

# Annual Report

of the



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## **Hospital for Disabled Miners**

for the Fiscal Year

July 1, 2006, thru June 30, 2007

by

Gary Olson, Superintendent

The Arizona Pioneers' Home and Hospital for Disabled Miners is provided for by law in the Arizona Revised Statutes, Articles 41-921 through 41-925, 41-941 and 41-942. The Home is an institution for aged and infirm pioneers, owned and operated by the State of Arizona in Prescott, Arizona. It is managed by a Superintendent who is appointed by, and under the supervision of, the Governor of the State.

The Home is exempt from Arizona Department of Health Services Licensure. The total capacity is one hundred fifty-five residents. Of the 126 individuals living in the Home on June 30, 2006, 76 were living in personal care, 25 were living in intermediate care and 25 required skilled nursing care. Those living on the first and third floors in personal care are largely able to care for themselves and attend the Dining Room for their meals. Because of their advanced age they require varying degrees of nursing attention, particularly in the area of administration of medications. All of the residents in the second floor infirmaries require much more skilled care. The average age of the residents as of June 30, 2006, was 86, with the youngest being 71 years old, and the oldest 103 years old. There were 37 men and 89 women. The average population for the year was 130.

There were 23 disabled miners living in the Home on June 30, 2006. Those residents not having disabled miner status were required by ARS 41-923 to pay for their care based on their ability to pay. A total of \$1,056,901.70 was collected from these individuals and deposited into the General Fund. No expenditures during fiscal year 2007 were made from the General Fund. All costs to operate the Home were paid for from the Miners and State Charitable Funds. The average monthly cost of care per resident was \$3,920.91. Total funds expended during the year amounted to \$6,116,622.82 as follows:

|                                     |                |
|-------------------------------------|----------------|
| Salaries & Employee Related Expense | \$5,151,214.00 |
| Professional and Outside Services   | 81,816.55      |
| Travel                              | 18,097.63      |
| Food                                | 201,434.81     |
| Drugs, Medicines & Medical Supplies | 200,155.49     |
| Other Operating Expense             | 463,904.34     |
| Capital Outlay                      | .00            |

Thirteen residents expired during fiscal year 2007; eight residents were voluntarily discharged; and 18 individuals were admitted to the Home. Of the discharged individuals, two did not meet the criteria to remain at the Home, two chose other living arrangements, two were relocated to facilities that could better care for their conditions of dementia, and two were discharged as a result of behavioral issues.

Although there continues to be a waiting list for entry, the majority chose to decline offers of residency when contacted. Due to this, the Home's vacant rooms were open immediately for those applying for admission without a wait. More than 70 applications for admission were mailed to individuals calling the Home to inquire about residency, not including all that were handed to visitors that came to the Home to get an application. The change to A.R.S. 41-923, which took effect in August 2005, changing the residency requirement from 30 years to 50 years, and raising the age requirement from 65 years to 70 years, has reduced the number of qualifying individuals pursuing entrance to the Home. In order to make citizens of the State more aware of the Home and what it provides eligible seniors, a slide show was developed using Microsoft Power Point in the fall of 2006. The one half hour presentation was shown to audiences in Pima, La Paz, Mohave, Maricopa and Yuma Counties during spring 2007.

The residents of the Home have a monthly meeting (Residents Council) with management of the Home to address all concerns and quality of life issues. This creates accountability to the primary customer --- the resident. Customer service remains a high priority. Residents and families repeatedly expressed gratitude for the care provided in the Home.

The following represents some of the more significant items of progress that transpired in the past year through the combined commitment, dedication and enthusiasm of everyone who works and lives at the Arizona Pioneers' Home.

## **Accomplishments/Works in Progress 7/1/06-6/30/07—and beyond**

The following represents some of the more significant items of progress that have transpired in the past fiscal year.

