

SCOTTSDALE POLICE DEPARTMENT



2007 ANNUAL REPORT

SCOTTSDALE, ARIZONA



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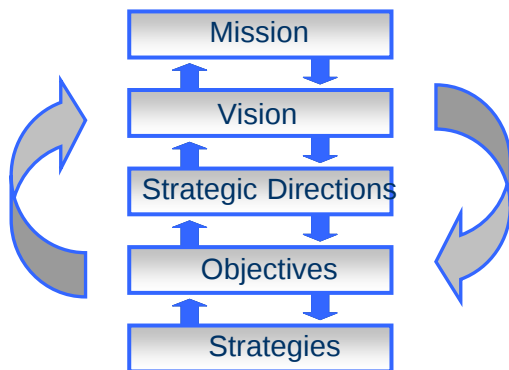
The Scottsdale Police Department proudly serves the City of Scottsdale, a vibrant southwest community of more than 225,000 persons spread over an area of 185 square miles. The Department remains a progressive and innovative law enforcement agency, possessing strong values that emphasize ethical behavior, principled decision-making, commitment to serving the community and an appreciation for diversity. The organization is proud to be nationally accredited by the Commission on Accreditation for Law Enforcement Agencies, reflecting the commitment to the Department to constantly improve the quality of service provided to the citizens of Scottsdale.

Our Mission

The Scottsdale Police Department in partnership with the citizens of Scottsdale, recognizes the changing needs of our community and law enforcement's role in addressing those needs. Furthermore, we pledge Excellence, Initiative and Integrity to enhance the quality of life throughout the city, knowing those we serve deserve no less.

Our Vision

"The Scottsdale Police Department is a professional organization with exemplary leadership and employees. We are known as a community that is safe and secure, and have reduced the fear of crime for all of our citizens and visitors. We have collaborative working partnerships with the community and City government. Our resources, including finances, technology and staffing levels, are aligned with our 5-year strategic directions."



DEFINITIONS
Mission <i>Is a statement of the general purpose of the organization.</i>
Vision <i>Is an image of how the organization desires to operate in the future.</i>
Strategic Directions <i>Are derived from the Department's Mission & Vision & are high-level statements of what the organization desires to achieve.</i>
Objectives <i>Are derived from & support the stated Strategic Directions. Objectives are statements of the general means by which the organization will work to meet the Strategic Directions.</i>
Strategies <i>Are statements of how each Objective will be addressed. Strategies might incorporate multiple initiatives or projects, & are designed to produce measurable results.</i>

Scottsdale Police Department

- ◆ From the Desk of Chief Rodbell
- ◆ 2007 City of Scottsdale Statistics (At A Glance)
- ◆ 2007 City of Scottsdale Crime Clock
- ◆ Command Staff
- ◆ Department Organization
- ◆ Awards and Recognition





From the Desk of Chief Alan Rodbell

Scottsdale's exceptional quality of life is based on a simple foundation. When people work together, great things can be accomplished.

The formula extends to public safety. Crime prevention and enforcement require more than a great police force. It also takes a strong partnership with citizens and a community that cares. As Police Chief, I am honored to work with a department of highly trained and dedicated officers and continue to be inspired by our supportive, engaged residents. That partnership made Scottsdale a great, safe place to live in 2007.

We continued our commitment to community policing, building partnerships with homeowner's associations, Block Watch groups, the Partners for Paiute support group at the Paiute Community Center and through Conexiones, a group dedicated to Hispanic communities in Scottsdale. All of these efforts are aimed at delivering quality, first-line services to the community.



Our crime prevention efforts involved proactive steps to reduce crime. We held 12 Vehicle Identification etching events to deter auto thieves. We also held six "Shred-it" events, where residents took advantage of bulk shredders to destroy discarded papers containing personal information.

Many police construction projects continued in 2007. One we are particularly proud of is the new Police Communications Center. It opened in May and provides Communication staff with an expanded work area, training room and state-of-the-art electronics. The District Three station and the Hontz Training Facility were both expanded in 2007. The beginning construction stages for the new Police Crime Lab, Property & Evidence facility as well as the new District One building have started and ground has been broken. The expansion/consolidation of the District One Jail is currently in progress, along with the completion of the security station at One Civic Center.

A total of 346,404 calls were dialed in the Communications Center in 2007. 106,164 were 911 Emergency calls for service; 36,244 of those calls resulted in generated department reports. 90.17% of the total 911 Emergency calls received were answered in less than 10 seconds and 98.35% were answered in less than 20 seconds.

Our Personnel Unit received about 2,000 applications for sworn and civilian positions with the department. Of those, we hired 113 people and assigned 10 additional volunteers to help protect and serve the residents of Scottsdale. Among the new hires were three new municipal security guard positions to provide a uniformed, armed security presence at Scottsdale's City Hall.

Scottsdale is a safe community in which we live, work and play. Our violent crime rates have traditionally been low and 2007 was no exception. Burglary, auto theft and arson were all down in 2007. The five homicides in 2007 match the number of homicides in 2006. All five were solved within a week. Thefts showed a minimal increase and our detectives worked hard on tracking leads. As of July 2007, our detectives have recovered almost \$9 million in stolen property and automobiles.

Our photo enforcement program continues to help make the streets of Scottsdale safer. Motorists



From the Desk of Chief Alan Rodbell

seem to be getting the message to slow down and avoid red lights. A 2007 study conducted by the Arizona State University found that the Loop 101 Photo Enforcement Program reduced the number of speeders along Scottsdale's section of the freeway and reduced the number and severity of collisions. The Loop 101 program, started by Scottsdale in 2006, underwent a transition in 2007. The freeway photo enforcement cameras were taken over by the Arizona Department of Public Safety. The program is expected to continue making the freeways in Scottsdale a safer stretch of roadway.

In 2008, we look forward to continuing our goals to prevent crime and disorder, respond promptly to calls for service, enhance traffic safety, develop safer neighborhood through community partnerships, and maintain the high quality of our police to the community.

I appreciate this opportunity to personally thank the citizens for helping us make Scottsdale a safe and thriving community.

Sincerely,

Alan G. Rodbell
Chief of Police



2007 City of Scottsdale Statistics

- ♦ Year of Incorporation1951
- ♦ Population (est).....240,410
- ♦ Maricopa Co. Population (est)3,880,181
- ♦ Arizona Population (est).....6,338,755
- ♦ Elevation.....1,260 feet above sea level
- ♦ City Slogan “The West’s Most Western Town”
- ♦ Area Covered by SPD184.2 square miles

- ♦ City Budget.....\$496, 839,424
- ♦ Police Department Budget\$84,893,070
- ♦ Sworn Officers433
- ♦ Civilian Employees 287.6
- ♦ Total Calls For Service346,404
- ♦ Police Reports Processed.....38,928



2007 Crime Clock

	2006	2007
<i>One murder occurs every</i>	<i>73 days</i>	<i>73 days</i>
<i>One robbery occurs every</i>	<i>2 days</i>	<i>3 days</i>
<i>One sexual assault occurs every</i>	<i>5.6 days</i>	<i>9 days</i>
<i>One aggravated assault occurs every</i>	<i>1.3 days</i>	<i>1 day</i>
<i>One violent crime occurs every</i>	<i>17 hours</i>	<i>20 hours</i>
<i>One motor vehicle theft occurs every</i>	<i>8 hours</i>	<i>12 hours</i>
<i>One burglary occurs every</i>	<i>5 hours</i>	<i>6 hours</i>
<i>One theft occurs every</i>	<i>2 hours</i>	<i>2 hours</i>
<i>One arson occurs every</i>	<i>7 days</i>	<i>12 days</i>
<i>One property crime occurs every</i>	<i>1 hr. 43 min.</i>	<i>1 hr. 4 min.</i>
<i>One violent or property crime occurs in the City of Scottsdale every</i>	<i>59 minutes</i>	<i>1 hr. 1 min.</i>

SOURCE: Uniform Crime Reporting (UCR)
Prepared by the Crime Analysis Unit 2008
Scottsdale AZ Police Department



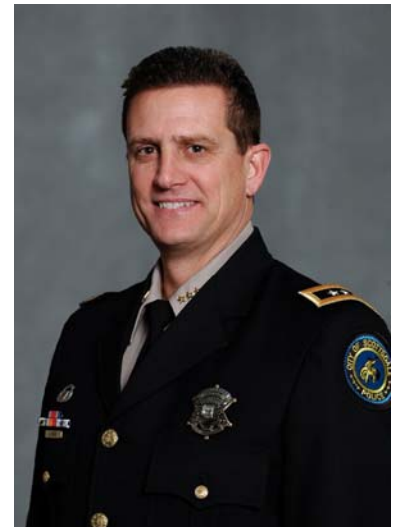
Alan G. Rodbell
Chief of Police

- ♦ Member, International Association of Chiefs of Police
- ♦ Member, Federal Bureau of Investigation Academy Associates
- ♦ Member, Arizona Association of Chiefs of Police
- ♦ Member, East Valley Chiefs of Police Association
- ♦ Member, East Valley NAACP
- ♦ Member, Latino Peace Officer's Association
- ♦ Member, AZ Black Law Enforcement Officer's Association
- ♦ Member, Leadership Montgomery
- ♦ President, Communities Celebrating Diversity Committee
- ♦ Advisory Board Member, Scottsdale Leadership
- ♦ Board Member, LINKS Collaborative
- ♦ Board Member, Health World
- ♦ Grande Member, Scottsdale Charros

John Cocca

Assistant Chief of Personnel Development/
Investigative Services Bureau

- ♦ Member, International Association of Chiefs of Police
- ♦ Member, Arizona Chiefs Association
- ♦ Member, FBI National Academy Arizona Alumni Association
- ♦ Member, Scottsdale Leadership Alumni
- ♦ Member, Scottsdale Criminal Justice Team
- ♦ Paradise Valley School District Parent Advisor for Mountain Trail Middle School
- ♦ Member, East Valley Chiefs of Police Association
- ♦ Member, NAACP Maricopa County Chapter
- ♦ Chairman, Arizona Law Enforcement Academy Users Committee





Sean Duggan

Assistant Chief of Uniformed Services Bureau

- ◆ Member, International Association of Chiefs of Police
- ◆ Member, FBI National Academy Arizona Alumni Association
- ◆ Member, FBI Law Enforcement Executive Development Association
- ◆ Member, Arizona Chiefs Association
- ◆ Member, International Police Association
- ◆ Member, East Valley Chiefs of Police Association
- ◆ Member, World Affairs Council of Arizona
- ◆ Member, Scottsdale Criminal Justice Team
- ◆ Member, Scottsdale Fraternal Order of Police Lodge #35
- ◆ Member, CEO Forum

Helen Gandara-Zavala

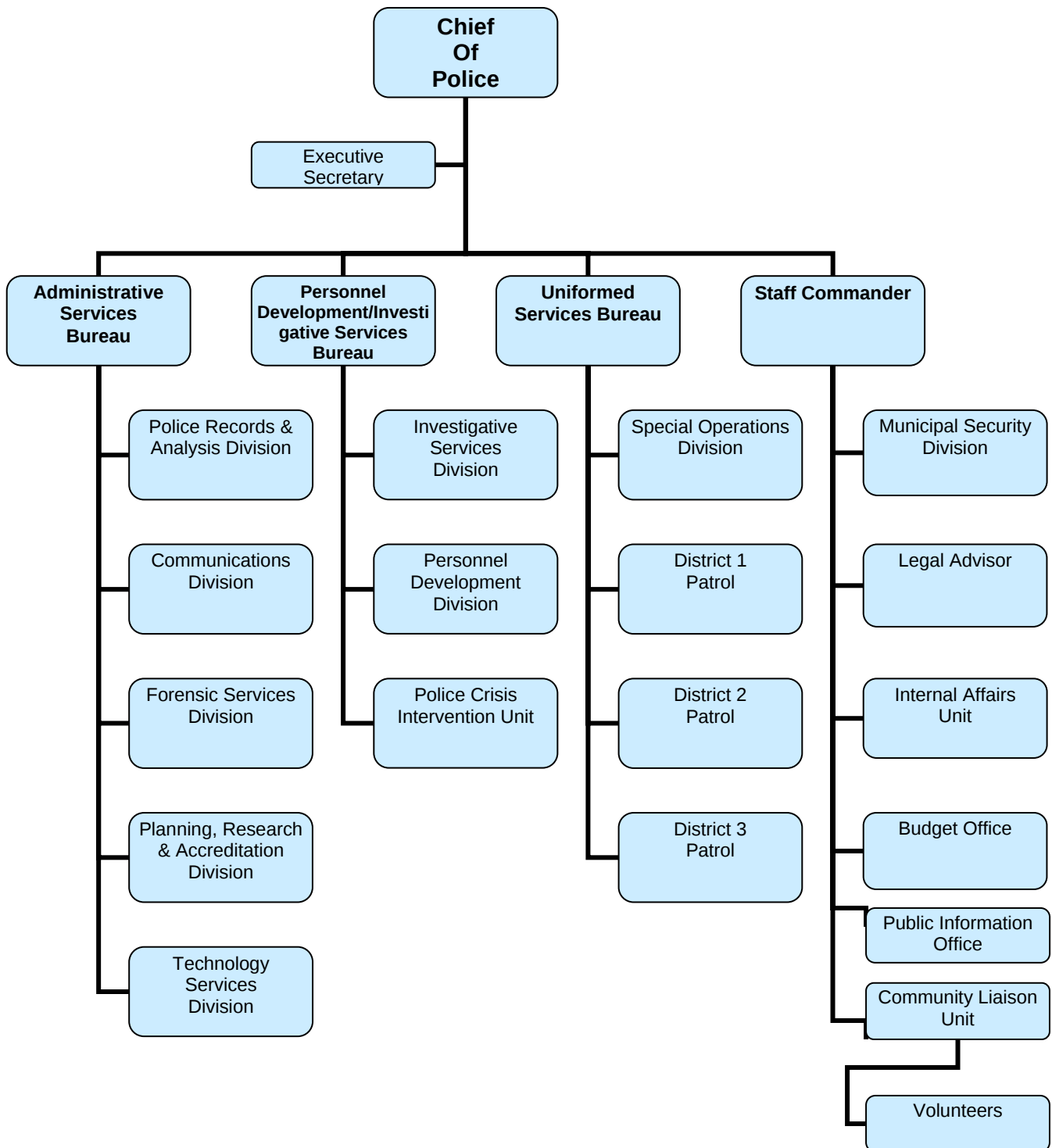
Director of Administrative Services Bureau

- ◆ Member, National Association for Women Law Enforcement Executives (NAWLEE)
- ◆ Member, City of Scottsdale Technology Board
- ◆ Member, City of Scottsdale Criminal Justice Technology Team
- ◆ Member, Scottsdale Diversity Advisory Committee
- ◆ Member, Community Celebrating Diversity Committee/MLK Planning Committee
- ◆ Chairperson, Conexiones Community Collaborative
- ◆ Member, Mujer, Inc.
- ◆ Member, Scottsdale Leadership Alumni
- ◆ Member, MAG911 Oversight Team
- ◆ Community Advisor Board Member, Southwest Interdisciplinary Research Center (ASU)
- ◆ Commissioner, Arizona Juvenile Justice Commission
- ◆ Co-Chair, Arizona Juvenile Justice Commission Disproportionate Minority Contact Subcommittee
- ◆ Founding Member, Scottsdale Neighborhoods in Action
- ◆ Member, East Valley Chiefs of Police Association





