners of this year's "Volunteer of the Year" award were Ed Miles and Don Saunders. Both men have worked in the Special Services Division helping to keep our patrol fleet in top shape. With over 6000 hours between the volunteers for the years they have served our department.



From Left to Right: ASB Director Helen Gandara Zavala, Assistant Chief John Cocca, Assistant Chief Sean Duggan, City Manager John Little, Volunteers Ed Miles & Don Saunders and Chief Alan Rodbell

In 2008, Volunteer Sol Furman reached a milestone in his life and celebrated his 95th birthday. The Scottsdale Police Department and special friends were present to wish Sol many more years to come.



Volunteer Sol Furman celebrated his 95th birthday with a bang!

Director Helen Gandara Zavala



The Administrative Services Bureau provides administrative and logistical support, strategic planning, technology implementation, policy setting and decision making relative to all divisions in the Scottsdale Police Department.

DIVISIONS

- ◇ Forensic Services Division
- ◇ Operational Support Division
- ◇ Planning, Research and Accreditation Division
- ◇ Records and Analysis Division
- ◇ Technology Services Division

Division Manager Steve Garrett

The Forensic Services Division (FSD) provides service to our customers to aid in the successful disposition of all investigations in accordance with legal and professional guidelines through the identification, documentation, collection, analysis, and preservation of physical evidence.

The Division is comprised of four distinct functions:

- ◇ **Identification Services Unit** - collects and disseminates arrest and identity information; processes information and updates databases to reflect arrest and identity information; processes latent prints left at a crime scene; entry of latent prints into Automated Fingerprint Identification system; examination and comparison of footwear and tire track impression evident; develops, processes and files all photographic negatives
- ◇ **Crime Scene Specialists Unit** - responsible for processing all crime scenes including the photographing, documenting and sketching of crime scenes, as well as recognizing, collecting and preserving all types of physical evidence.
- ◇ **Crime Laboratory Unit** - responsible for analyzing all blood alcohol submissions, drug submissions, forensic biology samples, paint, fiber and hair comparisons, firearms/ toolmarks, and fire debris submissions
- ◇ **Property and Evidence Unit** - responsible for the proper storage, maintenance and release of all evidence and property collected



Major accomplishments of the Forensic Services Division for 2008:

The FSD Division received a number of grants this year including the \$40,100 grant from the National Institute of Justice to assist in reducing DNA cases turn around time. The grant was used, along with additional city funds, to purchase a genetic analyzer that, once operational, will provide for greater throughput by allowing more case samples to be analyzed at one time. In addition, the Division implemented a new procedure within the DNA unit of the Crime Laboratory that will allow for smaller quantities of DNA left at crime scenes to be analyzed.

Another grant received is the \$132,000 grant from the Arizona Criminal Justice Commission to assist the Crime Laboratory in preparing for international ISO accreditation and to develop forensic training space within the new Operational Support Building.

The new 3-D laser scanner was validated and placed into operation. This will assist the Crime Scene Specialist Section in documenting crime scenes in more detail.

The Crime Scene Section established two Crime Scene Specialist Lead positions to provide better 24/7 supervisory and leadership coverage for a 24 hours/7 day time frame.

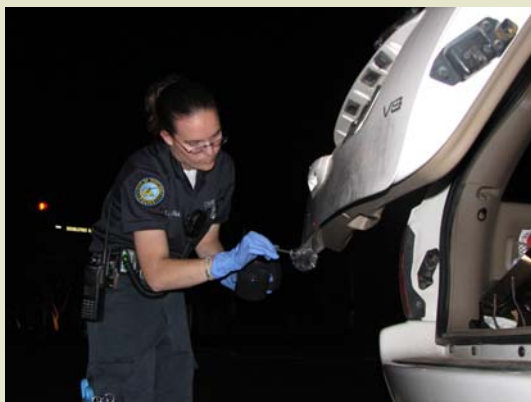
As a result of thorough and diligent work in latent prints and DNA, the Crime Laboratory was able to provide information to the detectives on two possible suspects for two different Cold Case homicides.

In conjunction with TSD and Detention the Crime Laboratory/AFIS section was able to install a Digiscan system within each of the detention facilities. This system will allow the detention personnel to scan and quickly search a detainee's fingerprints against the state's fingerprint database to establish identity.

The Property and Evidence Unit was able to dispose of more items than were received.



CSS Unit pictured from L to R: Manager Steve Garrett, Tracie Fife, Lisa Dilbeck, Kat Martin, Fran Janowitz, Bree Mackenna, Mark Carpenter, David Jacobs, Amber Cook, Liz Williams, Liza Schell, ASB Director Helen Gandara Zavala and Chief Rodbell.



Division Manager Tom Melton

The Operational Support Division (OSD) was created as a result of a department reorganization. The division includes the three sections listed below.

Communications Section -

provides public information, assistance and referrals, and satisfies the immediate information needs of the department in the course of its normal daily activities and during emergency situations.



Police Supply and Equipment Section (PSES) - provides direct support to Uniformed Services Bureau and the Personnel Development/Investigative Services Bureau field personnel during contingency operations.

Facilities Section - oversees the design and construction of Police facilities



Communications Section

Patrick Cutts



The Scottsdale Police Communications Center received 324,990 calls, of which 101,115 were received on our 9-1-1 Emergency lines. This resulted in a total of 203,720 Calls For Service, from which officers generated 36,246 departmental reports. Of all 9-1-1 Emergency calls received, 90.21% were answered within 10 seconds, 98.47% were answered within 20 seconds, both of these landmarks are well within the standards set by the Association of Public Safety Communications Officials.

Staffing for Communications consists of 43 Communications Dispatchers. Dispatchers are at different levels of performance, 35 are fully trained and 8 are currently in training. We also have 7 Communications Supervisors and an Operations Manager for the Communications Section. During this last year, we lost 2 of our Supervisors to promotions, 1 to Communications Operations Manager, the other to Police Supply & Equipment Manager. Our former Communications Training Coordinator position was reclassified to Communications Supervisor.

The Communications Sections received a Safety Grant to install two Evacu-Trac evacuation chairs in the east and west stairwells of the District 3 building. These devices enable personnel to successfully and safely remove a disabled or injured person from the second floor in the event of an evacuation.

It has successfully completed an upgrade of the Positron Viper telephone system from v1.2 to v1.6 with the assistance of Maricopa Region 9-1-1. At this time, the Communications Section also

successfully tested its emergency preparedness by utilizing WiFi telephones to continue normal operations during a telephone outage without disruption of normal service levels, including 9-1-1 calls.

In 2008 the section has developed and initiated a Quality Assurance program which focuses on customer service. This programs entails monthly reviews of personnel to ensure customer service continues to be provided at accepted levels. In addition, the Communications Section increased the testing of personnel on the use of the TTY/TDD equipment in an effort to continue to provide the same level of access to services by the hearing impaired community.

In April 2008, in celebration of the National Telecommunicators Week, the new logo for the Communications Division was unveiled. Lisa Farver's representation was picked as the winning design. Polo shirts embellished with this new design were presented to each dispatcher at the awards dinner. Awards were given to Dispatcher of the Year, Joleen Toth and Trainer of the Year, Monica Garcia.



Mayor Manross greeting dispatcher John Burns as Tom Melton looks on



ASB Director Helen Gandara Zavala and Chief Rodbell displaying the new logo



Members of the Communications staff enjoying a specially prepared meal

Police Supply & Equipment Section

Kevin Kilday

THE PSES is comprised of four distinct functions:

- ◇ **Quarter Master Services** - issues vouchers, uniforms, officer equipment and other supplies; administers the dry cleaning contract and provides officer support
- ◇ **Fleet Logistic Services** - manages the Police Department vehicle fleet; installs emergency equipment; and assigns and replaces vehicles
- ◇ **Communications Support Services** - assigns, services and repairs radios; installs portable and mobile radio equipment; installs laptop computers and modems used in mobile data transmitting; provides electronic wireless equipment diagnostics and minor repairs
- ◇ **Support Services** - provides custodial and maintenance for off-site Police Department facilities; performs transport, warehouse, and delivery duties

Major accomplishments of the Police Supply & Equipment Section are the following:

In the year 2008, the entire department transitioned from the tan uniforms to the blue uniforms. This included 402 sworn personnel, 35 new recruits and 119 civilian personnel. The members of the Police Supply & Equipment Section coordinated the complete process.

To ensure compliance with new radio technology, PSES replaced the department's analog radios, both mobile and portables, with digital capable radios. In addition, 191 TASERS were purchase and placed into service. This resulted in full deployment of patrol officers with this technology.

Statistics for 2008 for the Police Supply & Equipment Section include the processing of 2500 radio service tickets, 385 radar and PBT repairs, 2038 uniform vouchers, 7000 request for office supplies and 250 petty cash transactions.



Police Supply & Equipment Section (PSES) staff members pictured from Left to Right: Joseph Gallina, Tony Brewer, Ron Strayer, Operations Division Manager Tom Melton, Carole Zimmerman, Carlos Esquer, Chris McDowell, Director Helen Gandara Zavala and Chief Alan Rodbell (not in photo is Kevin Kilday)

Police Facilities Management Section

Marc Eisen

The Police Facilities Management Section accomplished work on the following projects:

Operational Support Building/New District 1

Construction continues on this project that will add almost 90,000 square feet of work space between the two buildings. There will be a state of the art crime laboratory, and property and evidence warehouse as well as a new District 1 patrol facility. There has been some redesign to the interior of the patrol facility to accommodate additional user groups who were not part of the initial design effort. The planning for move in is underway, with some groups being able to take occupancy as soon as April/May of 09. The complete complex should be occupied and operational by September 09



Construction at the McKellips site continues

Police/Fire Headquarters security fencing and emergency back up power

Completed a project to provide emergency back up power for the Police/ Fire Headquarters building that will provide ongoing power for the situation room, and information systems hub located within this facility. This project also added access controlled, secured parking for Police and Fire vehicles and employees at this facility. This was a coordinated effort between Facilities Maintenance, Information Systems, Capital Project Management, and the Police and Fire Departments.

Small Tenant Improvement Projects

There are a number of small tenant improvement projects through out the year that call for adjustments to our current office space. This calendar year, for example, we completed minor improvements to the lobby of D4 (adding a reception window), as well as some enclosed work space in the same building. We added a commander's office to the D2 space, and worked to get new flooring/carpet through out the building. The Family Advocacy Center had some interior space converted from a break area to office space, and had it's south parking lot fenced, and access controlled for the safety of staff and equipment. The Himovitz office facility had new office space enclosed, and a new computer training classroom built within the confines of the building. We work closely with the user groups and the appropriate staffs to ensure that the construction is done to meet our needs in a timely manner.

Division Manager Will Davis

The Planning, Research and Accreditation Division is a valuable resource to the Administrative Services Bureau Director and the Office of the Chief.

The division encompasses four distinct responsibilities.

Strategic Planning

- Managed the Police Department's Strategic Planning process which included the tracking and reporting on the 40 active strategies.
- Published the 2008/09-2012/13 Strategic Plan Report and coordinated the department's 2007 Annual Report.
- Coordinated the annual retreat for employees, command staff and city department input, and coordinated three Chief's Community Forums for the citizens of Scottsdale in district 1, 2 & 3.
- Led and completed the Strategic Plan strategy to "develop & implement enhancements to the Police Department web site". The PRA Division assumed leadership of this strategy from the Office of the Chief and led this strategy for the past year resulting in significant improvements in the design and content of the police web page. A Police Web Content Management Team was also developed and implemented through this strategy to ensure continued and timely updates & enhancements to the police web page.



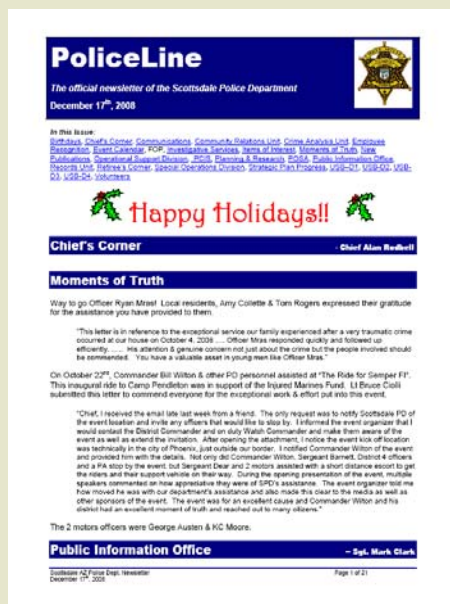
Revised Department Website



2008 Annual Strategic Plan Retreat held in May was had 60 attendees including representatives from all levels of the Police Department, and representatives from the City Manager's Office, Human Resources, Citizen and Neighborhood Resources, Fire and the Downtown Group.

Research and Projects

- Produced several special research reports for Police command staff to be used in making policy decisions and recommendations, including post Super Bowl statistics related to the department's workload, CCTV use by police departments, history & issues related to city council shooting incidents, & customer service in law enforcement organizations.
- The Division staff provided Police Department data and statistics to Federal, State and Local agencies for inclusion in published reports and various research studies. These agencies include the Department of Justice, the State of Arizona Criminal Justice Commission, International Association of Chiefs of Police, Police Executive Research Forum, the East Valley Fusion Center, and other Police Departments in Arizona and throughout the United States.
- Published and distributed to all police employees and retirees twelve monthly issues of the Department's PoliceLine internal newsletter and one special edition.
- Coordinated the Department's 2007 Annual Report.
- Completed 71 special projects including management research studies, data collection & analysis for surveys, requests for data & statistics from Federal, State, other police departments in Arizona and throughout the United States.
- Assumed responsibility for Patrol Allocation, which uses statistical workload analysis and rule based projections to determine the allocation of patrol resources across each patrol district. A Police Analyst position was transferred from the Crime Analysis unit to the PRA Division to facilitate the transfer of responsibility. After significant research and review of data, process, and tools, a presentation was made to command staff to review the outcome, get administration decisions, and discuss the overall process on how to proceed for future time periods.

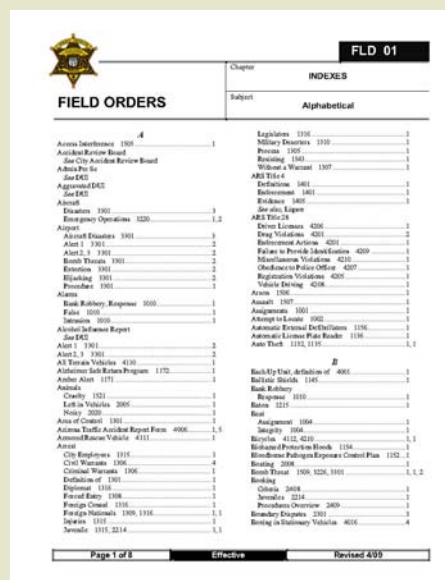


Department newsletter

Accreditation

- Worked throughout the time period to identify, collect, and manage Department documentation necessary for upcoming Commission on Accreditation for Law Enforcement Agencies (CALEA) inspection in August 2009. The inspection involves 460 standards, thousands of documents, and crosses all areas of the Department, including investigation, patrol, and administration.
- Conducted department wide training to Lieutenants and civilian managers on their roles and responsibilities in the accreditation process.

- Completed work on a new Field Operations Manual which concluded a two year project to incorporate all General Orders and Operational Orders relevant to all employees working in the “Field” delivering direct police services to the community. The new Field Operations Manual was unveiled and distributed to all employees and the online database, links and search index files were updated.
- Distributed 35 Department policies to all employees, 106 policy books (containing 53 General Orders binders, 34 Patrol Operations binders and 19 Field Operations binders) and 5 policy CDs to employees.
- Staff members responded to 150 policy and information requests from other agencies & departments.



