



2024 ANNUAL REPORT

CHANDLER POLICE DEPARTMENT

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CHIEF'S MESSAGE



As I conclude my first year as Chief, I am incredibly proud of the progress we have made at the Chandler Police Department. We are privileged to serve and work in a community where over 90% of surveyed residents feel safe. This achievement is the result of two key factors: exceptional people and strong community partnerships. Our team provides top-tier public safety services with professionalism, visibility, and approachability, and we are fortunate to work alongside an engaged and supportive community that shares our commitment to safety.

At its core, a police department exists to prevent and address crime while ensuring justice for victims. Our strength as an organization is built upon three foundational pillars: policy, training, and accountability—we set expectations, teach expectations, and measure expectations.

Beyond crime prevention, we embrace a shared philosophy: we care for and value people by investing in the tools, technology, and training they need to succeed. We also recognize the importance of a strong home life, knowing that when people feel supported at home, they bring that fulfillment and engagement to their work.

We are committed to continuous improvement, not through sweeping transformations but through consistent, incremental progress. Organizations and individuals are either evolving or declining—there is no standing still. We encourage our employees to challenge the status quo, embrace professional discomfort, and continually expand their skills and perspectives. By doing so, we elevate each other and strengthen our organization.

Wellness and resiliency are also key priorities. Our people face demanding challenges, and we are committed to supporting their physical, mental, and emotional well-being through embedded clinicians, peer support, fitness initiatives, and other wellness programs.

Technology plays a critical role in enhancing our operations. Our Real Time Operations Center improves patrol response and operational planning, while our advanced drone program is laying the groundwork for a future Drone as a First Responder initiative. AI integration in our Communications Division and Real Time Operations Center streamlines operations, reducing manual video reviews and assisting callers in finding relevant information.

Reflecting on this past year, I am incredibly grateful for the dedication and hard work of our team, as well as the support of our community. We have made great strides, and I am excited about the future as we continue to evolve, innovate, and strengthen the ways in which we serve.