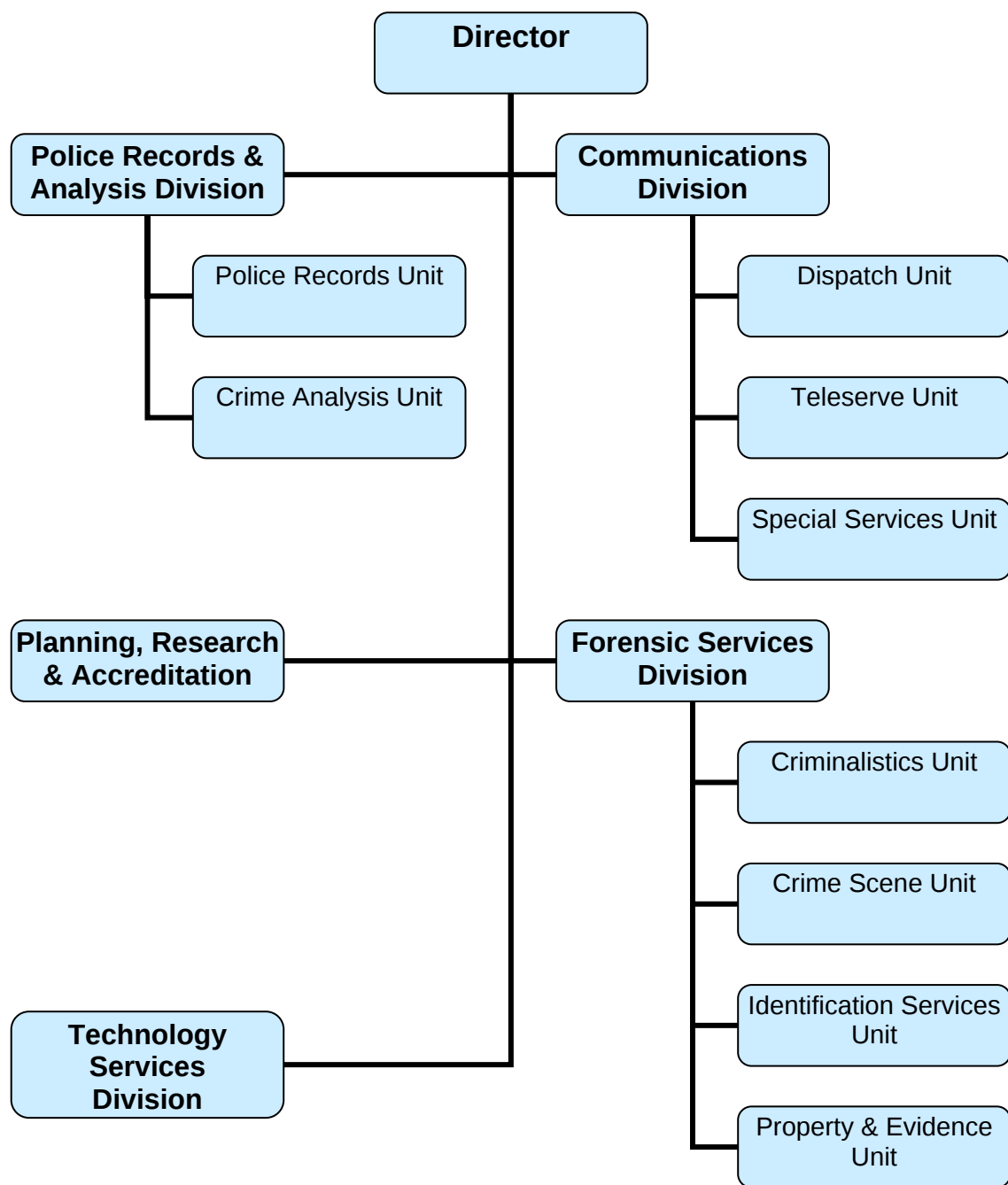
Department Organization





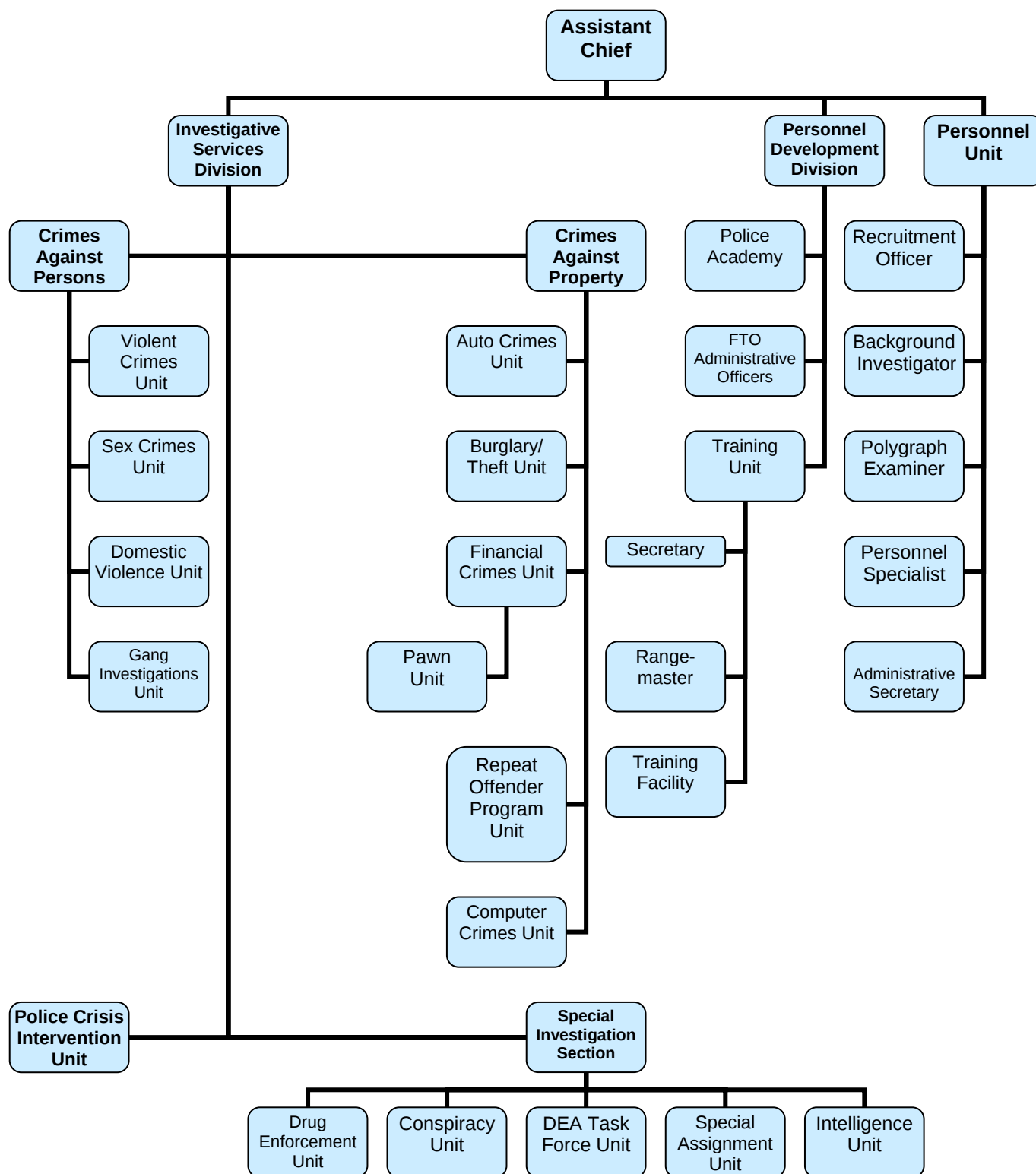
Department Organization

Administrative Services Bureau



Department Organization

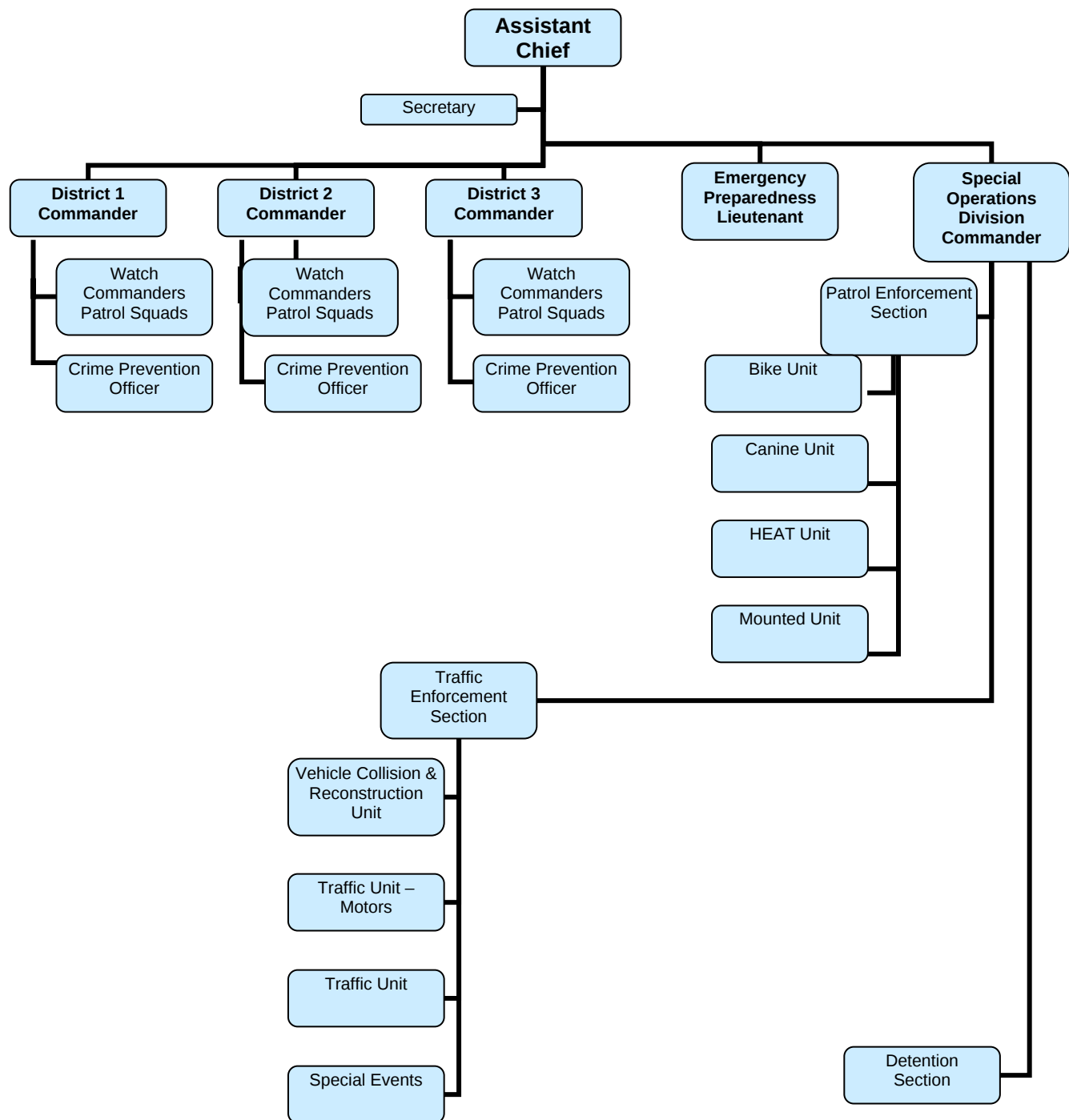
Personnel Development / Investigative Services Bureau



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Department Organization

Uniformed Services Bureau





Awards & Recognitions

Chief's Awards of Excellence for 2007

Police Supervisor:

Lt. Craig Chrzanowski
Sgt. Todd Larson (tie)

Civilian Supervisor:

Detention Mgr. Jeff Landrum

Patrol Officer:

Officer Danny Garcia, Jr.

Special Assignment Officers:

Officer Jim Hill

Rookie Officer:

Officer Gabriel Collins

Police Aide:

Police Aide Janet Smith

Civilian Employee:

Scott Peacock,
Crime Analysis Unit

Volunteer:

Steve Zimmerman,
Volunteer In Policing

Trainer, Sworn:

Officer Michelle Frampton

Trainer, Civilian:

Mark Carpenter, Elizabeth Williams,
Lisa Dilbeck & Kathleen Martin,
Crime Scene Unit (joint nomination)

Explorer:

Josh Levin

Special Contribution to the Agency's Future:

Personnel Unit

Team Award:

Records Unit Training Team – Supervisor Glenda Hanks, Elaine Rodriguez,
Cyndi Bautista, and Cecilia Valenzuela

City Manager's Awards of Excellence for 2007

Innovate & Plan for the Future Award:



Planning Analyst Debra Allemang and Planning Manager Will Davis.

Debra and Will have been instrumental to the success of the police strategic planning efforts and have helped the department create a process that has been recognized internationally as a best practice in law enforcement. They co-authored an article titled, "Strategic Planning as a Management Philosophy" that was published in the December 2006 issue of Police Chief Magazine and have since hosted visitors from other agencies and countries wanting to learn about the process. The International Association of Law Enforcement Planners notified Scottsdale that the strategic planning process was selected to receive their annual award. This award is granted to only one

project annually in recognition of a significant contribution to the field of law enforcement planning. The efforts of these two employees exemplify the value of "Plan and Innovate for the Future".



Awards & Recognitions

Listen, Communicate, Take Action Award:

Motor Squad – Officers George King, Jay Rusch, Ken Moore, Ken Strohmeier, Ken Varichak, Mark Johnson, Lee Campbell, Steve Crause, Tim Wattier, Tommy Jensen and William Houk.

This group of officers developed a hotline (480-312-CARS) that citizens can call to report traffic concerns in their neighborhoods. Since its inception, the hotline has received over a thousand calls. In each and every case, one of the officers listens to the call to evaluate its merit. In every case, the complainant is called back to gather further information or to solve the problem. The unit has received numerous calls to the hotline, thanking them for listening, responding and communicating back with the citizen. These officers also work closely with the city's traffic engineers to come up with alternative solutions other than enforcement. These officers saw a need and found a way to fill that need.



Board Nominated Awards

Medal of Valor Award

Sergeant J.R. Parrow
Sergeant Dennis Gordon
Sergeant Bob Miers
Detective James Peters
Officer Brad Conley



Detective James Peters, Sergeant Dennis Gordon and Officer Brad Conley posing with Mayor Mary Manross & Chief Alan Rodbell



Awards & Recognitions

Critical Response Award



Sergeant Aaron Henderson
Sergeant Aaron Minor
Sergeant Eric Williams
Lieutenant Jeff Walther

Officer David Alvarado
Officer Janis Ange
Officer Austen George
Officer Tyler Johnson
Sergeant T.R. Davidson



Life Saving Award

Officer Carl Angelini
Officer Christian Bailey
Officer Anthony Bellissimo
Officer Tina Hale
Officer James McDonough
Officer Toni Moag
Officer Neil Penttinen
Officer Evan Polasky





Awards & Recognitions

Excellence in Community Policing Award

Dispatcher Elizabeth McGovern

Desert Dog K9 Competition Awards

Sergeant Chris Coffee & Striker:

1st Place in Explosives Detection

6th Place in Building Search

3rd Place Top Overall K9 Team

Officer Dave Alvarado & Ranger:

2nd Place in Building Search

2nd Place Top Overall K9 Team

Scottsdale Police Department:

3rd Place Overall Top Agency

Other Awards & Recognitions Received

International Association of Law Enforcement's Planner's Project of the Year Award

The **Police Department's Strategic Planning Process** received this award in October. This award is granted to one project annually in recognition of the project that has made a significant contribution of the field of law enforcement planning.

National Latino Peace Officer's Award

Officers Kevin Orvis and Matt Pearson were presented the National Latino Peace Officer's Award for Community Service. They were recognized for their work in the Paiute Neighborhood.



From L to R: Assistant Chief Sean Duggan, Sergeant Ron Bayne, Commander Scott Popp, Officer Kevin Orvis, Officer Matt Pearson, Sergeant Ben Hoster, Chief Alan Rodbell



Awards & Recognitions

Excellence in Cooperative Law Enforcement – Group or Task Force Award & Outstanding Contributions to Community Partnerships for Public Safety Award

The Scottsdale Police Department was the recipient of 3 awards from the Law Enforcement Coordinating Committee, US Attorney's Office, District of Arizona on July 12th in Flagstaff. The LECC was established as the point of contact to foster a comprehensive cooperative atmosphere among all law enforcement agencies within the State of Arizona, to aid these agencies in the delivery of the most effective law enforcement services to all persons in the State of Arizona.

- The **Serial Shooter Investigation** and **Operation C.O.I.L** were both recipients of the Excellence in Cooperative Law Enforcement – Group or Task Force Award. This award recognizes a multi-agency and/or task force that best exemplifies the cooperative goals of the LECC.
- The **Police Department as member of the Conexiones Community Collaborative** was recipient of Outstanding Contributions to Community Partnerships for Public Safety Award. This award recognizes outstanding achievements in the development, and/or support to, established community partnerships designed to address public safety.

Community Partnership Award

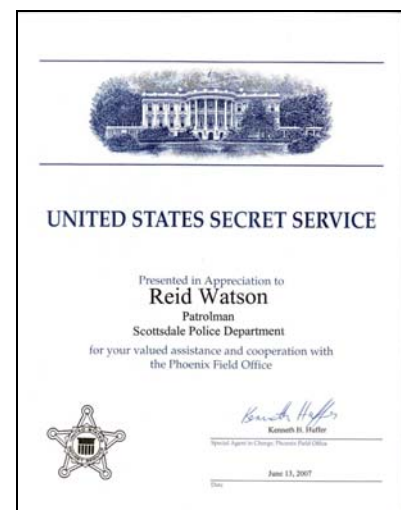
The Scottsdale Police Department this received from the Governor's Office of Highway Safety and La Protectora for their work with Conexiones Community Collaboration in creating partnerships within the Hispanic Community.

2nd Place in Crime Mapping Category

The International Association of Crime Analysts (IACA) awarded Police Analyst, **Scott Peacock** 2nd place in the Crime Mapping Category at the 2007 IACA conference in Pasadena CA in October. This award recognizes excellence in mapping of crime series and trends.

Award of Appreciation from the United States Secret Service

Officer Reid Watson received this award on June 28, 2007 for his efforts to capture and elusive Fraud suspect earlier in June 2007. This suspect was wanted by Scottsdale Police Department, the US Postal Service and the US Secret Service for fraudulent schemes that bilked millions from EBay customers.



Chief Rodbell presenting the award to Officer Reid Watson with Sergeant Kiricoples looking on



Office of the Chief

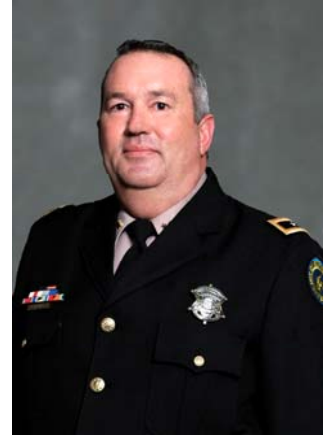
- ◆ Staff Commander
- ◆ Budget Office
- ◆ Public Information Office
- ◆ Community Relations Unit
- ◆ Internal Affairs Unit
- ◆ Municipal Security Division





Staff Commander Commander David Marshall

The Staff Commander reports directly to the Chief of Police and is responsible for the administrative functions that come with the responsibility of the Chief's Office. The divisions who directly report to the Staff Commander are the Budget Office, Public Information Office, Internal Affairs Unit, Legal Advisor and Municipal Security Division.