Division Manager Michael Keran

The Records and Analysis Division includes the Records Unit and the Crime Analysis Unit.

Records Unit *Karen Sutherland*

The Police Records Unit serves as the department's central repository of all written information regarding departmental reports. The Unit maintains all police reports, traffic accident reports and citations. The Unit provides support to officers, other law enforcement agencies, courts and prosecutors.

2008 Statistics:

- ⇒ Processed approximately 38,000 moving citations
- ⇒ Processed approximately 8,000 parking citations
- ⇒ Processed approximately 9,900 warrants
- ⇒ Processed approximately 4,600 collision reports
- ⇒ Serviced approximately 14,660 phone calls
- ⇒ Approved over 30,000 incidents, 4,000 accidents and 17,000 arrests



Some of the accomplishments of the Records Unit during the year 2008 include:

- Excelled in two stringent FBI & DPS audits for UCR compliance and NCIC entries
- Implemented new cashiering system providing improved reporting and efficiency
- Implemented online collision report purchases via TRACView with a 70% download rate reducing mail, phone calls and processing costs
- Teleserve personnel and responsibilities transferred to Records ensuring monthly Uniform Crime Reporting (UCR) submissions to state/federal agencies remain on time and in compliance

- Implemented electronic warrant confirmation process through Aztec Wizard in cooperation with the Courts, Communications and Detention personnel enabling greater efficiency in the confirmation of warrants, subsequent arrests and records keeping.
- Records Unit created a Records Values Statement as a promise of our commitment to our co-workers.
- 9 new Records Specialists were hired during the year
- Developed several cost saving procedures to reduce paper usage in Records by 35%
- Supported new 30 Day Tow Program by assigning two Records Specialists to District 3
- Formed the Arizona Law Enforcement Records Managers Association (AZ LERMA) to allow best practices to be shared, a stronger voice via legislation, specific training for all law enforcement records professionals and improved opportunities for career advancement.



**Records Employees sporting their new Scottsdale Police Records polo shirts.
L to R: Melissa Greenhagen, LeAnn Minette, Cyndi Bautista, Pat Swope and Sharon Kurth.**

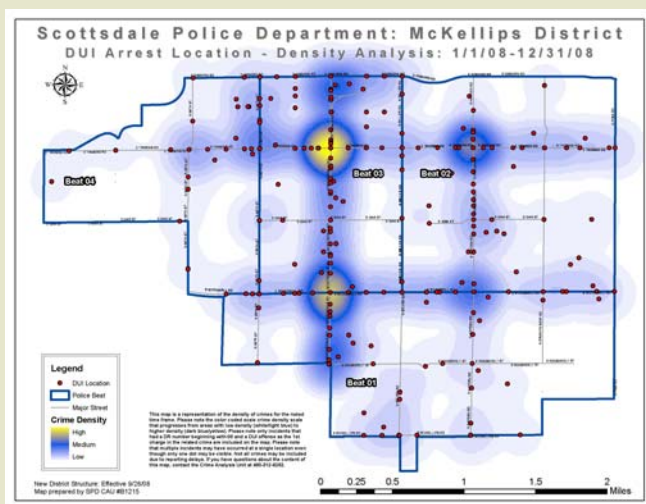
Crime Analysis Unit *Mary Kirkwood*

The Crime Analysis Unit (CAU) provides statistical information in three different areas:

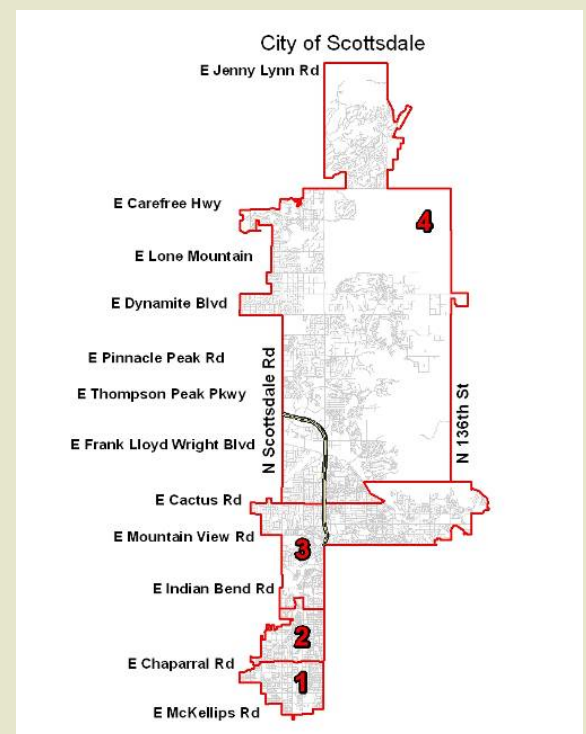
- ◇ **Administrative Crime Analysis** involves long range projects. Tasks include providing economic, geographic and law enforcement information to police management, city hall, city council, and neighborhood/citizen groups. Its purpose is financial, organizational, political, and legislative. It is critical to budget, personnel, public information, and legal issues.
- ◇ **Strategic Crime Analysis** is concerned with operational strategies and seeks solutions to on-going problems. It provides information for resource allocation purposes, including patrol scheduling and beat configuration. Its purpose is to identify unusual crime activities over certain levels or at different seasonal times, identify unusual community conditions, provide police service more effectively and efficiently by matching demands for service with service delivery, reduce and/or eliminate recurring problems, and assist in community policing or problem oriented policing
- ◇ **Tactical Crime Analysis** deals with immediate criminal offenses to promote quick response. It provides information to assist operational personnel in the identification of specific crime trends and in the arrest of criminal offenders. The primary goal is to identify crime trends and patterns/series. Tactical information links offender and modus operandi information from a number of offense in an attempt to provide investigative leads, help solve crimes, and clear cases after apprehension and arrests.

Main accomplishments of the Crime Analysis Unit for 2008 include the following listed below:

- The Crime Analysis Unit planned and hosted several unique software and intelligence training opportunities saving the City of Scottsdale close to \$14,000 in registration/attendance fees. Additionally, CAU facilitated multiple strategic planning sessions to uncover service needs and deliverables for our customers.
- The Unit prepared the monthly Crime Trends presentation for the department; provided robust weekly beat maps and monthly district maps and reports for the Uniformed Services Bureau, and completed an average of 70 crime analysis requests per month from both internal/external customers.
- CAU continued to take a crime analysis leadership role in the East Valley Gang & Information Sharing Fusion Center through the coordination of significant trainings, trend updates and information sharing technology opportunities.
- Staff members provided analysis of crime through bulletins, link charts, crime maps, visual aides and telephone toll analysis for numerous major crimes including several homicides, multiple inter-agency crime series (e.g., bank-robberies, safe-burglaries, sex offenders) and large-scale identity theft/fraud scheme investigations.
- The Crime Analysis Unit assisted many different units in the department. Below is a list of specific cases where CAU provided support to their full capacity. One of the cases involved a multi-victim harassment case where the Crime Analysis Unit served on a multi-jurisdictional/ multi-state taskforce collecting, collating, and analyzing data .
- In a separate incident, CAU assisted the Computer Crimes Unit by creating a 2,000 record database of potential financial crime victims.
- The Crime Analysis Unit utilized Calls for Service and workload analysis, developed new Beat and District boundaries for the Department's redistricting project.



The Crime Analysis Unit creates specialized maps for the department including The DUI Arrest Locations in District 1 and the Service Area Map showing the boundary changes as a result of the department redistricting.

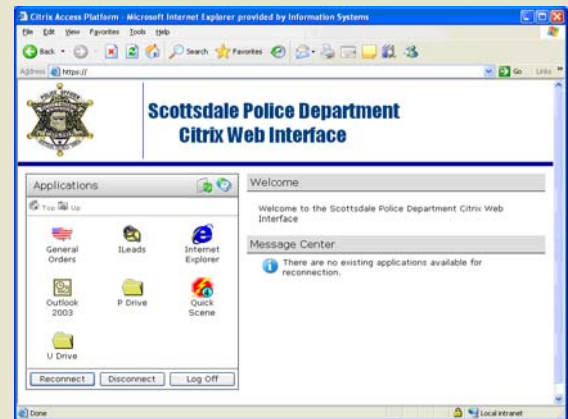


Director Joe Hindman

The Technology Services Division (TSD) provided technical support to Police personnel from each Bureau, while working with external vendors, other City departments, and law enforcement agencies from across the country. Successful integration of technology integration continued throughout 2008, the significant accomplishments for this time period are included below.

With the retirement of Director Joe Hindman in June of this year, Network Engineer, Mike Morrison and Systems Integrator, Steve Cohen temporarily took on the role of leads for the division.

- Super Bowl and FBR Technology implementation. TSD set up laptops, network infrastructure, IP cameras and other technology for use at the FBR Open PGA Event, as well as the Joint Operation Command Center for use during the Super Bowl.
- Completed Citrix implementation with access to PD server data, Outlook, Rapid Responder, I/LEADS and other applications from the officer's vehicle.
- The License Plate Reader project moved into full production with a total of four outfitted Patrol vehicles. By the end of 2008, the LPR vehicles were responsible for over 500,000 hits, with several dozen recovered stolen vehicles.
- Worked with Internal Affairs division to install a web-based component of their reporting software to be eventually used throughout the department for faster and more efficient reporting and tracking.
- Made numerous enhancements to CAD and I/LEADS, including additional talkgroups, more complete dropdown and dialogue boxes, new Dispatch Groups, new Event Number format and more efficient screens and functionality.
- Enhanced communication technology for Bait Cars and updated client software.
- Completed Personnel Database enhancements to increase versatility and efficiency.
- Updated the Crime Lab's CODIS system for DNA and other evidence.
- Created or enhanced dozens of analysis, productivity and data reports for use throughout the department increasing efficiency and dissemination.
- Created a Property Utility to allow property custodians to correct clerical errors, and update accounting records appropriately.
- Incorporated the E-Citation system incorporated as part of the electronic citation transfer to court increasing efficiency and reducing unnecessary paperwork.
- Implemented an applicant tracking system for the Police Department to integrate databases previously used by the Police Personnel Unit.
- Created a Volunteer Time Tracking application for volunteers to track their hours and for Management to generate reports.
- Planned, scheduled and assisted with the Himovitz Building remodel, including creation of a new Computer Training Room.



- Implemented updates to the I/Leads system to allow automated processing to occur on the 30-day Tow Program required by the legislature.
- Worked with KCC to allow inclusion of Scottsdale data in Mesa COPLINK node.
- Implemented the new four district deployment model and updated the core computing systems to reflect the change.
- Developed a Master Roster showing all personnel and their current assignments utilizing the new personnel system.
- Created an application so that officers have access to active Scottsdale City court Warrants from their mobiles.
- Represented the department in the Intergraph 2008 International User Conference, where TSD staff was instructed on new integrated Public Safety technologies and received certification on several disciplines including Records Management, Dispatch and Mobile Interfaces, and application administration.



Chief Rodbell congratulating Joe Hindman on his retirement from the department in June.



Systems Integrators Sue Caughey and Joan Scott presenting Joe with a special farewell gift.

Assistant Chief John Cocca



The Personnel Development / Investigative Services Bureau is responsible for the development of police employees through recruitment and hiring through the administration of training. It is also responsible for investigating all types of violent and property crimes for all districts and providing specialized law enforcement response to assist patrol personnel in high risk situations.

DIVISIONS

- ◇ Investigative Services Division
 - ⇒ Crimes Against Persons Section
 - ⇒ Crimes Against Property Section
 - ⇒ Special Investigations Section - Drug/Conspiracy
 - ⇒ Special Investigations Section - Tactical/Intelligence
- ◇ Personnel Unit Division
- ◇ Personnel Development Division

Commander Michael Rosenberger

The Investigative Services Division is divided into five sections based on areas of responsibility. Each section is divided into units that are assigned specific investigative responsibilities.

The Crimes Against Persons Section includes the Violent Crimes Unit, the Domestic Violence Unit, the Sex Crimes Unit and the Gang Investigations Unit.

The Crimes Against Property Section includes the Auto Crime Unit, the Burglary & Theft Unit, the Computer Crimes Unit, the Financial Crimes Unit and the Repeat Offender Program.

The Special Investigations - Drug/Conspiracy Section includes the Drug Enforcement Unit, the Drug Enforcement Administration Taskforce, and the Conspiracy Unit.

The Special Investigations - Tactical/Intelligence Section includes the Special Assignments Unit, SWAT and the Criminal Intelligence Unit.



Lieutenant Craig Chrzanowski

The Crimes Against persons Section is divided into four units based on their specific investigative responsibilities.

Violent Crimes Unit *Sergeant Bernie Hill*

The Violent Crimes Unit (VCU) is responsible for the investigation of homicides, robberies, assaults, kidnappings, extortions, missing persons, threats and death. This unit is comprised of one sergeant, nine detectives and one police assistant.

The goals of the Violent Crimes Unit include the following:

- ◇ Conduct thorough and complete investigations in a timely manner with an emphasis of targeting repeat offenders in order to exceed West Region Uniform Crime Report clearance rates.
- ◇ Improve methods utilized in the investigation of cold case homicides by using forensic science advancements and proven cold case investigative practices.
- ◇ Reduce the number of robberies occurring in the City by targeting pattern crime through enforcement, crime prevention, and use of modern technology.

VCU detectives investigated and solved five murders this year, continuing a 100% clearance rate since 2002.

Detectives were also successful in obtaining indictments in two separate Cold Case Homicides. One case involved the 1978 disappearance of teenager who was originally listed as a runaway. In December of 1992, Violent Crimes Unit detectives recovered the remains of the victim buried in an underground fort in the backyard of a home owned by the family of the suspect. In 2006, Cold Case Homicide Detail re-opened the investigation. This case was then submitted to MCAO and the accused was indicted.

The other cold case involved a 1986 murder that took place inside a local hotel room. An arrest was made for the crime, but the County Attorney felt that there was insufficient evidence at the time. Detectives later submitted untested evidence to the Crime Lab and a DNA match was made. The suspect was arrested and indictment for the crime. At a news conference, Maricopa County Attorney Thomas stated "These indictments are a testament to the dedicated prosecutors in this office and the dedicated investigators at the Scottsdale Police Department who understand that all victims deserve justice no matter how long ago their loved ones were killed."

Sex Crimes Unit *Sergeant Joe Leduc*

The Sex Crimes Unit is responsible for investigating sexual assaults, molestations, exploitations, sexual abuse, indecent exposure, luring of minors for sexual exploitation, and other sex-related crimes. The unit is also responsible for tracking registered sex offenders by categorizing and

placing them into notification levels; and conducting community sex-offender notifications per Arizona Revised Statute 13-3825C. This unit is comprised of one sergeant and eight detectives.

The goals of the Sex Crimes Unit include the following:

- ◇ Identify and seek training in child forensic interviews, advanced sex crimes investigations, related technology, social networking, and the mandated State protocols to maintain the integrity and effectiveness of sex crimes investigations.
- ◇ Continue to provide at least one full-time proactive online computer crimes detective with current training to effectively investigate child-luring and exploitation cases involving computer technology and train other investigators in applicable technical skills to address this crime trend.
- ◇ Provide timely notification of sex offenders to the public per Arizona Revised Statute 13-3825C; maintain and disseminate information files on all sex offenders living in Scottsdale in order to increase public safety.