- Finalized John Miller exhumation issues (7/06)
- Established a new Physician Service contract with the inclusion of a Medical Director (previously the Home did not have a Medical Director) (7/06)
- Implemented and refined a new financial management system which includes monthly budget management by department and internal financials for cost tracking (7/06)
- Finalized the redesign and upgrade of Arizona Pioneers' Home Website (8/06)
- Established an in-house Certified Nursing Assistant training program to certify all current individuals in said position, and train future hires, as necessary (9/06)
- Reorganized Administration/Accounting/Resident Services to reduce the number of people handling money (10/06)
- Hosted filming of a segment of a major motion picture—"Jolene" (10/06)
- Developed and implemented an outreach power point presentation of the Arizona Pioneers' Home to take on the road to each county at least once a year (12/06) [presentations have been made in La Paz, Maricopa, Mohave, Pima and Yuma counties since January 1, 2007]
- Established a Quality Assurance/Quality Improvement Committee for maintaining a high level of quality care systems and protocols, as well as identifying areas for improvement to continually enhance the services provided (2/07)
- Enhanced training for nursing personnel via consultants (3/07)
- Upgraded the hallways throughout the building with historic pictures from Sharlot Hall museum (residents integrally involved) (5/07)
- Implemented use of new PASEs for supervisors in FY06 and all other employees in FY07
- Reduced incidents and costs associated with injuries—Risk Management fees for FY08 decreased by \$10,200
- In process of reorganizing the nursing department to achieve best practices and be a role model for long term care in Arizona
- In process of revising Pioneers' Home and Cemetery Management policies.
- In process of enhancing paging system in home per resident request
- In process of initiating the Minimum Data Set resident care assessment tool to more accurately identify resident care needs and provide said services in the most effective and efficient way possible
- Continually in process of identifying cost savings opportunities, while enhancing facility appearance, care and services

Population of the Home as of June 30, 2007, was 126. Distribution by county was as follows:

| County   | # | County   | #  | County     | #  |
|----------|---|----------|----|------------|----|
| Apache   | 2 | Greenlee | 0  | Pima       | 3  |
| Cochise  | 2 | La Paz   | 0  | Pinal      | 2  |
| Coconino | 0 | Maricopa | 17 | Santa Cruz | 0  |
| Gila     | 1 | Mohave   | 3  | Yavapai    | 91 |
| Graham   | 0 | Navajo   | 3  | Yuma       | 2  |

**Note:** Of those from Yavapai County, many resided in other parts of the state previously and retired to Yavapai County prior to their admission to the Pioneers' Home.

Population Movement – FY2007

| COUNTY        | NEW       | DECEASED  | READMITTED | LEFT     |
|---------------|-----------|-----------|------------|----------|
| Apache        | 0         | 0         | 0          | 0        |
| Cochise       | 0         | 0         | 0          | 0        |
| Coconino      | 0         | 0         | 0          | 0        |
| Gila          | 0         | 0         | 0          | 0        |
| Graham        | 0         | 1         | 0          | 0        |
| Greenlee      | 0         | 1         | 0          | 0        |
| La Paz        | 0         | 0         | 0          | 0        |
| Maricopa      | 2         | 2         | 0          | 1        |
| Mohave        | 1         | 0         | 0          | 0        |
| Navajo        | 1         | 0         | 0          | 0        |
| Pima          | 1         | 0         | 0          | 1        |
| Pinal         | 0         | 0         | 0          | 0        |
| Santa Cruz    | 0         | 0         | 0          | 0        |
| Yavapai       | 13        | 8         | 0          | 6        |
| Yuma          | 0         | 1         | 0          | 0        |
| <b>TOTALS</b> | <b>18</b> | <b>13</b> | <b>0</b>   | <b>8</b> |

Distribution of Population by Age

| <b>100 +</b> |   | <b>90-99</b> |    | <b>80-89</b> |    | <b>70-79</b> |   |
|--------------|---|--------------|----|--------------|----|--------------|---|
| <b>100</b>   |   | <b>90</b>    | 11 | <b>80</b>    | 7  | <b>70</b>    | 0 |
| <b>101</b>   |   | <b>91</b>    | 4  | <b>81</b>    | 2  | <b>71</b>    | 1 |
| <b>102</b>   | 1 | <b>92</b>    | 5  | <b>82</b>    | 6  | <b>72</b>    | 1 |
| <b>103</b>   | 1 | <b>93</b>    | 2  | <b>83</b>    | 13 | <b>73</b>    | 1 |
|              |   | <b>94</b>    | 4  | <b>84</b>    | 7  | <b>74</b>    | 2 |
|              |   | <b>95</b>    | 2  | <b>85</b>    | 10 | <b>75</b>    | 1 |
|              |   | <b>96</b>    | 0  | <b>86</b>    | 8  | <b>76</b>    | 2 |
|              |   | <b>97</b>    | 3  | <b>87</b>    | 8  | <b>77</b>    | 1 |
|              |   | <b>98</b>    | 0  | <b>88</b>    | 7  | <b>78</b>    | 3 |
|              |   | <b>99</b>    | 1  | <b>89</b>    | 8  | <b>79</b>    | 4 |