Budget Office Manager Holly Christian

The Budget Office coordinated the development of the FY 2007/08 annual base budget and capital budgets. The Police Department FY 2007/08 Adopted budget is \$84.8M, representing a \$4.8M (6%) increase from the prior year. Major increases are for 16 new positions and compensation for existing employees.

The addition of 16 positions (9 sworn and 7 civilian) results in a total employee count of 721.6 employees - 434 sworn and 287.6 civilian. The new positions have staggered hiring dates and include:

- ♦ Gang Investigation 1 sergeant, 3 police officers
- ♦ Detective Staffing 5 officers (2 for Fraud, 1 for Burglary, 1 for Auto Theft, 1 for Violent Crimes)
- ♦ Crime Analysis 1 analyst
- ♦ Crisis Intervention 1 specialist
- ♦ Crime Scene 1 lead crime scene specialist
- ♦ Communications 1 supervisors
- ♦ Photo Enforcement 3 police aides
- ♦ Reserve Program 3 slots
- ♦ Recruiting \$80K additional advertising/travel funding for expanded outreach efforts

In addition to the operating budget, the City Council also approved the Police FY 2007/08 - FY 2011/12 Five Year Capital Budget representing the continuation of significant projects such as the Operational Support Building and District 1 Police Facilities. New projects include:

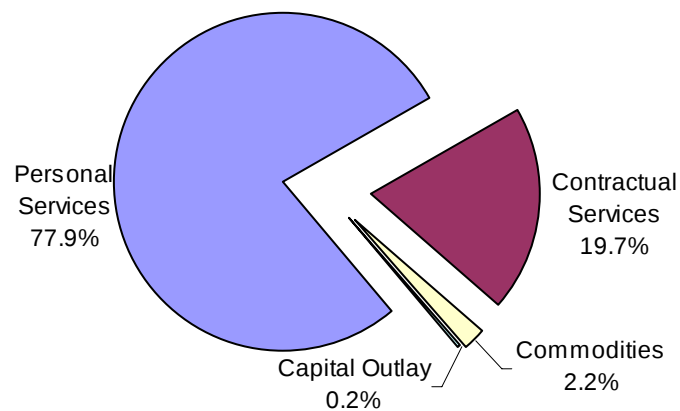
- ♦ Wiretap Equipment Replacement - replace aging wiretap equipment used by the Special Investigations Section. New equipment will have the functionality to accommodate text paging and direct connect. RICO funded
- ♦ Cellular Intercept Module - purchase equipment to track cellular phone signals in order to locate a cell phone. RICO funded
- ♦ License Plate Readers - includes the purchase of 3 mounted units and 1 portable license plate readers to allow for the rapid scanning of license plates for the detection of stolen vehicles. RICO funded
- ♦ Communications Workstation Expansion - purchase 3 Communications workstations allowing for more equitable distribution of workload among districts. RICO funded.
- ♦ Communications Uninterrupted Power Supply Expansion - Expand the current power supply to ensure backup power for the new Communications Center and Emergency Operations Center. Support the increase from 11 workstations to 25. General Funded.
- ♦ Police Advanced Mobile Upgrades - purchase Citrix Server technology allowing mobile applications to operate more efficiently and increase the number of Records Management System capabilities available in the patrol vehicles. General Funded.



**Police Department FY 2007/08
(All Funds)**

	Actual 2005/06	Adopted 2006/07	Adopted 2007/08	% Chg PY Adp
Personal Services	\$51,128,391	\$60,411,236	66,159,571	10%
Contractual Services	\$13,098,339	\$17,267,921	16,691,680	-3%
Commodities	\$ 1,883,409	\$ 2,031,275	1,903,919	-6%
Capital Outlay	\$ 162,356	\$ 318,000	137,900	-57%
Total	\$66,272,495	\$80,028,432	\$84,893,070	6%

Budget by Expenditure Type





Public Information Office Sgt. Mark Clark

The Public Information Office is located at the Lou Witzeman Public Safety Building, 8401 E. Indian School Road and staffed by a police sergeant, a civilian public information officer, a volunteer and a community liaison officer.

It is the goal of the Public Information Office to have a professional working relationship with the all members of the media, provide accurate and timely information to the public, and be responsive to the needs of reporters and news room staff.





Community Relations Unit Community Liaison Officer Chris Vassall

The Community Relations Unit is assigned to the Office of the Chief. The primary function of this unit is to be a communication link between the department and the citizens we serve. This is accomplished by many outreach programs, community meeting's, city sponsored events and police department programs. We encourage both our residents and the businesses within the community to partner with the Scottsdale Police Department on projects that keep our community safe and prosperous.

The unit is responsible for internal generated tasks and assignments as well. In 2007, several retirement ceremonies were planned and celebrations were held for those who decided to pursue other interests outside of policing, including one veteran who served the department and its citizens honorably for 33 1/2 years. And, as our city continues to grow and a new residential downtown district expands, the department's need for new personnel created several promotions within the department. Ceremonies were coordinated, planned and hosted and attended by City Staff, families, co-workers and the public. Ranks of promotion included Assistant Chief down to Records clerk II. Several Awards of Valor, Critical Response, Life Saving, and Meritorious service awards were also presented at these events.

Additional programs coordinated by this unit include the annual "Chief's Awards of Excellence" banquet, each May a Law Enforcement Memorial week event is hosted to honor our fallen hero Sgt. Tom Hontz, and I produce the "Behind the Badge" program on city cable channel 11 which is hosted by Chief Rodbell.

Community Relations partners with the Public Information Office to promote a positive and professional image to the Media and the citizenry. Collaboration in print and in media outlets helps us to achieve this goal.

Another major outreach program held twice a year, both spring and fall, is the Citizens Police Academy. This hands-on interactive class gives our citizens a very up close and personnel look at the inner workings of the police department, and its employees both sworn and civilian that work daily to keep our city safe. The 12 week program showcases every division within the department and educates them on how the police department functions and operates. Graduates are encouraged to join the Citizens Police Academy Alumni Association of Scottsdale (CiPAAS) which is sponsored and facilitated through the Community Relations unit.



Graduating class XXXIII Fall 2007



In 2002 CiPAAS, or the Citizens Police Academy Alumni of Scottsdale was formed by a group of graduates from the citizen's police academy. The Board of Directors of the 503-C non-profit CiPAAS organization devotes many hours of service to the department and the community. Their mission of "Building Stronger and Safer Communities" is paramount in all fund-raising activities that they sponsor. Their dedication and service is measured by the numerous events that they organize and the many successes that they have achieved.



(Pictured back row, left to right) John Anderson, Steve Balbo, Kevin Bergner, Bill Isenberger
(Front row left to right) John Caprise, Linda Hartrick, Ann Filippone, Patricia Konning, Julie Thiede, Barry Wereblow. (Not pictured: Richard Blum, John Sloan, Don King, Dave Dubner, Alan Sadowski)

Some of the programs supported and funded by CiPAAS are the Lyons Quest program for the Scottsdale Unified School District, a drug education program, they are a major sponsor of the GAIN event and partner with the City of Scottsdale to keep neighborhoods safe by joining block watch programs, they volunteer and financially support the "Shop with a Cop" and partner with POSA in benefiting underprivileged kids during Christmas, they host the annual CiPAAS Golf Tournament, which is one of their main fund raising events of the year, they contribute money to the Law Enforcement Memorial Unity Tour where our Officers ride their bicycles in tribute to fallen Officers around the country in Washington D.C., they man tables at many crime prevention events held by the Crime Prevention Officers throughout the city during the year to educate citizens on how not to become a victim of crime, and they host seminars to the membership.

One of the ways to communicate information to their membership is the CiPAAS Voice, which is a monthly publication with SPD news. This excellent publication features articles about the department and the city and the CiPAAS organization.





Office of the Chief

CiPAAS Board of Directors is very creative in obtaining items that they can sell not only to the department employees but to the public to raise funds for much needed projects and equipment. Below are just two examples of the beautiful items that are sold. Mugs, Hats, T-shirts, and other items are also available for sale to the employees and general public.



The Scottsdale Police Department is very grateful to the CiPAAS Board of Directors and its organization, thru their hard work and dedication, both police personnel and the citizens of Scottsdale have been served well by their unwavering and tireless efforts.

Volunteer Program

In October of 2007, Chief Rodbell re-organized several areas within the department and directed the Community Relations Unit to manage the SPD Volunteer program.

The Volunteer coordinator prior to that time was Irv Tucker. Irv a graduate of the citizen's police academy Class XXIV graduated in 2003 and then joined as a CiPAAS board member until 2007. He truly cared about all the volunteers who devote their time and energy for the benefit of the department.

Unfortunately in 2007 Irv passed away. His contributions were numerous and he is sorely missed.





Office of the Chief

Currently there are 33 Volunteers on the department serving in many divisions and serving all four districts and the Headquarters building. SPD volunteers are the best and they bring their support, dedication and talents to work every day. They contribute numerous hours to the department and their units, which in turn is cost saving to the department both monetarily and with staffing.

Their Mission Statement, "Providing Service, Dedication & Commitment to those who serve and to the community they protect", says it all.

One of the most visible volunteer units is the VIP's or Volunteers in Policing. This group of men and women work in support of the patrol division and they perform a variety of duties on the street. Currently there are 6 VIP'S reporting to all three districts and they are a valued asset to the department and the Officers and Police Aides that they support.

One of their duties includes traffic control which in turn allows Officers and PA's to perform other critical tasks.



Steve Zimmerman assisting with traffic control during an accident

Many of our Volunteers have been with the department for a long time. George Stafford our District I Car Czar has volunteered over 8000 hrs. Volunteer Ed Roscher has been serving the department since January of 1995 and works in the Property and Evidence Unit at District II.



George Stafford has contributed many hours to the department

These are just a few of the many who diligently work side by side with police personnel with no other fanfare other than to know that they make a difference.



Internal Affairs Unit

**Sergeant Bryan Brown
Sergeant Chris Hall
Sergeant Eric Williams**

The primary responsibility of the Internal Affairs Unit is to vigorously and thoroughly investigate all complaints against its employees in order to preserve public confidence in our willingness to oversee and control the public safety actions of our employees. All such investigations are conducted in a fair and expeditious manner in accordance with department, state, and federal laws and regulations.

There are currently three sergeants and one secretary assigned to the unit. Their daily duties include:

- ◆ Investigate complaints assigned directly to IA.
- ◆ Conduct staff reviews as assigned by the Chief.
- ◆ Handle citizen complaints and assign when necessary.
- ◆ Monitor the employee early warning system.
- ◆ Prepare investigate packets, disciplinary history reports, notice of investigations, and corrective action letters.
- ◆ Act as liaison between supervisors and managers on the completion of internal investigations not being conducted by one of the three IA investigators.
- ◆ Complete review and act as a liaison with the Vehicle Operations Review Board for the review of employee involved vehicle collisions and vehicle pursuits.
- ◆ Use of Force data collection and annual analysis
- ◆ Additional duties assigned to members of the unit include the department Systems Security Officer and Awards Board Committee chairman.

2007 Statistics

■ Total number of investigations	551
■ Number of internal investigations	417
■ Number of internally generated complaints.....	542
■ Number of externally generated complaints	9
■ Vehicle collisions	134
■ Pursuits	2
■ Out of policy pursuits.....	2



Municipal Security Director Marc Eisen

Municipal Security/Police Facilities Division had a busy and active year. We have overseen the completion of the new Police Communications Center remodel, as well as the expansion of District 3 and the Hontz Training Facility. We have also been in the planning/beginning construction stages for the new Police Crime Lab/Property and Evidence facility as well as the new District One buildings, which have now broken ground. We are currently working on the District One Jail expansion/consolidation project, which includes new entry features for the City Court and the current District One facilities, and the completion of the security station at One Civic Center.

This year the Municipal Security Division completed installations of alarms, access control, and CCTV systems at 37 locations. Some of these sites include installations at the Hontz Training Center, the District 2 remodel, the new Arabian Library, Fire Stations, and remote water treatment and storage sites. The division monitors fire and panic alarm accounts for almost 100 city facilities and this year we purchased and installed a new Fire Alarm Monitoring receiver in the security monitor room. Through the hard work of both Municipal Security and Police Personnel, the division was able to design and issue new Police Commission Cards for all 702 Police employees. In addition, 5000 requests (additions, deletions, changes) for employees, volunteers, and contractors, requiring electronic access to City facilities were processed.

The Division also saw the creation and start-up of three new Municipal Security Guard positions to provide a uniformed, armed security presence at Scottsdale's City Hall. Retired SPD Lt. Brian Freeman was hired as the Lead Municipal Security Guard and has been instrumental in setting up the duties, procedures, and training for these new positions.

In 2007, the revised City Alarm code has completed the drafting and public awareness and input phases which includes the public/industry forums. The Council Action Packet is being completed. Currently, January 2008 is the target for bringing it forward to the City Council. Alarm calls for service have dropped while the Alarm School attendance has increased 380%. Meetings with members of the Alarm Industry have increased and those found not to be operating lawfully have been brought into compliance within the City Code. We are currently ahead of the time line given to us by the City of Scottsdale Alarm Audit.



Uniformed Services Bureau

Assistant Chief Sean Duggan

The Uniformed Services Bureau's operational goals enable us to work toward a common mission while at the same time maintaining the unique characteristics of each District and Division within USB. The operational goals also allow us to more clearly measure and communicate our success over time. They serve as the framework for which USB personnel deliver police service to the Scottsdale community.



Uniformed Services Bureau Operational Goals

- Prevent crime and disorder
- Respond promptly to calls for service
- Enhance traffic safety
- Develop safer neighborhoods through community partnerships and participation
- Maintain the integrity, quality and effectiveness of policing services

In order to ensure we are working toward a common mission, each USB District and Division developed action plans that were used as benchmarks to help measure our success throughout 2007. Some of the many successes we have achieved this year are listed below.



District One Patrol



District Two Patrol



District Three Patrol



Special Operations Division



District One Civic Center Station Commander Scott Popp



This district encompasses the area of the city south of Chaparral Road. District 1 is a unique and ethnically diverse community. It includes both an entertainment district, comprised of restaurants, nightclubs, retail shopping, art galleries and the Scottsdale Center for the Arts, along with a community of single and multi-family housing.

Prevent Crime and Disorder

- ◆ District personnel hosted three Shred It events aimed at preventing Identity theft for Scottsdale Citizens. At each event, citizens were allowed to bring up to four boxes of documents to be shredded at no charge.
- ◆ Transient Details: Over 50 transients utilizing our park system to camp, strip copper, and consume alcohol were contacted by a combination of bike and patrol officers, resulting in multiple arrests and offender's being banned from the park system for one year.
- ◆ Similar detail convened with the Metro bus system. Intoxicated subjects loitering on bus stop benches have been trespassed and banned from utilizing the bus stops unless actually utilizing the bus system.
- ◆ Downtown Units partnered with Vista Del Camino and PCIS during a special enforcement detail in the downtown area which resulted in either providing service to the homeless or them facing trespass charges from local businesses.
- ◆ Partnered with FBI-Phoenix Division to present the Take 25 program for National Missing Children's Day.

Respond Promptly to Calls for Service

- ◆ Opened additional beat offices to include the Granite Reef Senior Center, and Fashion Square Mall.
- ◆ Instituted a Wagon Detail on weekend nights allowing for officers to stay in their assigned areas of responsibility during critical hours, and reduce booking times.
- ◆ Created two power squads, R4 and R5 keeping more officers on the street until 0500 hours.
- ◆ Partnered with Field Services to utilize street sweepers in the Entertainment District for crowd dispersal, and to ensure the area was cleaned prior to the day time businesses opening.

Develop Safer Neighborhoods through Community Partnerships and Participation

- ◆ District 1 played host to over 60 special events in 2007, including the New Year's Eve block party, the BCS series team pep rallies for University of Florida and Ohio State. All the special events were hosted without a single significant event. Each year we continue to refine our response, fine tuning the amount of resources used to safely manage the events.
- ◆ The District continued its relationship with Partners for Paiute and Conexiones aimed at delivering quality first line services to the Hispanic Community.
- ◆ Continued to attend the Merchant meetings, and utilized the Downtown PA as a Crime Prevention Officer, starting Business Watch and provided Art Registry information to gallery owners and artists.
- ◆ Attended over 40 G.A.I.N. night block watch parties.
- ◆ District staff had face to face contact with every block watch captain in the district, and provided them with a letter outlining who their points of contact were from Commander to Beat Sergeant. We were able to maintain over 150 block watch captains.
- ◆ Rolled out the "SENS" program (Scottsdale Emergency Notification System) to multi-housing communities.