2008 Statistics:

- ⇒ Received/investigated over 171 cases.
- ⇒ Investigators from the unit were called out 49 times
- ⇒ Approximately 12 search warrants were served
- ⇒ Received 46 new sex offender files and completed 7 notifications.

The Sex Crimes Unit made approximately 32 felony arrests where the suspects are facing significant sentences for crimes including Child Molest, Child Luring, Sexual Assault, and Sexual Exploitation of a Minor.

Detective from the Sex Crimes Unit helped in the overall mission of the Crimes Against Persons Section. One of the major cases detectives assisted in a murder investigation of an officer involved shooting.

After an extensive investigation and lengthy jury trial involving one of the high profile cases, a sex crimes detective secured a conviction on an egregious child abuse where a couple had been starving and abusing their children. The mother was sentenced to 30 years in prison and the father was sentenced to 14.75 years. This case was highly publicized and exemplified excellent police work.

The Sex Crimes Unit participated in state-wide operations and task forces, served on committees and provided pertinent training to other agencies throughout the year. They also participated in charity events and conducted numerous presentations on Internet Safety and other sex-crime related courses.

Domestic Violence Unit *Sergeant Dan Rincon*

The Domestic Violence program is responsible for investigating all domestic violence crimes. There are a total of 19 crime types in this category, including child abuse, kidnapping,

related assault, aggravated assault, and violation of order of protections, etc. as defined by statute. This Unit is comprised of one sergeant, five detectives and a Section secretary.

The goals of the Domestic Violence Unit include the following:

- ◇ Utilize multi-disciplinary approach to address domestic violence through improved team-work at the Scottsdale Family Advocacy Center and through external working relationships.
- ◇ Provide department wide training specific to proper charging of domestic violence crimes, domestic violence protocol, and repeat offenders. In addition, continue to train current detectives in order to exceed West Region Uniform Crime Report clearance rates for aggravated assault.
- ◇ Maintain a team approach to address domestic violence by fully utilizing the Domestic Violence Action Team (DVAT). This team meets bi-monthly and is comprised of representatives from social service agencies, prosecution and investigations.



Family Advocacy Center

On July 30 of this year, approximately 20 civilian and sworn employees from advocacy center around the western half of the United States came to the center for a tour. The participants were impressed with the operation of our center.

The Domestic Violence Unit increased its investigative responsibility by assigning DVU detectives to major felony crimes up to homicide, which were previously handled by the Violent Crimes Unit. DVU detectives were assigned two attempted murder cases that occurred a couple of days apart.

Other cases investigated involved severe child abuse, stabbings and various sex crime investigations. This change will better condition DVU detectives to handle more severe and involved domestic violence investigations and to prepare them for future transfers to our Violent Crimes Unit, Gang Investigations Unit and Sex Crimes Unit.

The unit organized a monthly DV Warrant Round-Up, which consists of our detectives gaining a current active DV warrant list, creating warrant packets on each suspect and going out as a unit to apprehend as many as possible. DVU has incorporated probation officers from Adult Probation to participate and to locate and apprehend DV probation violators in need of arrest.

In addition, the Domestic Violence Unit utilized its detectives to teach the Domestic Violence block of instruction at the Arizona Law Enforcement Academy (ALEA).

Gang Investigations Unit

Sergeant Aaron Minor

The Gang Investigations Unit has been actively collaborating with many of the Phoenix Valley area Gang Units. Most notably are the partnerships with the Phoenix Police Department Gang Units, AZ DPS GIITEM and the East Valley Gang and Career Criminal Fusion Center (EVFC). GIU and GIITEM have worked several investigations together, from aggravated assaults to gang enforcement details. These partnerships have been vital to the success of the Gang Unit thus far. GIU received an award from the Law Enforcement Coordinating Committee for excellence in cooperative law enforcement, for participation in the "White Paper" intelligence lead violent criminal street gang investigations.

The Gang Investigations Unit (GIU) added two more detectives and strengthened the Gang Liaison Officer (GLO) Program. The reorganization of the GLO Program has included recruiting new officers, adding Detention Officers (Detention Liaison Officers) and creating a GLO Quarterly Training Program that has been attended by Scottsdale PD GLOs, DLOs, City of Scottsdale Attorney's Office, Maricopa County Attorney's Office, and other valley agencies such as AZ DPS GIITEM, Chandler, Mesa, and Phoenix. The training has been provided by many valley experts at no cost to the attendees.

In 2008, GIU was proactive with GLO details, the majority of which were concentrated in the Entertainment District. Scottsdale's Entertainment District has attracted many national recording artists, some of which have known Gang affiliations. The GIU, DPS GIITEM and Mesa Gang Unit worked these events proactively. This operation combined with other SPD proactive efforts resulted in no violent felony crimes occurring during this time period in our around any of the entertainment venues.

The Gang Unit also concentrated GLO enforcement efforts towards local bars during the first half of 2008. In addition, the Gang Investigations Unit also provided assistance to Violent Crimes Unit and other Investigative Services Division sections with Gang Related investigations. The Gang Unit assisted VCU from the initial response in the homicide at a local club.



Detective Cabrera speaking to apartment community managers at the Apartment Alliance Program held in October.

In a separate case, the Unit investigated an Aggravated Assault involving during Arizona Bike Week. Two of the suspects were taken into custody for the indictment of Aggravated Assault, and a second indictment for participating in a Criminal Street Gang.

Detectives from the Unit likewise investigated several violent gang related felonies including shootings at a house party and a local nightclub in the Downtown District. Arrests were made in both cases. The partnerships with Phoenix and DPS GIITEM were instrumental in solving this case.

Lieutenant Bruce Ciolli

The Crimes Against Property Section is divided into five units based on areas of responsibility. Each Unit is assigned specific investigative responsibilities.

The Crimes Against Property Section includes the following units:

- ◇ Auto Crimes Unit - responsible for crimes including auto theft, burglary/theft from vehicle, and damage to vehicles
- ◇ Burglary & Theft Unit - responsible for crimes including residential & commercial burglaries, thefts-other than vehicles, and shoplifting
- ◇ Computer Crimes Unit - responsible for internet related crimes
- ◇ Financial Crimes Unit - responsible for crimes including identity theft, fraud, and embezzlement
- ◇ Repeat Offender Program

Auto Crimes Unit *Sergeant Tom Macari*

The Scottsdale Police Department Auto Crimes Unit investigated 289 Auto Theft Cases from January 1, to June 30, 2008, resulting in a 16.26% clearance rate and a 28.5% reduction in auto thefts from the previous year. The Auto Crimes Unit investigated 217 Auto Theft Cases from July 1, to December 31, 2008, resulting in a 23% clearance rate and a 37.6% reduction in auto thefts from the previous year.

The stolen vehicles recovered by Scottsdale and other police agencies are:

- ⇒ 197 Scottsdale stolen vehicles recovered by Scottsdale Police Department
- ⇒ 264 Scottsdale stolen vehicles recovered by other Police Agencies.
- ⇒ 118 Stolen vehicles from other jurisdictions recovered by Scottsdale Police Department

Cooperative Auto Theft Reduction Program

Throughout 2008, members of the Police Department have worked diligently to form crime prevention partnerships with citizens and corporate entities around the city. These partnerships have resulted in outreach and community events that specifically have targeted auto theft reduction strategies. These strategies include the use and deployment of bait vehicles, VIN etching vehicles, donation and dissemination of free car security devices such as the "club", and overall citizen awareness of crime.



The Auto Crimes Unit participated in a total of 9 VIN etching events, completing the etching on 341 vehicles.

Bait Vehicles were updated with new software and box firmware including the installation of client software on 4 dispatch consoles. The Bait Vehicles were deployed for 4695 hours.

In 2008, the Auto Crimes Unit purchased three fix mounted and one portable Automated License Plate Readers (ALPR). The equipment was installed on three marked police vehicles - one being assigned to each district. The ALPR was placed in service in the beginning of May and has resulted in the recovery of 23 stolen vehicles and 11 stolen license plates.

The Auto Crimes Unit also investigates Burglary from Vehicles, Criminal Damage to Vehicles and Thefts from Vehicles. These cases totaled 2,981 for 2008.

A detective from the Auto Crimes Unit investigated a theft from the local facility, and identified the lead suspect. In a couple of years, the business has lost over \$400K in equipment and tools due to vehicle burglaries.

Burglary/Theft Unit *Sergeant Matthew Evans*

The Burglary & Theft Investigations Unit investigates burglary, trespass, theft, criminal damage, arson and shoplifting cases Citywide. The Pawn Detail is responsible for pawn related activities such as the collection and entering of pawn slips from all second hand stores Citywide into the Maricopa County Pawn system, tracking of pawn activity, locating stolen property, and identifying high activity individuals who may be involved in criminal activity.

For the year 2008, the Burglary Unit cleared 87 Burglaries and 140 other property crime cases including theft, arson, trespass, criminal damage. The unit made 144 felony arrests, 43 misdemeanor arrests and submitted 25 subjects to the Repeat Offender Program. Below are just a few examples of some of the more significant cases and targets that the unit investigated and resolved in 2008.

The Burglary detectives assisted the Violent Crimes Unit and Sex Crimes detectives in a case from which numerous stolen items were recovered. With this joint investigation 28 vehicle burglary cases were cleared.

Burglary detectives identified and made arrests related to several counts of credit card fraud, identity theft and theft. In one particular case, detectives received a call from a victim who purchase tickets on an internet site. Investigation led to the arrest of the suspects and discovery of other victims.

In another cases, detectives identified investigative leads on the District Four residential burglaries, and 4 of these cases were cleared. The Burglary Unit also investigated multiple commercial burglaries, one involved the loss of approximately \$250,000 in equipment and products. Two suspects were identified and arrested and all of the stolen property with the exception of some petty case was recovered.

Computer Crimes Unit *Sergeant Michael Snader*

The Computer Crimes Program is responsible for forensic investigations of digital data seized by the Department and other agencies. In these cases detectives investigate crimes committed where a computer is the primary tool used. This includes all Violent Crimes, Property Crimes, Narcotic and Intelligence related cases. This includes intellectual crimes of computer hacking and terrorism training in computer forensic and training in on-line tracking. Another facet of the program is photo and digital enhance-ment. Currently detectives use digital technology to enhance both digital and analog images along with some audio enhancement.

Computer Crimes detectives processed 376 requests for assistance. The requests are from all Scottsdale investigative sections and Phoenix, Salt River and Tempe police departments and include computer previews, assistance at search warrants with technology, examination of cellular devices, video and still image enhancement along with other assistance with technology.

CCU Detectives were involved in cases working with surveillance video and other images captured during the events. Most notable was the work completed for a convenience store homicide and a local homicide. Another case involved the enhancement of several images of the wig bandits that aided in the identification and prosecution of that particular case.

CCU Detectives assigned to the DPS Computer Lab handled 96 different digital storage devices during the first half of 2008. Cases included ICAC, sex crimes, current and cold case homicides, narcotics and fraud related. Detectives worked with other agencies, DEA, FBI, DOD , Arizona Attorney General's Office, DPS, and investigators for the Arizona Corporation Commission along with several local police departments.



Computer Crimes Detective Keith Swanson (right) and Detective Neil Penttinen

Through diligent work, dedication, perseverance, the Computer Crimes detectives have accomplished major steps in police work. A significant breakthrough was made when a detective was able to break an encrypted computer from which child porn images and videos were recovered.

In an effort to educate the community, the Computer Crimes Unit taught Internet and Computer Safety at several different events including the training class to more than 1200 teachers and administrators of Catholic Diocese of Phoenix and Scottsdale.

Financial Crimes Unit *Sergeant Aaron Henderson*

The Financial Crimes Unit investigates fraud, embezzlement, identity theft and forgery cases. These investigations typically involve obtaining video surveillance from merchants and original financial records from financial institutions, usually by means of subpoena. Investigations often involve the use of computers and require support from the Computer Crimes Unit. These crimes often occur across numerous jurisdictions and require coordinating investigations with other law enforcement agencies.

In April 2008, the Financial Crimes Unit hosted the Identity Theft Investigator's Association (IDTIA) meeting featuring speakers from the Arizona Corporation Commission Securities Division. Approximately 40 attendees from agencies throughout the valley were present.

The Scottsdale's Identity Theft Packet was introduced. The Identity Packet assists victims with the correction of their credit and to help ensure they are not responsible for the debts incurred by the identity thief. In addition, the packet includes information that will allow victims to obtain financial records related to the fraudulent accounts and provide those records to law enforcement, which will expedite the investigation for prosecution. The Identity Theft Packet is available on the Scottsdale Police Department website.

Below are just a few examples of cases that FCU detectives investigated and solved in 2008.

The Financial Crimes detectives worked with the Repeat Offenders Program Unit on a Fraud Scheme, Computer Tampering, ID Theft and, Felony Theft Case. Great investigative work resulted to the arrest of individuals involved in the tampering of ATM machines. An ATM machine along with instructions on how to reprogram ATM machines were recovered.

In another case, a suspect was arrested for soliciting money from out of state victims for real-estate developments that did not exist. The total loss to the victims was over \$800,000.

The Financial Crimes Unit assisted with the highly publicized "Operation Cash Back," which was a joint effort between Federal Agencies and the Scottsdale Police Department that focused on the prosecution of mortgage fraud suspects. Several warrants were served and numerous subjects were arrested.

Repeat Offender Unit *Sergeant Rob Hoskin*

The Repeat Offender Program is responsible for identifying, targeting, and apprehending those individuals committing five or more Part I offenses weekly. Part I offenses include: auto theft, robbery, burglary, and felony theft. Other offenses that the Repeat Offender Program uses as targeting criteria are: trafficking in stolen property, identity theft, fraud schemes, misconduct involving weapons, and computer tampering. The program's goals include reducing the number of criminal acts committed by repeat offenders in the Scottsdale area and reducing the number of active repeat offenders operating in Scottsdale.

During Super Bowl 2008 week, the ROP Unit sought out and arrested individuals selling forged

Super Bowl tickets. The investigation is on-going with cooperation from the NFL and other law enforcement agencies in order to submit fraud scheme charges to the Maricopa County Attorney's Office and to seize in excess of \$6000.00 in the possession of the arrestees. Of the nine suspects arrested, six have been indicted by MCAO for forgery.

Repeat Offender Program Unit detectives teamed up with several other units from the department. They worked with Computer Crimes on investigating an item identified on eBay for sale that was part of the proceeds from a Scottsdale commercial burglary. In a joint effort with the Financial Crimes Unit, ROP detectives worked on an investigation of individuals suspected in the ATM skimming and thefts from local hotels. They assisted Burglary and Financial Crimes detectives with a US currency counterfeiting operation in District One.

ROP detectives also teamed up with the FBI for a round up of suspects and the service of search warrants reference Operation "Cash Back", a nationwide FBI investigation focusing on mortgage fraud.

Lieutenant Ernie Anderson

The Drug Enforcement and Conspiracy Group consists of three squads that are assigned to the Special Investigation Section of the Investigative Services Bureau. The squads are the Drug Enforcement Unit (DEU), the Drug Enforcement Administration/Scottsdale Police Task Force, and the Conspiracy Unit. Each squad is led by a sergeant, and the sergeants are supervised by a lieutenant.

Drug Enforcement Unit
Sergeant Todd Larson

The Drug Enforcement Unit (DEU) is responsible for local drug investigations involving illegal drug activity. Such investigations include street level drug possession, sales, and trafficking, as well as prescription drug crimes, marijuana cultivation, and the manufacture of methamphetamine. This group investigates neighborhood complaints and assists Patrol Officers when needed.

