

Annual Report

of the



&

Hospital for Disabled Miners

for the Fiscal Year

July 1, 2011, thru June 30, 2012

by

Ted Ihrman, Superintendent

The Arizona Pioneers' Home and Hospital for Disabled Miners is provided for by law in the Arizona Revised Statutes, Articles 41-921 through 41-925, 41-941 and 41-942. The Home is a Continuing Care Retirement Home for aged and infirm pioneers, owned and operated by the State of Arizona in Prescott, Arizona. It is managed by a Superintendent who is appointed by, and under the supervision of, the Governor of the State.

The Home is exempt from Arizona Department of Health Services Licensure. The total capacity is one hundred fifty-five residents. Of the 103 individuals living in the Home on June 30, 2011, 68 were living in personal care, 24 were living in intermediate care and 11 required skilled nursing care. Those living on the first and third floors in personal care are largely able to care for themselves and attend the Dining Room for their meals. For many years those needing assistance eating were taken to the Sun Porches. This past year in an effort to create a better atmosphere for socializing and offer a change of scenery, these residents started eating their noontime meal again in the Dining Room during weekdays.

Varying degrees of nursing attention are given to the elderly clientele of the Pioneers' Home, particularly in the area of administration of medications. All of the residents in the second floor infirmaries require intermediate or skilled levels of nursing care. The average age of the residents as of June 30, 2011, was 86, with the youngest being 70 years old, and the oldest 102 years old. There were 29 men and 74 women. The average population for the year was 105.

There were 13 disabled miners living in the Home on June 30, 2011. Those residents not having disabled miner status were required by ARS 41-923 to pay for their care based on their ability to pay. A total of \$1,028,507.10 was collected from these individuals and deposited into the General Fund. The average monthly cost of care per resident was \$4,701.76. Total funds expended during the year amounted to \$5,924,220 as follows:

Salaries & Employee Related Expense	\$4,970,194.00
Professional and Outside Services	100,343.00
Travel	27,382.00
Food	202,499.00
Drugs, Medicines & Medical Supplies	134,045.00
Other Operating Expense	481,652.00
Capital Outlay	8,105.00

Thirteen residents expired during fiscal year 2012; eight residents were voluntarily discharged; and twenty-three individuals were admitted to the Home. Of the discharged individuals, three failed to demonstrate during the 60-Day Adjustment Period that they did not need nursing care, three relocated to either a family member's home or nearby family, and a couple relocated to their home in the Verde Valley which they had unsuccessfully tried to sell since moving into the Home.

Although there continues to be a waiting list for entry, the majority chose to decline offers of residency when contacted. Due to this, the Home's vacant rooms were open immediately for those applying for admission without a wait. More than 30 applications for admission were mailed to individuals calling the Home to inquire about residency, not including all that were handed to visitors that came to the Home to get an application and those that were printed direct from the Home's website by applicants and their family members.

The residents of the Home have a monthly meeting (Residents Council) with management of the Home to address all concerns and quality of life issues. This creates accountability to the primary customer --- the resident. Customer service remains a high priority. Residents and families repeatedly expressed gratitude for the care provided in the Home. Quarterly surveys issued to residents document their high opinion of the Home and the staff. See the Addendum attached for the reprinting of an unsolicited commendation of the Home, along with a few comments from quarterly surveys.

An email newsletter continued to be issued monthly throughout the year. "Tid Bits!"

offers an opportunity for the Home to stay connected with supporters, offering them updates on current happenings and interesting articles. A sign-up option to receive the newsletter is located on the Home's website (azph.gov).

Population of the Home as of June 30, 2011, was 103. Distribution by county was as follows:

County	#	County	#	County	#
Apache	0	Greenlee	0	Pima	4
Cochise	1	La Paz	0	Pinal	0
Coconino	0	Maricopa	14	Santa Cruz	0
Gila	2	Mohave	1	Yavapai	74
Graham	1	Navajo	5	Yuma	1

Note: Of those from Yavapai County, many resided in other parts of the state previously and retired to Yavapai County prior to their admission to the Pioneers' Home.