A community forum at the Paiute Center in October 2007



Enhance Traffic Safety

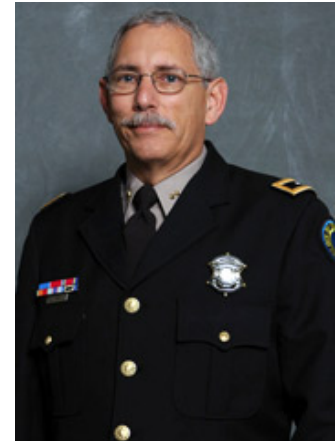
- ♦ Beat teams utilized the I/LEADS citation and accident modules to focus traffic enforcement efforts on high accident and DUI related locations.
- ♦ Provided school zone enforcement to every school zone in the district for the first two weeks of school followed by periodic maintenance enforcement.

Maintain the Integrity, quality and effectiveness of Police Services

- ♦ Installed additional computers in the District 1 jail to speed the booking process.
- ♦ Established a citizen complaint/hot spot tracking log to retain history of work performed and by whom at problem locations.
- ♦ Provided the Crime Free Multi-Housing program to Code inspectors
- ♦ Issued 2847 parking citations and 286 Notices of Violation



District Two Via Linda Station Commander Burl Haenel



District Two extends as far south as Camelback Road and borders Phoenix on the west. To the north, District Two follows Cactus Road east to Frank Lloyd Wright, then extends about one mile farther north to the McDowell Mountains. Parts of District 2 reach as far east as Palisades Blvd bordering the Town of Fountain Hills. This District also shares an extensive border with the Salt River Pima-Maricopa Indian Community.

Prevent Crime and Disorder

- ♦ A variety of initiatives were developed to address the issues surrounding the entertainment area at Scottsdale Road and Shea Blvd. The Bike Unit, HEAT Unit, the State Gang Task Force and a strong patrol focus were utilized to improve the quality of life in the area of the BUZZ Nightclub. In addition, a recent change in the music format at the nightclub has lead to a reduction in calls for service.

Respond Promptly to Calls for Service

- ♦ Beat offices were updated with additional computers and other equipment to enhance the ability of personnel to remain in their service areas, which allows them to respond promptly to calls for service. A new Beat 8 community office was established in the Chaparral Water Treatment Facility.

Develop Safer Neighborhoods through Community Partnerships and Participation

- ♦ The Via Linda District provided the area communities with a monthly newsletter containing various safety and crime prevention information.
- ♦ Early in the year, District 2 personnel began to contact the various neighborhood watch captains in an effort to ensure the neighborhood was still active and to update the neighborhood's contact information. Later in the year, an introductory letter was introduced into this initiative. The letter identified various department personnel such as the district commander, beat sergeant and crime prevention officer who were available to assist with various community needs.
- ♦ Crime prevention personnel along with the information technology division developed an e-mail notification system to assist properties in the Crime Free Multi-housing Program.
- ♦ Via Linda District personnel presented numerous educational opportunities to the community including personal safety, child safety, safe and appropriate internet use for children, and our well known scenario based self-awareness class.

Enhance Traffic Safety

- ♦ A traffic safety and enforcement tracking system was introduced to district personnel. District beat sergeants have the responsibility for identifying focused enforcement areas within their assigned beats. Areas are based on several criteria including collision rate and community input. Beat officers provide their enforcement results to the beat sergeant for tracking purposes.

Maintain the Integrity, quality and effectiveness of Police Services

- ♦ A tenant improvement project was completed in the patrol area inside the District 2 station in an effort to enhance the efficiency of the report writing area and to improve the watch commander work space. Additional computers were added and a more structured logistics area was developed.



Uniformed Services Bureau

- ♦ District personnel facilitated an initiative, which allowed off-duty MCSO Deputies to process citations through the City Court. The process allows the City to better monitor enforcement results in a high activity entertainment area.



Officer Chet Anderson, Sgt Jim Dear, Lt. Frank O'Halloran and Detective John Heinzelman on final approach to the Police Memorial in Washington DC on May 12, 2007



District Three DC Ranch Station Commander William Wilton



District Three serves the far north area of Scottsdale. This district borders Phoenix, Fountain Hills, Cave Creek, Carefree and Tonto National Forest. District Three begins at Cactus Rd. north to Stagecoach Pass Rd.

Prevent Crime and Disorder

- ♦ Suppression details were utilized to address a burglary crime pattern in the airpark. These details aided in the identification of over 20 potential leads in these crimes and were responsible for numerous arrests for a variety of other crimes in the airpark.

Respond Promptly to Calls for Service

- ♦ Two additional beat offices were added to help keep beat officers in their assigned areas. One office is located in Beat 18 at the new Aquatic Center and the second is located at the Jewish Community Center on Scottsdale Road in Beat 15.

Develop Safer Neighborhoods through Community Partnerships and Participation

- ♦ The business alliance program is moving forward. The Target Center at Frank Lloyd Wright and the 101 Freeway has been selected as the pilot area for the program.
- ♦ The apartment alliance program has experienced significant growth. Of the 17 apartment complexes in the district, 14 are participating in the program. Meetings have been very well received and apartment managers are very appreciative of our efforts.
- ♦ In November we started the beat walk program designed for officers to walk every residential street within the district on foot. The goal is to provide the citizens with a more visual and approachable presence as well as deter crime.

Enhance Traffic Safety

- ♦ DC Ranch Station personnel continued to build on the successful 2006 traffic safety program where one specific location is selected for each beat each month and every officer assigned to that beat is required to conduct enforcement at that location.

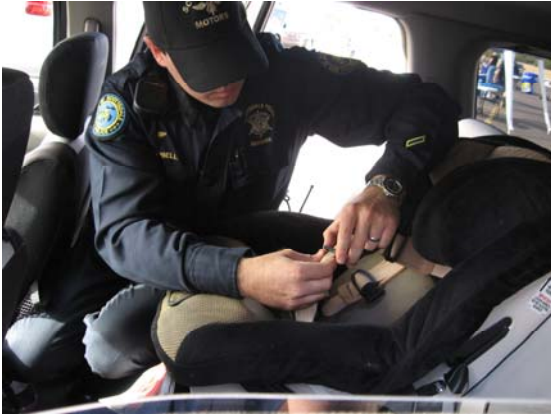
Maintain the Integrity, quality and effectiveness of Police Services

- ♦ The DC Ranch Station facility expansion project was completed adding new locker and weight room space.



Uniformed Services Bureau

A Public Safety Fair Event held at District 3 on November, 2007



Child Safety Seat Inspection



VIN Etching



Fingerprinting



Document Shredding



Crime Prevention Officer Jason Glenn holds an Apartment Alliance Program meeting



Uniformed Services Bureau

Special Operations Division Commander Steve Gesell



The Special Operations Division consists of approximately 100 dedicated sworn and civilian employees. Personnel assigned to this area fall within one of three sections: Patrol Enforcement, Traffic Enforcement and Detention.

Prevent Crime and Disorder

- ♦ Operation Jump Out – the Patrol Enforcement Section spear headed a gang roundup operation to reduce an increase of violent gang activity in the City. The Heat Unit, R.O.P., Patrol, Bikes, and G.L.O. officers made 103 contacts and arrested 66 people. The operation also resulted in identifying 39 gang members and seizing 6 guns.
- ♦ Transient enforcement and diversion initiative – the Patrol Enforcement Section has committed their efforts in addressing issues in the community that impact the quality of life for our residents

Respond Promptly to Calls for Service

- ♦ Thirteen Scottsdale Police Department detention officers were certified to carry weapons in support of the newly created transport program. Two transport teams were formed as a pilot program. The program has been highly successful thus in alleviating down time for officers and detectives.

Develop Safer Neighborhoods through Community Partnerships and Participation

- ♦ Public Safety Day – The Patrol Enforcement Section was also tasked to coordinate with Scottsdale Fire and the Parks and Recreation Section to plan, organize, and set up this year's Public Safety Day at Chaparral Park on November 17th. The event had seven demonstrations highlighting public safety equipment, techniques, and skills.
- ♦ Several members of the Patrol Enforcement Section have received awards from the Governor's Office of Highway Safety and the Latino Peace Officers Association for their work in the Hispanic Community.
- ♦ The Patrol Enforcement Section created a new program for volunteers. Volunteers serve as an extra set of eyes and ears in the community by patrolling the Preserve and Parks System on horseback. The volunteered received training on laws pertaining to the Preserve, radio procedures, and other protocols but do not take any police action. We currently have three volunteers that use their own horses and equipments to assist us and hope to expand the program in the future.

Enhance Traffic Safety

- ♦ The Scottsdale Police Department Traffic Enforcement Section continues to be a leader in the state with our traffic safety initiatives. We partner closely with other city departments to safely and effectively manage traffic. The Special Events Unit works cooperatively with the Transportation Department to host several signature events each year that showcase Scottsdale as a tourist destination. These events are managed effectively with minimal disruption of the normal traffic.
- ♦ The Traffic Enforcement Section staff assisted with several public education initiatives, the Bondurant Teen Driving Program and the "Stay Alive to 25" campaigns were geared toward teens and young adults and encourage responsible driving. In addition, our "Decide Your Ride" campaign focuses on curbing the number of impaired drivers leaving our City's nightclubs and bars. A child restraint seat campaign is in the planning stages and will hit the street in early 2008.

Significant changes occurred in the Photo Enforcement Unit. 2007 completed the Loop 101 Demonstration Project. The Arizona Department of Public Safety (DPS) assumed responsibility for photo enforcement on the Loop 101, utilizing existing Scottsdale vendor contracts through intergovernmental agreements. Scottsdale continues to work closely with DPS for full transition and to assure their program is a success.

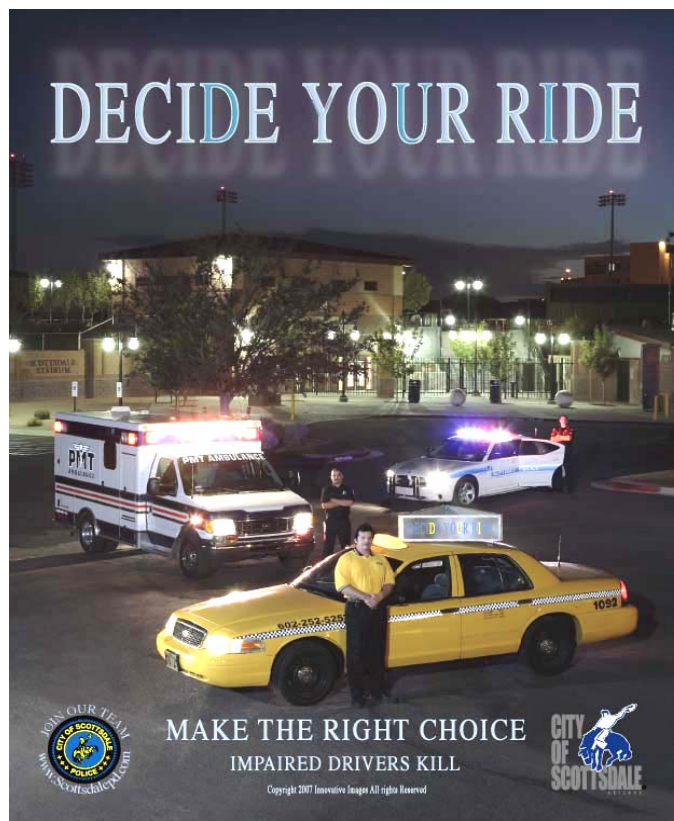


Uniformed Services Bureau

- ♦ The Loop 101 Demonstration Project was awarded the Bill Donaldson Award.
- ♦ 2007 marked a vendor change for Photo Enforcement. SPD personnel partnered with our City Court, Transportation and Prosecutor's Office to form a transition team and worked diligently with the new vendor to ensure success. As part of the new program, final citation approval moved from vendor to public safety personnel. Three police aides were added to the staff to verify evidence and make final approval for any enforcement action. Scottsdale's photo enforcement program continues to lead the nation and is a model for other jurisdictions. Our program was referenced by the National Highway Traffic Safety Administration in their recently published Operational Guidelines for Automated Speed Enforcement Systems.

Maintain the Integrity, quality and effectiveness of Police Services

- ♦ Detention officers booked over 10,000 suspects into Scottsdale City Jail in 2007. This figure represents a 25% increase over the number of 2006 bookings.
- ♦ Detention is now trained and fully integrated into our Mobile Field Force operations plan.
- ♦ EOD- ATF has led a charge to standardize canine training for bomb dogs by calling on several canine associations throughout the country to meet in Oklahoma. As a recognized expert in training canines, Officer Owen Keefe was asked to be one of the first to be trained and certified as a trainer in the new training methods while also providing feedback to ensure the program is a success.



Traffic Enforcement Section, in co-operation with the Downtown Squad delivered the specially designed anti-drinking posters to Scottsdale bars. The creation of this poster came to light with the selection of Johnny Williams of Innovative Images & the Scottsdale landmark, and, finalized by the orchestration of all pictured in the poster



Uniformed Services Bureau

Patrol Enforcement Section Lieutenant John Cervantes

Bike Unit Sergeant Mark Brachtl

The Bike unit is a special assignment team comprised of six IPMBA certified bike officers and one Police Sergeant. The Bike Unit's mission is to act for District Commanders as a rapid response team in solving community based problems. The Bike Unit therefore identifies, creates and implements many challenging enforcement operations.



**Bike on the Rock
Officer Craig Malley**

The Bike Unit conducts surveillances, patrols the urban parks, assists with the homeless, and is responsible for city-wide liquor enforcement. Bike officers frequently partner with other special operation teams within our Department.

The Scottsdale Police Bike Unit also hosts and teaches other police cyclist schools. Yearly, bike instructors teach AZPost Basic and Advanced Police Cyclist Schools. These instructors also host bike rodeos at schools, at scouting meetings, and at neighborhood block watches. Bike officers set up fun bicycle obstacle courses using orange traffic cones, brightly colored caricature signs and little wooden bridges. Children are reminded how to start riding from a stop sign, how to use their handbrakes and footbrakes, and the importance of wearing a helmet.

In addition, the unit also plays a significant role at Scottsdale signature events. In 2007, the unit provided a presidential escort at the Phoenix/FBR Open Golf Tournament and bicycle patrols at the Scottsdale Stadium spring training baseball games, the P.F Chang Rock and Roll Marathon, the Parada del Sol Parade and Rodeo, and the annual Special Olympics Torch Run.



**An officer encouraging an avid biker
at the Bicycle Rodeo**



**Officers John Miller & Ron Gorski
at the Vista del Camino Food Drive**



Uniformed Services Bureau

The Scottsdale Police Bike Unit participating at the International Police Mountain Bike Association (IPMBA) Training





Uniformed Services Bureau

Canine Unit Sergeant Chris Coffee

The Scottsdale Police Canine Unit currently has six police service dog teams. Each K9 team consists of a sworn veteran officer and a certified dual-purpose police service dog.

The K9 teams assist police personnel to search for hidden suspects, locate articles or evidence of a crime, protect officers and the public from serious injury or death, assist in the arrest and apprehension of felons, and detect the presence of narcotics and/or explosives.

The Canine Unit hosted the 5th Annual Arizona Law Enforcement Desert Dog K9 Trials on April 14th and 15th at the Scottsdale Stadium. More than 54 K9 teams from all over the state and California participated. Our Canine Unit was awarded third place in the Overall Top Agency category.



Bruce Jenner (left, in the bite suit) with Officer Scott DiIullo and Marco



Sergeant Chris Coffee and his partner Striker



Officer Travis Kirby & partner Lex



Uniformed Services Bureau

HEAT Unit Sergeant Ron Bayne

The High Enforcement Arrest Team (HEAT) Unit is comprised of five detectives and one Sergeant. The unit is primarily responsible for community based policing problems as well as quality of life issues for the entire city. The Unit uses a variety of enforcement techniques to target high crime areas, frequent offenders, or activities that heavily impact the community.

The Unit also assists patrol during emergency calls for service by providing immediate follow-up to locate and apprehend suspects in the city or outside the city using non-traditional methods. HEAT also provides patrol with additional squad of tactically proficient officers when these skills are needed during an emergency call for service.

Mounted Unit Sergeant Tom Hill Sergeant Bryan Brown

The Mounted Unit has eight horses, a sergeant and four full time officer riders and five reserve riders. The reserve riders come from various divisions of the police rank, and are utilized when needed. With the retirement of Sergeant Tom Hill, Sergeant Bryan Brown took on the role of Mounted Unit supervisor after successfully training for the position.

The Scottsdale Police Mounted Unit has been recognized by its peers to be among the best in the United States. In May 2007, the unit hosted a basic mounted training school at WestWorld in Scottsdale. In August, an instructor was sent to assist with the Mounted Academy in Flagstaff hosted by the Arizona Mounted Officers Association. This was held from August 14-22, 2007 and was attended and instructed by Maricopa County Sheriff's Office, Scottsdale Police Department, Coconino County Sheriff's Office, Phoenix Police Department and Tempe Police Department.

The Mounted Unit continuously supports the Horsense program with their presence at Graduation ceremonies. Horsense is a program that involves SUSD Elementary school students in a 5 week, life skills and animal care curriculum.