The DEU concluded major investigation cases during the year 2008. One was an interstate drug investigation into a subject who was a significant ecstasy (MDMA) dealer. This investigation led to the arrest of two subjects. The case was charged by the United States Attorney in the District of Arizona.

In addition, the unit concluded a Cocaine Sales investigation. The dealer was arrested and cocaine, packaging paraphernalia, US currency, high dollar watches were seized. Another case was a methamphetamine sales investigation involving a dealer with a significant criminal history. Thorough investigation led to the arrest of dealer and three other subjects and the seizure of cocaine, several firearms and a large marijuana plant being grown in the rear yard.

Detectives from the unit worked on investigating a subject who was arrested multiple times by patrol with possession for sale amounts of marijuana in his vehicle. This investigation led the seizure of a large amount of US currency, drug paraphernalia, marijuana, and schematics for a marijuana growing operation.

DEU detectives executed search warrants and arrests in the large-scale fraud scheme, narcotic drug, prescription drug, and money laundering investigation involving two male subjects. The subjects were involved in defrauding numerous physicians, acquiring numerous prescriptions narcotics fraudulently, and receiving early death benefits from a life insurance company under false pretenses. The search warrant service resulted in numerous items of evidentiary value including the illegally obtained drugs.

DEA Task Force Unit
Sergeant Dennis Gordon

The DEA/Scottsdale Police Task Force is an enforcement group that consists of Scottsdale detectives and Drug Enforcement Administration (DEA) agents. The Scottsdale detectives are cross-trained, and deputized as federal task force officers. The task force focuses on investigating large scale drug trafficking organizations that have a connection to Scottsdale. Seizing ill-gotten assets

from criminals and financially dismantling their organizations are also a responsibility of this group.

The unit has been quite successful during the year 2008. Some of their major accomplishments include the on-going investigations into a number of large multi-state drug trafficking organization. Partnerships with the department's Drug Enforcement Unit, the US Immigration and Customs Enforcements (ICE) and the DEA Chicago were formed. One of the cases being investigated was an international connection involved in shipments of cocaine to Europe. Another big case was an interdiction stop on a tractor trailer involved with the organization leading to the seizure of approximately \$100,000 in US Currency.

In a separate incident, the group assisted the DC Divisional Office with an investigation into a suspect trafficking large quantities of methamphetamine from Phoenix to New York, Boston and DC. The Task Force served 5 warrants on locations in Phoenix and Scottsdale. Methamphetamine, a vehicle, and approximately \$8,000 in US Currency were seized.

Conspiracy Unit *Sergeant Robert Manning*

The Conspiracy Unit (CU) is responsible for the investigation of organized crime and major criminal conspiracies. They are also responsible for the installation and maintenance of technical surveillance equipment and systems. The CU assists other work groups within the police department, including Patrol, with special technical investigative assistance.

Assumed the responsibility of supporting investigations with advanced technology. New and updated equipment including cameras, listening devices, GPS equipment, and wire intercept equipment were acquired. These equipment have been used extensively on numerous investigations department wide.

In preparation for the Super Bowl events, the Conspiracy Unit installed seven cameras at the FBR Open, seven cameras at the ESPN Event, and three cameras at the Bud Bowl. Monitoring stations were set up in the several locations.

Lieutenant Matt Roadifer

The Tactical and Intelligence Group consists of two squads that are assigned to the Special Investigation Section of the Investigative Services Bureau. The squads fall under this section are the Special Assignment Unit (SAU)/SWAT and the Criminal Intelligence Unit. Each squad is led by a sergeant, who in turn, directly report to the lieutenant.

Special Assignment Unit /SWAT *Sergeant Richard Slavin*

The Scottsdale Police Department SWAT team was established in 1992, and is a fully functional tactical emergency response team. The SWAT team exists to resolve high risk situations as safely as possible. Some examples of situations that would require the deployment of the SWAT team include:

- ◇ Armed and barricaded subjects
- ◇ Hostage situations
- ◇ High risk search warrant service
- ◇ Protection for Mobile Field Force
- ◇ Open field tracking and search/rescue missions

The team is comprised of two entry squads, one precision rifle squad, a crisis negotiator team, a tactical medic squad, a technical operations squad, and is additionally supported by the Scottsdale PD K-9 unit and other support personnel. The ISB Commander, along with two Lieutenants are responsible for the SWAT team operations.

The SWAT team trains an average of 280 hours per year. To be considered for the SWAT team, Officers must pass physical, shooting, oral board and practical exercises, as well as a physical and psychological examination and administrative review. New SWAT Operators attend the Scottsdale PD Basic SWAT Operator School, and are then placed into a formal training program for approximately one year.



Members of SWAT Team in training





All Officers and SFD Medics assigned to the SWAT team are devoted to the protection of the citizens they serve, and the preservation of life.

In 2008, the Special Assignment Unit made 122 felony arrests. Some of the more significant arrests include suspects for violent offenses to homicide, sexual assault, aggravated assault, kidnapping, and armed robbery.

SAU members arrested 60 additional suspects for a variety of violent offenses. SAU/SWAT assisted the DEA Task force Group with a series of six warrants in November and December in the west valley. 11 handguns and rifles were recovered, including an AK-47.

The SAU unit responded to a call of three burglary suspects barricaded in a house near a local elementary school. Chemical munitions in the residence were deployed causing all three suspects to surrender without injury to themselves or anyone else. This incident also forced the nearby elementary school to fully evacuate all students when school let out.

In a separated instance, SAU responded to the scene of a mentally disturbed male threatening his own daughter. The SAU sergeant was forced to use his firearm to end the threat. This incident was videotaped by a neighbor and shown on national news. One of the reviewing attorneys on this case commented that he would be pleased to have an officer of this caliber patrolling his neighborhood members assisted Channel 5 news with an article on a "shoot or no shoot" course at the Hontz facility. Prime time news piece cast the Department in a positive light.

The unit hosted a Weapons of Mass Distraction (WMD) Tactical Commander course at the Hontz Training facility in September. This course is sponsored by the Department of Homeland Security and brought in instructors from Louisiana State University. Law enforcement officers from around the valley attended. In addition, they also hosted a two week SWAT school for three new members of the team. This school was also attended by of the Salt River Tactical Operations Unit. The Lieutenant in charge of this unit later commented that it was best school they had ever been to, and they wanted to send all future candidates to the same course. This also cemented a strong relationship between our two agencies, and will be beneficial in that we often have crimes affecting both of our communities.

Criminal Intelligence Unit *Sergeant Dean Perna*

The CIU detectives conducted investigations from a string of complaints about Craig's list advertisements, and a sting operation a local hotel. Arrests were made and a prostitution ring was identified as a result of this operation.

During the FBR Open, the CIU personnel were assigned to on-course security as well provide assistance to plain clothes enforcement personnel. CIU also provided assistance at dignitary visits including Governor Janet Napolitano's visit during the FBR Open.

Manager Phil Riccio
Manager Tracey Wilkinson

The Scottsdale Police Crisis Intervention Service (PCIS) enhances the effectiveness and efficiency of the Scottsdale Police Department by adding professional intervention services to the traditional law enforcement function and supplements its in-service and community education endeavors in social service areas.

The program provides direct crisis intervention services to individuals and families in response to Police department referrals and community requests. The Police Crisis Intervention Service is staffed by 7 full-time professional Crisis Intervention Specialists.

Crisis intervention services may be provided for mental health issues, suicide intervention, family problems, runaways, victims assistance, child neglect and abuse, elder neglect and abuse, sexual abuse and assault, substance abuse, death notifications and grief issues and, critical incident stress management.

During the year 2008, the PCIS unit has provided significant service to citizens of Scottsdale during the year 2008. Staff members had nearly 900 face to face crisis intervention services at the Family Advocacy Center, district stations including Detention, City Court and on-scene throughout the city. The majority of the contacts were related to mental health, family relations, elder issues or death and grief. Numerous other individuals were provided crisis intervention, information and referral services via the telephone for problems such as runaways, alcohol / drug abuse, and victim rights.

In addition, numerous presentations on child abuse and mandatory reporting, sexual abuse identification and awareness, characteristics of sexual offenders, victimology, domestic violence, and mental illness were made. Presentations were made at the Citizens' Police Academy, Officer and Police Aide Post Academies, Arizona Law Enforcement Academy, Alzheimer's' Association Conference, Association of Threat Assessment Professionals, New Song Center for Grieving Children and Those Who Love Them, Boys & Girls Club, Homeward Bound, Scottsdale Unified School District, Scottsdale, Mesa and Paradise Valley Community Colleges.



With the retirement of Manager Phil Riccio, Tracey Wilkinson took over the role of unit manager.

Chief Rodbell, Commander Rosenberger, Assistant Chief Cocca recognizing Manager Phil Riccio for the 25 years of service with the department

The PCIS staff served on committees including Arizona Supreme Court's Committee on the Impact of Domestic Violence and the Courts, Community Education Committee of the Anti-Meth Coalition, Arizona Coalition for Victim Services Crime Victim Relocation Committee, and the City of Scottsdale Housing Issues Protocol Committee.

The crisis intervention provided services to students of a local high school following a suicide death of a former student. PCIS and Canine Crisis Response Team members worked closely with the high school counseling team to meet the needs of the students affected by the death.

The First Responder Smart Card program, a program of the PCIS, reached a high point of having more than 100 residents registered with the program in Scottsdale.

PCIS in partnership with the Domestic Violence Unit and the Advocates and Prosecutors from the City Prosecutor's Office, collected items for the Chrysalis domestic violence shelter as part of Domestic Violence Awareness month.

In line with the department's community policing philosophies, PCIS has been working with the City's Housing Issues Protocol Committee to address neighborhood concerns of residents' hoarding and creating neighborhood nuisances. PCIS staff has been working in partnership with City staff from Human Services and Neighborhood Services & Preservation to combat the problem. PCIS staff has also worked closely with social service agencies such as Adult Protective Services, EM-PACT, and Magellan Health Services.



Fozzie waiting patiently to assist the team.

The unit started a Canine Crisis Response Program. Fozzie, a Golden Retriever, was donated to SPD by Paws With A Cause, a non-profit assistance dog provider located in Michigan. The Scottsdale Police Department is the first police agency in America to have a full-time Police Crisis Response Canine. Other agencies around the country have utilized similar projects; however, they receive the services from volunteer programs on a case by case basis, outside of their departments.

Lieutenant Jeff Walther

The Personnel Development Division, Training Unit, is the training arm of the Scottsdale Police Department. This division is in charge of new recruit academy training, field training, advanced officer training, and civilian employee development.

As a result of the extensive responsibilities associated with each of these training tasks, the Training Unit is broken down into three distinct sections, each of which is overseen by a Sergeant. The training sections include: Academy Training, Field Training Administration and Evaluation, and Officer Training.

Each of these sections is responsible for the training curriculum at very specific stages of officer and employee development. It includes a vast array of instructional and hands on training topics; Firearms, Emergency Vehicle Operations Search, and Seizure Arrest Tactics, Leadership, Community Policing and Problem Solving, Communications, Conflict Resolution.

This year, the Personnel Development Division staff members moved into their new home, Tom Hontz Public Safety Training Facility, located at 911 N. Stadem Drive. The facility boasts an indoor, lead free, shooting range, a 90 seat auditorium, three classrooms, a driving track, and is home to the entire Police Department Training Unit staff.

The Personnel Development Division, Training Section, encompasses a myriad of duties in support of the overall training mission of the police department. These duties include Basic Officer Training, Advanced Officer Training, administration of the Field Training Program, Advanced Civilian Training, operation of the Tom Hontz Public Safety Training Facility, and several other major programs and strategic initiatives designed to both elevate the performance of our employees, and to ensure their safety in the field.



Public Safety Training Facility

The section prepared and administered promotional processes for the ranks of Sergeant and Lieutenant, coordinated Quarterly Managers Meetings, and ensured the provision of thousands of hours of basic, in-service, and advanced training for department personnel mandated to maintain a host of sworn and civilian certifications. The Training Section also provided career development and multimedia technical support to sworn and civilian employees throughout the police department.

41 advanced training courses through partnerships with PATC, IPTM, RMIN, and various local and state training agencies were hosted by the division. These classes included leadership, communications, vehicular collision reconstruction, verbal judo, crime analysis, National Tactical Officers Association conference, intermediate Spanish, Taser Master Instructor, criminal investigations, and first line supervision, detective training, Internal Affairs, Leadership Skills, FD Hazmat, Crisis Intervention Training, Crime Analysis, Traffic Crash Reconstruction, First Line Supervision, Gang Homicide Investigation, Electronic Storage Device Investigations, Citizen's Academy, FTO Leadership, and First Aid/CPR.



The Personnel Development Division conducted numerous training sessions including advanced modular training, firearms qualification ranges, patrol rifle school, IPMBA firearms, and basic firearms school for detention and municipal security. In addition, two Sergeant's Promotional Process including Mock Assessment preparation; and Police Aide academies for a total of 16 new police aides were conducted.

A total of 51 police recruits were hired. Breakdown includes 30 between January 1st and June 30th and 21 between July 1st and December 31st. 48 officers in training were carried over from calendar year 2007. Every recruit attended Pre-Academy, Basic Training Academy at ALEA, MCSO, or MESA, and Post-Academy.

Lastly, the division invited renowned author and lecturer Captain Gerald Coffee who conducted a presentation that was available to all Police employees.

Manager Lisa Angelini

The Personnel Unit began 2008 with an aggressive testing schedule fill Police Officer and Civilian vacancies. This resulted in monthly Police Officer testing and in some instances, scheduling tests at the beginning and end of certain months to try and increase our applicant pool. This was one of many goals we established due to the competitive climate and our efforts to increase our hiring. In some instances, to accommodate and assist out of state applicants, we tested them on an individual basis.



The Unit received approximately 3,000 applications for police department positions and processed 303 staffing requisitions. The most active recruitments, Police Officer and Communications Dispatcher resulted in the following:

Police Officer

- ◇ Conducted 12 tests
- ◇ Invited 1,491 police officer applicants; 735 attended
- ◇ 409 invited to oral board ; 37 hired (does not include applicants who tested in October due to economic situation. They will be hired in 2009)

Dispatcher

- ◇ Conducted 118 tests
- ◇ Invited 781 dispatcher applicants; 489 attended
- ◇ 94 invited to oral board; 4 hired

Background Process

- ◇ Processed 319 background packets (sworn and civilian)
- ◇ Conducted 228 pre-employment and volunteer interviews
- ◇ Conducted 215 polygraph examinations
- ◇ Hired 46 sworn and 29 civilian employees.

During this time period, the Personnel Unit also accomplished the following:



- Members of the Personnel Unit were recognized during the Chiefs Awards Ceremony and received the distinguished honor of "Special Contribution to the Agency's Future" in recognition of their hard work and dedication.
- Received new recruitment vehicle and wrap to advertise career opportunities available
- Hired police officers into the vacant pipeline positions in April.
- Worked closely with Communications Division and increased dispatcher testing from two to three per month to an average of 15 tests per month.



- Hired second Polygraph Examiner.
- Re-examined questionnaires used during the background and polygraph interviews which resulted in the elimination of a separate questionnaire used during the polygraph exam, saving 20 pages of printed copy for each polygraph conducted.
- Developed a Polygraph Examiner FTO program for future new examiners that will provide a structured

training environment to ensure consistent and proper application of policies & procedures.

- Evaluated the fitness minimum requirements for police officer and required applicants to provide a signed document outlining their fitness regiment to demonstrate that fitness levels prior to start of academy are maintained or improved.
- Reviewed and updated police officer oral board questions & restructured interview panels to include members from the Field Training Unit.
- Assisted Training Unit with two successful Sergeant Assessment Centers.
- Completed and updated 59 CALEA standards for compliance in support of the department's accreditation process.