DEMOGRAPHICS



**DESERT BREEZE
PRECINCT**



DOWNTOWN PRECINCT



**CHANDLER HEIGHTS
PRECINCT**



**2024 POPULATION
289,249**



**2024 CALLS FOR SERVICE
147,468**

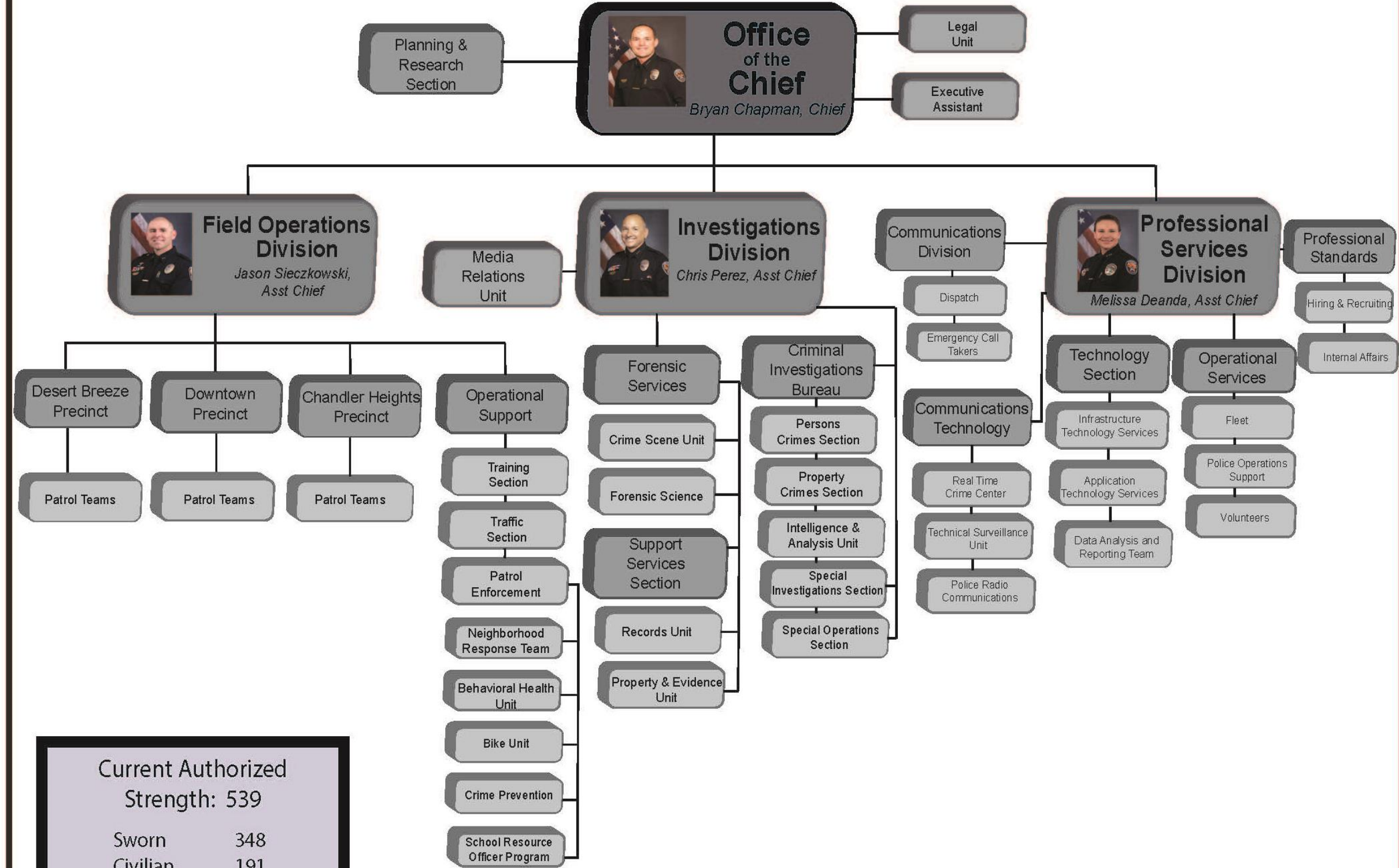


**348 SWORN EMPLOYEES
191 CIVILIAN EMPLOYEES**



ORGANIZATION CHART

Chandler Police Department