On horseback – (L) Officer Gary Sheldon and (R) Officer Ron Windsor, and standing in the back row, third in from the right - Chief Rodbell



Uniformed Services Bureau



Sergeant Bryan Brown and Officer Gary Shelton giving a group of school children and their parents a tour of the barn





Uniformed Services Bureau

Parks and Preserve Unit Sergeant Jeromie O'Meara

The Scottsdale Parks & Preserve Unit is a newly formed unit in 2007 and is currently building its staff to include one full time supervisor with five officers. Each officer will be certified in 4X4 driving, mountain biking, and all terrain vehicle (ATV) riding. The Parks & Preserve Unit's primary role will be to proactively patrol and enforce criminal code violations in the urban parks and on the over 265 miles of trails in the Preserve and state lands.

The Unit will work closely with the Parks and Recreation Division to identify and address the needs in the urban parks. The unit will also work closely with the Preserve Director and the preserve stewards to identify issues unique to the Preserve and state lands.



Officer Wesley Shaffer patrolling the parks and preserve on the mountain bike and ATV





Uniformed Services Bureau

Traffic Enforcement Section Lieutenant Frank O'Halloran

Motor Unit Sergeant Jim Dear Sergeant James Butera

The Motor Unit consists of two squads of officers, each supervised by a sergeant. These highly skilled officers operate high performance motorcycles in their service to the citizens of Scottsdale. The motto of the Motor Unit is "Our Service Saves Lives". The primary goal of the unit is to modify dangerous driving behavior through education and enforcement. The officers are dedicated to reducing traffic collisions, injuries and fatalities by addressing the factors that cause them.

Motorcycles are utilized by traffic officers due to their efficiency and effectiveness. All motor officers complete a rigorous training course and must demonstrate their riding proficiency regularly. The officers ride in all weather conditions, including heat and cold.



Vehicular Crimes & Reconstruction Unit Sergeant Robert Rucker

The Vehicular Crimes and Reconstruction Unit consist of one sergeant, four detectives, one police aide and two reserve police officers. The main focus of this unit is the investigation and reconstruction of fatal and serious injury collisions. Detectives have each received extensive and ongoing education in vehicle collision dynamics. Several are nationally recognized as experts in this field and have served as instructors across the country. The unit also investigates vehicle related aggravated assaults and felony DUI cases.

Night Time/DUI Squad Sergeant Dave Larsen

On the average weekend night, 1 out of every 7 drivers is driving under the influence. The Scottsdale Police Department is attacking this issue vigorously by establishing the Night Time DUI Squad. The primary mission is to increase DUI deterrence and decrease the number of alcohol related crashes, injuries and deaths. In our unmarked patrol cars, we prowl the roadways looking for impaired and unsafe drivers.

Every night, the squad does their part to educate the public and prevent impaired drivers from injuring or killing themselves or any countless number of innocent victims while committing a crime that is 100% preventable.



Uniformed Services Bureau

Special Events Unit Sergeant Mike Reardon

The main goal of the Special Events Unit (SEU) is to ensure that the special events within the City are safe and secure through thorough event planning and working closely with other city departments, police agencies and private employers. In addition, the SEU sergeant oversees the Explorers Program and fills routine requests for off-duty employment.

Some of the events include the Parada Del Sol, P.F. Changs Marathon, and Railfair at McCormick Railroad Park.

Photo Enforcement Contract Administrator Bruce Kalin

The nine-month demonstration program using fixed speed enforcement cameras on the portion of the Loop 101 Freeway within the city limits was completed in October 2006. Dr. Simon Washington of Arizona State University issued a preliminary report showing that the cameras had lowered average speeds by about 10 mph and reduced the overall number and severity of collisions. Following the report, the city asked Governor Janet Napolitano to allow the state to assume control of the program. The Governor asked Scottsdale to resume photo enforcement until June 30, 2007. The program was reactivated in February of 2007 and the city transferred administration of the program to the Arizona Department of Public Safety in July 2007.

Detention Section Manager Jeff Landrum

Under the supervision of the Police Detention Manager, the unit performs the duties associated with the operation of a jail, the booking and processing of arrested persons, and the welfare and security of prisoners. Some of the essential functions for the unit include processing prisoners into the City's police detention facilities, taking mug shots, fingerprints, and searching prisoners. Detention officers will also secure and inventory prisoners' personal property and grant and log their phone calls.



Uniformed Services Bureau

Emergency Preparedness Section Lieutenant Tony Gibson

The Emergency Preparedness Program oversees all emergency preparedness and homeland security training, planning & coordination for the Police Department. The Lieutenant in charge directly reports to the Uniformed Services Bureau Assistant Chief.



Command Van



Administrative Services Bureau

Director Helen Gandara-Zavala

The Administrative Services Bureau provides administrative and logistical support, strategic planning, technology implementation, policy setting and decision making relative to all divisions in the Scottsdale Police Department.



- ◆ Communications Division
- ◆ Forensic Services Division
- ◆ Planning, Research & Accreditation Division
- ◆ Police Records & Analysis Division
- ◆ Technology Services Division





Administrative Services Bureau

Communications Division Manager Tom Melton

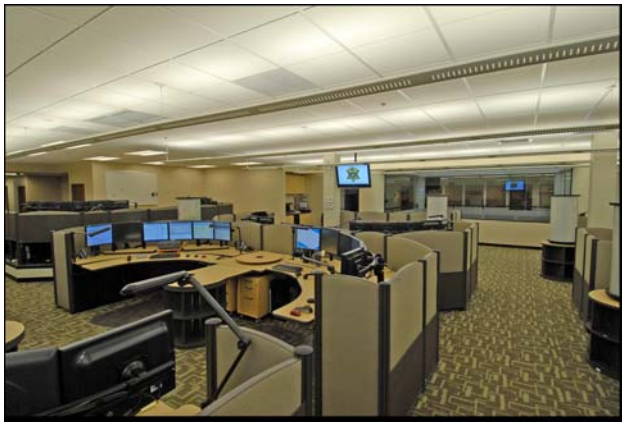
Communications Unit

A total of 346,404 calls have dialed in to the Communications Division in 2007. 106,164 were 911 Emergency calls for service; 36,244 resulted in generated departmental reports. 90.17% of total 911 Emergency calls received were answered in less than 10 seconds and 98.35% were answered in less than 20 seconds.

This division has a total of 46 approved positions and 2 pipeline positions. At the end of this year, we are at a record retained staff level of 43 Communications Dispatchers - 33 are fully trained and 10 are currently in training. We have 8 Communications Supervisor positions. During the year we lost 2 supervisors. One position was vacant due to a supervisor moving to the Patrol Bureau and a second position was vacant when a supervisor returned to her home state. Several Scottsdale dispatchers successfully completed the Supervisory Assessment and 2 were promoted to fill these positions. Both have completed their training process and are supervising their own shifts. We have 1 Training Coordinator position and that position is filled.

Our most significant accomplishment is the completion of our new, state-of-the-art Communications Center. The new Communications Center is approximately 6500 square feet and includes:

- ♦ 24 working positions
- ♦ 7 radio positions
 - 6 phone positions
 - 2 supervisory positions
 - 2 traffic management positions
 - 5 positions for growth
- ♦ Training room with 2 working positions, 1 phone and 1 radio
- ♦ Full kitchen with break room and quiet room
- ♦ Offices for supervisors and manager
- ♦ State-of-the-art electronics
- ♦ Equipment/Server room
- ♦ Data Room that includes:
 - Back-up radios
 - Back-up telephones
 - Logging Recorder
 - DVD controller for 5 monitors in the Communications Center



New Communications Center



Administrative Services Bureau



New Communications Center Workstation



New Communications Center Break room

The Communications Division is nearing completion of the development of a Community Education Program to educate the citizens of Scottsdale on the proper use of the 911 system. All city employees will be encouraged to attend this training to better utilize this system internally.

Twenty one of our trainers have completed the "Training in the 21st Century" 40-hour class. This class is designed to provide the basics skills in regards to training new Communications personnel.

We continue to support the important aspects of personnel development by participating not only in our own supervisory development program but also attending the SMDS courses provided by the City. This year we had 3 supervisors complete the SMDS course and 2 completed our Development Program.

Teleserve employees continue to work closely with the Records Division to help with several aspects of the I/LEADS program.

National Telecommunicator's Week was celebrated to honor our dispatchers. This year we had a relaxed picnic at McCormick Railroad Park and all dispatchers were encouraged to invite their family members.



Dispatchers and their families enjoying the different fun activities at the picnic held this year at McCormick Railroad Park



Administrative Services Bureau

Special Services Unit

- ♦ A total of 48 vehicles have been put in service. Twenty eight of these vehicles were additional vehicles; the remaining 20 vehicles were replacements. We are in the process of testing Dodge Chargers and Magnums for use in the Department. The Chargers are working well for Patrol and the Magnums are working well for the K-9 Unit.
- ♦ SSU has taken steps to standardize lighting packages on detective and lease vehicles. The use of LED lights has improved visibility and reduced the strain on electrical systems.
- ♦ We have begun to upgrade the Watch Commander vehicles. An “Extendo-Bed” command console has been added to help with storage capacity while adding much needed useable working space. They now have two dual head radios and the capability of using the laptop in the front or rear of the vehicle.
- ♦ The Department has moved closer to having every sworn officer equipped with a TASER. There are now approximately 250 TASERs deployed in our Department. Two Logistics Technicians are trained in the repair and maintenance of the TASER units.
- ♦ An audit of the undercover license plates, out of state license plates and RICO seizure vehicles were completed this year.
- ♦ Several large logistics contracts were sent out for bid this year. We have new contracts for raincoats, leather goods, patches, Bike Unit uniforms and blue Patrol uniforms.
- ♦ Ten additional radar units were placed into service and the records have been reorganized and updated.
- ♦ We melted several pro-cards ordering office supplies to meet the needs of the department.
- ♦ We ordered and issued 400 new Title 28 books for sworn officers.
- ♦ SSU assisted in 2 upgrades to the modems in Patrol vehicles and will shortly complete a total swap out of all of the modems. This exchange will greatly improved connectivity issues. There have also been three upgrades to the laptops including new and improved images.
- ♦ The inventory records of SSU were changed from a paper system to an Access database to consolidate and improve record keeping.
- ♦ SSU has processed 638 vouchers for new and replacement uniform items and ballistic vests.



**Uniforms & office supplies maintained
and operated by the Special Services Unit**





Administrative Services Bureau

Forensic Services Division Manager Steve Garrett

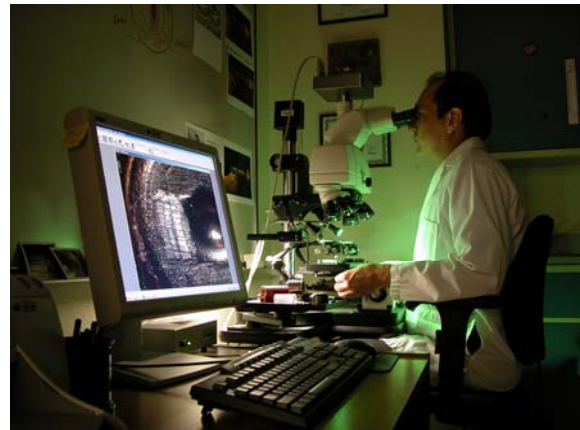
The Forensic Services Division (FSD) provides service to our customers to aid in the successful disposition of all investigations in accordance with legal and professional guidelines through the identification, documentation, collection, analysis, and preservation of physical evidence.

The Forensic Services Division is under the direction of the Administrative Services Bureau. It is composed of the Forensic Services Division manager, who is responsible for all work produced by the division. The division manager leads and directs the functions of the Identification Services Unit, the Crime Scene Specialist (CSS) Unit, the Criminalist Unit, the Property and Evidence Unit and the division secretary.

The **Identification Services Unit** is responsible for collecting and disseminating arrest; updating databases to reflect arrest and identity information; processing latent prints from evidence left at crime scene; comparing latent lifts and the entry of latent prints into the Automated Fingerprint Identification System; examining and comparing footwear and tire track impression evidence; developing, processing and filing all photographic images produced for investigative purposes.

Highlights:

- ♦ The Identification Services Unit Criminal History Section moved into a larger and more user-friendly area vacated by the Communications Division.
- ♦ Over 200 cold-hit suspects were provided to the detectives through the use of the Arizona Automated Fingerprint Identification System (AFIS). Another 280 suspect identifications were made through suspect comparison requests submitted by detectives.
- ♦ The Photo Lab provided photographic services to multiple city departments needing photographic documentation of their special events.



The **Crime Scene Unit** is responsible for the photographing, documenting and sketching of crime scenes, as well as recognizing, collection and preserving all types of physical evidence.



Highlights:

- ♦ The Crime Scene Unit purchased a 3-D Laser Scanner that will allow them to produce more accurate measurements for crime scene diagrams as well as process major crime scenes more expeditiously.
- ♦ The Crime Scene Unit was able to establish and fill a Lead position to augment the supervisory needs of the unit for the weekend and night shifts.



Administrative Services Bureau

The **Criminalist Unit** is responsible for analyzing all blood alcohol, toxicology and drug submissions, forensic biology sample (DNA) analysis, paint, fiber and hair comparisons, firearms/toolmarks examinations fire debris analysis.

Highlights:

- ♦ The DNA Section completed their required FBI/CODIS external audit with no findings or necessary remediation.
- ♦ The Criminalistics Unit hired and trained a second full time DNA analyst. This second analyst will allow the laboratory to process more DNA requests dealing with property crimes.



The **Property and Evidence Unit** is responsible for proper storage, maintenance, and release of all evidence and property collected by the Scottsdale Police Department.



Highlights:

- ♦ Property and Evidence Unit obtained one large centralized storage location that allowed them to consolidate their off-site evidence storage.
- ♦ The Property and Evidence Unit impounded over 40,000 items of evidence and destroyed over 3,700 pounds of drugs and weapons.



Administrative Services Bureau

Planning, Research & Accreditation Division Manager Will Davis

The Planning, Research & Accreditation Division (PRA) is a resource to the Administrative Services Bureau Director and the Office of the Chief. The Division is responsible for completing special projects, performing policy development, monitoring trends and issued related to policing, coordinating accreditation compliance and managing the Department strategic planning efforts.

PRA encompasses four distinct responsibilities:

Strategic Planning – responsible for developing, implementing and tracking of the Police Department's strategic plan.

- ♦ Coordinated the April 2007 community forum dedicated to recruitment issues, and the May Annual Strategic Plan Retreat.



Lieutenant Tony Gibson facilitating the forum



Activity during one of the "brainstorming" sessions

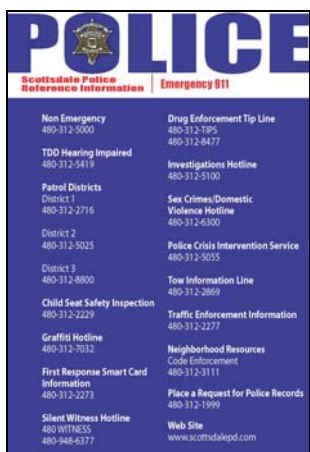
- ♦ Hosted Durham Regional Police Services, a Canadian law enforcement agency, for a site visit to learn about our Strategic Planning process and institutionalization as a management philosophy.
- ♦ Published the 2007/08-2011/12 Strategic Plan and the 2006/07 Annual Performance Report.
- ♦ Initiated work on a Strategic Plan Strategy designed to re-engineer the Police Department's performance measurement and workload indicators process.
- ♦ Initiated work on a Strategic Plan Strategy to develop and implement enhancements to the Police Department website.
- ♦ Attended the International Association of Law Enforcement Planner's annual training conference to receive the prestigious "2007 Project of the Year" award for the Department's project titled "Strategic Planning as a Management Philosophy". This award is granted to one project annually in recognition of the project that has made a significant contribution to the field of law enforcement planning. Scottsdale's initiative was selected out of all other international nominations as the most deserving for its impact on reshaping strategic planning across the law enforcement community both nationally and internationally.

Research and Projects – responsible for responding to requests for management information and reports, and assisting in workflow analysis and performance measurements



Administrative Services Bureau

- ♦ Published the 2006 Scottsdale Police Department Annual Report.
- ♦ Completed 56 special projects including management research studies, requests for data from State and Federal agencies, and data collection and analysis for surveys.
- ♦ Development and publication of 12 issues of the Department's PoliceLine newsletter, which is distributed to all Police Department employees and retirees
- ♦ Printed Police Magnets



English and Spanish Police Magnets

Policy Development – responsible to develop, track and archive the police department policies, procedures, rules and regulations in accordance with the accepted policing standards; and responsible for maintaining compliance

- ♦ Distributed 40 policies to all Department employees.
- ♦ Responded to 67 policy and information requests from outside agencies/departments.
- ♦ Compiled and distributed 164 total policy books, 82 GO binders and 82 PO binders.

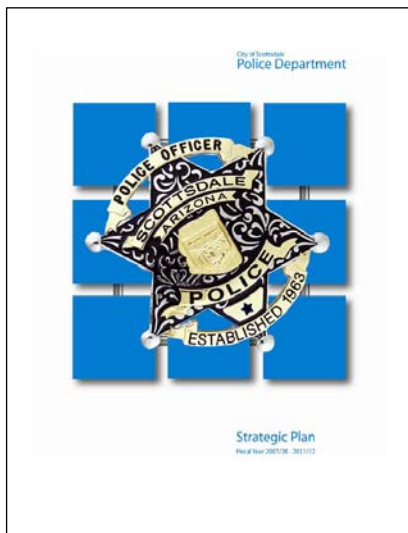
Accreditation

- ♦ Worked throughout the year to identify, collect, and manage Department documentation necessary for upcoming Commission on Accreditation for Law Enforcement Agencies (CALEA) inspection. The inspection involves 459 standards, thousands of documents, and crosses all areas of the Department, including investigation, patrol, and administration.
- ♦ Completed mandated conversion from 4th edition CALEA standards to the revised 5th edition standards, and conversion of CALEA files in the Department's existing database to the new CALEA CACE database.
- ♦ Completed CALEA accreditation process training workshops for Department employees.