Assistant Chief Sean Duggan



The Uniformed Services Bureau is the most visible component of the police department, providing uniformed patrol services to each District and specialized functions that augment our police services.

The Uniformed Services Bureau's operational goals serve as a roadmap for all personnel ensuring we work together toward a common mission. The goals reflect many of the issues and priorities identified through community input, crime data analysis, and our desire to create and maintain strong community partnerships. Our operational goals help us provide the very best police service possible and will ensure the service we provide meets the needs of the community.

Uniformed Services Bureau (USB) Operational Goals

◇ ***Prevent crime and disorder***

Preventing crime and disorder is the primary mission of policing. Crime prevention promotes the health and welfare of a community instead of merely curing illnesses (crimes). It reduces the threat of crime on the front end and enhances the sense of security and quality of life within the community. Historically, police departments have spent an incredible amount of time, money, energy and effort investigating crimes after they occur. Our focus is to spend our resources on the front-end, trying to prevent the crime from happening in the first place.

◇ ***Respond promptly to calls for service***

Responding promptly to calls for service is our primary service level item. We strive to respond to emergency calls for service in less than six minutes. Other non-emergency calls are prioritized and often take longer for officers to respond. In order for officers to remain in their assigned beat areas, the police department, in partnership with local businesses, utilizes beat offices spread throughout the city. Beat offices contain computer systems that allow officers and aides to conduct their administrative work without having to leave their assigned beat area. As a result, response times are kept to a minimum and officers are less likely to have to travel outside their beat to conduct administrative business.

◇ ***Enhance traffic safety***

Enhancing traffic safety is a top priority for all personnel. Nearly all accidents are preventable and occur because of driver inattention, recklessness or speed. As a result, we have placed an even higher priority on traffic safety this year focusing on both education and enforcement.

◇ ***Develop safer neighborhoods through community partnerships and participation***

We realize in order for us to be successful, we must have the confidence, support and respect of the people who live and work in our community. USB personnel are committed to focusing our resources and attention on strengthening our partnerships with neighborhoods, schools, businesses and community groups. Developing and maintaining community partnerships is the cornerstone of our system of policing. Preventing crime and disorder is the responsibility of all citizens. As a police service, we must elicit the willing participation of our communities to assist us in achieving this goal.

◇ ***Maintain the integrity, quality and effectiveness of policing services***

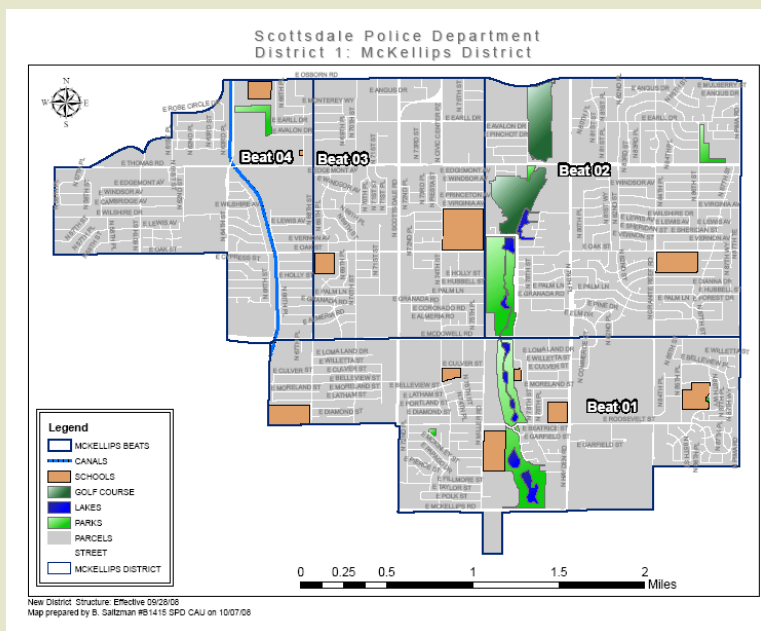
We are committed to ensuring Scottsdale remains a safe community where people want to live and work by providing the most highly equipped, best trained and committed officers to help meet the needs of the community.

Uniformed Services Bureau Reorganization effective September 28th, 2008 at 0600 hours.

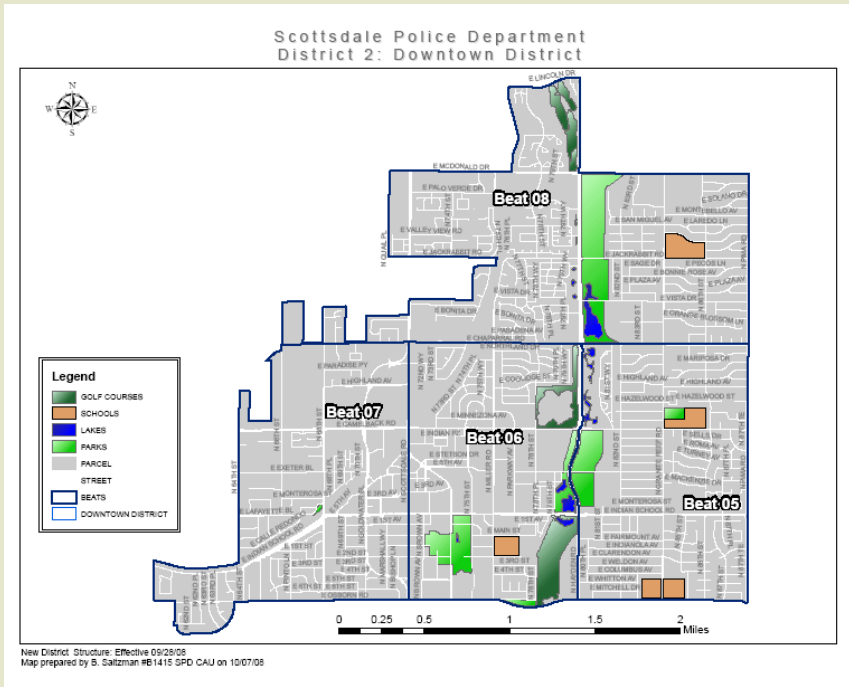
The Uniformed Services Bureau has reorganized its district based command structure to effectively meet the future policing needs of the community. These changes have prepared us for the future while ensuring that we are prepared to handle the public safety needs of today. The goal was to redistribute workload more evenly between four districts utilizing existing staffing. This goal has been realized largely due to the successful collaboration between the Crime Analysis Unit, Communications, Records, Technology Services, Investigative Services, and the Uniformed Services Bureau.

DIVISIONS

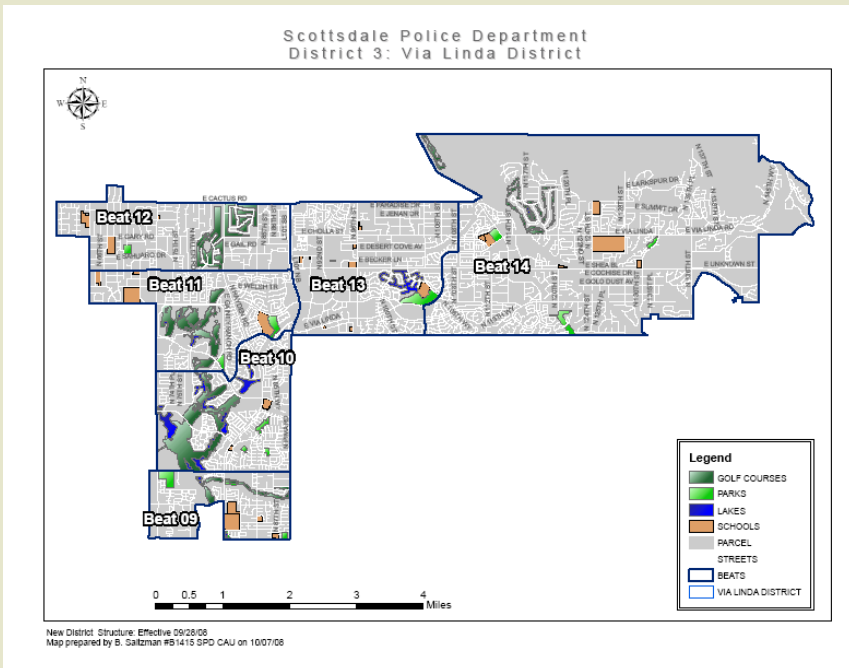
- ◇ District 1 McKellips Station
- ◇ District 2 Downtown Station
- ◇ District 3 Via Linda Station
- ◇ District 4 Foothills Station
- ◇ Special Operations Division
 - ⇒ Patrol Enforcement Section
 - ⇒ Traffic Enforcement Section
 - ⇒ Detention
- ◇ Emergency Preparedness Section



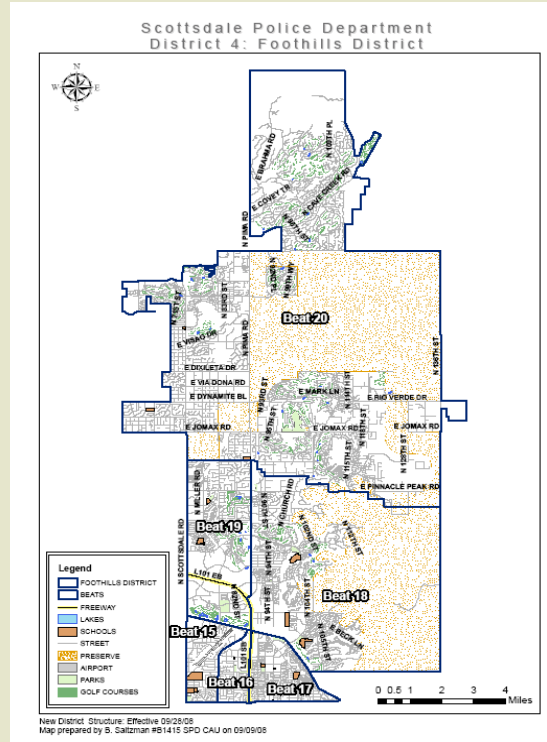
District 1 McKellips Station



District 2 Downtown Station



District 3 Via Linda Station



District 4 Foothills Station

Scottsdale Police Department Go Blue

On July 31st, the Uniformed Services Bureau officially transitioned to the new blue uniform. The transition to blue uniforms began when the uniform vendor advised that the "silver tan" uniforms will not longer be locally available. The uniform color for Scottsdale officers has changed, however, the police shoulder patch and batch have not changed.



The official first day of the new blue uniforms, Officer Art Vernon poses next to Officer Todd Morrow, who is wearing the former tan uniform.

This photo was taken on July 31st at the 0530 District 3 B Squad Briefing.

Commander Scott Popp



This district encompasses the area of the city south of Osborn Street. District 1 is a unique and ethnically diverse community. It includes the multiple businesses along with a community of single and multi-family housing. The police function within this district is well entrenched into the principles of community policing.

Prevent Crime and Disorder

- Significant arrests were made in the jewelry store burglaries across the United States were made. The FBI linked these suspects to similar cases in New Jersey, Texas and California
- The Crime Prevention Through Environmental Design (CPTED) was utilized to guide several city departments to resolve issues at bus stops.
- A Liquor Establishment Response Template was developed and utilized as a guide to liquor enforcement in the entertainment area. In addition, a Plain Clothes Enforcement Officer program was developed as a model liquor enforcement and maintenance program.
- Staff members conducted a district wide Neighborhood Canvass initiative resulting in two additional block watch captains and eight homes being identified for follow up investigations. Follow up investigations led to arrests for identity theft, theft of services, scrap metal thefts, and burglary.
- The district hosted two Shred-It/Identity Theft community events.

Respond Promptly to Calls for Service

- With the restructured district boundaries, beat boundaries have also been changed to ensure delivery of first line services to South Scottsdale residents.
- The Beat 1 office was re-opened with the opening of the Vista Del Camino building.

Enhance Traffic Safety

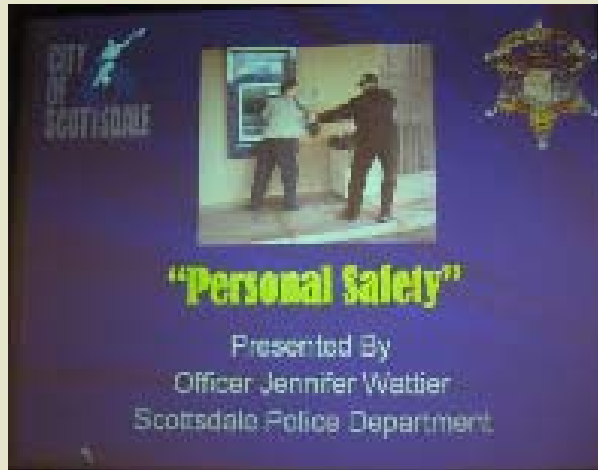
- District 1 worked with the City of Scottsdale and the Scottsdale Unified School District to restructure two school zones and directed enforcement in school zones. In addition, it has utilized the Traffic Enforcement Section data to direct beat officer activity to high accident locations and problem locations.

Develop safer neighborhoods through community partnerships and participation

- District 1 continued it's relationship with Partner's for Paiute and Conexiones to ensure enhanced service to the Hispanic communities. Police community service has been extended at the Paiute Center on nights and weekends.
- Staff members actively participated to several meetings including those with the Motor Mile Association, residential communities around Vista Del Camino, the Arizona Licensed Beverage Association and the Southern Scottsdale Community Area plan.

Maintain the integrity, quality and effectiveness of policing services

- District facility was restructured and improved to better accommodate D1 and D2 officers.
- A district Police Aide position was created to better provide the needs of the community.



Personal Safety presentations were provided to employees of Matria Healthcare and Coventry Healthcare Facilities.



Community Events featured Vin Etching and Document Shredding



A Boy Scout Troop toured the Police Station, and sitting on the motorbike was a hit.

Commander Johnny Cervantes



The Downtown District is a vibrant and diverse sub-community within the City of Scottsdale. Expansion and revitalization efforts have created a modernized western atmosphere that is comprised of both old and new businesses, established older neighborhoods, new single and multifamily housing, and an energized entertainment district.

Located within the Downtown District is the Scottsdale Center for the Arts, the Civic Center special event venue, and Scottsdale Stadium, the spring training home of the San Francisco Giants. Visitors and tourists enjoy the Downtown District's parks, museums, vast shopping opportunities, and a multitude of hotel and fine dining options.

Prevent crime and disorder

- Downtown District deployed resources in high crime areas with increased auto thefts and burglaries.
- In an effort to address public safety concerns, flyers on a sexual predator who was targeting single women in several apartment complexes within and outside the Downtown area were distributed.
- Partnerships with other city departments was created to develop ordinances for Taxicabs and Pedicabs operating in the Downtown area.
- The Downtown District played host to several meetings to address the noise issues around downtown. Staff worked with the City's Code Enforcement, the Downtown Group, and the Planning and Review Community pertaining to issues from the newly opened local hotel. In addition, a meeting with several stakeholders was facilitated to address the noise issues resulting from liquor establishments operating next to residential or hotels. A traffic plan was also developed to assist in resolving the issue.