Organization Chart
2024

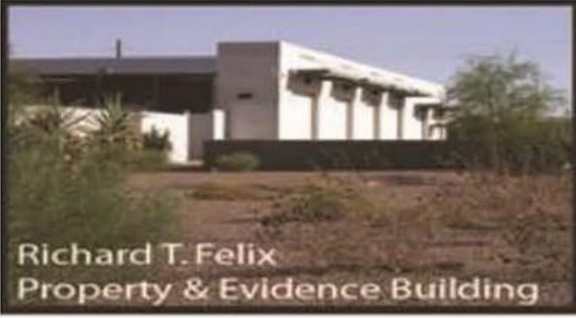


Current Authorized Strength: 539	
Sworn	348
Civilian	191

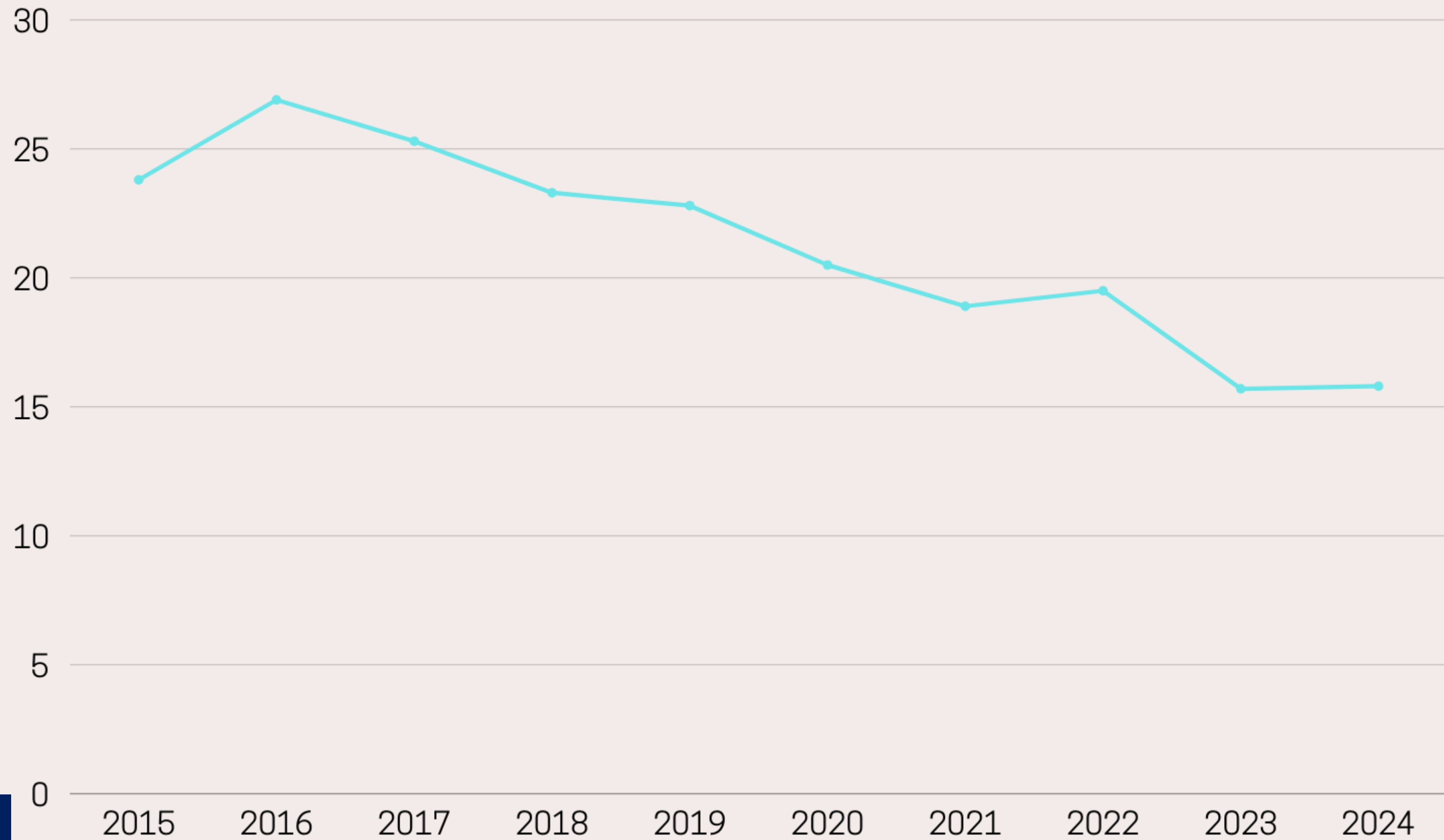
Effective 10/2024

Chandler Police Beat Map

-  Desert Breeze Precinct (Beats 1-6)
-  Main Precinct (Beats 7-12)
-  Chandler Heights Precinct (Beats 13-18)



