

Annual Report

of the



&

Hospital for Disabled Miners

for the Fiscal Year

July 1, 2010, thru June 30, 2011

by

Ted Ihrman, Superintendent

The Arizona Pioneers' Home and Hospital for Disabled Miners is provided for by law in the Arizona Revised Statutes, Articles 41-921 through 41-925, 41-941 and 41-942. The Home is a Continuing Care Retirement Home for aged and infirm pioneers, owned and operated by the State of Arizona in Prescott, Arizona. It is managed by a Superintendent who is appointed by, and under the supervision of, the Governor of the State.

The Home is exempt from Arizona Department of Health Services Licensure. The total capacity is one hundred fifty-five residents. Of the 101 individuals living in the Home on June 30, 2011, 59 were living in personal care, 17 were living in intermediate care and 25 required skilled nursing care. Those living on the first and third floors in personal care are largely able to care for themselves and attend the Dining Room for their meals. Because of their advanced age they require varying degrees of nursing attention, particularly in the area of administration of medications. All of the residents in the second floor infirmaries require intermediate or skilled levels of nursing care. The average age of the residents as of June 30, 2011, was 86, with the youngest being 66 years old, and the oldest 101 years old. There were 27 men and 74 women. The average population for the year was 105.

There were 14 disabled miners living in the Home on June 30, 2011. Those residents not having disabled miner status were required by ARS 41-923 to pay for their care based on their ability to pay. A total of \$944,374 was collected from these individuals and deposited into the General Fund. The average monthly cost of care per resident was \$4,570.00. Total funds expended during the year amounted to \$5,838,100 as follows:

Salaries & Employee Related Expense	\$4,944.200
Professional and Outside Services	100,200
Travel	26,200
Food	178,700
Drugs, Medicines & Medical Supplies	126,900
Other Operating Expense	461.900
Capital Outlay	

Fifteen residents expired during fiscal year 2011; five residents were voluntarily discharged; and fourteen individuals were admitted to the Home. Of the discharged individuals, two failed to demonstrate during the 60-Day Adjustment Period that they did not need nursing care, one was discharged because she required more care than the Home could provide, one chose to relocate to another facility, and a family member chose to care for the final discharged resident in her own home.

Although there continues to be a waiting list* for entry, the majority chose to decline offers of residency when contacted. Due to this, the Home's vacant rooms were open immediately for those applying for admission without a wait. More than 50 applications for admission were mailed to individuals calling the Home to inquire about residency, not including all that were handed to visitors that came to the Home to get an application and those that were printed direct from the Home's website by applicants and their family members.

The residents of the Home have a monthly meeting (Residents Council) with management of the Home to address all concerns and quality of life issues. This creates accountability to the primary customer --- the resident. Customer service remains a high priority. Residents and families repeatedly expressed gratitude for the care provided in the Home. Quarterly surveys issued to residents document their high opinion of the Home and the staff.

Ted Ihrman RN continued to be the Acting Superintendent until March 28, 2011, when he assumed the Superintendent position, appointed by the Governor's Office.

Over the winter an outbreak of norovirus was experienced requiring isolation and intense infection control. The outbreak was rapidly controlled. Staffing was restructured resulting in increased efficiency, productivity and fiscal savings. Pharmacy costs were reduced. Employee reportable injuries were at their lowest point since record keeping began. A significant improvement was made to accounting oversight and rule compliance.

The paging system was upgraded to enhance communication and resident safety. Through resident attrition a process began of eliminating less safe areas of the Home where residents had previously resided. Continuation of this will be dependant on census.

The Centennial Committee, along with Arizona Pioneers' Home residents and Foundation members (volunteers) hosted five Open Houses as part of the 100 year celebration. A banner was hung on Gurley Street announcing the events. It also displayed the Home's Centennial theme - "*A Century of Caring.*" As a tribute to all that have been residents of the Home, a name board listing them from 1911 through spring 2010, was installed in the Lobby prior to the first Open House on August 14, 2010. Approximately 150 attended the August event, including local Mayors a state Senator and representative to Congress. The second event on September 11, 2010, was attended by approximately 175. The final 2010 Open House was held Friday, October 15. The 2011 Open Houses were held May 21 and June 18, with an approximate total attendance of one hundred. Tours were offered to visitors.

On February 1, 2011, the Home celebrated its 100th birthday with a party in the Lobby. Speakers were Beth Lazarre, Policy Advisor from the Governor's Office, Secretary of State Ken Bennett and Jodie Drake who plays the part of Arizona famous historian Sharlot Hall. Other notable attendees were Jeanine Dike, former Superintendent of the Pioneers' Home, Prescott Valley Mayor Harvey Skoog, John Langellier, Director of Sharlot Hall Museum and Toni Kaus, Director of the Prescott Public Library. The Home's Rhythm Band, made up of residents playing rhythm instruments, performed under the direction of Gene Fougner. A three layer tiered cake was cut and served to those attending. A Centennial video on DVD was presented that explains the Home's history and offers many pictures of former and current residents.