Develop safer neighborhoods through community partnerships and participation

- The Downtown District partnered with Special Olympics and the Yard House Restaurant for Tip a Cop and raised \$2,000.00 for the Law Enforcement Torch Run. As part of our fund raising efforts, the Scottsdale Police Department received an award from Special Olympics for being in the top ten law enforcement agencies
- A community event was coordinated and facilitated with baseball's Fall League (Scorpions) and the Special Olympics; free passes were obtained for the Special Olympians to attend the game with their families.
- District staff members participated in several community outreach meetings including those in Spanish speaking neighborhoods at Paiute, Bellevue, and Minnezona. A joint venture with Paiute Center and the Scottsdale School District gave 82 underprivileged children and their families the opportunity to attend a circus at West World free of charge.
- The Downtown District made crime trend and safety presentations to Homeowners Associations and Downtown. The communication of significant events, information regarding public safety and other community issues notifications were circulated.

- The communication of significant events, information regarding The district hosted a Downtown Bar Summit to discuss issues pertaining to the entertainment district. 40 people attended representing 15 different bars and it was very well received.
- The first joint Public Safety Scottsdale Teen Academy with the Scottsdale Fire Department was conducted.



28 kids completed the first joint Public Safety Teen Academy



Maintain the integrity, quality and effectiveness of policing services

- Monthly supervisor meetings were conducted to share information, build cohesion, and provide leadership discussions and mentoring opportunities. Leaders from the community were also invited to share their leadership philosophies with PD personnel.
- The School Resource Officer Unit conducted their own strategic planning session to outline their operational goals for the next several years.

School Resource Officer Unit *Lieutenant Todd Muilenberg*

The Scottsdale Police Department's School Resource Officer (SRO) Unit is designed to provide law enforcement services and law related education to the schools of the Scottsdale and Cave Creek Unified School Districts. Each School Resource Officer (SRO) acts as a **law enforcement officer, teacher, mentor, and role model**. The Unit members also act as liaisons between the schools, the community and the police department as well as various agencies such as Child Protective Services, Youth and Family Services, The Juvenile Probation Department, and other intervention and counseling resources.

The Unit is currently comprised of fourteen officers, two sergeants, and one lieutenant. Combined, the Unit provides law enforcement services to over thirty schools, approximately 30,000 students and 3,000 staff members. Presently, every high school and middle school within the City of Scottsdale has a SRO permanently assigned to it. Elementary schools are provided service on a part time or as needed basis by the middle school SROs and patrol officers.

The combined professional work experience within the Unit is very diverse. Members include personnel who have worked as patrol officers, violent crimes detectives, property crimes detectives, narcotics detectives, gang and youth detectives and Special Weapons and Tactics (SWAT) operators and negotiators. Some members even have military and teaching backgrounds. Each officer within the Unit is also a certified bicycle patrol specialist.

It is the desire of the Scottsdale Police Department that the School Resource Officers, teachers and staff work together concerning all law enforcement issues to provide a safe and productive educational environment for the youth of our community. Ultimately, the School Resource Officers will uphold the Scottsdale Police Department's core values of **Excellence, Initiative, and Integrity** to ensure the best possible law enforcement services are provided to the students, teachers and staffs of our educational facilities.

Members of the School Resource Unit received a Superior Performance Award for facilitating the first ever combined Police/Fire Teen Academy that took place in June of this year.



(L to R) Commander Johnny Cervantes, Sgt. Larry Marmie, Sgt. Mark Bracht, Officer Toni Moag, Officer Jen Kinsey, Officer Dan Antrim, Assistant Chief Duggan and Chief Rodbell.

Commander Burl Haenel



The Via Linda District extends as far south as McDonald Road and borders Phoenix on the west. To the north, this District follows Cactus Road east to Frank Lloyd Wright, then extends about one mile farther north to the McDowell Mountains. Parts of the Via Linda District reach as far east as Palisades Blvd bordering the Town of Fountain Hills. This area also shares an extensive border with the Salt River Pima-Maricopa Indian Community.

The make up of the Via Linda District is primarily residential, with various thriving retail and commercial centers. Many of the city's finest resorts, restaurants, and Frank Lloyd Wright's world-famous Taliesin West are within the district. There are also many parks and golf courses, including McCormick-Stillman Railroad Park, Mountain View Park and Scottsdale Ranch Park.

Prevent crime and disorder

- Patrol officers conducted the first Via Linda District neighborhood walk-about. Designed to provide a more personal touch in getting out in the neighborhoods, officers have traveled nearly every street and made numerous contacts with citizens where issues or concerns have been noticed.
- In an effort to maintain the quality of life and address public safety concerns in the Scottsdale/Shea area, enforcement details were conducted at least quarterly. Obvious declines in observed violations were seen as these enforcement details were conducted. ARS violations including liquor statutes, various city code violations and noise complaints were all addressed with very positive results.
- Via Linda District crime prevention and patrol personnel met with the Parks and Recreation Department to discuss burglary from vehicle prevention in the parks. In addition, Crime Prevention through Environmental Design (CPTED) concepts were discussed.
- Several significant arrests were accomplished by patrol personnel including a string of vending machine burglaries, numerous vehicle burglaries and a local hotel burglaries.

Respond promptly to calls for service

- Several of the beat offices were updated with newer furniture. A new FAX machine was added to the McCormick Ranch Railroad Park beat office.

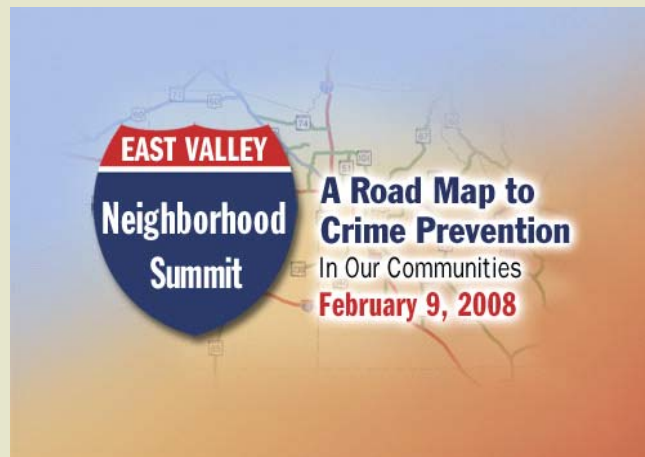
Develop safer neighborhoods through community partnerships and participation

- The Via Linda District has continued to utilize a variety of communication methods to keep its citizenry informed. Crime prevention newsletters were distributed monthly to citizens through an established and growing e-mail list. The newsletter not only contains crime prevention information, but also is used to notify citizens when a crime trends occurred. In addition, Crime Prevention Personnel utilized FAXNET 1, Citizen Observer, Scottsdale Convention and Visitors Bureau, and publications like Scottsdale Ranch Magazine and Scottsdale Pride to educate and inform.
- District 3 personnel actively participated in a number of community events including a number of Shredding events. Crime Prevention Officer made a presentation at the East Valley Neighborhood Summit on Disaster Preparedness.

- The Crime Prevention Unit of District 3 hosted numerous events including a Self-Awareness class which was attended by 24 people, a "Bullying" presentation held at the Boys and Girls Club, Rose Lane Branch which was attended by 200 children, and Phases I and II of the Crime Free Multi Housing class for apartment managers and owners. Attendees were educated on Crime Prevention Through Environmental Design (CPTED), Scottsdale Email Notification System (SENS) and the Drug Awareness and Trends, Gangs, and Landlord Tenant laws.
- District personnel presented at 71 Community Meetings, instructed 24 classes to PD employees and other city departments and conducted 22 security surveys to homeowners, apartment managers, and store owners and managers in the district.
- Crime Prevention Unit personnel worked with Citizen and Neighborhood Resource personnel to improve the neighborhood watch program. Program participants were contacted and an updated list of active NW Captains has been developed. There is now an accurate list of willing and active participants with which department personnel can interact.
- In an effort to develop contact information for condominium complexes, the Crime Prevention Officer worked to identify Home Owner Association entities. We are now able to furnish these complexes with all the information we provide our other community members.



At one of the Crime Prevention Events, Sergeant Tom Macari prepared a window for VIN etching as Police Aide Teri Terlazzo gave last minute instructions to the document shredding team.



Crime Prevention Officer Kory Sneed provided attendees of the East Valley Neighborhood Summit held on disaster preparedness.

Commander Bill Wilton



District 4 serves the far north area of Scottsdale. This district borders Phoenix, Fountain Hills, Cave Creek, Carefree and Tonto National Forest. District Four begins at Cactus Rd. north to the Tonto National Forest.

District 4 encompasses nearly two thirds of the geographic area of the City. It continues to experience tremendous growth in single and multi-family residences, retail, commercial and light industrial development. District Four services the Scottsdale Airport and Airpark commercial development area, as well as several venues for nationally acclaimed sporting and competitive events such as the FBR Open, Barrett-Jackson Auto Auction, and the Annual All-Arabian Horse Show. It also encompasses the McDowell Mountain Preserve, a popular and scenic natural reserve of the Sonoran Desert.

Prevent crime and disorder

- District 4 has developed district based action plans to prevent and reduce crime. Information from sources including crime data, community input and police observation was utilized to identify top priorities in the district.
- Patrol officers concluded the first Foothills District neighborhood walk-about which was designed to provide a more personal touch in getting out in the neighborhoods. Officers have traveled every residential street and made numerous contacts with citizens where issues or concerns have been noticed.
- The district co-hosted two multi-agency community crime prevention and safety fairs.

Respond promptly to calls for service

- Beat offices were utilized to reduce response times and enhance officer safety

Enhance traffic safety

- In an effort to improve traffic safety in the district, District 4 did an analysis of data collision and citizen complaint information to identify target areas for directed traffic enforcement; staff members worked with the Photo Enforcement Contract Administrator to analyze each of the current photo enforcement sites.
- District 4 continued working with the Traffic Enforcement Section personnel to provide high profile traffic enforcement and truck inspection details in response to community concerns; and to provide safe and efficient traffic movement during the special events season.

Develop safer neighborhoods through community partnerships and participation

- District 4 personnel attended 147 district-wide community, business, Neighborhood Watch and HOA meetings. Weekly school visits were conducted to maintain meaningful partnerships with every elementary school, middle school and high school principal in the District, in addition, R.E.A.C.H. program was continued in the elementary schools.

- In an effort to improved communication with the community members, the distribution of the monthly newsletter was expanded to its additional 150 new members. For the business community, the Business Alliance Program was developed and implemented.

One of the Community Events held during the year.



**Fingerprinting by Detention
Officer Allen Hale**



**Guests meet and greet Sergeant Chris
Coffee and Striker**



Vin Etching

Maintain the integrity, quality and effectiveness of policing services

- The Foothills District developed a training program for employees newly assigned to District 4 for issues specific to the district (Airport, Adult Probation, hospital, wild land fires, preserve/state land boundaries and enforcement, etc.). In addition, part of the mentoring program included facilitation of temporary duty opportunities.

Commander Steve Gessell



The Special Operations Division consists of approximately 100 dedicated sworn and civilian Scottsdale Police Department employees. Personnel assigned to this area fall within one of three sections; Patrol Enforcement, Traffic Enforcement and Detention. Each respective section is led by a sworn lieutenant with the exception of Detention, which is led by a civilian-equivalent manager. These managers report to a police commander, who in turn, reports to the Uniformed Services Assistant Chief of Police.

Though diverse in job responsibilities, all three sections within Special Operations offer specialized support for other elements within the police department, primarily the Patrol Districts in the Uniformed Services Bureau. Special Operations resources are routinely called upon to support Department initiatives and assist in solving identified problems within our community with the end

goal of providing the best possible service to our citizenry.

Prevent crime and disorder

- After many months of preparation, the Special Events Unit (SEU) coordinated the busiest period in the history of SPD special event planning including the P.F. Chang Rock & Roll Marathon, Barrett-Jackson Auto Auction, Russo Steele Auto Auction, Gooding & Co. Auto Auction, Sun Country Quarter Horse Show, FBR Open and the All-Arabian Horse Show. These events were coordinated in addition to all the Super Bowl planning and Super Bowl Special events. The FBR Open set an all time attendance record of over 538,000 for the week and over 170,000 for Saturday alone. All Patrol Enforcement Section (PES) Units worked during Super Bowl week which encompassed 43 sanctioned or related events, primarily in the downtown area to include a seven day live broadcast of ESPN, showcasing Scottsdale throughout the world.
- A liquor detail was created within the Bike Unit and is responsible for 605 liquor establishments within the City. It is also responsible for liaising with the Arizona Department of Liquor Licensing and supporting them with enforcement actions in the City. This partnership has created formidable tool to be used to ensure liquor compliance is achieved throughout the City.

Respond promptly to calls for service

- The High Enforcement Arrest Team (HEAT) continued to address specific crime problems including two different narcotics cases in District 1 and narcotics and prostitution activity at a residence near a local high school. Arrests were made, drugs and contraband were seized and the residents were evicted from the home.
- Eleven motor officers were awarded the City Manager's Award of Excellence in the category of Listen, Communicate, Take Action. This award was as a result of their High Intensity Traffic (H.I.T.) approach while responding to citizen traffic complaints. It is the H.I.T. approach that every citizen who makes a complaint is personally contacted by a motor officer and that every complaint is evaluated for an appropriate response. It is estimated that the Motor Units will address over 255 citizen complaints for 2008.

- Detention officers booked over 6,000 suspects into Scottsdale City Jail in 2008. This figure represents an *8%* increase over the number of 2007 bookings during the same time-frame. Projected year-end totals exceed 14,000 which indicate a *10%* average increase in bookings for the calendar year.

Enhance traffic safety

- The Traffic Enforcement Section has been very active in education and prevention, in addition to their enforcement efforts. The DUI Squad made numerous presentations to civic groups and liquor industry employees on impaired driving and the penalties associated with DUI arrests. Motor officers have partnered with Stay Alive AZ; a group that helps teenagers make responsible choices. Through a grant awarded to Scottsdale Human Services, officers have the Simulated Impaired Driving Experience (SIDnE) as a teaching resource. SIDnE is a set of teaching tools that include fatal vision impairment goggles, an "intoxiclock" and a battery powered vehicle that simulates the effects of impairment on a motorist's skills.
- The Photo Enforcement Unit has been able to make enhancements to our surface street program. One enhancement is the enforcement of left hand turn red light runners. Another enhancement is identifying and taking appropriate enforcement action toward our most frequent photo enforcement violators.
- Motor officers developed a child restraint pocket card and a child restraint poster. 85% of child restraints are installed improperly by the parent. These resources educate the user on proper installation and direct users to the police and fire departments for assistance. 375 child seat safety posters were distributed to every obstetrician and pediatrician in Scottsdale. Year to date, motor officers have installed 361 child restraint seats.
- Partnered with Transportation and other City of Scottsdale Departments and Divisions to develop a more effective protocol of managing traffic around major road closures.
- Loop 101 Photo Enforcement Project was recognized as one of top ten entries worldwide for the 2008 International Association of Chiefs of Police Webber Seavey Award for Quality in Law Enforcement.



Develop safer neighborhoods through community partnerships and participation

- Members of Patrol Enforcement Section deployed in the Paiute Neighborhood on horseback and on bicycles. This was a combined effort with both the neighborhood association as well as investigative units in an effort to curb criminal activity through high visibility deployment.
- In an effort to identify and capitalize on opportunities to network with members of peer law enforcement agencies, Scottsdale Detention supervisors attended multi-agency

meeting hosted by Salt River on March 13th.

- The Mounted Unit participated in the Youth Corp, a City of Scottsdale Parks and Recreation program for teens during the summer. Over 230 teens participated and were assigned to various duties and departments throughout the city. Three teens were assigned to the Police Barn where they worked three days a week for about three hours a day. They shadowed the Wranglers and learned how to care for and clean up after the police horses as well as learned how and why the police use horses. It was extremely successful and will be an on-going program.
- The Mounted Unit participated in the Horse Sense graduation. Horse Sense is a partnership with the PD and the Scottsdale Unified School District for underprivileged youth. It is organized and funded by the Scottsdale Charros. At graduation, the Unit led the children in to the arena, presented the National and State colors and led the Pledge of Allegiance. The Unit then monitors the children as they show their parents what equestrian skills they have learned.