PART I CRIME RATE



DEPARTMENT BUDGET

COST CENTER	2022-23	2023-24	2024-25
Administration	\$3,412,466	\$3,440,487	\$3,771,984
Professional Standards	\$1,700,951	\$1,668,672	\$1,976,681
Property & Evidence	\$464,822	\$499,316	\$534,620
Forensic Services	\$2,548,165	\$2,898,580	\$2,822,690
Field Operations	\$34,604,723	\$36,823,237	\$41,049,249
Criminal Investigations	\$14,652,691	\$18,359,401	\$18,999,879
Planning & Research	\$650,858	\$773,828	\$821,709
Communications	\$6,231,483	\$7,050,193	\$4,734,341
Real Time Operations	-	-	\$3,114,082
Police Technology	\$3,638,713	\$3,595,093	\$4,067,302
Records	\$1,871,794	\$2,068,021	\$2,176,406
Detention Services	\$2,654,280	\$2,874,374	\$3,060,086
Operational Support	\$11,703,690	\$13,594,564	\$13,920,879
Capital	\$8,857,187	\$10,955,939	\$9,898,806
TOTAL	\$92,991,823	\$104,601,705	\$110,948,714

RESPONSE TIMES BY PRIORITY

	2022	2023	2024
PRIORITY 1 TOTAL COUNT	468	474	425
PRIORITY 1 RESPONSE TIME	4:18	4:16	4:09
PRIORITY 2 TOTAL COUNT	16,142	15,613	14,909
PRIORITY 2 RESPONSE TIME	5:32	5:27	5:21
PRIORITY 3 TOTAL COUNT	22,947	21,359	20,533
PRIORITY 3 RESPONSE TIME	9:13	9:03	8:39
PRIORITY 4 TOTAL COUNT	21,249	19,349	17,032
PRIORITY 4 RESPONSE TIME	26:20	26:55	23:25
PRIORITY 5 TOTAL COUNT	1,635	1,540	1,225
PRIORITY 5 RESPONSE TIME	39:33	32:26	22:04

FIELD OPERATIONS



Traffic directed enforcement at major intersections and roadways resulted in 26% reduction in injury collisions from the prior year.

The Department transitioned to the Taser 10 representing a significant advancement in conducted energy weapons (CEW). This enhancement offers improved accuracy, range, and effectiveness, providing officers with a valuable tool to help safely de-escalate tense encounters. With this new device, the department aims to reduce injuries to both officers and suspects, promoting safer outcomes in potentially volatile situations.

Collaborated with the Chandler YMCA and the Preston Lord Foundation to train over 100 teenagers in first aid/CPR.

CRIMINAL INVESTIGATIONS BUREAU

East Valley Critical Incident Response Team (EVCIRT) was established and is now working effectively between participating agencies to perform criminal investigations of critical force incidents ensuring independent, consistent and thorough investigations in line with applicable laws and policies.

The Narcotics unit worked with our DEA partners, U.S. Army National Guard, and other local agencies to seize:

- Over 2,000,000 fentanyl pills
- 4,305 grams of fentanyl powder
- 27,447 grams of cocaine
- 199,545 grams of methamphetamine
- 2,997 grams of heroin
- 211 grams of psilocybin
- 21 firearms
- \$50,000 in US Currency



OPERATIONAL SUPPORT BUREAU

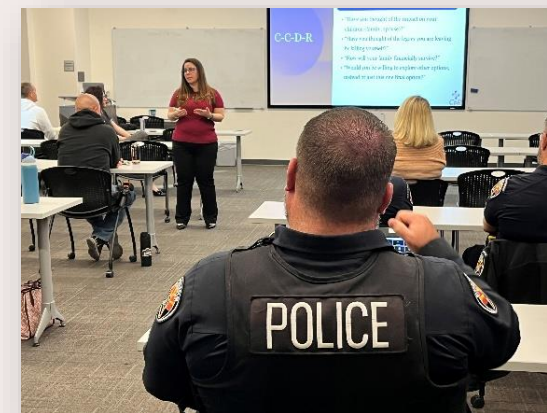
The Behavioral Health Unit responded to 33% of all department calls related to mental health, totaling 626 calls, demonstrating its critical role in addressing mental health needs in our community.