An email newsletter was developed and began to be issued in August 2010. The monthly "Tid Bits!" offers an opportunity for the Home to stay connected with supporters, offering them updates on current happenings and interesting articles. Those visiting the

Home during Open Houses were asked if they would like to receive the newsletter. A sign-up option was also added to the Home's website (azph.gov).

Population of the Home as of June 30, 2011, was 101. Distribution by county was as follows:

County	#	County	#	County	#
Apache	2	Greenlee	0	Pima	2
Cochise	1	La Paz	1	Pinal	1
Coconino	0	Maricopa	10	Santa Cruz	0
Gila	2	Mohave	1	Yavapai	74
Graham	1	Navajo	5	Yuma	1

Note: Of those from Yavapai County, many resided in other parts of the state previously and retired to Yavapai County prior to their admission to the Pioneers' Home.

Population Movement – FY2011

COUNTY	NEW	DECEASED	READMITTED	LEFT
Apache				
Cochise				
Coconino				
Gila				
Graham	1			
Greenlee				
La Paz	1			
Maricopa		1		
Mohave		1		
Navajo				
Pima				
Pinal		1		
Santa Cruz				
Yavapai	12	12		5
Yuma				
TOTALS	14	15	0	5

Distribution of Population by Age

100 +		90-99		80-89		66-79	
100	0	90	8	80	4	66	1
101	1	91	3	81	1	71	1
		92	5	82	3	72	1
		93	4	83	6	73	0
		94	2	84	11	74	2
		95	3	85	2	75	1
		96	1	86	7	76	3
		97	0	87	9	77	3
		98	0	88	5	78	4
		99	1	89	7	79	1

TOTAL POPULATION: 101
 Average Age: 86
 Youngest Resident: 66
 Oldest Resident: 101

ARIZONA PIONEERS' HOME
LIST OF RESIDENTS as of JUNE 30, 2011

ACTON, Betty	FLETCHER, Jewel
AINAIRE, Laverne	FORTNEY, Alice
ALVIS, Glenn	GAITHER, Phyllis
ANDERSON, Nancy	GARDNER, Ivy Ray
BENNETT, Norman	GLOVER, Margie
BETTS, Ruth	GRANTHAM, Rose Mary
BIGELOW, Vera	GREATHOUSE, Ann
BISJAK, Frances	GREENBERG, Garry
BLUME, Betty	GUGEL, Ann
BOSCH, Mary Frances	HAGENMAIER, Virginia
BROWN, Betty	HARDT, Grace
BURTON, Mildred	HARPER, Charlane "Roni"
CAMPBELL, Antoinette	HASTINGS, Claudia
CAMPBELL, Harold	HERNANDEZ, Enrique
CARLSON, Phyllis	HINEMAN, Shirley
CHESLEY, Hazel	HOLDGRAFER, Herman
CLARK-GARDNER, Betty	HOOSER, Flora Catherine
CLARKSON, Mabel	HUNT, Dora
COMPTON, Esther	JARREL, Leota
CREIGHTON, Grace	JENKINS, Lois
DAVIS, Donna	JOHNSON, Aileen
DENSMORE, Helen	JOHNSON, LaVon
DESPAIN, Wendell	JONES, Gladys
EARL, Andrew	KASTL, Doris
ECKHART, Doris	KISSEL, Wilma
FARIS, Joseph	KNABE, Mary
FERGUSON, Dave	KRING, Lucile

LAJOIE, Lorraine
LAUX, Theresa
LAWRENCE, Helen
LITKA, R.D. "Dave"
LITKA, Sarah
LITTLE, Helen
MABERY, Charles "Chuck"
MARTIN, Verna
McCAULEY, Agnes Ione
McNULTY, Donald
MITCHELL, Mae "Micky"
ORR, James
ORR, Stella
OWEN, Betty
PANCRAZIO, Anita
PATTON, Fred
PISEL, Mary
RANDALL, Hobart
REDDEL, Phyllis
REESER, Frieda
RENDON, Delia
RITTER, Nora
ROBERTS, Ward
RODARTE, Domingo

ROMNEY, Pearl
ROSS, Pearl
ROSS, Wilma "Sandi"
SADLER, William
SCHNOSE, Hilda
SCHUPP, Wilma
SMITH, Grace
SMITHART, James
SMITHART, Willie
STANDERFER, Ruby
STUBBLEFIELD, Wilson "Bud"
TERRIN, Anna
THARP, Gladys
THIMSEN, Vernon
VAWSER, Virginia
VINCI, Mario
VINCI, Virla
WILLCUTT, Betty
WILLCUTT, Tom
WILLIAMS, Mary
WITHEY, Edward
WOODCOCK, Carolyn
YORK, Verle