Commander Steve Gesell visited the Franklin Police and Fire High School to interact with the students. This school provides a professional curriculum for teens interested in career in law enforcement or fire science.

Maintain the integrity, quality and effectiveness of policing services

- The K9 Unit designed the course curriculum then subsequently hosted a 40 hour High Risk Deployment School, inviting K9 Units from 9 valley police agencies free of charge as well as an officer from the Royal Canadian Mounted Police K9 Unit. This school encompassed high risk deployment and use of the police canine in both urban and rural scenarios and was facilitated by the SPD SWAT Team.

- There has been an increase in the number of liquor inspections in the area.
- The Special Operations Division personnel partnered with other city staffers in crafting a new dust ordinance, required by legislation passed at the federal and State level. With the on-set of the new dust ordinance in Scottsdale, the Park Unit spent many hours in the Granite Mountain recreation area educating motorized users about the new ordinance. They partnered with the Preservation department, Off-highway Vehicle recreation groups as well as the State Land Department, State Parks and the National Forest Service to implement and distribute material to the public. Traditionally, this has been a well used recreation spot for many years and the collaboration with the other agencies was the first of its kind for the PD.



Sergeant Bryan Brown & Grayhawk



ATV training

*Lieutenant Tom Henny***Canine Unit**
Sergeant Christopher Coffee

The Scottsdale Police Departments Canine Unit was formed in 1987. The K-9 teams which consist of a sworn veteran officer and a certified dual-purpose police service dog were created to assist police personnel to search for hidden suspects, locate articles or evidence of a crime, protect officers and the public from serious injury or death, assist in the arrest and apprehension of felons, and detect the presence of narcotics and/or explosives.



L to R: Officer Travis Kerby & Lex, Officer Scott DiIullo & Spike, Officer Owen Keefe & Nitro, Sergeant Chris Coffee & Striker, Officer David Alvarado & Ranger, Officer Daniel Blackwell & Sabre



The Canine Unit participated in the 2008 Desert Dog K9 Competition, organized by SPD's Officer Owen Keefe and the Arizona Law Enforcement Canine Association. This competition tests the handler and the dog in a number of disciplines. This year, there were 54 K9 teams from 13 different agencies, both in state and out of state. Just like in the past, the unit excelled and took home several awards.

Bike Unit *Sergeant Robert Bonnette*

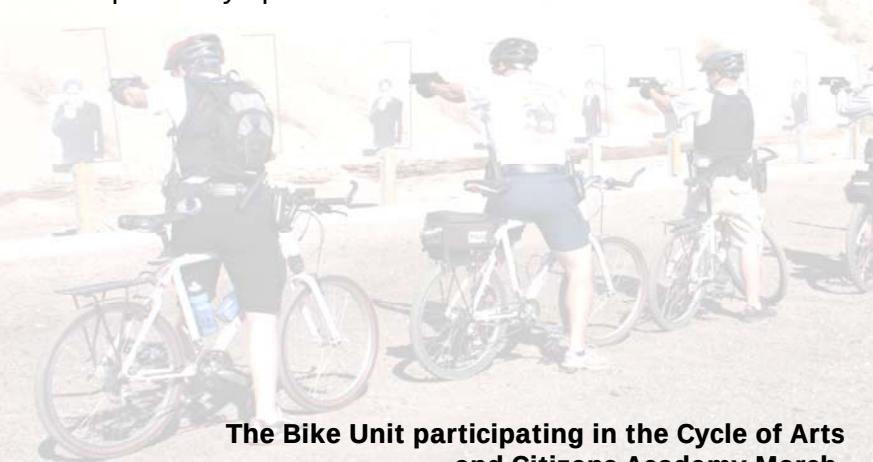
The Scottsdale Police Bike unit is a special assignment team comprised of six IPMBA certified bike officers and one Police Sergeant. The Bike Unit's mission is to act for District Commanders as a rapid response team in solving community based problems. The Bike Unit therefore identifies, creates and implements many challenging enforcement operations.

The Bike Unit conducts surveillances, patrols the urban parks, assists with the homeless, and is responsible for city-wide liquor enforcement. Bike Officers frequently partner with other special operation teams within our department. A mountain idly mobile and covert is bike officer's ability to be rapidly mobile and covert is oftentimes unmatched! For these reasons, assignments are frequently challenging and work hours can be harsh.

The Scottsdale Police history. It began in 1991 started to patrol the old since expanded into the Bike Team members instructors by the Mountain Bike Association, These bike instructors -wide "Bike Officer Reserve" officers in each of the three to complete a 40 hour school and then an

Bike Unit has a rich when two officers downtown area. It has other areas. Half of are certified as in-International Police also known as IPMBA. oversee the Department Program." Patrol off-districts are encouraged basic police cyclist annual refresher class.

The Unit also plays a significant role at Scottsdale's Signature Events. The Bike Unit has recently provided a presidential escort at the Phoenix/FBR Open Golf Tournament and bicycle patrols at the Scottsdale Stadium spring training baseball games, the P.F. Chang Rock and Roll Marathon, the Parada del Sol Parade and Rodeo, and the annual Special Olympics Torch Run.



The Bike Unit participating in the Cycle of Arts and Citizens Academy March.



HEAT Unit *Sergeant Scott Smith*

The High Enforcement Arrest Team (HEAT) was established in 1998 as part of a community based policing grant. The HEAT unit is comprised of five Detectives and one Sergeant and falls within the Patrol Enforcement Section of the Uniformed Services Bureau. The unit is primarily responsible for community based policing problems as well as quality of life issues for the entire city.

The HEAT unit, also commonly referred to as the "Problem Solving Surveillance Squad" is primarily tasked with assisting the Uniformed Services Bureau with crime related issues and community



problems. The HEAT unit uses a variety of enforcement techniques to target high crime areas, frequent offenders, or activities that heavily impact the community. HEAT Unit Detectives accomplish this by assuming the lead problem-solving role and coordinating the response of the community members, patrol officers, detectives, crime analyst, other appropriate units and outside agencies.

HEAT unit Detectives use a variety of traditional and non-traditional methods in an effort to reduce crime trend hot spots, deter future crimes, identify perpetrators and arrest suspects in the commission of a crime. Non-traditional methods include the use of ruses, decoy operations, covert surveillance, use of informants, and undercover operations. These methods increase the probability that suspects will be identified and arrested quickly thereby reducing their ability to commit future crimes. The patrol officer does not typically have the training, time, support or resources available to address certain crime problems. This is what makes the HEAT unit such a valuable resource to the police department and citizens of Scottsdale.

The HEAT unit also assists patrol during emergency calls for service by providing immediate follow-up to locate and apprehend suspects in the city or outside the city using non-traditional methods. HEAT also provides patrol with an additional squad of tactically proficient officers when these skills are needed during an emergency call for service.



Mounted Unit *Sergeant Bryan Brown*

The Scottsdale Police Department full time riders and 5 reserve from various other divisions utilized when needed.

The officers and their neighborhoods, the district, shopping malls, special events held in play a vital role in Search

The Scottsdale Police recognized by its peers the United States. The mounted training school year police students from come to Scottsdale to mounted police training

The Mounted Unit the Parks and Program by hosting during the summer. cleaning the stalls, cleaning and and exercising the along side the had the opportunity of skills and knowledge horses, such as equine health care issues. The in this program have been jobs and are very hard workers.

Mounted unit has 8 horses, 5 riders. The reserve riders come of the police ranks, and are

mounts patrol City parks, downtown entertainment concerts and any large Scottsdale. They also and Rescue operations.

Mounted Unit has been to be among the best in unit hosts the largest in the country. Each across the country receive the finest available.

has continued to support Recreation Youth Corp three youth volunteers Their duties include grooming the horses, maintaining equipment horses. While working Wranglers they have to learn a multitude about working with care, behavior, training, three girls participating enthusiastic about their

Youth volunteers Emily Andrews and Molly Kinghorn assisting Wrangler Terry Thompson as part of the Youth Corp Program.



Parks & Preserve Unit
Sergeant Jeromie O'Meara



The Parks & Preserve Unit is comprised of two officers supervised by one sergeant. Each officer will be certified in 4x4 driving, mountain biking, and all terrain vehicle (ATV) riding. The Parks & Preserve Unit's primary role will be to proactively patrol and enforce criminal code violations in the urban parks and on the over 265 miles of trails in the Preserve and state lands.

The Parks & Preserve Unit will work closely with the Parks and Recreation Division to identify and address the needs in the urban parks. The unit will also work closely with the Preserve Director and the preserve stewards to identify issues unique to the Preserve and state lands. Partnerships will be created with the Arizona Bureau of Land Management, Arizona State Land Department, and Game and Fish to ensure the unique needs of Preserve and state land areas are met.

Officers will utilize foot patrols, mountain bikes, 4x4 trucks, and ATVs to patrol the areas. Officers will also employ a variety of tactics in patrolling the areas including full uniform and plain clothes details with saturation enforcement and education details. Officers will take an active role during search and rescue operations in the Preserve and state lands.



Lieutenant Pat Connor

Motor Unit

Sergeant James Dear

Sergeant Doug Dirren

The Scottsdale Police Motor Unit consists of two squads of officers, each supervised by a sergeant. These highly skilled officers operate high performance motorcycles in their service to the citizens of Scottsdale. The motto of the Motor Unit is "Our Service Saves Lives". The primary goal of the Motor Unit is to modify dangerous driving behavior through education and enforcement. They are dedicated to reducing traffic collisions, injuries and fatalities by addressing the factors that cause them. Dangerous behaviors include speeding, drug and alcohol consumption, mobile phone usage to include text messaging and aggressive driving. These are just a few of the variables that directly contribute to collisions. Motorcycles are utilized by traffic officers due to their efficiency and effectiveness. All motor officers complete a rigorous training course and must demonstrate their riding proficiency regularly.

The primary focus of the Motor Unit is traffic enforcement. In addition to traffic enforcement, these officers investigate motor vehicle collisions, direct traffic, investigate impaired drivers, inspect commercial vehicles and inspect/install child restraints.

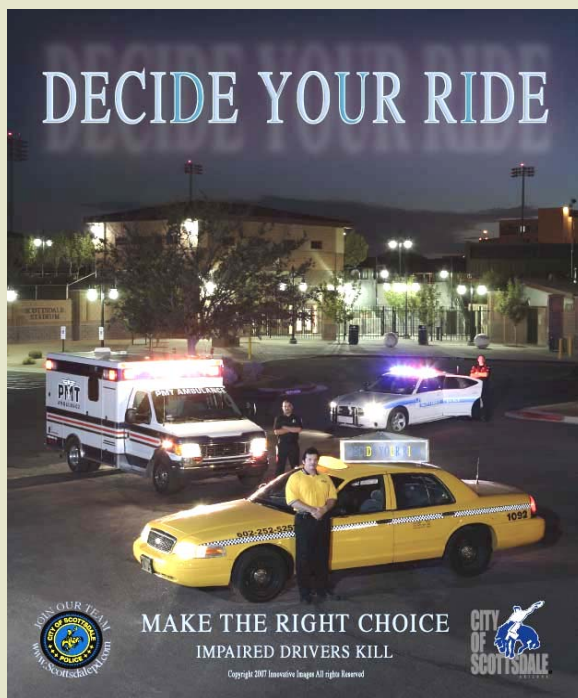
In addition to their motorcycle, motor officers use other specialized equipment such as tint meters to measure illegal window tinting, RADAR and LIDAR to measure vehicle speeds, and portable breath testers to check for the presence or absence of alcohol. Motor officers focus their enforcement efforts at high collision locations and areas of citizen concern throughout the City of Scottsdale. They address every citizen complaint and evaluate the best course of action which may include a multi-faceted approach and use of problem solving techniques.



Sergeant Jim Dear, Officer Kenneth Moore, Officer Ramsey Campbell, Officer Mark Johnson, Officer Ken Strohmeier and Officer Tom Houk.

Night Time Squad *Sergeant Robert Rucker*

On the average weekend night, 1 out of every 7 drivers is driving under the influence. In 2004, there were 1,120 fatal vehicle collisions in Arizona. Of those, 470 (42%) were alcohol related. The Scottsdale Police Department is attacking this issue vigorously by establishing the Nighttime DUI Squad. The unit's primary mission is to increase DUI deterrence and decrease the number of alcohol related crashes, injuries, and deaths. In unmarked patrol cars, officers prowl the roadways looking for impaired and unsafe drivers. Every night the unit does its' part to educate the public and prevent impaired drivers from injuring or killing themselves or any countless number of innocent victims while committing a crime that is 100% preventable.



Scottsdale Police Department participates in the East Valley DUI Task Forces every year. Shown above is the Scottsdale PD's Make the Right Choice poster; below, Lieutenant Pat Connor addressing the media at one of the events.



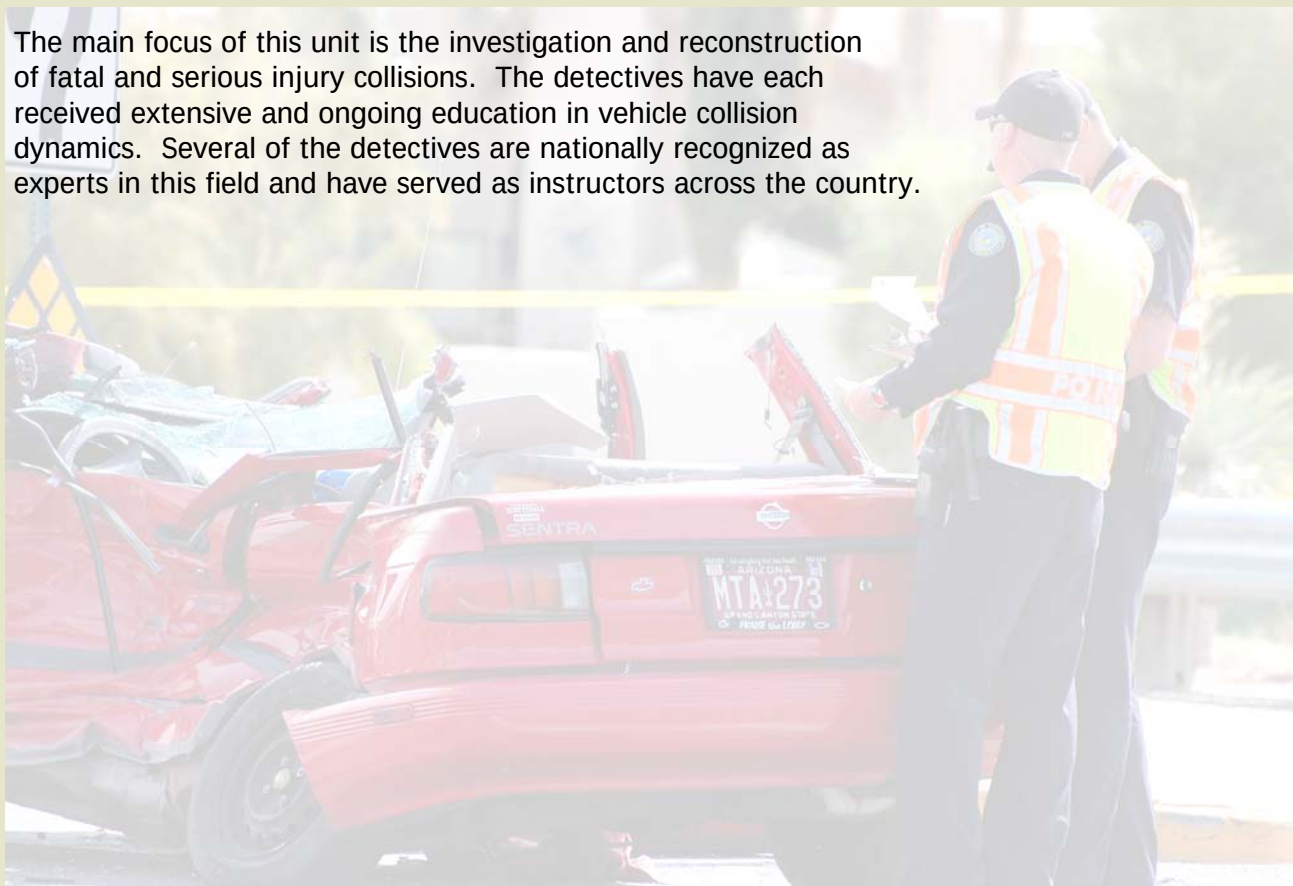
Vehicular Crimes & Reconstruction Unit *Sergeant James Butera*

The Vehicular Crimes and Reconstruction Unit consists of one sergeant, four detectives, one police aide and two reserve police officers.



