

Annual Report

of the



&

Hospital for Disabled Miners

for the Fiscal Year

July 1, 2008, thru June 30, 2009

by

Gary Olson, Superintendent

The Arizona Pioneers' Home and Hospital for Disabled Miners is provided for by law in the Arizona Revised Statutes, Articles 41-921 through 41-925, 41-941 and 41-942. The Home is a Continuing Care Retirement Home for aged and infirm pioneers, owned and operated by the State of Arizona in Prescott, Arizona. It is managed by a Superintendent who is appointed by, and under the supervision of, the Governor of the State.

The Home is exempt from Arizona Department of Health Services Licensure. The total capacity is one hundred fifty-five residents. Of the 115 individuals living in the Home on June 30, 2009, 68 were living in personal care, 23 were living in intermediate care and 24 required skilled nursing care. Those living on the first and third floors in personal care are largely able to care for themselves and attend the Dining Room for their meals. Because of their advanced age they require varying degrees of nursing attention, particularly in the area of administration of medications. All of the residents in the second floor infirmaries require intermediate or skilled levels of nursing care. The average age of the residents as of June 30, 2009, was 86, with the youngest being 73 years old, and the oldest 101 years old. There were 28 men and 87 women. The average population for the year was 116.

There were 17 disabled miners living in the Home on June 30, 2009. Those residents not having disabled miner status were required by ARS 41-923 to pay for their care based on their ability to pay. A total of \$981,504.78 was collected from these individuals and deposited into the General Fund. The average monthly cost of care per resident was \$4,290.00. Total funds expended during the year amounted to \$6,054,627.04 as follows:

Salaries & Employee Related Expense	\$5,050,335.00
Professional and Outside Services	89,454.20
Travel	21,937.00
Food	190,599.00
Drugs, Medicines & Medical Supplies	198,843.00
Other Operating Expense	503,458.84
Capital Outlay	.00

Twelve residents expired during fiscal year 2009; eight residents were voluntarily discharged; and 16 individuals were admitted to the Home. Of the discharged individuals, three chose other living arrangements, two failed to demonstrate during the 60-Day Adjustment Period that they did not need nursing care, two were discharged for behavioral concerns and one required more care than the Home could provide.

Although there continues to be a waiting list* for entry, the majority chose to decline offers of residency when contacted. Due to this, the Home's vacant rooms were open immediately for those applying for admission without a wait. More than 70 applications for admission were mailed to individuals calling the Home to inquire about residency, not including all that were handed to visitors that came to the Home to get an application. In a continued effort to make citizens of the State more aware of the Home and what it provides eligible seniors, presentations and other promotional efforts were used to advertise the Home in La Paz, Coconino, Maricopa, Santa Cruz, Gila and Navajo Counties during Fiscal Year 2009.

The residents of the Home have a monthly meeting (Residents Council) with management of the Home to address all concerns and quality of life issues. This creates accountability to the primary customer --- the resident. Customer service remains a high priority. Residents and families repeatedly expressed gratitude for the care provided in the Home.

Accomplishments/Works in Progress 7/1/08-6/30/09—and beyond

The following represents some of the more significant items of progress that have transpired in the past fiscal year through the combined commitment, dedication and enthusiasm of everyone who works and lives at the Arizona Pioneers' Home.

- Completed the nursing department reorganization with best long term care practices put into place.
- Completed the implementation of the Minimum Data Set resident care assessment tool to accurately identify resident care needs and provide said services in the most effective and efficient way possible.

- Completed and implemented the supervisory manual as a resource for department heads and supervisors.
- The Arizona Pioneers' Home Cemetery is in process of redesign to enhance the appearance, conserve water usage and enhance drainage systems pursuant to a consultant report provided to the Pioneers' Home on the Cemetery by the Drachman Institute (the research and public service unit of the College of Architecture and Landscape Architecture at the University of Arizona).
- Continuing the process of finalizing the revision of Pioneers' Home and Cemetery Management policies—subsequent to the Cemetery redesign.
- In process of enhancing paging system in home per resident request.
- Initializing the process of Energy Saving Performance Contracting in conjunction with the Arizona Department of Administration General Services Division and the Department of Commerce Energy office.
- Continually in process of identifying cost savings opportunities, while enhancing facility appearance, care and services.

*For clarification pursuant to legislative questions this past fiscal year, the waiting list is a list of individuals who have requested an application for admission to the Arizona Pioneers' Home. In this, not all of those requesting an application are eligible at the time they make the request but want to be placed on the list for when they become eligible (must be at least 70 years old and have lived in Arizona for at least 50 years), or for a future date when they are ready to make the decision to move in. For such applicants, the waiting list should be considered an "interest list." The list of interested individuals has been maintained for as long as anyone currently working at the Home can remember. As vacancies have occurred in the past, individuals were contacted beginning at the top of the list and continuing down the list until someone took the vacancy. At this time, the Arizona Pioneers' Home has vacancies for immediate occupancy, eliminating the need for a wait. Those on the present list are either not currently eligible or have decided not to pursue residency at this time. Each individual on the list is contacted annually to find out if they are ready to come in, want to remain on the list, or want to be removed from the list. As aforementioned, the change to A.R.S. 41-923, which took effect in August 2005, changing the residency requirement from 30 years to 50 years, and raising the age requirement from 65 years to 70 years, has dramatically reduced the number of qualifying individuals pursuing entrance to the Home.