The Health and Wellness Coordinator initiated a program allowing our personnel unlimited access nutritional food alternatives. This provides our personnel who work nights and holidays access to quality food when the dining options are extremely limited.



Launched an Embedded Clinician Program to develop a holistic approach to wellness. This allows all department personnel direct access to a mental health professional.



Hosted Aspire Academy for girls ages 14-18 to provide opportunities to experience law enforcement operations and connect with women currently in the profession.



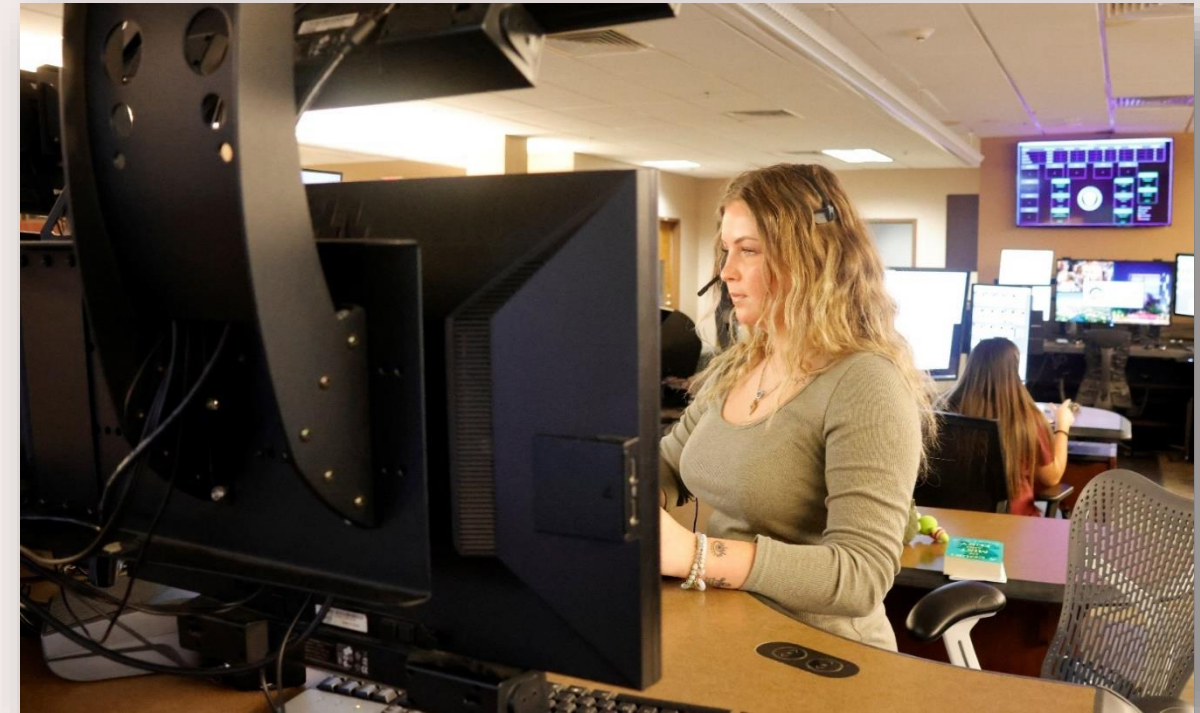
REAL TIME OPERATIONS CENTER

Chandler's Real Time Operations Center opened on July 1, 2024 centralizing technology into a "single pane of glass." This was a significant step forward in our commitment to enhancing public safety and operational efficiency. The Real Time Operations Center received the Team of the Year award from the National Real Time Crime Center Association to acknowledge regionalization efforts focused on technology and information sharing across jurisdictional boundaries.



COMMUNICATIONS

A text to 9-1-1 platform was implemented which can auto-detect and translate over 185 languages.



POLICE TECHNOLOGY

Upgraded the downtown precinct interview rooms, significantly enhancing both operational efficiency and officer safety. The new system streamlines video and audio recording, allowing for secure, automatic uploads to evidence storage and easy retrieval for case work.