The Unit investigates vehicle related aggravated assaults and felony DUI cases. All of the sworn members of the Unit serve as Commercial Vehicle Safety Inspectors and performed over 900 inspections on commercial vehicles last year alone. The Unit is committed to making our city's streets safer by working with other city departments such as Traffic Engineering and Citizen and Neighborhood Resources.

The main focus of this unit is the investigation and reconstruction of fatal and serious injury collisions. The detectives have each received extensive and ongoing education in vehicle collision dynamics. Several of the detectives are nationally recognized as experts in this field and have served as instructors across the country.



Special Events *Sergeant Mike Reardon*

The Special Events Unit is responsible for assuring the safety at the city events. The work entails event planning and working closely with other city departments, police agencies and private employers. In addition, the SEU sergeant fills the requests for off-duty employment.

Some of the events include the Torch Run, FBR Open, Parada del Sol, spring training games, PF Chang's Marathon, Scottsdale Culinary Arts Festivals and others.

The Scottsdale Leg of the Law Enforcement Torch Run on May 2nd.

The Law Enforcement Torch Run raises money and awareness for Special Olympics Arizona. The Run takes place across the state over a five day period just before the Annual Special Olympics Arizona Summer Games. At the end of the five days, the run culminates at the Opening Ceremonies where the law enforcement personnel run the torch into the ceremonies (the Final Leg) and light the "Flame of Hope" to officially open the Games.



Below... Officers on patrol at the FBR Open

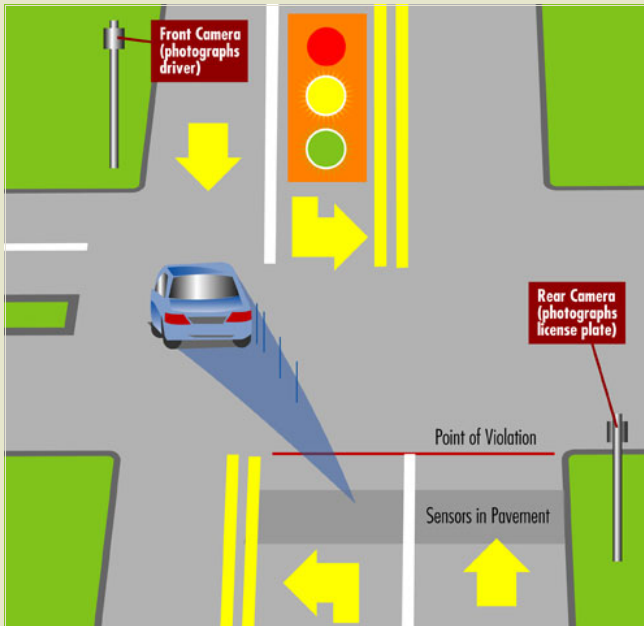


Photo Enforcement *Bill Moloney*

The City of Scottsdale has used photo enforcement technology since 1996 to supplement Police Department efforts to reduce red-light running and speeding. The city today contracts with a vendor to operate photo enforcement cameras at nine fixed locations and in four mobile photo enforcement vans.

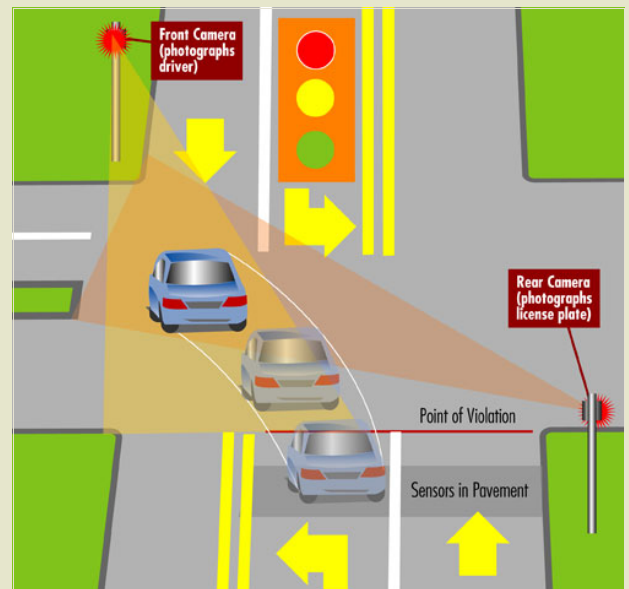
Scottsdale also conducted the nation's first test of photo enforcement technology on a freeway in 2006 and 2007. Responsibility for the program on the Loop 101 has since been transferred to the Arizona Department of Public Safety.

In August of this year, Scottsdale began activating photo enforcement that monitor left-turn movements. The cameras photograph drivers who enter the intersection after the light has turned red. Vehicles that enter the intersection on green or yellow will not be photographed.



Cameras will **not flash** if you pass the “point of violation” on green or yellow.

Cameras **will** flash if you pass the “point of violation” after the light turns red.



Manager Jeff Landrum

Under the supervision of the Police Detention Manager, the Detention Officer performs the duties associated with the operation of a jail, the booking and processing of arrested persons, and the welfare and security of prisoners. In addition, they maintain jail facilities and equipment and must comply with related departmental and state laws.



The duties of the Detention Officer in processing the prisoner include taking mug shots, fingerprinting and conducting searches. This individual is also responsible for administering intoxilyzer tests to suspects requiring skillful, controlled manipulations. A Detention Officer operates a PACE/ACIC/NCIC terminal to retrieve warrant and records information on prisoners.

In 2008, Detention Officers booked over 6,000 suspects into Scottsdale City Jail. The Unit also continued to provide support to other units of the department. This year, it has expanded its role with on-site booking and releases at the FBR and assisted with the DUI Task Force.



Lieutenant Tony Gibson

The Emergency Preparedness Section oversees all homeland security training, planning and coordination and emergency preparedness for the Police Department. The Lieutenant in charge of this section directly reports to the Uniformed Services Bureau Assistant Chief.

The Emergency Preparedness Section played a significant role in the development of Operational plans for Downtown events prior to and during the Super Bowl week-end and the FBR Open.

During this time period, the Emergency Preparedness Section also accomplished the following:

- Staff members participated in the Regional and City pandemic planning and policy development.
- Completed the rollout and training of the new Automated External Defibrillation (AED) units, and implemented the new Police 30 Day Tow program.
- Conducted scenario based critical incident response trainings for top police and fire staff, another for lieutenants and battalion chiefs, and a third one for lieutenants, communications division, commanders, the Scottsdale and Cave Creek school districts

In September 2008, Moments of Truth (MOT) debuted at the Scottsdale Police Department. Moments of truth in policing is a philosophy that views each police contact as an opportunity to prevent and reduce crime by winning the respect, trust and support of the community. It is modeled after Jan Carlson's approach to customer service while serving as CEO of Scandinavian Airlines in the later 1980's.

With the inception of the community policing philosophy and the renewed focus on crime prevention in the early 1990's, the Scottsdale Police department recognized early on that safe communities are developed and maintained through community partnerships and participation. The public's willing cooperation to help prevent crime and disorder is the cornerstone of our system of policing as well as the other significant factor that has contributed to Scottsdale's considerable crime reduction in recent years.

The Scottsdale Police Department shares Carlson's view of "moments of truth" and will implement the philosophy within our department viewing each citizen contact as an opportunity to win the respect, trust and support of the community. Recognizing the community as the first line of defense against crime and the most essential component in preventing it, moments of truth contacts will reinforce the community's resolve to help us develop safer neighborhoods through community partnership and participation.

Since it's inception in September, moments of truth encounters were highlighted to promote and recognize quality customer service provided by Scottsdale Police Department employees. A page entitled "Moments of Truth" can be found in the department's webpage. Here are just a few examples.

"Just a note to tell you how lucky you are to have Officer Brian Steel on the staff. I am 85 years "young" and he stopped me on the way out of a parking lot to tell me I had a flat tire. He said he'd be happy to change it. He did just that and was so courteous and helpful; I just had to let you know!

September 2008

It is such a good feeling for me personally to write this letter to inform you of a job well done!"

An employee of the company was a victim of forgery/ theft. Both victim and business president expressed not only their sincere gratitude but admiration for the professionalism and excellent customer service from everyone involved in the case.

"All of your personnel involved in this effort acted in a very professional manner, exhibiting a high degree of integrity in addition to displaying good character traits. My experience as a former law enforcement officer only adds credibility to my strong opinion that Scottsdale, Arizona has one of the best law enforcement agencies I've had contact within my many years of working the public sector and now, more recently, the private sector."

Special thanks to Officers Tim Edwards, Steve Hash, Kevin Murray, E.J. Haines, Detectives Frank Griffiths, Trevor Anderson, Stacy Juarez, and Lt. J.R. Parrow for a job well done.

August 2008



Moments of Truth

In August of 2008, the High Enforcement Arrest Team (HEAT) received a tip from Patrol of suspicious activity occurring at a Scottsdale residence. During the investigation, it was learned that prostitution and drug activity was prevalent at the residence. It was also learned through the School Resource Officers that the prostitute had a son who had attended the local high school but had been withdrawn the first week of classes. According to the assigned CPS Case Worker, the boy's mother was one of the worst parents that he had encountered in his 10+ years of work.

A search warrant was served in September of 2008 and three adults were arrested for a variety of drug/weapons/prostitution charges. Officers discovered that the mother rendered her prostitution services in the room directly next to boy's bedroom. In fact, he was often in his room when the activities took place. The boy and his mother shared the bathroom in which we found numerous used syringes containing heroin and methamphetamine. Officers contacted the boy's aunt, who took custody of him the night of the arrest. She took him to her residence and called another sister who lives in upstate New York and asked if they would take him in. The sister and her husband were excited to have their nephew live with them.

In ensuing conversations with Officer Hartman, the aunt conveyed the following: "They are thankful that SPD stepped in when we did so that their nephew would have a chance in life. The couple is petitioning the Courts for his adoption and they have already been awarded temporary guardianship. The boy received his second quarter grades at school and is on pace to make the A-B Honor Roll. He is involved in after school activities and is making progress psychologically as well. He is seeing a counselor and has "come a long way". He now has his own room, new clothes, and eats dinner at the table with them every night. They plan on fighting to keep custody no matter what his mother decides to do with her life. The point of the story is that the aunt and her husband sincerely want the best for their nephew and are giving him a "normal" childhood...one that he would not have had if he was still with his mother."

"From the day I called the Scottsdale Police Department to report the theft; I got the most incredible service. I was called back very promptly and a report was taken. I was then contacted by Detective Laurie Swanson. I cannot begin to tell you how impressed I was by this officer. She handled both questions and situation with intelligence, care & grace. You cannot imagine my shock when she called me later and said that she thought they had recovered my ring from a pawn shop. She was so incredibly efficient that I couldn't stop praising your department to all our family and friends. We commend the exceptional performance of Det. Swanson."

"On Tuesday morning, my husband and I went to the police station to pick up my ring. From the gentleman at the front desk to the woman in Property, we were treated beautifully. A couple of different officers, who came in the station while we were waiting, asked us if we needed help. My husband and I know that this sort of attitude comes from the top. Obviously, you must treat your staff that way and expect them to treat the public in the same fashion. We commend you on the performance of every person we encountered. Thank you for everything your department did for us."

October 2008

Conventional wisdom holds that volunteer work is a win/win situation. Both the volunteer and the community win.

Employees of the Scottsdale Police Department have reached out to support many organizations, programs and events. Here are just a few of these volunteer opportunities.

Pat's Run is a 4.2 run/walk to celebrate the life of former ASU football star and Army Ranger, Pat Tillman. Proceeds from the race benefit the Pat Tillman Foundation and its *Leadership Through Action* initiatives.



The participants from Scottsdale Police Department

Blue Ribbon Fund Raising Campaign Thanks to the generosity of the members of the Scottsdale Police Records Department who raised \$136, and donations from officers totaling almost \$200 during the blue ribbon campaign. All the monies raised was matched by POSA and donated to domestic violence shelters.



Tip A Cop Fundraiser On Thursday, April 24th of this year, a number of police employees put on serving aprons as celebrity waiters to receive “tips” for the Arizona Special Olympics. The event was held at the Claim Jumper Restaurant on 7000 E Shea Boulevard.



Sergeant Mike Reardon greeting the restaurant patrons



Officer Jason Glenn and Police Aide Cory McCann were celebrity waiters for the evening.

Special Olympics Unified Triathlon The Special Olympics Arizona depends on and succeeds due to the time, energy, dedication and commitment of volunteers. Employees from the department including Communications Dispatchers Sherri Hawkins and Tricia Leal volunteered at this inaugural event held August 16, 2008 in Scottsdale.

Back to School Shop with a Cop is a 3 day POSA event teamed up with Vista del Camino clothing bank. This year's event was held from August 4 - 6. Over 500 kids came to the center and shopped for new clothes, shoes, and school supplies. They also received free haircuts donated by stylists from all over and provided each kid with a Kid ID, digital fingerprinting and photos of the kids for the parents.



Patiently waiting their turn



Fingerprinting



Volunteers eagerly awaiting



Creating the Kid IDs

Rescue Me is one of the many Invisible Children awareness charity events. On April 25th, hundreds including Scottsdale PD Communications employees marched through Tempe and spent the night in a field. 100 cities around the world participated in this event to bring awareness to the war-affected children of northern Uganda.



Shop with a Cop Christmas is a special POSA day of pampering for underprivileged kids. 189 kids were treated to a delicious breakfast at the Scottsdale Granite Reef Senior Center and a Christmas dream come true shopping trip to Target. 150 law enforcement professionals from Scottsdale PD and other agencies were on hand to make the event truly meaningful for these special kids.



Kids lining up with anticipation!



Registering



Officer Danny Garcia and an eager shopper



Santa checking out the wish lists

Christmas Caroling at a local senior home Records staff and family members gathered this year to spread holiday cheer at the Scottsdale Village Square Nursing Home. They sang Christmas carols, handed out holiday cards and homemade goodies, and spent individual time visiting with each resident.



Records Specialist Melissa Greenhagen and some family members meet and greet a resident at the senior home.



Picture above, the group caroling, Patrick Priel and Kathy Jackson spending one on one time with the residents.



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To share commendations or concerns, you may email the Internal Affairs Unit at
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