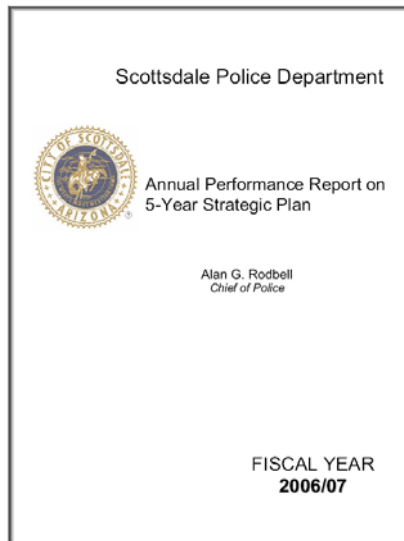


Administrative Services Bureau

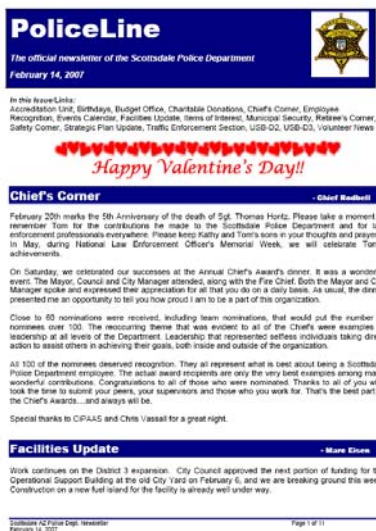
Reports published by the Unit:



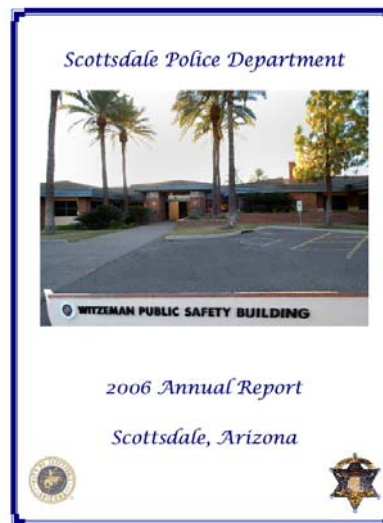
2007/08-2011/12 Strategic Plan



2006/07 Annual Strategic Plan Performance Report



Monthly Department newsletter



2006 Annual Report



Administrative Services Bureau

Police Records & Analysis Division Manager Michael Keran

Records Unit

The Police Records Unit serves as the central repository for all police incidents. Records Clerks maintain all police reports, traffic accident reports and citations. The Records Unit is comprised of 32 positions that provide support to officers, other law enforcement agencies, courts, and prosecutors. The unit is open to the public from 8 am to 6 pm Monday through Friday excluding holidays.

The unit Implemented a new "Values in Practice (VIP) Program" which recognizes employees who demonstrate City Values. The recognized employee is presented the opportunity to choose from several different gift cards representing Scottsdale businesses. Names of the employees receiving recognition are recorded on a chart displayed within the Unit.

The open Records Manager position was filled after nearly a year of vacancy.

The Records Unit hosted the first ever state-wide Records Forum with over 100 individuals participating representing over 60 agencies. Bi-Annual meetings have been scheduled with the hopes of creating a state wide Law Enforcement Records Management Association.

Arizona Law Enforcement Records Management Forum



Records & Analysis Manager Michael Keran (right) with Gary Heath and Joseph Ficarra of Chandler Police Department



Records Manager Karen Sutherland with Deanna Hart of the Arizona Western Campus Police Department



Records clerks Melissa Greenhagen, Linda Cabrera and Ana Castro



Records Clerks Aubrey Barrios and Cecilia Valenzuela with Records Supervisor Ida Stephens, in the middle



Administrative Services Bureau

2007 Statistics

- Serviced 6,400 customers at our public window.
- Processed 7,000 Scottsdale warrants.
- Processed 5,000 parking citations.
- Processed 5,300 collision reports; a 5% decrease.
- Processed 39,800 moving citations; a 29% increase.
- Answered 13,600 phone calls; a 25% decrease.



Records Clerk III, Elaine Rodriguez assisting a customer at the window



Records Clerk I, Sherry Krieger working on the files

Crime Analysis Unit

The Crime Analysis Unit (CAU) provides statistical information in three difference areas:

Administrative Crime Analysis involves long range projects. Tasks include providing economic, geographic and law enforcement information to police management, city hall, city council, and neighboring/citizen groups. Its purpose is financial, organizational, political, and legislative. It is critical to budget, personnel, public information, and legal issues.

Strategic Crime Analysis is concerned with operational strategies and seeks solutions to on-going problems. It provides information for resource allocation purposes, including patrol scheduling and beat configuration. Its purpose is to identify unusual crime activities over certain levels or at different seasonal times, identify unusual community conditions, provide police service more effectively and efficiently by matching demands for service with service delivery, reduce and/or eliminate recurring problems, and assist in community policing or problem oriented policing

Tactical Crime Analysis deals with immediate criminal offenses to promote quick response. It provides information to assist operational personnel in identification of specific crime trends and in the arrest of criminal offenders. The primary goal is to identify crime trends and patterns/series. Tactical information links offender and modus operandi information from a number of offenses in an attempt to provide investigative leads, help solve crimes, and clear cases after apprehension and arrests.

2007 Statistics and Highlights:

- ♦ The Crime Analysis Unit completed 28 Criminal Information Bulletins on crime series, trends and patterns that were disseminated throughout the department and shared with other jurisdictions.
- ♦ The unit completed 12 link analysis charts that were used to aid detectives in criminal investigations and prosecution of offenders, an increase of 67%.
- ♦ The Crime Analysis Unit completed the Patrol Allocation Model (PAM) study for fiscal year 06/07 and successfully completed the 2006 Uniform Crime Reporting.



Administrative Services Bureau

Technology Services Division Police Technology Director Joe Hindman

The Technology Services Division (TSD) provides planning, implementation, training and maintenance support for the majority of the police department's computer based technologies. TSD is comprised of three units: (1) Management and Administration, (2) Desktop, Communications/Dispatch and Mobile Applications, and (3) General Applications, I/Leads, Security and Network Support. TSD provides technical support to Police personnel from each Bureau, while working with external vendors, other City departments, and law enforcement agencies from across the country.

TSD provides service to our customers to aid in the successful integration of all computer hardware, software, and peripheral equipment. This includes laptops, personal computers, networking infrastructure and wireless components. TSD also researches and makes recommendations on proposed technology solutions to fit individual needs, as well as performs training on new systems. TSD also performs system administration of our own computer room which houses the PD's servers, firewall, telephony/911 system and backups.

Some main accomplishments for the 2007 calendar year include:

- ♦ Continuing integration of the I/Leads portion of the Intergraph Applications Suite. I/Leads is the largest and most complicated component in the Intergraph Suite of products. I/Leads provides records management capabilities, property management, jail management, and Uniform Crime Reporting.
- ♦ Recent additions to the I/Leads system include changes to support the new 30-day tow hearing requirements, indicators to show if ICE is notified when dealing with an arrested subject that admits to being "undocumented", and the addition of a Civil Process module.
- ♦ Replaced wireless modems in mobile fleet with updated 3G-875 units that will improve speed and connectivity to the City and PD networks.



A patrol car equipped with the updated laptop and modem for improved speed and connectivity



Administrative Services Bureau

- ♦ Maintained all police-critical applications/software and servers/hardware, including wireless support, and ACJIS and PACE hardware, on a 24/7/365 basis. This support was provided without overtime costs or standby pay costs to City



District 3 Basement Server Room



District 3 Communications Server Room

- ♦ Deployment of new images to the police fleet with updated hardware and software, including QuickScene accident diagramming software.
- ♦ Developed a process whereby updated GIS data can be incorporated from the City into maps available in the Dispatch and Patrol vehicles. As part of this process, documentation was created which will allow the department to update the maps internally as opposed to requiring vendor assistance.
- ♦ Provided updated masks and procedures for inquiry into state and federal databases. This is an ongoing process that has placed additional terminals in Communications, Records and Personnel and will be continued in 2008 to provide additional inquiry and update capability from within the I/Leads system.
- ♦ E-Citation system developed for motor units. Scottsdale Police will be one of the first in the country to integrate its E-Citation system with the Intergraph I/Leads system.



Officer Crause shown with the E-Citation handheld



Closer view of the handheld E-citation handheld



Administrative Services Bureau

- ♦ Partnered with the Phoenix Police Department to develop a new Multi-Unit Crime Free Housing System that was implemented this year. This system will automatically inform apartment managers and owners of any incidents that take place at their properties. Currently, over 129 properties are participating in the system.
- ♦ Developed a new "Scottsdale Police Detailed Reporting System" (SPDRS) also known as "Information at Your Fingertips" that supplies average response time data by District, Beat, and Sub-zone, by month, quarter and year. Managers can have access to any call for service that has taken more than a specified number of minutes to complete. It also allows management to monitor incidents at specific locations (i.e. bars, night clubs, parks, schools), keeps a top ten offense/incident list for each district, and can track arrests by type and location. Training was conducted late in 2007 and officers are beginning to utilize the system.
- ♦ Negotiated agreements with the Maricopa County Sheriff's Office and the Phoenix Police Department. The County agreement provides an interface to the County Booking System that will reduce the data entry requirements to book a suspect by 66%, saving officer time and effort. The Phoenix Police agreement will allow Scottsdale to share incident data with Phoenix, Tucson, Mesa, Tempe, and Peoria.
- ♦ Negotiated an agreement with the Maricopa County CJIS Office that will allow Scottsdale to use the County's "Justice Web Interface". This system will allow on demand access to State mug photos and MVD photos. This system will help the department combat identity theft. Contractor work will begin on this in FY 2008.
- ♦ Collaborated in activation of the East Valley Fusion Center. The East Valley Chief's of Police met and agreed to pool some of their resources in a fusion center housed at the City of Mesa Police Department for the sharing of information. Technical assistance was required to allow Scottsdale personnel and equipment to access Scottsdale based data from the Mesa location.
- ♦ Participation continues on several committees within the Arizona Criminal Justice Commission and on FBI steering committees. This participation allows Scottsdale to stay abreast of new policies and legislation affecting Criminal Justice Technology and to influence the decision making of that strategy to better serve the citizens and the administration of criminal justice in Arizona.
- ♦ Scottsdale was instrumental in developing policy with the FBI regarding two-factor authentication. Previously, this required hardware tokens and could result in a major expense to each agency. The revised plan once implemented will allow these challenges to take place within software which will lower the cost for each law enforcement employee. Prototyping tests are being currently being conducted at the Federal level with 55,000 users.
- ♦ Technology Services Division was instrumental in the set up of the new CAD workstations for deployment in new Communications Room; the configuration and delivery of PACE computers to the Jail & Dispatch; completion of laptop re-imaging and deployment; modem upgrade & deployment.
- ♦ Completed the VPN project for School Resource Officers to have directly connection into the City network for I/LEADS, e-mail, etc.
- ♦ Partnered with City's Information Services to overcome two major outstanding issues: Acquisition of thumb drives for Supervisor use, and TSD Remote Control, which saves at least 12-15 hours of work per week, and costs for mileage
- ♦ TSD partnered with GIS to create intersection diagrams for every Scottsdale intersection in conjunction with the new Quick Scene accident software
- ♦ Completed multiple Crime Lab LIMS upgrades, rollout projects to enhance the MDC/Wireless & remote site setups including Gang Task Force, Fusion Center, Fashion Square Beat office & FBS Special Event setup.
- ♦ All critical systems were transferred to new firewall.

Assistant Chief John Cocca

The Personnel Development/Investigative Services Bureau is responsible for the development of police employees through recruitment and hiring through the administration of training. It is also responsible for investigating all types of violent and property crimes for all districts, and providing specialized law enforcement response to assist patrol personnel in high risk situations.



- ◆ Crimes Against Persons
- ◆ Crimes Against Property
- ◆ Special Investigations Section
- ◆ Police Crisis Intervention Unit
- ◆ Personnel Development Division

**Investigative Services Division
Commander Michael Rosenberger**



The Investigative Services Division is divided into five sections based on areas of responsibility. Each section is divided into units that are assigned specific investigative responsibilities. The five sections include Crimes Against Persons Section; Crimes Against Property Section; Special Investigations – Drug/Conspiracy; Special Investigations – Tactical/Intelligence Section; and Police Crisis Intervention Services Section.

**Crimes Against Persons Section
Lieutenant Craig Chrzanowski**

CRIME TYPE	NUMBER	CLEARANCE RATE
Homicide	5	100%
Sexual Assault	41	85%
Robbery	143	36%
Aggravated Assault	249	67%

***Violent Crimes Unit
Sergeant Bernie Hill***

The Violent Crimes Unit is responsible for investigating violent crimes including Homicides, Robberies, and Aggravated Assaults, as well as all Officer Involved Shootings.

The Violent Crimes Unit once again achieved a 100% clearance rate for Homicides that occurred in 2007. There were 5 homicides, some of which involved multiple suspects that were unknown at the time of initial investigation. All suspects were in custody within 5 days. The following is a synopsis of one of the homicides that were committed in 2007.

- ♦ A decomposed body was found by a relative who was doing a welfare check. It was determined that victim had been murdered. Victim's coin collection that was in his safe was missing. Information gathered from family members and thorough investigation led to the identity of the suspect who was found to be in California. Scottsdale detectives coordinated with San Bernardino Sheriff's Office and Police after suspect was tracked to a hotel in that jurisdiction. Suspect committed suicide by shooting himself when he was contacted by police. Coins valued in excess of \$18,000.00 were found to have been sold in California by suspect.

Violent Crime Unit detectives also investigated several robbery cases and achieved a 36% clearance rate. Those robberies included a number of home invasion style robberies and "serial robbers" that include:

- ♦ The victim was confronted by 2 suspects at his residence. The suspects were looking for drugs and cash that was said to have been in the victims' home. The suspects took the victim's vehicle where it was later recovered in south Phoenix. Both suspects were arrested months later. One pled guilty and is serving 15 years in prison.
- ♦ A suspect responsible for seven crimes in Scottsdale and additional armed robberies of tanning salons was tracked to Casino Arizona and arrested by Tribal Police. He was then turned over to Scottsdale detectives and confessed to seven crimes in Scottsdale and additional robberies in Phoenix and Tempe.



Violent Crimes Unit Sergeant Bernie Hill assisting Detective Ron Lugay during a forensic excavation

The Violent Crimes Unit also investigated several other shootings, stabbings, and kidnappings during 2007. Those incidents include:

- ♦ Two separate young women were kidnapped by three individuals from the downtown area. The first victim was kidnapped from a local shopping mall and held captive in an apartment while two of the suspects attempted to obtain money from her account. When this failed, they kidnapped another young female outside a local lounge. Detectives were able to track the first victims' cell phone and arrested all subjects as they arrived with the second victim.
- ♦ A shootout occurred between two different vehicles in front of a local restaurant. The victim was shot in the leg with an assault rifle and suffered a serious leg injury. Victim and witnesses would not cooperate with police thus hampering the investigation. The shooter with the assault rifle was identified while conducting an unrelated home invasion robbery investigation. A search warrant was conducted and assault rifle was recovered. Suspect was arrested by DEA agents after he attempted to rob an undercover agent.



Violent Crimes Unit Detectives George Gollihar, Michelle LeFay, and Anthony Jones

***Sex Crimes Unit
Sergeant Joe LeDuc***

The Sex Crimes Unit is responsible for investigating all sex related crimes including Sexual Assaults, Child Luring and Exploitation cases, as well as, monitors all registered sex offenders living in the City of Scottsdale.

During 2007, the unit:

- ♦ Received approximately 242 cases that were reviewed and/or investigated.
- ♦ Submitted 63 felony cases to the County Attorney's Office.
- ♦ Served 34 warrants and 56 court orders/subpoenas.
- ♦ Conducted 121 forensic interviews.
- ♦ Responded 88 times for detective callouts.
- ♦ Received 48 new Registered Sex Offender cases.

The Sex Crimes Unit investigated several high profile cases. One case involved the sexual assault of a local high school student by a school janitor. The suspect was convicted and later sentenced to over 80 years in prison. An Internet Crimes Against Children investigation yielded the arrest of a suspect who attempted to meet with whom he thought was a 14 year old female for sex. Investigators from the Sex Crimes Unit also made two child pornography arrests where the suspects are facing over 100 years on prison each.

The Sex Crimes Unit also worked very closely with the Domestic Violence Unit and Violent Crimes Unit to solve several murders that occurred within the City of Scottsdale. Working closely as a team, the Crimes Against Persons Section was able to realize a 100 percent clearance rate in Homicides this year. Several improvements were made to the Family Advocacy Center. The monitoring/recording equipment was replaced with digital components allowing investigators to record interviews onto DVDs and also upload digital files to a transcription service. In addition, the Forensic Nurse Examiner's area was repainted, which included the implementation of a pediatric exam room complete with a hippopotamus bed and custom wall art. An additional evidence freezer and mailbox was also added to the evidence room.