FORENSIC SERVICES



The Forensic Services Section (FSS) laboratory was re-accredited to The International Organization for Standards (ISO) for forensic testing and calibration, and awarded the Foresight Maximus Award for the 6th consecutive year

Through grant funding, the FSS expanded its resources by equipping patrol officers with additional TruNarc devices for to identify more than 530 of the highest priority illicit drugs in a single test. The technology analyzes directly through plastic or glass for most drug samples to minimize contamination, reduce exposure, and preserve evidence.

The FSS further contributed to regional public safety by supporting the East Valley Critical Incident Response Team's crime scene investigation needs, providing crime scene expertise in critical incidents



PLANNING & RESEARCH

The Planning & Research Section facilitated a new three-year department strategic plan with input from employees, supervisors and command staff. A retreat took place in November 2024 where employees worked collaboratively to develop a new mission, vision and strategic goals.

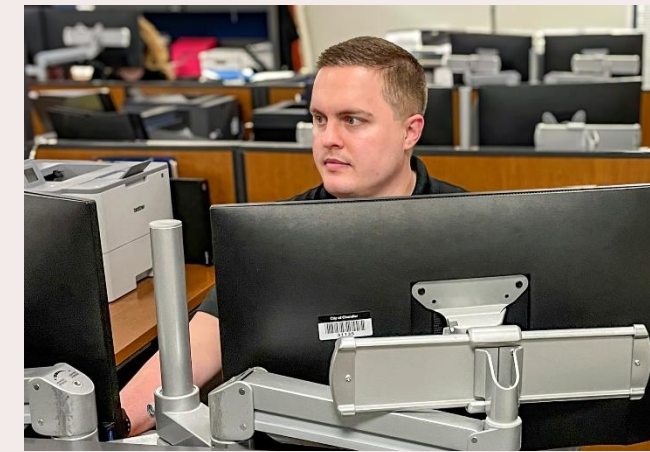
The Commission on Accreditation for Law Enforcement Agencies (CALEA) remotely reviewed and assessed 55 of 170 standards to substantiate ongoing compliance as part of the department's accreditation process.



SUPPORT SERVICES

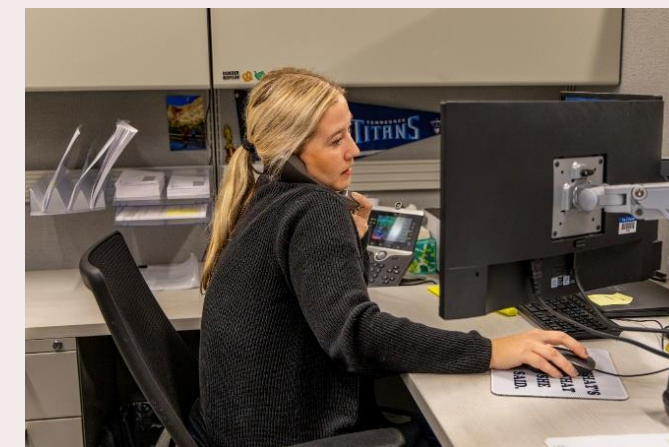
RECORDS

The Records unit received and processed over 12,899 report copy requests after redacting personal identifying information. Records implemented an online payment option for individuals requesting police reports.



PROPERTY & EVIDENCE

Property & Evidence received and safeguarded over 9,323 items of evidence impounded by officers.



OPERATIONS

The Volunteers in Policing program donated 10,183 hours valued at \$341,025, satisfied \$412,918 in warrants, staffed the Senior Lock Box program by completing 132 new installations and 404 courtesy checks, and added 8 therapy dogs to the Paws for Police program.