Population Movement – FY2011

COUNTY	NEW	DECEASED	READMITTED	LEFT
Apache		2		
Cochise				
Coconino				
Gila				
Graham				
Greenlee				
La Paz		1		
Maricopa	6	1		1
Mohave				
Navajo				
Pima	2			
Pinal				1
Santa Cruz				
Yavapai	15	9		6
Yuma				
TOTALS	23	13	0	8

Distribution of Population by Age

100 +		90-99		80-89		66-79	
100	1	90	7	80	1	70	1
101	0	91	5	81	5	71	0
102	1	92	3	82	1	72	1
		93	6	83	5	73	1
		94	4	84	5	74	0
		95	2	85	12	75	4
		96	2	86	5	76	1
		97	0	87	7	77	3
		98	0	88	6	78	3
		99	0	89	7	79	4

TOTAL POPULATION: 103
 Average Age: 86
 Youngest Resident: 70
 Oldest Resident: 102

ARIZONA PIONEERS' HOME

LIST OF RESIDENTS as of JUNE 30, 2012

ACTON, Betty	DESPAIN, Wendell
AINAIRE, Laverne	EARL, Andrew
ALBIN-COOK, Janet	ECKHART, Doris
ALVARADO, Richard	FARIS, Joseph
ALVIS, Glenn	FLETCHER, Jewel
ANDERSON, Nancy	FORTNEY, Alice
AUSTIN, Helen	GAITHER, Phyllis
BAKER, Richard	GARDNER, Ivy Ray
BENNETT, Norman	GLOVER, Margie
BETTS, Ruth	GRANTHAM, Rose Mary
BIGELOW, Vera	GREATHOUSE, Ann
BISJAK, Frances	GREENBERG, Garry
BLUME, Betty	GUGEL, Ann
BOSCH, Mary Frances	HAGENMAIER, Virginia
BROWN, Betty	HARDT, Grace
BURTON, Mildred	HARPER, Charlane "Roni"
CAMPBELL, Antoinette	HASTINGS, Claudia
CAMPBELL, Harold	HERNANDEZ, Enrique
CHESLEY, Hazel	HIBBARD, Chester
CLARK-GARDNER, Betty	HINEMAN, Shirley
CLARKSON, Mabel	HOLDGRAFER, Herman
COMPTON, Esther	HOOSER, Flora Catherine
CONRAD, Robert	HUNT, Dora
COOK, Gene	JARREL, Leota
COTHREN, Beth	JENKINS, Lois
CREIGHTON, Grace	JENSEN, William
DAVIS, Donna	JOHNSON, LaVon

JONES, Gladys
JORDAN, Betty Jo
KASTL, Doris
KENT, Betty
KISSEL, Wilma
KNABE, Mary
KRING, Lucile
LAJOIE, Lorraine
LAUX, Theresa
LAWRENCE, Helen
LITKA, R.D. "Dave"
LITKA, Sarah
MABERY, Charles "Chuck"
MARTIN, Verna
McCAULEY, Agnes lone
McGONAGILL, Diana
McLAWS, Martha
McNULTY, Donald
MITCHELL, Mae "Micky"
ORR, James
ORR, Stella
OWEN, Betty
PANCRAZIO, Anita
PATTON, Fred
PAUK, George

PISEL, Mary
REDDEL, Phyllis
REESER, Frieda
RENDON, Delia
RITTER, Nora
ROBERTS, Ward
RODARTE, Domingo
ROMNEY, Pearl
ROSS, Pearl
SADLER, William
SCHNOSE, Hilda
SMITH, Grace
SMITH, Janet
STANDERFER, Ruby
STONE, Agnes T.
STUBBLEFIELD, Wilson "Bud"
TERRIN, Anna
THIMSEN, Vernon
THOMA, Anna
VANDEVORT, Alice "Rene"
VAWSER, Virginia
VINCI, Virla
WATERS, Ruth Anne
YORK, Verle

ADDENDUM

Hon. Andy Tobin,

My name is Jeanne Tillman of Pima, AZ. My Mother, Rose Mary Grantham, 91, has been a resident at the AZ Pioneers' Home for the past 4 years.

This is a wonderful facility. She has a very nice room, and many daily activities (last month a Rodeo in Williams). She attends 3 different church meetings on Sunday and never misses Bingo and attends exercise classes. She even has an assignment to look after the grounds and report anything that needs care and attends a monthly meeting to report. If she sees something that needs quick attention she lets maintenance know. She has needed medical care several times and they have had her placed in a room where she could be monitored. They take her to all her appointments, medical, eye, and hearing. They keep me informed if there are any needs. The facility is spotless. We always have breakfast with her when we visit.

A dear friend mentioned to us that the Pioneer's Home was in your district. I know this is a state facility and I would like to let you know how appreciative we are for the care of our mother. They do a great Job!!!

Thank your for the service you give to the State of Arizona.

Jeanne Tillman

Survey Comments:

- I think we have a clean wonderful home to live in. The food and care could not be better.
- I cannot say enough about the wonderful staff and environment of APH. Keep up the good work! Thank you!
- There is no better place for us older people. Very nice clean place to live.
- They do their best and the room sparkles!
- The care my mom receives at the APH is wonderful! My mom and myself love and appreciate each and every one of them.