Personnel Development / Investigative Services Bureau



Sex crimes unit Detectives John Heinzelman and Nicole Engstrom working on a case

Domestic Violence Unit Sergeant Dan Rincon

The Domestic Violence Unit is responsible for investigating all crimes with a nexus to domestic relationships as defined by state statute.

- ♦ A triple homicide was committed when a man murdered his wife and step-daughter by shooting them. The step-son then killed the suspect in self defense. The interview with the surviving step-son was conducted.
- ♦ A mother of three children hid her fourth pregnancy from her husband because he wasn't the father. Immediately after giving birth to a baby girl, the mother killed her child by drowning her in the bathtub. This case came to our attention after the placenta was located at a local business. Swift work by DVU and VCU detectives resulted in the recovery of the murdered child's body and the confession of the suspect.



**Domestic Violence Unit Detectives Mark Cristiani and Ann Bailey working
with Police Crisis Intervention employees Kelly Wills and Stacy Willis**



Personnel Development / Investigative Services Bureau

The Domestic Violence Unit participated in the statewide DV Warrant Round-Up and the US Marshal sponsored Operation Falcon warrant round-up.

Domestic Violence briefing training was given to all USB patrol squads by DVU Detectives in attempt to increase the quality of domestic violence investigations and to provide a venue for patrol officers to ask DV related questions.

Throughout the year, the Domestic Violence Unit has played a major role in conducting domestic violence training at the Maricopa County Police Academy. This demonstrates a commitment to new officers not only at the Scottsdale Police Department but to officers throughout the valley. To effectively conduct this training, DVU dedicated five detectives to assist with lecture and scenario based education.

Gang Investigations Unit Sergeant Aaron Minor

The Gang Investigations Unit (GIU) was funded for fiscal year 07/08. Sergeant Aaron Minor was selected as the unit supervisor and took over operational responsibilities in December 2007. The unit currently has six detectives and an analyst. GIU is located at the Family Advocacy Center. Detectives Chuck Cabrera, Damien Mendoza, Doug Montgomery and Jim Nolan are assigned to GIU which is stationed at the SFAC. Detective Jim Hill is assigned to GITEM, Detective Ben Felice is assigned to an FBI Violent Fugitive Apprehension Task Force, and Lara Gimson is assigned to the East Valley Fusion Center (EVFC) as an analyst. They are responsible for gang related violent crime investigations, gang intelligence, assuring gang related property crime criminal complaint requests are filed through the Maricopa County Attorney Gang/ROP Bureau and gang intelligence.

GIU has expanded the Gang Liaison Officer (GLO) program to now include Detention Officers, who will be supervised by a Detention Sergeant. The GLO program will offer quarterly gang training and intelligence driven details. The GLOs will be primarily utilized for proactive enforcement and intelligence gathering.

In December, the GIU trained approximately 90% of the department's sworn staff in basic Gang Investigations as part of an agreement with the EVFC. Civilian staff members also attended this training.



Gang Investigation Unit Detectives Doug Montgomery, Ben Felice, Jim Hill, James Nolan, Damien Mendoza, Chuck Cabrera and Investigative Police Analyst Lara Gimson



**Crimes Against Property Section
Lieutenant Jeff Smythe**

The Crimes Against Property Section is comprised of five distinct investigative units.

- ♦ **The Auto Crimes Unit** investigates all crimes against vehicles, including auto theft, theft from vehicle and burglary from vehicle. The auto theft unit participates in several pro-active details including bait vehicle operations and VIN etching at public safety events.
- ♦ **The Burglary Unit** investigates all thefts and burglaries within the city. The unit also has the responsibility of enforcement and inspections of all pawn shops and second hand stores in the city as well as any Arson investigations.
- ♦ **The Computer Crimes Unit** has a primary role to recover computer related evidence for all types of investigations. Their tasking includes gathering/recovering evidence from cell phones, computers, portable hand held devices and all other electronic media. The computer crimes consist of a pro-active group assigned to district 2 station and a forensic recovery squad assigned to the ACTIC Center.
- ♦ **The Financial Crimes Unit** investigates a wide variety of financial crimes such as embezzlement, bank fraud, mortgage fraud, credit card fraud, fraudulent schemes and Identity Theft.
- ♦ **The Repeat Offender Program (ROP) Unit** is responsible for identifying, tracking and effectively prosecuting known and/or high volume offenders. The unit participates in an ad-hoc relationship with the United States Marshals Service.

During 2007, the section participated in several high profile properties related cases. These cases consisted of large burglary syndicates from Arizona as well as out of state groups. A criminal damage case that involved City of Scottsdale Unified School District buses which resulted in thousands of dollars in losses and multiple financial crimes related cases which resulted in millions of dollars being returned to victims through victim compensation. The ROP unit participated in multiple high profile arrests, not only for property crimes but assisted SAU in several persons crimes cases. The ROP unit also participated with the US Marshals Service in Operation Falcon and the ROP Unit made 111 felony arrests resulting in enhanced sentencing through the MCAO ROP Bureau. The Computer Crimes Unit continued to stay ahead of the technology curve through the purchase of new forensic recovery equipment, attending multiple training seminars and by expanding their role with the ACTIC computer lab.

**Auto Crimes Unit
Sergeant Tom Macari**

The Scottsdale Police Department Auto Crimes Unit investigated 752 Auto Theft Cases in 2007, resulting in a 28.5 clearance rate and a 29.32 reduction in auto thefts from the previous year.

The stolen vehicles recovered by Scottsdale and other police agencies are:

- ♦ 204 Scottsdale stolen vehicles recovered by Scottsdale Police Department
- ♦ 427 Scottsdale stolen vehicles recovered by other Police Agencies.
- ♦ 181 Stolen vehicles from other jurisdictions recovered by Scottsdale Police Department.

The Auto Crimes Unit also investigates Burglary from Vehicles, Criminal Damage to Vehicles and Thefts from Vehicles. These cases totaled 3958 in 2007. This was an increase over 2006 where the Auto Crimes Unit handled 3353 of these cases.

Cooperative Auto Theft Reduction Program

Throughout 2007, members of the Police Department have worked diligently to form crime prevention partnerships with citizens and corporate entities around the city. These partnerships have resulted in outreach and community events that specifically have targeted auto theft reduction strategies. These strategies include the use and deployment of bait vehicles, VIN etching vehicles, donation and dissemination of free car security devices such as the "club", and overall citizen awareness of crime.

The Auto Crimes Unit participated in a total of 11 VIN etching events, completing the etching on 270 vehicles.



Sergeant Tom Macari and Detective Mark Wagner complete VIN etching on a vehicle at a Public Safety event.

Auto Crimes Unit personnel conducted a great research with regards to a valuable product called the Automated License Plate Reader (ALPR). The research indicated the need for this valuable product and authorization of RICO funds to purchase the ALPR's was approved, for a total of 3 fixed mounted camera sets and 1 portable camera set.



Demonstration screen viewed by officers in the vehicle when utilizing an Automated License Plate Reader

**Burglary Unit
Sergeant Eric Rasmussen**

Using a variety of resources and methods to investigate many different types of property related crimes the Burglary Unit had another successful year. In our efforts to both reduce crime and increase our clearance rates, Burglary Unit detectives focus their efforts on crime trends and repeat offenders. These methods have proven to be successful by another significant drop in the number of reported burglaries.

YEAR	BURGLARIES REPORTED
2002	2,786
2003	2,315
2004	2,087
2005	1,869
2006	1,721
2007	1,523

Detectives in the Burglary Unit continue to aggressively investigate crimes targeting crime trends and repeat offenders. An example of this was in the fall of 2007 detectives noticed an increase in daytime residential burglaries in District 1. Burglary Unit detectives solicited assistance from patrol, the HEAT Unit, and the Bike Unit for surveillance coverage and detectives responded to several crimes scenes. As the investigation progressed burglary detectives were notified about three different suspects who were identified through DNA evidence left at different crime scenes. These suspects were located, interviewed and arrested which resulted in the residential burglary rate in District 1 to decrease.

Detectives also worked with Phoenix Police Department to identify and arrest two burglars who were committing commercial burglaries in the northern areas of both cities. These suspects were apprehended by Phoenix Police as they exited a building they were burglarizing. Scottsdale Burglary Unit detectives later served search warrants at their residence to locate stolen property and additional evidence of their crimes.

Chaparral Christian Church Vehicle Burglary Case

Over a two week period, Burglary detectives noticed a sharp spike in crimes in residential neighborhoods around the area of 68th St. and Shea Blvd. In this crime trend the burglars were breaking into cars parked in front of homes and taking property and garage door openers. Once they had the garage door openers, they would open the garages and burglarize the residences. Several cars were stolen in this crime trend as well. All of the crimes had occurred on two consecutive Saturday night / Sunday mornings.

Surveillance in the neighborhoods where these crimes were occurring was conducted. Two suspects with extensive criminal histories were arrested after a detective witnessed these suspects attempting to break into his vehicle. A .22 caliber rifle and burglary tools were recovered. A search on the suspects' vehicle was conducted. Dangerous drugs and drug paraphernalia were found. In addition, vast amounts of personal property from five separate residential burglaries in Phoenix were also recovered.



Burglary detectives impound items recovered from a search warrant

**Computer Crimes Unit
Sergeant Mike Snader**

The Computer Crimes Unit experienced shifts in both focus and methods of investigation, while continuing to experience increases in workload and requests for technical assistance by other units. Compared to the total workload of the unit since its formal inception (2005/06), where forensic detectives analyzed 63 computers and "previewed" another 12; 2007 alone saw 56 computers analyzed with another 20+ being "previewed" on-site. In addition to computer examinations, in 2007 Forensic Detectives completed over 120 video enhancement requests, analyzed 93 cell phones and provided technical investigatory assistance over 500 times, while continuing to investigate their own computer-related criminal cases. Along side the standard criminal investigations, the unit also began to assist the City of Scottsdale's Information Services in data recovery on corrupted city terminals. This exceptional increase is expected to continue for the foreseen future as computer equipment and networks play an increasing role in criminal activity.

In late December of 2006, Computer Crimes Detectives became aware of a suspect who had a very high volume of traffic on EBay for small dollar value sports memorabilia and other items. The scam was to offer small items for sale and not deliver after receiving payment to a variety of PO Boxes around town. This suspect is considered by EBay to be their most prolific fraudster to date. While conducting the investigation, detectives also linked to Scottsdale cases from as far back as 2003. There were 16 current Scottsdale cases along with over 30 from the Internet Fraud Complaint Center (IFCC) that were forwarded to us for action. Detectives also learned that the United States Secret Service and the United States Postal Inspectors were working cases against suspect. Working in concert with these agencies, a search warrant was served at suspect's residence in March. Although significant evidence was seized, suspect fled prior to the arrival of the police and federal agents. Detectives located the vehicle rented to suspect and recovered more evidence after serving another warrant at a home in Phoenix.

In June, information was learned that suspect had recently been seen at a local fitness center in Scottsdale. Suspect was arrested without further incident. Subsequent search warrants were executed at his most recent residence turning up more evidence of illegal activity. Suspect is being held at the Maricopa County Jail on numerous charges filed by both the Arizona Attorney General and the Maricopa County Attorney. It is estimated that the dollar loss in this case exceeds two million dollars in combined direct loss to victims and lost commissions to EBay.



**Financial Crimes Unit
Sergeant Bryan Thomas**

Financially motivated crimes continue to escalate nationwide at an alarming rate. The Financial Crimes Unit continues to reach out to private organizations, financial firms and network with other financial crimes investigators throughout the country to be pro-active in not only solving these crimes but also focus on identity theft prevention. FCU continues to team up with the FBI, Secret Service, Arizona mortgage fraud task force and the computer crimes unit to combat large scale mortgage fraud and aggravated identity theft. FCU served multiple search warrants recovering thousands of forged documents, checks, false ID cards, embossed credit cards and counterfeit currency. FCU provided identity theft instruction seminars to several residents, private business and public organizations.

Below are a just a few examples of cases that FCU detectives investigated and solved in 2007. In addition to lengthy prison sentences, FCU assisted the MCAO FITE Bureau in identifying assets and US currency that could be returned to victims of financial crimes.

A suspect initially arrested in September of 2006 for trafficking in the identities of others, resulting from him going into Scottsdale and Phoenix homes, posing as a computer repairman and taking personal information from the victims. The suspect ran a forgery operation with the information he obtained from victims and then would recruit others to cash forged checks purchase drugs and make fraudulent credit card charges. The suspect and 3 others associates were taken into custody for these crimes. The three others plead and are in DOC. While in jail awaiting trial, the suspect began passing victim information from the jail to his girlfriend. He was again arrested in April of 2007 and charged with additional trafficking in identities. With the series of cases filed against this suspect, he pled to 12.5 in DOC (open). He was sentenced to 20 Years in DOC, with a 7 year probation tail. His girlfriend also was sentenced to 6 month in Jail!

Another case involved a suspect who was on a 40 year crime spree involving check forgery, kiting and identity theft. These crimes resulted in hundreds of thousands of dollars in losses to banks and individuals. The suspect was first arrested in Scottsdale in 1968 for Forgery. She moved to the East and committed crimes there and in California before becoming active again in the Scottsdale area in 2004. She opened several business accounts at local banks using victim information. After an extensive manhunt, suspect was arrested while boarding a plane on 30 August of 2006. A warrant was served at the home where she was living under alias and significant amount of evidence was recovered. Suspect was sentenced on 4-20-07 to 15 years in DOC for her crimes.

In this next case, the suspect falsified paperwork with an individual who believed he was investing in a legitimate business deal. Suspect was able to defraud this individual of \$1.9 million dollars. 58 other victims were found amounting to a total loss to all the victims at \$2.7 million. The suspect was arrested on 11/06/07 and search warrants were served on his residence and business. The investigation was recently concluded and forwarded to the County Attorney's office charging this suspect with Fraud schemes, 59 counts of Theft, 12 counts of Forgery and Weapons Violations/Prohibited Possessor.

**Repeat Offender Program (ROP) Unit
Sergeant Rob Hoskin**

During 2007 the Repeat Offender Unit realized a total of 100 repeat offenders sentenced to a total of 679 years in the Department of Corrections collectively for a per person average of 6.79 years. During this same time period the ROP Unit made 111 felony arrests, authored and served 24 search warrants.

In August, ROP detectives were made aware of a particular individual living in a local beat. Surveillance was

conducted on the individual. After speaking with MCSO Fountain Hills detectives, a search warrant was drafted for his residence. Due to the suspect's high violence potential, SWAT was requested to serve the warrant. Upon contact with the suspect, he barricaded himself with a female in an upstairs bedroom and refused to come out. A tearing agent was used to stimulate an exit when suspect finally surrendered and was arrested. The search warrant yielded two firearms, body armor, and proceeds from a Fountain Hills residential burglary. In the room where he had barricaded himself, suspect was actively destroying evidence from the burglary and fortifying his position. A firearm was discovered in this room. Suspect is currently in jail, "no bond".



The ROP Unit briefs for a search warrant.

In a separate incident, a suspect was the target of ROP surveillance. ROP detectives observed the suspect complete a residential burglary. DPS fixed wing aircraft as well as Phoenix NET and Phoenix Street Crimes units assisted by watching suspect enter his home with proceeds from the burglary. A warrant was drafted and he was arrested by Scottsdale Burglary detectives on a perimeter position trying to escape out a window. All of the proceeds from the burglary were recovered in residence. He is currently in jail, "no bond".

During the month of December ROP detectives, with assets from the HEAT Unit, began surveillance on a suspected fitness locker burglar. Although he was never physically observed burglarizing a fitness center locker, he was observed committing several forgeries. Suspect was arrested and warrant was served on his residence in Anthem. A stolen firearm from a Phoenix residential burglary and anabolic steroids were discovered in the residence. Since his initial arrest, he has been re-arrested while in custody five subsequent times by Scottsdale, Paradise Valley, and Phoenix Police Departments. He is currently in jail with a substantial bond.

During the month of December, Repeat Offenders Program detectives teamed up with US Postal Inspectors pertaining to a fraud/credit card theft/identity theft investigation that initiated in Georgia. ROP detectives assisted US Postal Inspectors with surveillances and with the service of a search warrant on a residence in beat nine. Some items discovered in the residence were "for sale" quantities of methamphetamine as well as a FARGO machine. This device is used to produce forged credit cards and identification cards. The main suspect was arrested and found to have had multiple felony warrants in Georgia for similar crimes. He has since been sentenced and received 10 years in DOC.



Personnel Development / Investigative Services Bureau

Special Investigations Section (Tactical/Intelligence) Lieutenant Matt Roadifer

Special Assignments Unit

SAU participated in 40 tactical operations this year, 34 of which were high risk search warrant service. These warrant service missions were in support of multiple SPD units to include the Crimes Against Persons Unit and the Crimes Against Property Unit, as well as several federal agencies such as the DEA, FBI, and Secret Service.

There were six emergency SWAT responses this year. These call outs involved armed and barricaded suspects, as well as suicidal persons. All were resolved successfully and safely.

Utilizing federal grant money, SWAT also took delivery of a new state of the art armored vehicle, a Lenco Bearcat. This vehicle's armor is capable of stopping .50 caliber rounds.