TOTAL POPULATION: 126  
 Average Age: 86  
 Youngest Resident: 71  
 Oldest Resident: 103

**ARIZONA PIONEERS' HOME**  
**LIST OF RESIDENTS as of JUNE 30, 2007**

|                      |                      |
|----------------------|----------------------|
| AINAIRE, Laverne     | EARL, Andrew         |
| ALLEN, Opal          | ECKHART, Doris       |
| ALVIS, Clara         | ECKHOLDT, Julia      |
| ALVIS, Glenn         | EDSON, Myrtle        |
| BETTS, Ruth          | FARIS, Joseph        |
| BLACK, Leonard       | FERGUSON, Dave       |
| BOSCH, Mary Frances  | FLETCHER, Jewel      |
| BRADSHAW, Ellen      | GARDNER, Ivy Ray     |
| BROWN, Betty         | GUGEL, Ann           |
| BROWN, Ernest        | HAGENMAIER, Virginia |
| BROWN, Juanita       | HALLETT, Lois        |
| BURTON, Mildred      | HARDT, Grace         |
| BUTRUM, Helen        | HARMON, Joy          |
| CAMPBELL, Antoinette | HARSHMAN, Gerald     |
| CAMPBELL, Harold     | HASTINGS, Claudia    |
| CHESLEY, Delbert     | HECKETHORN, Frances  |
| CHILDS, Lucille      | HENDERSON, Esther    |
| CHURCHWELL, Courtney | HERNANDEZ, Enrique   |
| CLARK-GARDNER, Betty | HETTLER, Mary Alice  |
| CLARKSON, Mabel      | HUGGINS, Hazel       |
| CLOW, Lerene         | HUGGINS, Joseph      |
| COOPER, Kenneth      | HUNT, Dora           |
| CREIGHTON, Grace     | HUNTER, Dahlia       |
| CUBITTO, Georgia     | JARREL, Florise      |
| DENNY, Dixie         | JARREL, Leota        |
| DESPAIN, Wendell     | JENKINS, Lois        |
| DODSON, Samuel       | JIRON, Matilde       |

JOHNSON, Aileen  
JOHNSON, Lucile  
JONES, Gladys  
KELLEY, Ira  
KISSEL, Keith  
KISSEL, Wilma  
KNABE, Mary  
LACEY, Exie Maurine  
LAJOIE, Albani  
LAJOIE, Lorraine  
LARSON, Nelle  
LAUX, Theresa  
LITTLE, Helen  
MANZ, Helen  
MARTIN, Maurice  
MARTIN, Sadie  
MARTIN, Verna  
MARTINEZ, Greg  
McCAULEY, Agnes lone  
McCROSSEN, Mary  
McNULTY, Donald  
MORRISTON, Lena  
MUNCY, Viola  
PANCRAZIO, Anita  
PATRICK, Lea  
PATTON, Edna  
PATTON, Fred  
PETERS, Esther  
PISEL, Mary  
PRESTON, Ruth

RANKIN, Mary Lou  
REDDEL, Phyllis  
RENDON, Delia  
REYNA, Leobardo  
RITTER, Nora  
ROBERTS, Ward  
ROBITAILLE, Vesta  
RODARTE, Domingo  
ROMNEY, Pearl  
ROSS, Pearl  
ROSS, Wilma "Sandi"  
SADLER, William  
SCHNOSE, Hilda  
SHRODER, Stewart  
SKOUSEN, John  
SMITH, Ada  
SMITH, Grace  
SMITHART, James  
SMITHART, Willie  
SOWELL, Larry  
STANDERFER, Ruby  
STUBBLEFIELD, Wilson "Bud"  
SUEVER, Anna  
SYRKEL, Virginia  
TENNEY, Alaire  
TENNEY, Lyman  
TERRIN, Anna  
THARP, Gladys  
THIMSEN, Vernon  
VAWSER, Virginia

VINCI, Mario

VINCI, Virla

WALKER, Kenneth

WALKER, Verna

WALTERS, Orma

WARREN, Edna

WEEMS, Hazel

WHITE, Sam

WHITE, Stella

WILLIAMS, Mary

WOODCOCK, Carolyn

WRIGHT, Gladys