Population of the Home as of June 30, 2009, was 115. Distribution by county was as follows:

County	#	County	#	County	#
Apache	2	Greenlee	0	Pima	1
Cochise	1	La Paz	0	Pinal	2
Coconino	0	Maricopa	15	Santa Cruz	0
Gila	2	Mohave	3	Yavapai	84
Graham	0	Navajo	3	Yuma	2

Note: Of those from Yavapai County, many resided in other parts of the state previously and retired to Yavapai County prior to their admission to the Pioneers' Home.

Population Movement – FY2009

COUNTY	NEW	DECEASED	READMITTED	LEFT
Apache	0	0	0	0
Cochise	1	2	0	0
Coconino	0	0	0	0
Gila	1	0	0	0
Graham	0	0	0	0
Greenlee	0	0	0	0
La Paz	0	0	0	0
Maricopa	2	0	0	2
Mohave	0	0	0	0
Navajo	1	0	0	0
Pima	1	2	0	2
Pinal	1	0	0	0
Santa Cruz	0	0	0	0
Yavapai	9	8	0	3
Yuma	0	0	0	1
TOTALS	16	12	0	8

Distribution of Population by Age

100 +		90-99		80-89		70-79	
100	0	90	7	80	3	70	0
101	1	91	8	81	7	71	0
		92	6	82	8	72	0
		93	3	83	2	73	1
		94	3	84	8	74	2
		95	2	85	9	75	4
		96	1	86	6	76	4
		97	1	87	9	77	1
		98	0	88	7	78	3
		99	2	89	6	79	1

TOTAL POPULATION: 115
 Average Age: 86
 Youngest Resident: 73
 Oldest Resident: 101

ARIZONA PIONEERS' HOME
LIST OF RESIDENTS as of JUNE 30, 2009

ACTON, Betty	FARIS, Joseph
AINAIRE, Laverne	FERGUSON, Dave
ALVIS, Glenn	FLETCHER, Jewel
BECK, Myron	FORTNEY, Alice
BENNETT, Ethel	GAITHER, Phyllis
BETTS, Ruth	GARDNER, Ivy Ray
BIGELOW, Vera	GLOVER, Margie
BISJAK, Frances	GRANTHAM, Rose Mary
BISJAK, Gilford	GREATHOUSE, Ann
BOSCH, Mary Frances	GUGEL, Ann
BROWN, Betty	HAGENMAIER, Virginia
BROWN, Ernest	HARDT, Grace
BURTON, Mildred	HARMON, Joy
CAMPBELL, Antoinette	HASTINGS, Claudia
CAMPBELL, Harold	HENDERSON, Esther
CARLSON, Phyllis	HERNANDEZ, Enrique
CHAFFIN, Oval	HETTLER, Mary Alice
CHESLEY, Hazel	HOOSER, Flora Catherine
CHILDS, Lucille	HUNT, Dora
CLARK-GARDNER, Betty	HUNTER, Dahlia
CLARKSON, Mabel	HYSONG, Mary
CREIGHTON, Grace	JARREL, Leota
DENSMORE, Helen	JENKINS, Lois
DESPAIN, Wendell	JOHNSON, Aileen
EARL, Andrew	JONES, Gladys
ECKHART, Doris	KASTL, Doris
EDSON, Myrtle	KISSEL, Keith

KISSEL, Wilma
KNABE, Mary
LACEY, Exie Maurine
LAJOIE, Albani
LAJOIE, Lorraine
LAUX, Theresa
LAWRENCE, Helen
LITKA, Sarah
LITTLE, Helen
MANZ, Helen
MARTIN, Maurice
MARTIN, Verna
MARTINEZ, Greg
McCAULEY, Agnes lone
McCROSSEN, Mary
McNULTY, Donald
MITCHELL, Mae
MORRISTON, Lena
MUNCY, Viola
OWEN, Betty
PANCRAZIO, Anita
PATRICK, Lea
PATTON, Fred
PETERS, Esther
PISEL, Mary
PRESTON, Ruth
RANKIN, Mary Lou
REDDEL, Phyllis
REESER, Frieda
RENDON, Delia

RITTER, Nora
ROBERTS, Ward
ROBITAILLE, Vesta
RODARTE, Domingo
ROMNEY, Pearl
ROSS, Pearl
ROSS, Wilma "Sandi"
SADLER, William
SCHNOSE, Hilda
SCHUPP, Wilma
SMITH, Grace
SMITHART, James
SMITHART, Willie
SOWELL, Larry
STANDERFER, Ruby
STUBBLEFIELD, Wilson "Bud"
SWAIN, Mary Lu Anna
SYRKEL, Virginia
TERRIN, Anna
THARP, Gladys
THIMSEN, Vernon
VAWSER, Virginia
VINCI, Mario
VINCI, Virla
WALKER, Kenneth
WALKER, Verna
WARREN, Edna
WHITE, Sam
WILLIAMS, Mary
WOODCOCK, Carolyn

YORK, Verle