SAU arrested a total of 65 suspects, the majority of which were classified as dangerous and violent felons. SAU/SWAT had a prominent role in two separate homicide investigations. The first occurred in April of 2007, and involved a murder for hire scheme. The suspected mastermind of this murder barricaded himself in a Mesa townhouse when HEAT Detectives showed up to serve a warrant, and a SWAT callout was initiated. The suspect had committed suicide in his bathroom. Two days later, an early morning SWAT warrant was served in Buckeye, and the triggerman in this case was arrested.

The second case involved a homicide in July of 2007 at a south Scottsdale hotel. Unknown suspects had entered a hotel room, and murdered one of the occupants. The only lead was from surveillance video that showed the suspect's vehicle. SAU Detectives began a grid search in Tempe and located the suspect's vehicle.

SAU has also participated in several community outreach programs this year. They provided education and static displays at two Public Safety Day events, and participated in two Citizen Academy classes.



**Commander Steve Gesell and Lt. Matt Roadifer with
the Bearcat, the SWAT Team's new armored vehicle**

Criminal Intelligence Unit

In April of 2007, Detective Toby Staats completed a 60-day temporary duty assignment on behalf of the JTTF, to Guantanamo Bay, Cuba, U.S. Naval Air Station, Detainee Operations Detail. He conducted several interviews with detainees and completed other task in support of Operation Enduring Freedom. This is a rare opportunity for a federal officer, much less a municipal law enforcement officer, and is the first time an SPD employee has participated in this type of assignment. Detective Staats has also become certified as a Terrorism Liaison Officer (TLO) for the City of Scottsdale and the Scottsdale Police Department, and has completed the Protected Critical Infrastructure Information (PCII) training to be eligible to conduct critical infrastructure vulnerability assessments.

The Criminal Intelligence Unit participated in 18 dignitary protection details in 2007, and many of these were high profile assignments. Some of the dignitaries included former President Bush (Sr.), Speaker of the House Nancy Pelosi and former Prime Minister Tony Blair.

Criminal Intelligence Unit personnel were also extremely active in the area of vice investigations and enforcement. A total of 30 prostitution arrests have been made, and personnel with CIU have made several connections with management at hotels where prostitution has been occurring. This was proved extremely helpful in one case where management of a motel called CIU personnel to report suspicious activity in a recently rented room. This was not vice related, but turned out to be a group of burglars wanted on several felonies.

CIU personnel were also involved the expansion of the use of wireless I.P. cameras that can be mounted on a power pole and monitored remotely. At any given time there are 10-15 cameras operating, up from only two of these cameras two years ago. These cameras have proven to be invaluable in many types of investigations, and allowed a detective to review 24 hours of coverage in about 15 minutes by accessing a server data base. All investigative technology related activities have been switched over to Sgt. Manning and the Conspiracy Unit as of November of 2007.



Detective Joel Lewis during a Dignitary Protection Detail at Scottsdale Airport, 2007



**Special Investigations Section (Drug/Conspiracy)
Lieutenant Ernie Anderson**

DEA Task Force

One of the main targets in the "Operation Good Fellows" case appeared in federal court and accepted a plea from the US Attorney's office. He pled to 5 years prison time and a \$1,000,000 cash forfeiture. He must prove the cash comes from a legitimate source in order to have it accepted as compliance of the forfeiture agreement.

Task Force Group One opened two new major federal drug cases. These cases involve significant drug trafficking organizations that have a nexus to Scottsdale and other major cities in the U.S.

Task Force Group One hosted a Title III training course for law enforcement agencies in the valley. The training was attended by over 240 officers from around the state, including Phoenix, Mesa, Tucson, Cottonwood, Yuma, Payson and Lake Havasu.

Task Force Group One conducted briefing training for Patrol officers in all three districts. The training pertained to "Identification Stops" and "Wall-Off Stops". Task Force Officers and Special Agents also provided information on DEA Task Force responsibilities. TFO's and SA's answered drug related question from the officers and participated in ride-a-longs after the briefings to get to know the squads and officers better.

Drug Enforcement Unit

DEU detectives trained eighteen patrol officers for the NTO (Narcotics Trained Officer) program, and an additional twenty-five officers in pharmaceutical diversion. The NTO's are trained in basic drug investigations and knock-and-talk tactics, and have been able to address over fifty neighborhood complaints of reported drug activity. Many of which have resulted in search warrants and arrests.

DEU had a very successful year. Detectives have developed sources of information resulting in productive drug investigations. They have also been responsive to neighborhood drug issues and Patrol requests for assistance including the cases listed below

DEU conducted an investigation into two separate heroin distribution groups. At the conclusion of the investigation, three suspects were arrested, and approximately 192 grams of Heroin, 36 grams of methamphetamine, and \$13,630 in US currency was seized.

DEU assisted the Conspiracy Unit with a drug investigation. A subsequent surveillance and knock-and-talk led to the seizure of approximately 300 pounds of marijuana, approximately 1 kilogram of cocaine, and several firearms.

An undercover investigation involving an apartment in the Paiute neighborhood where crack cocaine and methamphetamine were reportedly sold, led to a search warrant at the residence and the arrest of two suspects. As a result of the investigation, drug sales at this location ceased.

DEU initiated an investigation into activity at a residence in beat 2. The investigation led to a search warrant at the residence. Marijuana, cocaine, narcotic drugs, a shotgun and approximately \$7,300 in US Currency were seized from the residence.

DEU concluded an undercover investigation into a suspect selling cocaine in downtown Scottsdale bars. The suspect, his source, and an additional suspect were arrested. Three ounces of cocaine and two vehicles were seized.



Personnel Development / Investigative Services Bureau

DEU concluded an undercover investigation into a suspect selling cocaine in District 3 where two suspects were arrested, and an additional 20 grams of cocaine and a firearm were recovered.

DEU began an undercover investigation into a suspect selling heroin in beat 3. The investigation led to the arrest of three suspects, including the suspect's source.



Conspiracy Unit

The Conspiracy Unit continued to work with the Attorney General's office reference the "Touch of Class" prostitution investigation that began in 2003. The majority of the civil RICO case against the main suspects was settled in 2007. The suspects agreed to turn over about 1.2 million dollars in assets as part of this settlement. The criminal indictments will move forward next year.

The Conspiracy Unit assisted the Property Unit with two priority cases; the Tri-State Glass Case and the ATM Case. CU provided surveillance, trap-and-trace pen registers, and wiretap support for these cases.

The CU assumed responsibilities of technical support. The unit maintains and deploys technical equipment used in investigations and neighborhood problems. The installation of electronic intercept equipment has commenced, and will allow the CU to assist other workgroups with wiretap investigations.

**Police Crisis Intervention Services
Supervisor Phil Riccio**

The Police Crisis Intervention Service enhances the Scottsdale Police Department's Community Policing efforts by providing crisis intervention and community education in response to police referrals and community requests. Police personnel routinely call on PCIS staff to respond to situations such as domestic violence, sexual assault, death related issues, emergency mental health concerns, runaways, crimes against children, and elder issues. PCIS staff provided training, educational and community outreach to multiple agencies and groups in 2007, including: Citizens' Academy, Hispanic Heritage Celebration, Anti-Meth Coalition, Diversity Forum, and the National Alliance on Mental Illness.

In February 2007, Natalie Summit was given the 2006 Chief's Award of Excellence as the Civilian Employee of the Year.

One of the most significant changes that will impact the unit's capabilities was the hiring of 2 new PCIS personnel. Their talents and expertise will allow PCIS to provide additional services to victims of crime and the ability to develop new and exciting programmatic changes in the coming years.



PCIS staff members from left: Phil Riccio, Kelly Wills, Tracey Wilkinson, Eric Shinn, and Natalie Summit along with family members.

The new staff members are:

- ♦ Anthony Pagliuca - assigned to General Crisis Services
- ♦ Stacey Willis - assigned to the Family Advocacy Center



The First Responder Smart Card Program is designed to assist persons with special needs and provide officers with vital information to intervene in a safer and more effective manner. Smart Card Coordinator, Natalie Summit, along with a Crisis Intervention Team (CIT) Officer, provides educational services to families about what to expect when a Police Officer is dispatched to their home. The actual Smart Card is posted on the refrigerator and contains important information about the special needs person, for any first responder to review. The home address is also entered into the dispatch system so a responding Officer is notified that there is a person with special needs in the residence prior to on-scene arrival.

**Personnel Development Division
Lieutenant Marcy Miller**

The Training Unit, Field Training Program, Sergeants Promotional Process, Master Police Officer program, Training Facility and several other initiatives are housed within the Personnel Development Division.

In April, the Training Unit brought in Col. Danny McKnight (veteran of the Somalia military campaign, and a central figure in the book and movie, "Black Hawk Down") as a speaker on leadership. Rather than limiting attendance to managers and supervisors at the Quarterly Manager's Meeting, we opened Col. McKnight's presentation to all our officers.

During 2007, the Promotion Board completed two Sergeant Promotional Processes. The Board operates under the direction that the process must be developmental as well as evaluative. Candidates are encouraged to receive mentorship and feedback from many levels within the organization. Toward this end, Sergeant Heidi Parrow continued to facilitate our successful Mock Assessment Center program to help our sergeant candidates prepare for the process. This supports our long-term professional development efforts, as any remaining seats are offered to officers and detectives who wish to explore the possibility of pursuing a promotion in the future. Even those who assisted as role players in the process stated that they learned from the Mock Assessments and will apply that knowledge when they make the decision to vie as candidates.

Assessment Center held on November 5th and 6th



Internal Assessor Lt. Jeff Smythe documenting a candidate's performance



Sgt. Mike Snader and Sgt. Aaron Minor finalizing a presentation for the Chief's Review

The expansion of the Tom Hontz Police/Fire Training Facility broke ground early in 2007, nearing completion by the end of the year. The facility remained in use throughout construction and, in October, was the site of the first-ever Police / Fire Operational Awareness Training. Designed to provide an orientation into the unique perspectives of our two public safety entities and to build networking opportunities, this was an all-day course. Police command staff paired with Fire command staff and participated in several dynamic scenarios. Aided by their partners from the "other half," Police staff was charged with performing search and rescue in a smoke-filled environment, trauma-patient evaluation, and vehicle fire suppression, while Fire staff engaged in investigation of a crime scene, accident response, and a tactical / use of force scenario.

The Training Unit continued to present, host, or coordinate a variety of training to ensure our personnel, civilian and sworn, have the best tools available to perform their jobs professionally and safely. All sworn officers attended proficiency training in Active Shooter; Mobile Field Force; Defensive Tactics; and Force-on-Force, in addition to the vast number of other mandatory or optional courses in diverse subject matter. The Unit continued our partnership with Public Agency Training Council (PATC) to make training available in areas such

as leadership and supervision; hostage negotiations; kinesthetic interviewing; and various investigations. As the Department implemented its armed Detention Officer and Armed Municipal Security Guard cadre this year, the Firearms staff presented Basic Handgun courses for each. Courses in Off-Duty Handgun, squad ranges, patrol rifle, and AZ-POST qualifications ranges were also available throughout the year, allowing our officers and armed civilians every opportunity to keep their skills at their best.

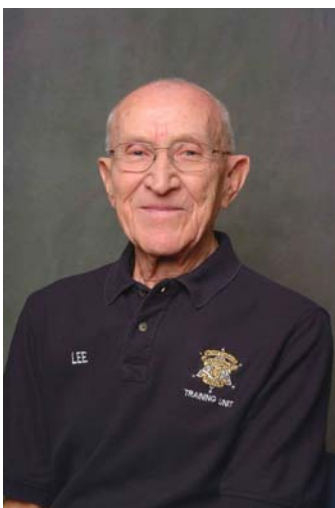
In keeping up with growth and attrition, large numbers of trainees continued to stream through the academies and Field Training Programs. To maintain a force of Field Training Officers (FTO's) and Police Aides large enough to accommodate training them, the Field Training Administrative office initiated year-round FTO selection process.

To update and reinvigorate our Master Police Officer (MPO) program, command staff requested a program revision. The new program is test-based and adds a mentorship and community service element. The application process should be significantly streamlined for officers participating in this career-development program.

The Personnel Development Division continued to build and nurture relationships with other agencies, other City departments, and other Divisions and Bureaus within the Department. PDD staff served as assessors for Salt River Police Department's promotional process; the Communications Division supervisor's process; and several new-hire oral boards. Officer Dave Pubins provided videotaping on a regular basis for various ceremonies and training initiatives throughout the Department, and Officer Tom Cleary supported numerous events in his capacity with the Honor Guard. Officer Cleary designed an Honor Guard challenge coin to be made available through a partnership with Citizens Police Academy Alumni of Scottsdale (CiPAAS). Sergeant Heidi Parrow, Program Manager for our Defensive Tactics program, taught sessions of Escape and Evasion for fellow city workers in the Code Enforcement Department. Training Sergeant Mike Hanafin continued in his work as a Crisis Negotiation supervisor while serving the community in his off-duty time as a newly-ordained Deacon in the Byzantine Catholic Church.

Scottsdale Police Department continues to support Arizona Law Enforcement Academy by staffing Basic Training Sergeant and Recruit Training Officer positions, as well as a temporary firearms instructor position. Throughout the year, SPD continues to send officers to assist in the field problems phase of training at all three academies that we utilize.

In the spring, the Division mourned the loss of our long-time volunteer, Mr. Lee Siffring. Lee devoted 20 years to serving the Training Unit and will always be fondly remembered.



**Personnel Unit
Supervisor Lisa Angelini**

The Personnel Unit is responsible for the recruitment, selection and background processing of all police department employees. During 2007, the Unit improved the timeframe of the background process without decreasing the quality of candidates hired. We implemented a variety of enhancements to include; improving the website for applicant ease of use in obtaining information on the department and hiring process; adding the background packet and AZ POST forms to our Unit's website so applicants have the ability to quickly download this information; modifying the process for obtaining personal and professional references to improve timeliness in receipt of information; increasing the flexibility of staff in working with candidates to include testing out-of-state applicants in the evenings or on weekends; requiring all sworn applicants to participate in a ride-along and FATS scenario simulations as an evaluation tool during the background process.



Physical fitness assessment for police officer applicants

The department received national attention for our "bathroom signs" that were installed in sporting facilities around the country. While some questioned our unconventional method in using this form of advertisement, we increased our applicant pool, and have hired current employees from this source. These sources gained us unprecedented attention in professional playoff series for football and baseball to include the World Series.

In the spring, we began meeting with valley law enforcement agencies to discuss the increased challenges in recruiting qualified police officer candidates. We fostered and developed working relationships with these agencies and were able to share and receive a variety of information to improve our outreach efforts. In June, our agency was host to one of these meetings and welcomed Jason Abend, Executive Director of the Law Enforcement Recruiters Association to discuss national trends in advertising and provide recommendations for creative and cost effective ways to attract applicants and get the most out our advertising efforts.

The Unit facilitated a focus group to solicit information from recently hired recruits and completed a comprehensive report on the Department's retention and recruitment strategies for the future. A team was developed to research and identify advertising and recruitment methods to increase the number of applicants for sworn and civilian recruitments. To meet the ongoing challenge of hiring sworn personnel, we added five additional tests to our 2008 calendar; testing every three weeks versus monthly.

We tested approximately 1,000 applicants for sworn and civilian positions; a 39% increase over last year, and participated in two Sergeant Assessment Centers and facilitated the Lieutenant and Commanders processes.

Personnel Development / Investigative Services Bureau

In 2007, we received approximately 2,000 applications for police department positions; reviewed 355 background packets; processed 285 packets and conducted 270 pre-employment and volunteer examinations resulting in the hiring of 64 sworn and 49 civilian employees. In addition, we processed 25 volunteer packets and assigned 10 of them to various divisions in the department.

The Unit completed and updated 57 CALEA standards for compliance in support of the department's accreditation.

Conducted an extensive compensation and benefits survey for sworn positions and worked in partnership with Human Resources and Payroll to facilitate the implementation of a complex compensation change for sworn personnel.



With the help of Communication and Public Affairs graphic designer, Rick Forgas, the Personnel Unit has created a variety of different advertising models as shown above.



Attending a ballgame, concert, or just driving around, you may spot us on a moving billboard



Contact Information

How to Reach Us:

Scottsdale Police Department

Police Headquarters
8401 E. Indian School Rd.
Scottsdale, AZ 85251

District I: 3700 N. 75th Street
Scottsdale, AZ 85251

District 2: 9065 E. Via Linda
Scottsdale, AZ 85258

District 3: 20363 N. Pima Rd.
Scottsdale, AZ 85255



In Case of Emergency.... 9 – 1 – 1

(480) 312-5000 Main non-emergency Number
(480) 312-1922 Community Relations

Website: www.ScottsdaleAZ.gov

To share commendations or concerns, you may email the Internal Affairs Unit at: spdia@ScottsdaleAZ.gov

Employment Information

Contact City of Scottsdale Human Resources at (480) 312-2491. You may also call the Police Department 24-hour job hotline at (480) 312-5033 for taped information of current positions available or visit our website at www.ScottsdaleAZ.gov.

Volunteer Information

Contact the Police Department Volunteer Coordinator Office at (480) 312-1922.

The Annual Report is published by the Scottsdale Police Department Planning, Research & Accreditation Division.

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An Internationally Accredited Police Agency since 1994