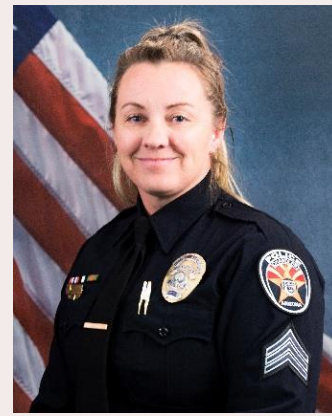
PROMOTIONS



Daniel Shellum
Police Commander



Irwin Wierzbicki
Police Sergeant



Sara Rozema
Police Lieutenant



Rebecca Firmo-Robarge
Quartermaster



Jason Sieczkowski
Assistant Chief



Rosalinda Soto
Senior Administrative
Assistant



Kylee Kruse
Real Time Crime
Center Operator



Preston Pierce
Police Commander



Nate Moffat
Police Lieutenant



Aaron Kimmel
Police Sergeant



Allisen Crisafi
Dispatch Supervisor



Jeffrey Fox
Police Sergeant



Joshua Riley
Police Sergeant



Ray Kieffer
Police Commander



Chris Perez
Assistant Chief



Zachary Waters
Police Lieutenant

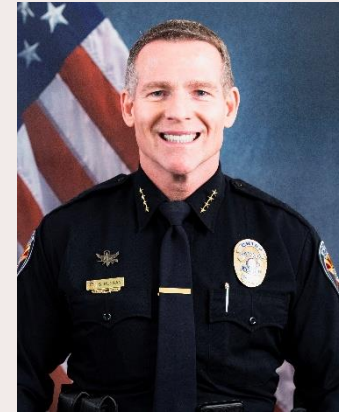


Mitchell Janda
Police Sergeant

RETIREMENTS



Greg Howarth
Police Sergeant



Sean Duggan
Police Chief



Tami Gray
Police Officer



Amanda Janssen
Police Sergeant



Bryan Cox
Assistant Chief



Catherine Roeper
Quartermaster



Kimberly Homan
Police Officer



Blake Fairclough
Police Officer



Joseph Pelegrin
Fleet Services Assistant



James Bruggeman
Police Sergeant



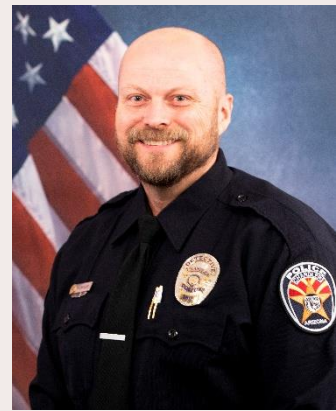
Ronald Emary
Police Officer



Cara Isaac
Dispatch Supervisor



Jason Schouten
Police Officer



Jason Hunsaker
Police Officer



Michael West
Police Officer



Michael Mills
Police Sergeant



Joel Lahaie
Detention Officer



Michael Story
Police Officer



Dave Ramer
Assistant Chief



Richard Cole
Police Officer

IN MEMORIAM



Officer Richard Felix #151
EOW: 9/9/95



Officer Jim Snedigar #312
EOW: 4/16/99



Officer Robert Nielson #445
EOW: 6/12/02



Officer Carlos Ledesma #600
EOW: 7/28/10



Officer Bryant Holmes #638
EOW: 10/31/14



Officer David Payne #574
EOW: 10/31/14



Officer Tyler Britt #490
EOW: 1/11/21



Officer Chris Farrar #528
EOW: 4/30/21



Officer Jeremy Wilkins #662
EOW: 12/16/2021

ACKNOWLEDGEMENTS

**Produced by:
Planning & Research Section
(480) 782-4090**

**Project Manager: Alina Baer
Editor: Julie Buel
Team Members:
Cathie Gura
Melanie Smith
Elizabeth Medrano
Contessa Berner**



**Chandler Police Department
250 E Chicago Street
MS 303, PO Box 4008
Chandler, AZ 85244-4008**

www.chandlerazpd.gov